

OIL INDIA LIMITED (A Govt. of India Enterprise) P.O. Duliajan, Dist - Dibrugarh Assam, India, PIN-786 602

CONTRACTS DEPARTMENT TEL: (91) 374-2800548

E-mail: <u>contracts@oilindia.in</u>
Website: www.oil-india.com
FAX: (91)374-2803549

FORWARDING LETTER

To

All Prospective Bidders,

<u>Sub</u>: IFB No CDI2930P20 - DESPATCH OF OVERSEAS MAILS (DESTINATION OUTSIDE INDIA) THROUGH COURIER SERVICE.

Dear Sir(s),

- **1.0** OIL INDIA LIMITED (OIL), a "Navaratna" Category, Government of India Enterprise, is a premier oil Company engaged in exploration, production and transportation of crude oil & natural gas with its Headquarters at Duliajan, Assam. Duliajan is well connected by Air with nearest Airport being at Dibrugarh, 45 km away.
- **2.0** In connection with its operations, OIL invites Local Competitive Bids (LCB) from competent and experienced Contractors through OIL's e-procurement Portal: https://etender.srm.oilindia.in/irj/portal for 'DESPATCH OF OVERSEAS MAILS (DESTINATION OUTSIDE INDIA) THROUGH COURIER SERVICE'. One complete set of Bid Document covering OIL's IFB for hiring of above services is uploaded in OIL's e-procurement portal. You are invited to submit your most competitive bid on or before the scheduled bid closing date and time through OIL's e-procurement portal. For your ready reference, few salient points of the IFB (covered in detail in the Bid Document) are highlighted below:

(i)	IFB No. /E-Tender No.	:	CDI2930P20
(ii)	Type of Bidding	:	Online – Single Bid Composite System
(iii)	Bid Closing Date & Time	:	As mentioned in OIL's E-Procurement Portal.
(iv)	Price & Technical Bid Opening Date & Time	:	As mentioned in OIL's E-Procurement Portal.
(v)	Bid Submission Mode	:	Bids must be uploaded online in OIL's E-procurement portal
(vi)	Bid Opening Place	:	Office of GM-Contracts Contract Department, Oil India Limited, Duliajan-786602, Assam, India.
(vii)	Bid Validity	:	90 days from the date of opening of tender
(viii)	Mobilization Time	:	Within 7 (Seven) Days from the issue of Work Order
(ix)	Bid Security Amount	:	Rs46144/- Note:

			a. The Bid Security should be submitted only in the form of Bank Guarantee (in specified format) issued by Nationalized/Scheduled Bank. b. Alternately, Bid Security can also be paid through the online payment gateway against this tender. c. In case of Bidder(s) submitting Bid Security in the form of Bank Guarantee, the original hard copy of Bid Security should reach the office of GM-CONTRACTS on or before 12.45 p.m. (IST) on the bid closing/opening date otherwise bid will be rejected. d. A scanned copy of Bid Security document should also be uploaded along with the Unpriced Techno-Commercial Bid documents. No other mode of payment will be accepted by the Company. The Bid Security shall not earn any interest to the bidder from the Company. Notes: Bidders claiming waiver of Bid Security shall apply to Contracts Department, Oil India Limited, Duliajan with documentary evidence as mentioned in Para. No. 6.0 below before 07 (seven) days of bid closing date. Any offer not accompanied with the Bid Security shall be treated as invalid and summarily rejected. Any subsequent deposit of Bid Security after the bid closing date shall not be permitted. Also, adjustment of Bid Security due against the instant tender, against dues from the Company or on any
(x)	Bid Security Validity	:	account shall not be permitted.) As mentioned in OIL's E-Procurement Portal.
(xi)	Original Bid Security to be submitted	:	Office of GM-CONTRACTS, CONTRACT DEPARTMENT, OIL INDIA LIMITED, DULIAJAN, ASSAM-786602, INDIA
(xii)	Amount of Performance Security	:	10% of Annual Contract Value
(xiii)	Validity of Performance Security	:	Up to 90 days from date of completion of contract
(xiv)		:	Two Years to be reckoned from the commencement date mentioned in the Work Order with a provision for extension by another one year

