

OIL INDIA LIMITED
(A Government of India Enterprise)
P.O. Duliajan, Pin – 786602
Dist.-Dibrugarh, Assam

CORRIGENDUM-4

GeM Tender No. GEM/2025/B/6579903

This **Corrigendum No. 4** dated 21.10.2025 to GeM Tender No. GEM/2025/B/6579903 for **“Hiring of services for supply, implementation and management of an Endpoint Detection and Response (EDR) solution to protect approximately 4000 endpoints across OIL.”** is issued to amend the following:

(i) Incorporation/amendment of the following Clauses in PQC/BEC-BRC of the subject tender:

Sl. No.	Clause Ref.	Existing Tender Clause	Amended/Newly Added Clause
1.	BEC/PQC Clause Nos. 2.1.1,2.1.2,2.1.3 & 2.1.4 of the tender	<p>2.1.2 The bidder must be Original Equipment Manufacturer (OEM) for the proposed EDR (Endpoint Detection and Response) solution offering MSS (Managed Security Service) on its own. The bidder must submit a self-certified document declaring the proposed EDR and MSS solution to be their own.</p> <p style="text-align: center;">OR</p> <p>The bidder must be OEM’s Authorized Business partner /OEM’s Authorized dealer/ Authorized system integrators of OEM/ OEM authorised solution provider availing OEM’s MSS (Managed Security Service). The bidder shall submit a certificate as per the format enclosed as ANNEXURE-I issued by the OEM authorising them to participate in the Tender. Any bid not meeting this requirement shall be straightway rejected.</p> <p style="text-align: center;">OR</p> <p>The bidder must be an IT Solution Provider having a functional MSS (Managed Security Service) centre. The OEM for the proposed EDR solution should authorise the bidder to quote OEM’s EDR product in response to this tender. In this regard, an Undertaking from the OEM must be furnished by the bidder along with their bid.</p> <p>2.1.3 The EDR OEM or the Solution Provider must have</p>	<p>2.1.2 (i) The bidder must be Original Equipment Manufacturer (OEM) for the proposed EDR (Endpoint Detection and Response) solution offering MSS (Managed Security Service) on its own. The bidder must submit a self-certified document declaring the proposed EDR and MSS solution to be their own.</p> <p style="text-align: center;">OR</p> <p>(ii) The bidder must be OEM’s Authorized Business partner /OEM’s Authorized dealer/ Authorized system integrators of OEM/ OEM authorised solution provider availing OEM’s MSS (Managed Security Service). The bidder shall submit a certificate as per the format enclosed as ANNEXURE-I issued by the OEM authorising them to participate in the Tender. Any bid not meeting this requirement shall be straightway rejected.</p> <p style="text-align: center;">OR</p> <p>(iii) The bidder must be an IT Solution Provider having a functional MSS (Managed Security Service) centre. The OEM for the proposed EDR solution should authorise the bidder to quote OEM’s EDR product in response to this tender. In this regard, an Undertaking from the OEM must be furnished by the bidder along with their bid.</p> <p>2.1.3 The EDR OEM [for bidders qualifying under Para 2.1.2 (i) or 2.1.2 (ii)] or the Solution Provider [for bidders qualifying under Para 2.1.2 (iii)] must have experience of providing managed EDR services in any PSU / Central Government / State Government/ Government Department or Organization / Nationalized Banks/Public Limited Company using the proposed EDR solution to whom they are currently providing the service for at least one year in the previous five (05) years reckoned from the original bid closing date of this tender.</p> <p>In support of substantiating the above experience, the bidder must submit copies of relevant pages of the Contract(s) executed showing detailed address(es) of client(s), scope of work along with any of the following documentary evidence to substantiate the above-mentioned experience:</p>

		<p>experience of providing managed EDR services in any PSU / Central Government / State Government/ Government Department or Organization / Nationalized Banks/Public Limited Company using the proposed EDR solution to whom they are currently providing the service for at least one year in the previous five (05) years reckoned from the original bid closing date of this tender.</p> <p>2.1.4 The OEM or Solution Provider must be providing MSS in India continuously during the last 03 years reckoned from the original bid closing date of this tender.</p> <p>In support of substantiating the above experience, the bidder must submit copies of relevant pages of the Contract(s) executed showing detailed address(es) of client(s), scope of work along with any of the following documentary evidence to substantiate the above-mentioned experience:</p> <p>(i) Completion certificate(s) issued by the client(s) (OR)</p> <p>(ii) Certificate(s) of Payment issued/acknowledged by the client(s) (OR)</p> <p>(iii) Any other document(s) which substantiate the aforesaid experience criteria as defined above in PQC Clause No. 2.1.3.</p> <p>In support of substantiating the above experience, the bidder must submit copies of relevant pages of the Contract(s) executed showing detailed address(es) of client(s), scope of work along with any of the following documentary evidence to substantiate the above-mentioned experience:</p> <p>i Completion certificate(s) issued by the client(s) (OR)</p> <p>(ii) Certificate(s) of Payment issued/acknowledged by the client(s) (OR)</p> <p>(iii) Any other document(s) which substantiate the aforesaid experience criteria as defined above in PQC Clause No. 2.1.4.</p>	<p>(i) Completion certificate(s) issued by the client(s) (OR)</p> <p>(ii) Certificate(s) of Payment issued/acknowledged by the client(s) (OR)</p> <p>(iii) Any other document(s) which substantiate the aforesaid experience criteria as defined above in PQC Clause No. 2.1.3.</p> <p>2.1.4 The OEM [for bidders qualifying under Para 2.1.2 (i) or 2.1.2 (ii)] or Solution Provider [for bidders qualifying under Para 2.1.2 (iii)] must be providing MSS in India continuously during the last 03 years reckoned from the original bid closing date of this tender.</p> <p>In support of substantiating the above experience, the bidder must submit copies of relevant pages of the Contract(s) executed showing detailed address(es) of client(s), scope of work along with any of the following documentary evidence to substantiate the above-mentioned experience:</p> <p>(i) Completion certificate(s) issued by the client(s) (OR)</p> <p>(ii) Certificate(s) of Payment issued/acknowledged by the client(s) (OR)</p> <p>(iii) Any other document(s) which substantiate the aforesaid experience criteria as defined above in PQC Clause No. 2.1.4.</p>
2.	Notes to Clause 2.1.1 above:	<p>A. 'SIMILAR WORK' mentioned above means "Experience in successfully completing the following:</p> <p>I. Experience in successful implementation and/or maintenance of EDR (Endpoint Detection and Response) solution</p> <p>OR</p> <p>II. In case the bidder is providing OEM's Managed Security Services then –</p>	<p>A. 'SIMILAR WORK' mentioned above means "Experience in successfully completing the following:</p> <p>I. Experience in successful implementation and/or maintenance of EDR (Endpoint Detection and Response) solution</p> <p>OR</p> <p>II. In case the bidder is providing OEM's Managed Security Services then –</p> <p><i>"Experience in successful implementation and/or maintenance of enterprise IT solutions, which must involve at least one of the following components: servers, storage,</i></p>