(xv)	Quantum of Liquidated Damage for Default in Timely Mobilization	:	Refer clause No. 28 of General Conditions of Contract
(xvi)	Integrity Pact	:	Not Applicable
(xvii)	Bids to be addressed to	:	GM-Contracts, Contract Department, Oil India Limited, Duliajan-786602, Assam, India.
(xviii	Pre-Bid conference	:	Not Applicable
(xix)	Last Date of receipt of Queries	:	Not Applicable

3.0 Integrity Pact: The Integrity Pact must be uploaded in OIL's E-procurement portal along with the Technical Bid digitally signed by the same signatory who signed the Bid i.e. who is duly authorized to sign the Bid. If any bidder refuses to sign Integrity Pact or declines to submit the Integrity Pact, their bid shall be rejected straightway. Uploading the Integrity Pact with digital signature will be construed that all pages of the Integrity Pact has been signed by the bidder's authorized signatory who signs the Bid.

(<u>Note:</u> Shri Rajiv Mathur, IPS (Retd.), Former Director, IB, Govt. of India, E Mail ID: rajivmathur23@gmail.com , Shri Satyananda Mishra, IAS (Retd.), Former Chief Information Commissioner of India & Ex-Secretary, DOPT, Govt. of India, E-Mail ID: satyanandamishra@hotmail.com and SHRI Jagmohan Garg, Ex Vigilance Commissioner, CVC, E-Mail id : jagmohan.garg@gmail.com have been appointed as Independent External Monitors).

- **4.0 A. Bid Security**: Bidders can submit Bid Security either on on-line mode through OIL's electronic Payment Gateway or submission of Bank Guarantee from any Scheduled Indian Bank as per BG format enclosed herewith (Proforma-VII).
- **B.** Performance Security: Bidders can submit performance Security in the form of Bank Guarantee from any Scheduled Indian Bank as per BG format enclosed herewith (Proforma-VI).

Note:

The Bank Guarantee issued by the Bank must be routed through SFMS platform as per following details:

- (i) MT 760 / MT 760 COV for issuance of Bank Guarantee
- (ii) MT 760 / MT 767 COV for amendment of Bank Guarantee

The above message / intimation shall be sent through SFMS (indicating the Contract Number) by the BG issuing bank branch to HDFC Bank, Duliajan Branch; IFS Code – HDFC0002118; SWIFT Code – HDFCINBBCAL; Branch Address: HDFC Bank Limited, Duliajan Branch, Utopia Complex, BOC Gate, Jayanagar, Duliajan, Dibrugarh, PIN – 786602.

5.0 GUIDELINES FOR PARTICIPATING IN OIL'S E-PROCUREMENT:

1. To participate in OIL's E-procurement tender, bidders should have a legally valid digital certificate of Class 3 with Organizations Name and Encryption

Certificate as per Indian IT Act from the licensed Certifying Authorities operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India (http://www.cca.gov.in). Digital Signature Certificates having "**Organization Name**" field other than **Bidder's Name** are not acceptable. However, aforesaid Digital Signature Certificates having Bidder's Name in the "Organization Name" field are acceptable.

The authenticity of above digital signature shall be verified through authorized CA after bid opening. If the digital signature used for signing is not of "Class -3" with Organizations name, the bid will be rejected.

Bidder is responsible for ensuring the validity of digital signature and its proper usage by their employee.

The bid including all uploaded documents shall be digitally signed by duly authorized representative of the bidding company.

- 2. Bidders must have a valid User ID to access OIL e-Procurement site for submission of bid. Bidders without having E-tender Login ID and Password should complete their online registration at least seven (7) days prior to the scheduled bid closing date and time of the tender. For online registration, Bidder may visit the OIL's E-tender site https://etender.srm.oilindia.in/irj/portal.
- 3. Necessary Login ID & Password will be issue by OIL only after submitting the complete online registration by the Bidder. In the event of late registration/incomplete registration by Bidder, OIL INDIA LIMITED shall not be responsible for late allotment of User ID & Password and request for bid closing date extension on that plea shall not be entertained by Company.
- 4. No physical Bid documents will be provided. On receipt of application for participation, USER_ID and initial PASSWORD will be communicated to the bidder through e-mail at the e-mail address provided along with request for Bid documents as mentioned above and will be allowed to participate in the bidding through OIL's E-Procurement portal.
- 5. Parties, who do not have a User ID, can click on **Guest** login button in the E-portal to view and download the tender. **The detailed guidelines are available in OIL's e-procurement site (Help Documentation).** For any clarification in this regard, bidders may contact E-Tender Support Cell at Duliajan at erp_mm@oilindia.in, Ph.: 0374- 2807178/4903.
- 6. The link to OIL's E-Procurement portal has been provided through OIL's web site (www.oil-india.com).