		“Experience in successful implementation and/or maintenance of enterprise IT solution involving server, storage, network devices, firewalls, security solution, data centre’	network devices, firewalls, security solutions, or data centre infrastructure.’																
3.	PQC Clause No.5.1	<p>5.1 PURCHASE PREFERENCE TO MSE BIDDERS: Purchase Preference to Micro and Small Enterprises is applicable for this tender. Documentation required to be submitted by MSEs: Categorization and various criteria applicable to MSE bidders shall be guided by the Gazette Notification No. CG-DL-E-26062020-220191 dated 26.06.2020 (and as amended time to time) issued by MINISTRY OF MICRO, SMALL AND MEDIUM ENTERPRISES. The bidder claiming the MSE status (MSE-General, MSE-SC/ST, MSE-Woman) against this tender has to submit Udyam Registration Number with Udyam Registration Certificate along with the technical bid for availing the benefits applicable to MSEs. Note: In case bidding MSE is owned by Schedule Caste or Schedule Tribe or Woman entrepreneur, valid documentary evidence issued by the agency who has registered the</p>	<p>5.1 PURCHASE PREFERENCE TO MSE BIDDERS: Purchase Preference to Micro and Small Enterprises is applicable for this tender. Documentation required to be submitted by MSEs: Categorization and various criteria applicable to MSE bidders shall be guided by the Gazette Notification No. CG-DL-E-26062020-220191 dated 26.06.2020 (and as amended time to time) issued by MINISTRY OF MICRO, SMALL AND MEDIUM ENTERPRISES. The bidder claiming the MSE status (MSE-General, MSE-SC/ST, MSE-Woman) against this tender has to submit Udyam Registration Number with Udyam Registration Certificate along with the technical bid for availing the benefits applicable to MSEs. Note: In case bidding MSE is owned by Schedule Caste or Schedule Tribe or Woman entrepreneur, valid documentary evidence issued by the agency who has registered the</p> <p>Note: The purchase preference for price matching shall be given to MSEs falling within the price band of L1+15%. Purchase preference shall be given in the following order of preference:</p> <ol style="list-style-type: none"> 1. SC/ST Women-owned MSEs 2. SC/ST owned MSEs 3. Women-owned MSEs 4. Other MSEs <p>All other guidelines issued in respect of benefits to MSEs shall prevail. Bidder claiming above relaxation/ exemption need to submit necessary documentary proof of their eligibility along with their techno-commercial bid. The certificate must be valid on the bid closing date.</p>																
4.	10.1 of PQC/BEC	<table border="1"> <thead> <tr> <th>Name of Independent Inspection Agency</th> <th>Contact E-mail ID</th> <th>Name of Independent Inspection Agency (Amended)</th> <th>Contact E-mail ID (Amended)</th> </tr> </thead> <tbody> <tr> <td rowspan="3">M/s Dr. Amin Controllers Pvt. Ltd.</td> <td>a.rkjain@rcaindia.net</td> <td rowspan="3">M/s. Alfred H Knight India Private Limited.</td> <td>a.rkjain@ahkgroup.com</td> </tr> <tr> <td>b.pradeep.mathur@rcaindia.net</td> <td>b.pradeep.mathur@ahkgroup.com</td> </tr> <tr> <td>c.info@rcaindia.net</td> <td>c.info@ahkgroup.com</td> </tr> <tr> <td>M/s Gulf Lloyd Industrial Services (I) Pvt. Ltd.</td> <td> a.contact@gulflloyds.com b.inspection@gulflloyds.com </td> <td>M/s. Gulf Lloyds (India) Ltd.</td> <td> a.contact@gulflloyds.com b.inspection@gulflloyds.com </td> </tr> </tbody> </table>	Name of Independent Inspection Agency	Contact E-mail ID	Name of Independent Inspection Agency (Amended)	Contact E-mail ID (Amended)	M/s Dr. Amin Controllers Pvt. Ltd.	a.rkjain@rcaindia.net	M/s. Alfred H Knight India Private Limited.	a.rkjain@ahkgroup.com	b.pradeep.mathur@rcaindia.net	b.pradeep.mathur@ahkgroup.com	c.info@rcaindia.net	c.info@ahkgroup.com	M/s Gulf Lloyd Industrial Services (I) Pvt. Ltd.	a.contact@gulflloyds.com b.inspection@gulflloyds.com	M/s. Gulf Lloyds (India) Ltd.	a.contact@gulflloyds.com b.inspection@gulflloyds.com	
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Note: Modified Technical Evaluation Sheet have been enclosed herewith.

(ii) Comparison table of the proposed amendments w.r.t existing Clauses of the SOW (Section-III of STC) is enclosed as **ANNEXURE-M**. Modified PQC/BEC is enclosed as **ANNEXURE-X**.

(iii) The revised excel sheet of the Price Bidding Format has been uploaded as a replacement for the existing format. Bidders are requested to submit their Price Bids for the subject tender in the revised excel sheet provided in the following link:

[X REVISED Price Bidding Format BOQ.xlsx](#)

Note: Bidders must submit their rates in the Revised Price Bidding Format provided in the link above, or their offer will not be considered.

(iv) Bid Closing / Opening dates extended as per following:

a) Bid Closing Date & Time: Extended up to **04.11.2025 [1400 Hrs (IST)]**

b) Bid Opening Date & Time: Extended up to **04.11.2025 [1430 Hrs (IST)]**

(v) All other terms and conditions of the Bid Document remain unchanged. Details can be viewed at www.oil-india.com.

Sd/-

MANAGER- CONTRACTS (S)

ANNEXURE-M

NIT Clause No.	Original Clause in the NIT	Amended Clause																																																																																
3.7 Deployment Architecture - Components	On-Premises Communication Server/Relay: This is the bare minimum on-premises component. Its primary function is to act as a communication relay or proxy for Type-2 endpoints that cannot directly reach the cloud. On-Premises Communication Server/Relay shall be deployed by the Contractor in highly available manner in OIL's FHQ in Dulhajan.	<p>On-Premises Communication Server/Relay: This is the bare minimum on-premises component. Its primary function is to act as a communication relay or proxy for Type-2 endpoints that cannot directly reach the cloud. On-Premises Communication Server/Relay shall be deployed by the Contractor in highly available manner in OIL's FHQ in Dulhajan.</p> <p>OIL will provide virtual resources within its Private Cloud environment to host a Linux-based virtual appliance for the On-Premises Communication Server/Relay. These resources are limited to 4 vCPU, 8 GB RAM, and 700 GB disk storage.</p> <p>Option 1: If the Contractor's requirements fit within these OIL allocated virtual resources, the virtual appliance shall be deployed using the provided Private Cloud environment. There shall be no need to provision physical servers.</p> <p>Option 2: If the Contractor's requirements exceed or differ from these allocated resources, the Contractor shall be responsible for deploying the necessary compute infrastructure in OIL's datacenter at Dulhajan. This infrastructure must be deployed in a highly available manner using rack-mountable servers. OIL will provide up to 4U of rack space for this deployment.</p> <p>All licenses related to the virtual appliance or any additional hardware/software required for the On-Premises Communication Server/Relay shall be supplied and maintained by the Contractor.</p>																																																																																
3.10 Integration Capabilities-Active Directory (AD)	Automated Account Lockdown: The solution shall be able to automate the lockdown of compromised user accounts in Active Directory. This is a critical capability for containing security incidents quickly.	REMOVED																																																																																
3.10 Integration Capabilities-Active Directory (AD)	3.Organizational Unit (OU) Information: The solution should be able to retrieve OU information for endpoints. This allows for: a. Applying different security policies based on organizational structure. b. Filtering and grouping endpoints based on their OU.	REMOVED																																																																																
3.10 Integration Capabilities-Active Directory (AD)-Threat Intelligence Platforms (TIPs)	Flexible Ingestion Methods: The solution should support various ingestion methods, such as: •STIX/TAXII: These are standardized formats for exchanging threat intelligence data. •APIs: The EDR can use APIs to directly retrieve IOCs from the TIP. •File Imports: The EDR can import IOCs from files (e.g., CSV, JSON)	Flexible Ingestion Methods: The solution should support various ingestion methods, such as: •STIX/TAXII: These are standardized formats for exchanging threat intelligence data. This may be natively supported in the proposed EDR product or implemented in the solution through vendor-provisioned third-party tools. •APIs: The EDR can use APIs to directly retrieve IOCs from the TIP. •File Imports: The EDR can import IOCs from files (e.g., CSV or JSON)																																																																																
3.8 Core Features -	The solution must provide real-time endpoint visibility through continuous monitoring, detect threats via multiple methods (signatures, behaviour, ML), automate responses (containment, remediation), and enable forensic analysis for incident investigation and threat hunting.	The solution must provide real-time endpoint visibility through continuous monitoring, detect threats via multiple methods (signatures, behaviour, ML), automate responses (containment, remediation), and enable forensic analysis for incident investigation and threat hunting. Note: The solution's capabilities may be provided either as a single, unified product or through integration with other security technologies. Vendors must ensure that all integrated components work seamlessly together, with centralized management and a unified view of security data, so that threats can be detected, investigated, and responded to effectively and without delay.																																																																																
3.8.1 Real-time endpoint monitoring, visibility and activity logging - Continuous Data Collection	1.File System Activity: File creation, modification, deletion, renaming, execution, access (reads, writes).	1.File System Activity: File creation, modification, deletion, renaming, execution, access (reads, writes). Note: The solution must continuously monitor file system activities on all system files. Monitoring of other files and directories is optional but must provide sufficient visibility to enable effective and timely threat detection, investigation, and response. Any exclusions or limitations must be documented.																																																																																
3.8.1 Real-time endpoint monitoring, visibility and activity logging - Continuous Data Collection	7. Memory Activity: Memory access, modifications, memory dumps (for advanced analysis).	7. Memory Activity: Memory access, modifications, memory dumps (for advanced analysis).																																																																																
3.8.1 Real-time endpoint monitoring, visibility and activity logging - Data Export	Provide options for exporting data in various formats (e.g., CSV, JSON) for further analysis and reporting.	Provide options for exporting data in various formats (e.g., CSV or JSON) for further analysis and reporting.																																																																																
3.8.1 Real-time endpoint monitoring, visibility and activity logging - Real-time Visibility and Alerting	Visualizations: The solution shall offer graphical representations of data, such as process trees, network maps, and timelines, to aid in understanding complex events.	Visualizations: The solution shall offer graphical representations of data, such as process trees, network maps , and timelines, to aid in understanding complex events.																																																																																
3.8.1 Real-time endpoint monitoring, visibility and activity logging - Contextual Enrichment	User and Asset Context: Correlate endpoint activity with user and asset information (e.g., user roles, department, asset criticality).	User and Asset Context: Correlate endpoint activity with user and asset information (e.g., user roles, department, asset criticality).																																																																																
3.8.2 Advanced threat detection with integrated threat intelligence-Custom Rules and Detection Logic	YARA Rule Support: Must support YARA rules for custom malware detection.	YARA Custom Rule Support: Must support YARA rules for custom malware detection: The solution must support YARA rules and/or other rule/query languages to enable analyst-defined detection of malware and advanced threats.																																																																																
3.8.2 Advanced threat detection with integrated threat intelligence - Detection Engines - Behavioural Analysis	Support detection method that relies on observing the actions and activities of processes and applications on an endpoint, rather than relying on static signatures. It establishes a baseline of "normal" behaviour and identifies deviations that may indicate malicious activity. The solution must be able to detect following suspicious actions using behavioural analysis: •Unusual process execution. •Unauthorized access to sensitive files or registry keys. •Network connections to known malicious IP addresses or domains. •Command-and-control (C2) communication. •Data exfiltration attempts. •Persistence mechanisms (e.g., creating scheduled tasks or registry run keys).	Support detection method that relies on observing the actions and activities of processes and applications on an endpoint, rather than relying on static signatures. It establishes a baseline of "normal" behaviour and identifies deviations that may indicate malicious activity. The solution must be able to detect following suspicious actions using behavioural analysis: •Unusual process execution. Unauthorized access to sensitive files or registry keys. •Network connections to known malicious IP addresses or domains. •Command-and-control (C2) communication. •Anomalous data transfer which may be indicative of data exfiltration attempts. •Persistence mechanisms (e.g., creating scheduled tasks or registry run keys).																																																																																
3.8.3 Automated Incident Response and Remediation-Automated Containment	User Account Lockdown: Temporarily disables or locks user accounts that have been compromised. The solution shall be able to lockdown both local and Active Directory Users. The solution may employ multiple methods to achieve user account lockdown for Active Directory users, like direct AD integration using APIs (Application Programming Interfaces) provided by Active Directory or using management tools (to be offered and integrated by the bidder). The Contractor shall provide full details on how this functionality shall be achieved.	REMOVED																																																																																
3.8.3 Automated Incident Response and Remediation-Automated remediation	Registry Remediation: Reverts malicious changes made to the Windows Registry.	Registry Remediation: Reverts malicious changes made to the Windows Registry, either automatically or through analyst-guided intervention.																																																																																
3.8.3 Automated Incident Response and Remediation-Response Orchestration and Automation	Conditional Logic and Branching: Support conditional logic within playbooks, allowing for different actions to be taken based on specific conditions (e.g., severity of the threat, type of endpoint, privilege level of the user).	REMOVED																																																																																
3.8.4 Incident Investigation and Forensics-Data Analysis and Visualization Tools	Memory Analysis: Capabilities for capturing and analysing memory dumps to identify malicious code or artifacts in memory.	REMOVED																																																																																
3.9 Security & Compliance-Data Security and Privacy	Data Minimization and Control: The solution should allow for granular control over the types of data collected from endpoints, enabling minimization of the collection of sensitive data.	Data Minimization and Control: The solution should allow for granularly configurable control over the types of data collected from endpoints with clear visibility into what data is being collected , enabling minimization of the collection of sensitive data.																																																																																
6 Payment Terms	<table border="1"> <thead> <tr> <th>Item No.</th> <th>Description</th> <th>Unit of Measurement</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td colspan="4">Fixed Price (One Time Cost) (OTC): 1+2+3</td> </tr> <tr> <td>1</td> <td>On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)</td> <td>Licenses/Nodes</td> <td>1</td> </tr> <tr> <td>2</td> <td>On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)</td> <td>Licenses/Nodes</td> <td>1</td> </tr> <tr> <td>3</td> <td>On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)</td> <td>Licenses/Nodes</td> <td>1</td> </tr> <tr> <td colspan="4">Fixed Price Quarterly Fee: 4+5</td> </tr> <tr> <td>4</td> <td>EDR Subscription (OIL's FHQ in Dulhajan)</td> <td>Quarterly</td> <td>QO</td> </tr> <tr> <td>5</td> <td>EDR Subscription (OIL's FHQ in Dulhajan)</td> <td>Quarterly</td> <td>QO</td> </tr> <tr> <td colspan="4">Additional Fee to be paid on initial implementation: 6</td> </tr> <tr> <td>6</td> <td>EDR Subscription (OIL's FHQ in Dulhajan)</td> <td>Fixed Price</td> <td>600,000</td> </tr> </tbody> </table>	Item No.	Description	Unit of Measurement	Quantity	Fixed Price (One Time Cost) (OTC): 1+2+3				1	On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)	Licenses/Nodes	1	2	On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)	Licenses/Nodes	1	3	On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)	Licenses/Nodes	1	Fixed Price Quarterly Fee: 4+5				4	EDR Subscription (OIL's FHQ in Dulhajan)	Quarterly	QO	5	EDR Subscription (OIL's FHQ in Dulhajan)	Quarterly	QO	Additional Fee to be paid on initial implementation: 6				6	EDR Subscription (OIL's FHQ in Dulhajan)	Fixed Price	600,000	<table border="1"> <thead> <tr> <th>Item No.</th> <th>Description</th> <th>Unit of Measurement</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td colspan="4">Fixed Price (One Time Cost) (OTC): 1+2+3</td> </tr> <tr> <td>1</td> <td>On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)</td> <td>Licenses/Nodes</td> <td>1</td> </tr> <tr> <td>2</td> <td>On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)</td> <td>Licenses/Nodes</td> <td>1</td> </tr> <tr> <td>3</td> <td>On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)</td> <td>Licenses/Nodes</td> <td>1</td> </tr> <tr> <td colspan="4">Fixed Price Quarterly Fee: 4+5</td> </tr> <tr> <td>4</td> <td>EDR Subscription (OIL's FHQ in Dulhajan)</td> <td>Quarterly</td> <td>QO</td> </tr> <tr> <td>5</td> <td>EDR Subscription (OIL's FHQ in Dulhajan)</td> <td>Quarterly</td> <td>QO</td> </tr> <tr> <td colspan="4">Additional Fee to be paid on initial implementation: 6</td> </tr> <tr> <td>6</td> <td>EDR Subscription (OIL's FHQ in Dulhajan)</td> <td>Fixed Price</td> <td>600,000</td> </tr> </tbody> </table>	Item No.	Description	Unit of Measurement	Quantity	Fixed Price (One Time Cost) (OTC): 1+2+3				1	On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)	Licenses/Nodes	1	2	On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)	Licenses/Nodes	1	3	On-Premises Communication Server/Relay (OIL's FHQ in Dulhajan)	Licenses/Nodes	1	Fixed Price Quarterly Fee: 4+5				4	EDR Subscription (OIL's FHQ in Dulhajan)	Quarterly	QO	5	EDR Subscription (OIL's FHQ in Dulhajan)	Quarterly	QO	Additional Fee to be paid on initial implementation: 6				6	EDR Subscription (OIL's FHQ in Dulhajan)	Fixed Price	600,000
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Additional Fee to be paid on initial implementation: 6																																																																																		
6	EDR Subscription (OIL's FHQ in Dulhajan)	Fixed Price	600,000																																																																															
Payment Terms, Note ix.	Payment for item 1,2,3 (One Time Cost) [OTC] shall be made on submission of invoice post successful completion of the respective activities. Payment for item 4,5,6 will be made, not often than quarterly, up to 100% of the value of work done. Final payment will be made only after satisfactory completion of the work. Such final payment shall be based on the work done allowing for deviations and any deductions and the measurement shall be checked and certified correct by the Company's authorised representative before any such final payment is made.	Payment for item 1,2,3 (One Time Cost) [OTC] shall be made on submission of invoice post successful completion of the respective activities. Payment for item 5 will be made, not often than quarterly, up to 100% of the value of work done and Payment for items 4 & 6 will be made annually up to 100% of the value of work done after successful delivery of licenses. Final payment will be made only after satisfactory completion of the work. Such final payment shall be based on the work done allowing for deviations and any deductions and the measurement shall be checked and certified correct by the Company's authorised representative before any such final payment is made.																																																																																