6.0 EXEMPTION OF BID SECURITY:

In case any bidder exempted from paying the Bid security, they should request OIL with supporting documents. The detailed guidelines for exemption of the Bid security are given below:

- 1. Central Govt. department and Central Public Sector undertakings are exempted from submitting Bid Security.
- 2. MSEs registered with District Industry Centres or Khadi and Village Industries Commission or Khadi and village industries board or coir board or national small

industries corporation or directorate of handicraft and handloom or any other body specified by ministry of MSE.

3. In case bidding MSE is owned by Schedule Caste or Schedule Tribe entrepreneur, valid documentary evidence issued by the agency who has registered the bidder as MSME owned by SC/ST entrepreneur should also be enclosed.

7.0 PRE-BID CONFERENCE:

- 7.1 A Pre Bid Conference is planned to be held on 20.12.2016 & 21.12.2016 at Duliajan, Assam to explain the requirements of Company in details to the interested prospective Bidders and to understand bidders' perspective including exchange of views/clarifications, if any, on the Scope of Work, Bid Rejection/Bid Evaluation Criteria and other terms & conditions of the Tender. The parties who purchase the bid documents shall be allowed to participate in the Pre Bid conference. For details of the venue, bidders may contact GM-Contracts, Oil India Ltd., P.O. Duliajan-786602, Phone:

 91374 2808662/2800548,Fax#(91)374 2803549,E mail: contracts@oilindia.in.
- 7.2 Maximum two (2) representatives from each prospective Bidder, who purchased the tender document, shall be allowed to participate in the pre-bid conference. All costs associated to attend the pre-bid conference by their representatives shall be borne by the interested Bidders.
- 7.3 The prospective bidders shall submit their queries/clarifications against the tender through E-mail / Fax /Courier addressed to GM-Contracts, Oil India Ltd., Duliajan 786602, Assam and such queries must reach OIL's office at Duliajan latest by 17.12.2016 up to 03:30 p.m. IST. OIL shall provide clarifications to only those queries received within this date. Queries/ Clarifications against the tender received beyond 17.12.2016 will not be entertained and replied. OIL will not be responsible for non-receipt or late receipt of any bidder's query in OIL's office
- 7.4 However, clarifications/exceptions/deviations, if required any, should be brought out by the bidder prior to or during the Pre Bid Conference only. After processing these suggestions, as a sequel to the pre-bid conference, Company may communicate the changes in this regard, if agreed any, through an addendum to tender document to the prospective bidders who purchased the tender document. Company will not accept any exception/deviation to tender conditions/specifications once the same are frozen after the pre-bid conference and the non-compliant bid (s) shall be rejected outright against this tender.

IMPORTANT NOTES:

Bidders shall take note of the following important points while participating in OIL's e-procurement tender:

i) The bid along with all supporting documents must be submitted through OIL's E-procurement site only except 'Original Bid Security' (if submitted in the form of BG) which shall be submitted manually by the bidder in a sealed envelope super-scribed with OIL's IFB No./E-Tender No., Bid Closing date and marked as "Original Bid Security" and addressed to GM-Contracts, Contracts Department, Oil India Limited, Duliajan-786602, Assam (India), **failing which the bid shall be rejected**.

Additionally, following documents are to be submitted in hard form:

- a) Power of Attorney for signing the bid.
- b) Printed catalogue and Literature, if called for in the tender.
- c) Any other document required to be submitted in original as per tender requirement.