BID EVALUATION CRITERIA (BEC)/ PRE QUALIFICATION CRITERIA (PQC)

1.0 VITAL CRITERIA FOR ACCEPTANCE OF BIDS

- 1.1** Bidders are advised not to take any exception/deviations to the bid document. Exceptions/Deviations, if any, should be brought out and discussed during the pre-bid conference. In case Pre-bid conference is not held, the exceptions/deviations along with suggested changes are to be communicated to OIL within the date specified in the NIT and bid document. OIL after processing such requests, OIL may communicate the changes, if any, through an addendum to the tender document. If the bidder(s) still maintains exceptions/deviations in the bid, such conditional/ non-conforming bids shall not be considered and will be liable for rejection.
- 1.2** The bid shall conform generally to the full scope of work, specifications and terms & conditions given in this tender document. Bids shall be rejected in case material and services offered do not conform to the required parameters stipulated in the technical specifications. Notwithstanding the general conformity of the bid to the stipulated specifications, the following requirements will have to be particularly met by the Bidders without which the same will be considered as non-responsive and will not be considered for evaluation. All the documents related to BEC shall be submitted along with the Technical Bid.

1.3 ELIGIBILITY CRITERIA:

- 1.3.1 The Bidder must be incorporated / constituted in India and must maintain more than or equal to 20% local content for the offered services. With regard to calculation of local content and submission of documents during bidding & execution of contracts, notification vide letter no. FP-20013/2/2017-FP-PNG dated 17.11.2020 of MoPNG (or as amended from time to time) shall be applicable.**

If such local content is not maintained during execution of contract, OIL reserves the right to invoke the Performance Securities submitted by the bidding and supporting companies. In this regard, the bidder must submit an undertaking from the authorized signatory of bid having the power of Attorney along with the bid stating the bidder meets the minimum LC requirement and such undertaking shall become part of the contract.

Whether or not the bidders want to avail PP-LC benefit against this tender, it is mandatory for them to meet the following at the bidding stage:

- (a) Without specifying the unit rates and bid amount in the technical bid, the bidder must specify the **percentage (%) of local content** in their bid as per format prescribed in **PROFORMA-XVIII (duly signed & sealed by the Power of Attorney holder)**, without which the bid may be rejected being non-compliant. Such undertaking shall become a part of the contract, if awarded.
- (b) The aforesaid undertaking of the bidder shall also be supported by a certificate from the statutory auditor or cost auditor of the company (in case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of other than companies) giving the percentage of local content.
- (c) Along with the technical bid, bidder must submit a copy of their Certificate of Incorporation/Registration or any other valid document(s) which substantially establishes its constitution in India.

2.0 TECHNICAL EVALUATION CRITERIA:

2.1 TECHNICAL REQUIREMENTS:

- 2.1.1 Bidder must have experience of successfully completing at least one 'SIMILAR WORK' of minimum value of ₹ 2,00,54,700.00 (Rupees Two Crore Fifty-Four**

Thousand Seven Hundred) only in previous 07 (seven) years reckoned from the original bid closing date with Central Government / State Government Organization / PSUs / Nationalised Banks/ Public Limited Company of India.

2.1.2 (i) The bidder must be Original Equipment Manufacturer (OEM) for the proposed EDR (Endpoint Detection and Response) solution offering MSS (Managed Security Service) on its own. The bidder must submit a self-certified document declaring the proposed EDR and MSS solution to be their own.

OR

(ii) The bidder must be OEM's Authorized Business partner /OEM's Authorized dealer/ Authorized system integrators of OEM/ OEM authorised solution provider availing OEM's MSS (Managed Security Service). The bidder shall submit a certificate as per the format enclosed as **ANNEXURE-I** issued by the OEM authorising them to participate in the Tender. Any bid not meeting this requirement shall be straightway rejected.