The above documents including the Original bid security, must be received at OIL's GM-Contract's office at Duliajan on or before 12.45 p.m. (IST) on the technical bid closing date. A scanned copy of the Bid Security shall also be uploaded by the bidder along with their Technical Bid in OIL's E-procurement site.

- ii) Bid should be submitted online in OIL's E-procurement site up to 11.00 a.m. (IST) (Server Time) on the date as mentioned and will be opened on the same day at 2.00 p.m. (IST) at the office of the GM-Contracts in presence of the authorized representatives of the bidders.
- iii) If the digital signature used for signing is not of "Class -3" with Organizations name, the bid will be rejected.
- iv) The Company reserves the right to reject any or all the tenders or accept any tender without assigning any reason.
- v) (a) No Bidder can withdraw his bid within the validity or extended validity of the bid. Withdrawal of any bid within validity period will lead to forfeiture of his / her / their Bid Security Deposit in full and debar from participation in future tenders, at the sole discretion of the company
 - (b) Once a bid is withdrawn, the offer will be treated as withdrawn and no further claim / correspondence will be entertained in this regard.
- vi) Conditional bids are liable to be rejected at the discretion of the Company.
- vii) The work may be split up amongst more than one contractor at the sole discretion of the Company.
- viii) The bidders are required to furnish the composition and status of ownership of the firm in whose name bid documents have been purchased / issued along with one or more of the following documentary evidences (which are applicable to the bidder) in support of the same and scanned copies of the same should be uploaded along with the Technical Bid.
 - A. In case of Sole Proprietorship Firm, Copies of Telephone/Electricity/Mobile Bill, PAN card, latest Income Tax Return form indicating therein the name, business and residential address, E-mail and telephone numbers of the owner and copies of GSTIN Registration Certificate.
 - B. In case of HUF, Copies of Telephone/Electricity/Mobile Bill, PAN card, latest Income Tax Return form, Family Arrangement indicating therein the name, residential address, E-mail and telephone numbers of the owners in general and Karta in particular and copies of GSTIN Registration Certificate.
 - C. In case of Partnership Firm, Copies of Telephone/Electricity/Mobile Bill, PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the partners (including the Managing Partner),

registered partnership agreement/deed and copies of GSTIN Registration Certificate.

- D. In case of Co-Operative Societies, Copies of Telephone/Electricity/Mobile Bill, PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Directors or persons who are at the helm of affairs, registration certificate from Registrar of Co-Operative Societies and copies of GSTIN Registration Certificate.
- E. In case of Societies registered under the Societies Registration Act, Copies of Telephone/Electricity/Mobile Bill, PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Directors or persons who are at the helm of affairs, registration certificate from the Registrar of the state and copies of GSTIN Registration Certificate.
- F. In case of Joint Stock Companies registered under the Indian Companies Act, Copies of Telephone/Electricity/Mobile Bill, PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Directors or persons who are at the helm of affairs, Certificate of Incorporation from the Registrar of Companies, Memorandum and Articles and copies of GSTIN Registration Certificate.
- G. In case of Trusts registered under the Indian Trust Act, Copies of Telephone/Electricity/Mobile Bill, PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Trustee or persons who are at the helm of affairs, registration certificate from the Registrar of the state, Trust Deed and copies of GSTIN Registration Certificate.
- ix) The selected bidder will be required to enter into a formal contract, which will be based on their bid and O.I.L.'s Standard Form of Contract.
- x) The Bid Security / Performance Security Money shall not earn any interest.
- xi) Time will be regarded as the essence of the Contract and the failure on the part of the Contractor to complete the work within the stipulated time shall entitle the Company to recover liquidate damages and / or penalty from the Contractor as per terms of the tender /contract.
- xii) The contractor will be required to allow OIL officials to inspect the work site and documents in respect of the workers' payment.
- xiii) **BACKING OUT BY BIDDER:** In case any bidder withdraws their bid within the bid validity period, Bid Security will be forfeited and the party will be put on Holiday as per the Banning Policy (available in OIL's website) of Company.
- sisued is not accepted by the L1 bidder or the Performance Security is not submitted as per the terms of the contract within the time specified in the Bid Document, the Bid Security shall be forfeited and the bidder shall be dealt as per the Banning Policy (available in OIL's website) of Company.