OR

(iii) The bidder must be an IT Solution Provider having a functional MSS (Managed Security Service) centre. The OEM for the proposed EDR solution should authorise the bidder to quote OEM's EDR product in response to this tender. In this regard, an Undertaking from the OEM must be furnished by the bidder along with their bid.

2.1.3 The EDR OEM [for bidders qualifying under Para 2.1.2 (i) or 2.1.2 (ii) above] or the Solution Provider [for bidders qualifying under Para 2.1.2 (iii) above] must have experience of providing managed EDR services in any PSU / Central Government / State Government/ Government Department or Organization / Nationalized Banks/Public Limited Company using the proposed EDR solution to whom they are currently providing the service for at least one year in the previous five (05) years reckoned from the original bid closing date of this tender.

In support of substantiating the above experience, the bidder must submit copies of relevant pages of the Contract(s) executed showing detailed address(es) of client(s), scope of work along with any of the following documentary evidence to substantiate the above-mentioned experience:

- (i) Completion certificate(s) issued by the client(s) (OR)
- (ii) Certificate(s) of Payment issued/acknowledged by the client(s) (OR)
- (iii) Any other document(s) which substantiate the aforesaid experience criteria as defined above in PQC Clause No. 2.1.3.

2.1.4 The OEM [for bidders qualifying under Para 2.1.2 (i) or 2.1.2 (ii) above] or Solution Provider [for bidders qualifying under Para 2.1.2 (iii) above] must be providing MSS in India continuously during the last 03 years reckoned from the original bid closing date of this tender.

In support of substantiating the above experience, the bidder must submit copies of relevant pages of the Contract(s) executed showing detailed address(es) of client(s), scope of work along with any of the following documentary evidence to substantiate the above-mentioned experience:

- (i) Completion certificate(s) issued by the client(s) (OR)

- (ii) Certificate(s) of Payment issued/acknowledged by the client(s) (OR)
- (iii) Any other document(s) which substantiate the aforesaid experience criteria as defined above in PQC Clause No. 2.1.4.

2.1.5 The bidder must furnish documentation/declaration from their respective OEMs of the proposed EDR solution regarding duration of operation and number of implementations in India substantiating the following conditions:

- (a) The proposed EDR solution must be operational in at least five (05) implementations in India during the last 5 years reckoned from the original bid closing date of this tender.

2.1.6 The bidder must furnish detailed technical BOM (Bill of Materials) for the EDR solution as per the format specified in **Annexure-II**.

2.1.7 The MSS centre proposed by the bidder against the tender must be ISO 27001:2013 (or later), ISO 20000-1:2011 (or later) and SOC 2 Type 1/Type 2 or SOC 3 certified. The bidders shall have to furnish the relevant certificate to substantiate the same .

2.1.8 The bidder must submit the following documents along with their bid:

- (a) Non-Disclosure Agreement (NDA) enclosed herewith as **Annexure-A**
- (b) An Undertaking on company's letterhead, duly signed by authorized signatory/ Company Secretary stating that **OIL's data shall never move outside India for any purpose.**

Notes to Clause 2.1.1 above:

A. 'SIMILAR WORK' mentioned above means ***“Experience in successfully completing the following:***

- I.** Experience in successful implementation and/or maintenance of EDR (Endpoint Detection and Response) solution

OR

- II.** In case the bidder is providing OEM's Managed Security Services then –

“Experience in successful implementation and/or maintenance of enterprise IT solutions, which must involve at least one of the following components: servers, storage, network devices, firewalls, security solutions, or data centre infrastructure.”

B. Proof of requisite Experience, viz. award and subsequent successful execution/completion of **'SIMILAR WORK'** (refer Clause No. 2.1.1 above), must be substantiated by submission of the following documents along with the bid:

- (a) Contract document/ Letter of Intent (LOI)/Letter of Award (LOA)/ Work Order showing detailed scope of work in line with Clause 2.1.1 above,

AND

(b) Job Completion Certificate showing:

- (i) Gross value of job/quantity done
- (ii) Nature of job done and Work Order No. / Contract No.
- (iii) Contract period and date of completion

OR

SES (Service Entry Sheet) / Certificate of Payment (COP) issued by the company indicating the following:

- (i) Work Order No. / Contract No.
- (ii) Gross value of jobs/quantities done
- (iii) Period of Service
- (iv) Nature of Service

- D.** Only Letter of Intent (LOI)/Letter of Award (LOA), or Work Order(s) are not acceptable as evidence.
- E.** In case requisite experience is against **OIL's Contract**, bidder shall only be required to categorically specify OIL's Contract Number and date.
- F.** Mere award of contract(s) will not be counted towards experience. Successful completion of the awarded contract(s) to the extent of volume & value, as stipulated under Clause No. 2.1.1 will only be treated as acceptable experience.
- G.** Following work experience will also be taken into consideration:
 - (a)** If the prospective bidder is executing '**SIMILAR WORK**' which is still running and the contract value/quantity executed prior to original bid closing date is equal to or more than the minimum prescribed value in the BEC.
 - (b)** In case the start date of the requisite experience is beyond the prescribed 07 (seven) years reckoned from the original bid closing date, but completion is within the prescribed 07 (seven) years reckoned from the original bid closing date.
 - (c)** If the prospective bidder has executed a contract in which '**SIMILAR WORK**' is a component of the contract.
 - In case the document submitted as per **Para B** above, are not sufficient to establish the value/quantity/period of the '**SIMILAR WORK**' against **Para F (a), (b) & (c)** above the bidder shall also have to submit the breakup of the works executed under such contract(s) clearly indicating the value / quantity / period of '**SIMILAR WORK**' which should be certified by the end user or a certificate issued by a practicing Chartered / Cost Accountant Firm (with Membership Number & Firm Registration Number).
- H.** Experience of executing '**SIMILAR WORK**' through 'sub-contracting' shall not be considered for evaluation.
- I.** '**SIMILAR WORK**' executed by a bidder for its own organization / subsidiary cannot be considered as experience for the purpose of meeting BEC.
- J.** Bids submitted for part of the '**SIMILAR WORK**' will be rejected.
- K.** Bid will be rejected if not accompanied with adequate documentary proof in support of Work experience as mentioned in Para 2.1.1.

- L.** Only one bid from any individual bidder or entity shall be accepted against the tender. If a bidder or firm is found to have participated in more than one bid—either in their own name or through an associated entity, by way of a tie-up/ agreement/Memorandum of Understanding (MoU)—then all such bids shall be summarily rejected.

2.2 FINANCIAL CRITERIA:

2.2.1 Annual Financial Turnover of the bidder in any of preceding 03 (three) financial / accounting years, reckoned from the original bid closing date should be at least ₹ **2,00,54,700.00 (Rupees Two Crore Fifty-Four Thousand Seven Hundred)** only.

2.2.2 Net worth of bidder must be positive for preceding financial / accounting year.

Note: The Net worth to be considered against Clause 4.1.2 above, should be read in conjunction with the definition of Net worth as mentioned in Section 2 (57) of the Companies Act, 2013.

Note:

- Annual Financial Turnover of the bidder from operations shall mean: “Aggregate value of the realisation of amount made from the sale, supply or distribution of goods or on account of services rendered, or both, by the company (bidder) during a financial year” as per the Companies Act, 2013 Section 2 (91).
- Net worth shall mean: "Share capital + Reserves created out of profits and securities Premium – Aggregate value of accumulated losses (excluding revaluation reserves) – deferred expenditure – Miscellaneous Expenditure to the extent not written off and carried forward Loss - Reserves created out of write back of depreciation and amalgamation"
- The Net worth to be considered against the clause above, should be read in conjunction with the definition of Net worth as mentioned in Section 2 (57) of The Companies Act, 2013.

Notes to BEC Clause 2.2 above:

A. For proof of Annual Turnover & Net worth any one of the following document must be submitted along with the bid:

(i) A certificate issued by a practicing Chartered/Cost Accountant (with Membership Number and Firm Registration Number), certifying the Annual turnover & Net worth as per format prescribed in **Proforma-VII**.

OR

(ii) Financial Statements (Balance Sheet & Profit & Loss account along with all the schedules/notes forming part of the Balance sheet & Profit and Loss Account) audited by the auditors appointed under the statute like Companies Act etc. wherever applicable.

***Note:**

- Mention of UDIN (Unique Document Identification Number) is mandatory for all Certificates issued w.e.f. February 1, 2019 by Chartered Accountant in Practice.
- In case the bidder is a Central Govt. organization / PSU /State Govt. organization / Semi-State Govt. Organization or any other Central / State Govt. Undertaking, where the auditor is appointed only after the approval of Comptroller

and Auditor General of India and the Central Government, their certificates may be accepted even though FRN is not available. However, bidder to provide documentary evidences for the same.

B. Considering the time required for preparation of Financial Statements, if the last date of preceding financial/accounting year falls within the preceding six months / within the due date for furnishing of audit report as per Section 139(1) of IT Act, 1961 (read along with latest circulars/notifications issued by CBDT from time to time) reckoned from the original bid closing date and the Financial Statements of the preceding financial / accounting year are not available with the bidder, then the financial turnover of the previous three financial / accounting years excluding the preceding financial/accounting year will be considered. In such cases, the Net worth of the previous financial/accounting year excluding the preceding financial / accounting year will be considered. However, the bidder has to submit an undertaking in support of the same along with their technical bid as per **PROFORMA-VI**.

C. In case the bidder is a Central Govt. organization / PSU /State Govt. organization / Semi-State Govt. Organization or any other Central / State Govt. Undertaking, where the auditor is appointed only after the approval of Comptroller and Auditor General of India and the Central Government, their certificates may be accepted even though FRN is not available. However, bidder to provide documentary evidence for the same.

D. In case the bidder is a Government Department, they are exempted from submission of documents mentioned under **Para-A. & Para-B.** above.

E. Bid will be rejected if not accompanied with adequate documentary proof in support of Annual turnover and Net worth as mentioned in Para 2.2.1 & 2.2.2.

3.0 COMMERCIAL EVALUATION CRITERIA

3.1 The bids are to be submitted in **Single stage under Two Bid System** i.e., Un-priced Techno-Commercial Bid and Price Bid together. The Un-priced techno-commercial bid (or technical bid) must comprise of all the technical documents substantiating the previous experience, financial & technical credentials of the bidder and any other document as asked for in the bid document. **There should not be any indication of price in the technical bid; otherwise, the bid shall be rejected straightway.**

3.2 Bidders must fill in the **'PRICE BIDDING FORMAT/FINANCIAL DOCUMENT'** and compute **all-inclusive (including GST) bid value**. This all-inclusive (including GST) bid value is to be entered against the 'OFFER PRICE' field in the GeM portal. The duly filled **'PRICE BID/FINANCIAL DOCUMENT'** in electronic form must be submitted by the bidders through GeM Portal only along with the Financial Bid. Any Financial Bid without the duly filled Price Bid may be liable for rejection.

Note: The breakup of the quoted/offered price i.e., the duly filled Price Bid Format MUST NOT be uploaded with the technical bid; otherwise, the bid shall be rejected straightway.

3.3 The price quoted by the successful bidder must be firm during the performance of the contract and not subject to variation on any account except as mentioned in the bid document. Any bid submitted with an adjustable price quotation other than the above will be treated as non- responsive and rejected.

3.4 EMD/Bid Security: Bid Security in Original shall be furnished as a part of the Technical Bid and shall reach the office of **CGM- CONTRACTS, OIL at Duliajan** on or before **14.15 Hrs (IST)** on the Bid Closing Date (BCD). A scanned copy of the bid security shall however be uploaded in GeM portal along with the Technical Bid. The amount of Bid Security shall be **₹ 42,08,800.00 (Rupees Forty-Two Lakh Eight Thousand Eight Hundred)**. Bid without proper & valid Bid Security will be rejected. For detailed may please refer to **Clause No. 12.0 of INSTRUCTIONS TO BIDDERS (ITB). Exemption from submission of bid security shall be as per the provision of GeM GTC.**

3.5 Any bid received in the form of Physical document/Telex/Cable/Fax/E-mail will not be accepted.

3.6 Bids shall be typed or written in indelible ink.

3.7 Bids shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by bidder, in which case such corrections shall be initiated by the persons(s) signing (digitally) the bid. However, white fluid should not be used for making corrections. Any bid not meeting this requirement shall be rejected.

3.8 Any bid containing false statement will be rejected and action will be taken by Company as per Bid Document.

3.9 Bidder must accept and comply with the following provisions as given in the Tender Document in toto, failing which offer will be rejected:

- (i) Firm price
- (ii) Bid Security
- (iii) Period of validity of Bid
- (iv) Price Schedule
- (v) Performance Bank Guarantee / Security deposit
- (vi) Delivery / Completion Schedule
- (vii) Scope of work
- (viii) Guarantee of material / work
- (ix) Liquidated Damages clause
- (x) Tax liabilities
- (xi) Arbitration / Resolution of Dispute Clause
- (xii) Force Majeure
- (xiii) Applicable Laws
- (xiv) Specifications
- (xv) Integrity Pact

3.10 There should not be any indication of price in the Un-priced Techno-Commercial Bid. A bid will be straightway rejected if this is given in the Un-priced Techno-Commercial Bid.

3.11 Bid received with validity of offer less than **One Hundred and Twenty (120) Days** from Bid Closing Date will be rejected.

3.12 The Integrity Pact is applicable against this tender. OIL shall be entering into an Integrity Pact with the bidders as per format enclosed vide **PROFORMA-XIII** of the tender document. This Integrity Pact proforma has been duly signed by OIL's competent signatory. The proforma must be returned by the bidder (along with the Un-priced Techno-Commercial Bid) duly signed (digitally) by the same signatory who signed the bid, i.e., who is duly authorized to sign the bid. Uploading the Integrity

Pact with digital signature will be construed that all pages of the Integrity Pact have been signed by the bidder's authorized signatory who sign the Bid.

3.13 Bidders shall submit declaration as per **Appendix-1** that they are neither bankrupt nor undergoing any insolvency resolution process or liquidation or bankruptcy proceeding under any law OR no insolvency resolution process or liquidation or bankruptcy proceeding is initiated under any law against them.

3.14 Bidders shall submit declaration as per **Appendix-2** confirming that neither the bidder nor any of their allied concerns, partners or associates or directors or proprietors involved in any capacity, are currently put on holiday list/banning list by OIL debaring them from carrying on business dealings with OIL.