FURNISHING FRAUDULENT INFORMATION/DOCUMENT: The information and documents furnish by the bidder/ contractor in respect of the subject tender/contract are accepted to be true and genuine. However, if it is detected during technical scrutiny or after award of the contract or after expiry of the contract, that the bidder had submitted any fake/fraudulent document or furnished false statement, the offer/contract shall be rejected/ cancelled, as the case may be and the bidder (if fake document/false statement pertains to such bidder) shall be dealt as per the Banning Policy (available in OIL's website) of Company.

With regards to this, the bidder has to provide an undertaking also as per the format attached in **PROFORMA-VIII**.

xvi) **ERRING / DEFAULTING AGENCIES:** Erring and defaulting agencies like bidder, contractor, supplier, vendor, service provider will be dealt as per OIL's Banning Policy dated 6th January, 2017 available in OIL's website: www.oil-india.com.

xvii) The tender will be governed by:

Forwarding Letter

Instruction to Bidders

BEC-BRC- Bid Evaluation Criteria & Bid Rejection Criteria.

Part-I - General Conditions of Contract (GCC)

Part-II - Schedule of Work, Unit and Quantity (SOQ)

Part-III - Special Conditions of Contract (SCC)

Part-IV - Schedule of company's Plants, Materials and Equipments - **Not Applicable**

Part-V - Safety Measures (SM)

Part-VI - Integrity Pact [Not Applicable in this Tender]

Price Bidding Format

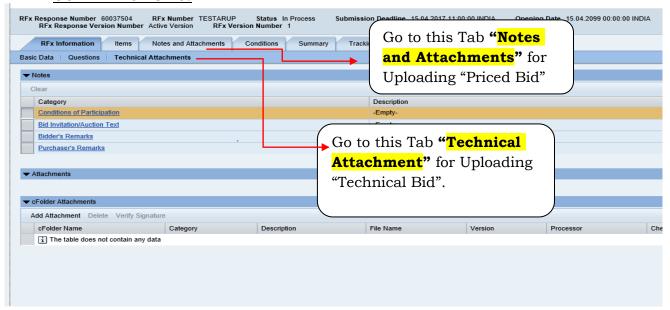
Proformas & Annexures

Technical Evaluation Sheet for BEC-BRC & others

- xviii) Bidders are requested to examine all instructions, forms, terms and specifications in the bid. Failure to furnish all information required as per the bid or submission of offers not substantially responsive to the bid in every respect will be at the bidder's risk and may result in the rejection of its offer without seeking any clarifications. Offers sent without the requisite value of prescribed bid security (if called for in the bid) in original will be ignored straightway.
- BID SYSTEM. The bidders shall submit both the "TECHNICAL" and "PRICED" bids through electronic form in the OIL's E-Procurement portal within the Bid Closing Date and Time stipulated in the E-Tender. The Technical Bid should be submitted as per Scope of Work & Technical Specifications along with all technical documents related to the tender and uploaded under "Technical Attachment" Tab only. Bidders to note that no price details should be uploaded in "Technical Attachment" Tab Page. Details of prices as per Price Bid format/Priced bid to be uploaded under "Notes and Attachment" Tab. A screen shot in this regard is shown below. Offer not complying with above submission procedure will be rejected as per

Bid Rejection Criteria. In Bid opening, both Technical & Priced Bids will be opened.

SCREEN SHOTS:



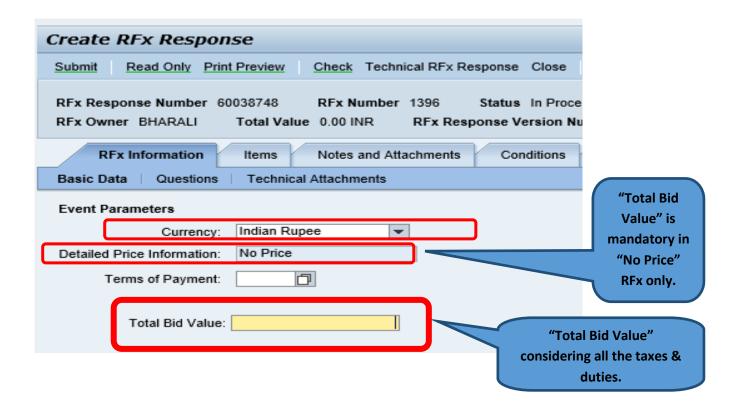
On "EDIT" Mode, bidders are advised to upload "Technical Bid" and "Priced Bid" in the respective places as indicated above:

Note:

- * The "Technical Bid" shall contain all techno-commercial details **except the prices**.
- ** The "Priced bid" must contain the price schedule and the bidder's commercial terms and conditions, if any. For uploading Priced Bid, first click on Add Attachment, a browser window will open, select the file from the PC and name the file under Description, Assigned to General Data and click on OK to digitally sign and upload the File. Please click on Save Button of the Response to Save the uploaded files.

8.0 MAINTENANCE OF TOTAL BID VALUE IN THE RESPONSE

The rates / costs quoted by bidders against the e-tender shall be available for online viewing after price bid opening to those bidders whose price bids have been opened in the system. For tenders where **Detailed Price Information** under "**RFx Information**" Tab Page is "**No price**", the bidders shall have to enter the **Total Cost (including GST)** as per their price bid in the data field "**Total Bid Value**" under "RFx Information" Tab Page in addition to uploading their pricing as per the "Price Bid format" under "**Notes & Attachment**" Tab Page.



The Total Amount (inclusive of GST) as entered by the bidders against "Total Bid Value" in their on-line response shall be displayed in the e-tender portal amongst the bidders whose price bids have been opened and Company will not take any responsibility whatsoever towards incorrect information furnished by the bidders in the "Total Bid Value" field.

It is to be noted that amount mentioned in the "Total Bid Value" field will not be considered for bid evaluation and evaluation will be purely based on the Price bid submitted as per the Price Bid Format.

9.0 OIL now looks forward to your active participation in the IFB.

Thanking you, Yours faithfully, **OIL INDIA LIMITED**

Sr.Mngr - CONTRACTS (S)
For, GM - CONTRACTS
For, RESIDENT CHIEF EXECUTIVE

INSTRUCTION TO BIDDERS

1.0 Bidder shall bear all costs associated with the preparation and submission of bid. Oil India Limited, hereinafter referred to as 'Company', will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

2.0 BIDDING DOCUMENTS:

- **2.1** The services required, bidding procedures and contract terms are prescribed in the Bidding Documents. This Bidding Document includes the following:
 - a) A forwarding letter highlighting the following points
 - (i) Company's IFB No.
 - (ii) Description of Service
 - (iii) Bid closing date and time
 - (iv) Bid opening date, time and place
 - (v) Bid submission place
 - (vi) The amount of Performance Guarantee
 - b) Instructions to Bidders
 - c) BEC/BRC
 - d) General Conditions of Contract (GCC): Part-I
 - e) Schedule of Work, Unit, Quantities (SOQ): Part- II
 - f) Special Conditions of Contract (SCC): Part-III
 - g) Schedule of Company's Plants, Materials and Equipments (SCPME): **Part-IV** [Not applicable for this Tender]
 - h) Safety Measures (SM): **Part-V**
 - i) Integrity Pact: Part-VI [Not applicable for this tender]
 - j) Price Bidding Format (Attached under "**Notes and Attachments**" tab in the main bidding engine of OIL's e-Tender portal).
 - k) Proformas
 - 1) Technical Evaluation sheet for BEC / BRC & Others
- **2.2** The bidder is expected to examine all instructions, forms, terms and specifications in the Bid document. Failure to furnish all information required in the Bidding Documents or submission of a bid not substantially responsive to the Bidding Documents in every respect will be at the Bidder's risk & responsibility and may result in the rejection of its bid.

3.0 TRANSFERABILITY OF BID DOCUMENTS:

- **3.1** Bid Documents are non-transferable. Bid can be submitted only in the name of the bidder in whose name the Bid Document has been issued.
- **3.2** Unsolicited offers will not be considered and will be rejected straightway.