3.15 The bidder shall submit an undertaking/declaration as per **Appendix-3** confirming that they have read and understood OIL's Banning Policy and that neither they nor any of their allied concerns or partners or associates or directors, or proprietors involved in any capacity, are currently on OIL's Holiday/Banning List. Further, the bidder shall confirm that neither they nor any of their aforementioned entities have, during the last three years, been involved in any transgression with any company conforming to the Transparency International (TI) approach or with any Public Sector Enterprise of India that could justify exclusion from the tender process. The bidder shall also disclose details of all such allied entities, if any, as required under the Banning Policy.

4.0 PRICE EVALUATION CRITERIA

4.1 Price bid shall be opened in respect of only the techno-commercially acceptable bidders whose bids have been found to be substantially responsive. A substantially responsive bid is one that meets the terms and conditions of the Tender and/or the acceptance of which bid will not result in indeterminate liability on OIL.

4.2 If a bidder quotes Total Charges/Consideration as NIL, the bid shall be treated as unresponsive and will not be considered.

4.3 It is to be clearly understood that the assumptions made in respect of the quantities for various operations are only for the purpose of evaluation of the bid and the Contractor will be paid on the basis of the actual number of days/parameters.

4.4 The bidders are advised not to offer any discount/rebate separately and to offer their prices after considering discount/rebate, if any.

4.5 Conditional and unsolicited discounts will not be considered in the evaluation. However, if such a bidder happens to be the lowest recommended bidder, an unsolicited discount without any condition will be considered for computing the contract price.

4.6 The inter-se-ranking of all the techno-commercially qualified bidders will be determined on overall lowest cost basis (L-1 offer) i.e. considering the Total quoted price inclusive of all liabilities and GST (CGST & SGST/UTGST or IGST) as mentioned in the GeM portal.

4.7 Based on the evaluation of techno-commercially qualified bidders, the job will be awarded to the L-1 bidder.

4.8 In the case of identical overall lowest offered rate by more than one (01) bidder, the selection will be made in accordance with GeM GTC.

4.9 OIL will prefer to deal with registered bidder under GST. Therefore, bidders are requested to get themselves registered under GST, if not registered yet. However, in case any unregistered bidder is submitting their bid, their prices will be loaded with applicable GST while evaluation of bid. Where OIL is entitled for input credit of GST, the same will be considered for evaluation of bid as per evaluation methodology of tender document.

4.10 When a bidder mentions taxes as extra without specifying the rates & amount, the offer will be loaded with maximum value towards taxes received against the tender for comparison purposes. If the bidder emerges as lowest bidder after such loading, in the event of order on that bidder, taxes mentioned by OIL on the Purchase Order/Contracts will be binding on the bidder.

4.11 Input Tax Credit on GST (Goods & Service Tax) for this service is NOT available to OIL & the bids will be evaluated based on total price including GST.

4.12 For evaluation purposes, quoted unit rates against each Line Item of the price bidding format shall be considered only up to two (2) decimal places without rounding off for evaluation.

5.0 PURCHASE PREFERENCE CLAUSE:

5.1 PURCHASE PREFERENCE TO MSE BIDDERS: Purchase Preference to Micro and Small Enterprises is applicable for this tender. Documentation required to be submitted by MSEs: Categorization and various criteria applicable to MSE bidders shall be guided by the Gazette Notification No. CG-DL-E-26062020-220191 dated 26.06.2020 (and as amended time to time) issued by MINISTRY OF MICRO, SMALL AND MEDIUM ENTERPRISES. The bidder claiming the MSE status (MSE-General, MSE-SC/ST, MSE-Woman) against this tender has to submit Udyam Registration Number with Udyam Registration Certificate along with the technical bid for availing the benefits applicable to MSEs. Note: In case bidding MSE is owned by Schedule Caste or Schedule Tribe or Woman entrepreneur, valid documentary evidence issued by the agency who has registered the bidder as MSE owned by SC/ST/Woman entrepreneur should also be enclosed.

Note: The purchase preference for price matching shall be given to MSEs falling within the price band of L1+15%. Purchase preference shall be given in the following order of preference:

- (i) SC/ST Women-owned MSEs
- (ii) SC/ST owned MSEs
- (iii) Women-owned MSEs
- (iv) Other MSEs

All other guidelines issued in respect of benefits to MSEs shall prevail. Bidder claiming above relaxation/ exemption need to submit necessary documentary proof of their eligibility along with their techno-commercial bid. The certificate must be valid on the bid closing date.

5.2 PURCHASE PREFERENCE POLICY (LINKED WITH LOCAL CONTENT) (PP-LC): Purchase preference under Public Procurement (Preference to Make in India) Order, 2017 of Department for Promotion of Industry and Internal Trade (DPIIT), Govt. of India as revised vide Order No. P-45021/2/2017-PP (BE-II) dated 16th

September 2020 (and as amended time to time) with modifications as notified vide MoPNG Order No. FP-20013/2/2017-FP-PNG-Part (4) (E-41432) dated 26th April 2022, shall be applicable in this tender. Bidders to check the provisions of the Order for their eligibility to bid and seek benefits for Purchase preference, accordingly.

5.3 Contract shall be awarded for the entire scope of work under this tender subject to concurrent application of Public Procurement Policy for MSE Order 2012 and PP(MII) Order 2017 as per Order No. F.1/4/2021-PPD dated 18.05.2023 issued by Public Procurement Division, Department of Expenditure, Ministry of Finance, Govt. of India and any subsequent amendment thereto.

Note: Services under this tender is not splittable.

6.0 GENERAL:

6.1 In case bidder takes exception to any clause of bidding document not covered under BEC-BRC, then the Company has the discretion to load or reject the offer on account of such exception if the bidder does not withdraw / modify the deviation when / as advised by company. The loading so done by the company will be final and binding on the bidders. No deviation will however be accepted in the clauses covered under BEC-BRC.

6.2 Bidders should provide self-attested copies of GST Registration Certificate, PAN Card, ESIC registration (if applicable), P.F. Registration Number OR Declaration (Declaration by applicant that provisions of Provident Fund Act are not applicable to them. In case P.F. is required to be deposited later on, the same will be deposited by the bidder (Applicant). In case successful bidder doesn't have P.F. Code at the time of bidding and PF Act is applicable on him / her, the same has to be provided by him / her before signing of contract agreement and issue of Work Order by OIL.

6.3 To ascertain the substantial responsiveness of the bid the Company reserves the right to ask the bidder for clarification in respect of clauses covered under BEC-BRC also and such clarifications fulfilling the BEC-BRC clauses in toto must be received or before the deadline given by the company, failing which the offer will be evaluated based on the submission. However, mere submission of such clarification shall not make the offer responsive, unless company is satisfied with the substantial responsiveness of the offer.

6.4 If any of the clauses in the BEC-BRC contradict with other clauses of bidding document elsewhere, the clauses in the BEC-BRC shall prevail.

6.5 Bidder(s) must note that requisite information(s) / financial values etc. as required in the BEC-BRC & Tender must be clearly understandable from the supporting documents submitted by the Bidder(s); otherwise Bids shall be rejected.

6.6 OIL will not be responsible for delay, loss or non-receipt of applications for participating in the bid sent by mail and will not entertain any correspondence in this regard.

6.7 The originals of such documents [furnished by bidder(s)] shall have to be produced by bidder(s) to OIL as and when asked for.

6.8 Any bidder who are on Holiday/ Banning/ Suspension list of OIL on due date of submission of bid/ during the process of evaluation of the bids, the offers of such bidders shall not be considered and will be straightaway rejected.

7.0 Bidders have to submit a declaration as per the format prescribed in **PROFORMA-IX** regarding compliance of Safety Measures along with the technical bid.

8.0 CHECKLIST FOR BEC-BRC: Enclosed as **TECHNICAL EVALUATION SHEET (PROFORMA-XI)** and **COMMERCIAL CHECK-LIST (PROFORMA-XII)**. To be submitted along with the technical bid. In case of non-submission of the checklist, the offer shall be liable for rejection.

9.0 COMPLIANCE OF THE COMPETITION ACT, 2002: The bidder shall strictly comply with the provisions of the Competition Act, 2002, more particularly, Section-3 of the Act. Any violation the provisions of the Act shall attract penal action under the Act.

10.0 CERTIFICATION OF DOCUMENTS BY INDEPENDENT THIRD-PARTY INSPECTION AGENCIES (TPIA):

10.1 Oil India Limited (OIL) has engaged the following 17 (Seventeen) Independent Inspection Agencies for a period of 04 (Four) years up to 06.06.2028 to verify and certify various documents submitted by the bidders required against BEC/BRC of the tender:

Sl. No.	Name of Independent Inspection Agency	Contact E-mail ID
i.	M/s. Alfred H Knight India Private Limited.	a.rkjain@ahkgroup.com b.pradeep.mathur@ahkgroup.com c. info@ahkgroup.com
ii.	M/s. TUV India Private Limited	a. noida@tuv-nord.com b. mumbai@tuv-nord.com c. salim@tuv-nord.com
iii.	M/s Conformity India International Private Limited	a. mktg@ciindia.in
iv.	M/s Ravi Energic Private Limited	a. baroda@ravienergic.com b. tpia@ravienergic.com
v.	M/s SGS India Private Limited	a. dhaval.vora@sgs.com b. sgs.india@sgs.com
vi.	M/s Assure Quality Management Certification Services Private Limited	a. aqmcs@aqmcs.com
vii.	M/s. IRCLASS Systems and Solutions Private Limited	a. industrial_services@irclass.org b. Bhavesh.satam@irclass.org
viii.	M/s. TÜV Rheinland (India) Pvt. Ltd.	a. Shailesh.deotale@ind.tuv.com b. Kaushal.gohil@ind.tuv.com c. info@ind.tuv.com d. ravi.kumar@ind.tuv.com
ix.	M/s. Gulf Lloyds (India) Ltd.	a.contact@gulflloyds.com b.inspection@gulflloyds.com
x.	M/s Baltic Testing India Pvt. Ltd.	a. office@balticcontrolindia.com

xi.	M/s Sanmarg Engineering Validation & Assessment	a. Amitra@sanmargeva.com
xii.	M/s Meenar Global Consultants LLP	a. sales@mgellp.in
xiii.	M/s Rites Limited	a. nrinspn@rites.com b. info@rites.com c. sbu.ninsp@rites.com
xiv.	M/s Bureau Veritas (India) Private Limited	a. bvindia.corporate@bureauveritas.com
xv.	M/s TUV SUD South Asia Private Limited	a. Hemant.chavan@tuvsud.com b. Jayashree.rane@tuvsud.com
xvi.	M/s Adornment Engineers India Private Limited	a. jks@adornmentengineers.com
xvii.	M/s TCRC Inspections Pvt. Ltd.	a. admin@tereinspections.com b. ashismallick@teregroup.com c. tenders@teregroup.com

- 10.2 Bidders are required to have their documents, as mandated under the Bid Evaluation Criteria (BEC)/Bid Rejection Criteria (BRC) of the tender, verified and certified by any one of the empanelled Independent Third-Party Inspection Agencies listed above. The Inspection Certificate, duly issued by the selected agency, must be submitted along with the Technical Bid. All costs related to verification and certification by the Third-Party Inspection Agencies shall be borne solely by the respective bidders. Payments in this regard shall be made directly by the bidders to the Inspection Agencies. OIL shall not be held responsible for any payment-related dispute between the bidders and the inspection agencies.
- 10.3 The verified and certified documents must be submitted along with the Technical Bid. Any bid submitted with un-verified supporting documents shall not be considered. However, in case a bidder submits its bid along with all relevant supporting documents as per BEC/BRC without getting all/some of them verified by the designated Independent Inspection agency, such bid can be provisionally considered, provided it is accompanied by an **Undertaking by the Bidder on their official letterhead towards submission of the duly verified and certified copies/Inspection Certificate within 07 (Seven) days from the actual date of bid opening**. No reminders or clarifications will be issued by the Company in this regard, and failure to submit the verified/certified documents within the stipulated time shall result in outright rejection of the bid, at the sole risk and responsibility of the bidder.
- 10.4 The methodology of verification/certification of documents followed by the agencies is broadly as under, but not limited to:
- (a) It is the sole responsibility of the bidders intending to participate in the tender to thoroughly understand the requirements of the tender, particularly the documents required under BEC/BRC. The bidders must present all relevant

documents to any of the empaneled third-party certifying agencies for verification/certification. Neither OIL nor the Inspection Agencies shall be responsible for the selection or appropriateness of the documents submitted for verification. It is entirely the bidder's responsibility to ensure that the appropriate documents are verified/certified in support of BEC/BRC compliance.

(b) The concerned Independent Third-Party Inspection Agencies shall depute their qualified/competent inspector to the Bidder's premises to check the original documents and certify the copies which the bidder shall submit along with their bids. OIL will reserve the right to ask the inspection agencies to verify the documents with source, if required at no extra cost to OIL. Verification/Certification of documents by OIL's empanelled third-party inspection agencies shall not automatically make the bidder techno-commercially-acceptable or eligible for award of contract.

(c) Verification/Certification of documents are normally categorized as under:

i General Requirement:

- Check Bidder's PAN Card
- Check Bidder's GST Certificate
- Check Bidder's Certificate of Incorporation
- Power of Attorney

ii Additional Documents : (If applicable against the tender)

- Bidders general structure and organization
- Joint Ventures Agreements – To cross-check with JV Partners
- Consortium Agreements – To cross-check with Consortium Partners
- Holding/Parent/Subsidiary/Sister Subsidiary/Co-Subsidiary Company – To check the Share Holding pattern, Corporate Guarantee etc.

iii Technical Criteria

- To check Experience Proof- Completion Certificates, Reference contact verification, Original Work Order/Contract Copy and any other document(s), if called for vide BEC/BRC of the Tender.
- Health, Safety and Environmental Management Policy

iv Financial Criteria

- Line of credit, if incorporated in the tender.

Notes:

- (i) Bidder's self-declared undertakings, Audited Balance Sheet & Profit-loss statement and/or CA certificate having UDIN are not required to be verified by the TPI agency. If any documents, LOI/LOA/Contracts, etc., submitted towards BEC/BRC experience criteria are issued by Oil India Limited, such documents need not be verified by TPI agency.
- (ii) Undertaking from TPI Agency as per format (**PROFORMA-M**) enclosed should be submitted along with the Bid.
- (iii) **In case of clarifications sought by OIL against BEC/BRC/PQC, supporting documents (historical in nature) to those submitted in the original bid will also have to be verified from the same TPI agency which has originally verified their bid documents. OIL shall categorically mention the documents that are to be submitted with TPI verification in the clarification sought. In case the bidder fails to submit the TPI verified documents, as sought by OIL, as part of their clarification, their offer will be liable for rejection.**

*****End of PQC*****