4.0 AMENDMENT OF BIDDING DOCUMENTS:

- **4.1** At any time prior to the deadline for submission of bids, the company may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bidding Documents by issuance of an Addendum.
- **4.2** The Addendum will be uploaded in OIL's E-Tender Portal in the Tab "Technical RFx" and External Area "Amendments" folder. The company may, at its discretion, extend the deadline for bid submission. Bidders are expected to take the Addendum into account in preparation and submission of their bid. **Bidders are to check from**

time to time the E-Tender portal ["Technical RFx" Tab and under the folder "Amendments"] for any amendments to the bid documents before submission of their bids. No separate intimation shall be sent to the Bidders.

5.0 PREPARATION OF BIDS

5.1 LANGUAGE OF BIDS: The bid as well as all correspondence and documents relating to the bid exchanged between the Bidder and the Company shall be in English language, except that any printed literature may be in another language provided it is accompanied by an official and notarized English translated version, which shall govern for the purpose of bid interpretation.

5.2 DOCUMENTS COMPRISING THE BID:

(A) UN-PRICED TECHNO-COMMERCIAL BID:

- (i) Bid Documents duly filled up as indicated.
- (ii) Complete technical details / specifications of the equipment with catalogue, etc. as per tender requirement.
- (iii) Documentary evidence established in accordance with BEC / BRC part.
- (iv) Statement of Non-Compliance (if any).
- (v) Bid Security (scanned copy). Hard copy of original Bid Security (Only in case of bidder(s) submitting bid security in the form of Bank Guarantee) should be sent separately to reach **on or before** the bid closing date & time failing which the bid shall be rejected.
 - (Bidders can submit bid security on-line through OIL's electronic Payment Gateway)
- (vi) Any other document as per tender requirement (scanned copy). Hard copy(s) of the same, if called for in the tender, should be sent separately to reach on or before 12.45 p.m. (IST) on the bid closing date failing which the bid shall be rejected.
- (vii) Integrity Pact
- (viii) Technical Evaluation sheet for BEC / BRC & Others duly filled up as indicated

Note: Please note that no price details should be uploaded in UN-PRICED TECHNO-COMMERCIAL BID under "Technical Attachment" Tab.

(B) PRICED BID:

The Priced Bid shall contain the rates / prices along with the currency and any other commercial information pertaining to the rates / prices. Bidder shall quote their rates / prices in the "PRICE BIDDING FORMAT" attached under "Notes and Attachments" tab in the main bidding engine of OIL's e-Tender portal. The price quoted in the "PRICE BIDDING FORMAT" will only be considered for evaluation.

Bidder must include all liabilities including statutory liabilities (but excluding GST) in their quoted rates. The rates shall be fixed and firm for the entire tenure of the contract and shall be binding on both the parties. No changes in these rates shall be allowed under any circumstances during the tenure of this service agreement except as mentioned in the Bid Document.

The bidder shall also have to enter the **Total Cost (including GST)** as per their price bid in the data field **"Total Bid Value"** under **"RFx Information"** Tab Page in addition to uploading their pricing as per the "Price Bid format" under "Notes & Attachment" Tab Page.

6.0 PERIOD OF VALIDITY OF BIDS:

- **6.1** The Bid must be valid for 120 (One Hundred and Twenty Days) / 90 (Ninety) days from the date of opening of the tender.
- **6.2** In exceptional circumstances, OIL may solicit the Bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing (or by Fax). A Bidder granting the request will neither be required nor permitted to modify their bid.

7.0 FORMAT AND SIGNING OF BID:

7.1 The original and all copies of the bid shall be typed or written in indelible inks and shall be signed digitally by the Bidder to bind the Bidder to the contract.

8.0 SUBMISSION OF BIDS:

- 8.1 The tender is processed under Composite / Two Bid System. Bidder shall submit the Technical bid and Priced bid along with all the Annexures and Proforma (wherever applicable) and copies of documents in electronic form through OIL's e-procurement portal within the Bid Closing Date & Time stipulated in the e-tender. For submission of Bids online at OIL's E-Tender Portal, detailed instructions are available in "User Manual" available in OIL's E-Tender Portal. Guidelines for bid submission are also provided in the "Forwarding Letter". The Technical Bid is to be submitted as per Terms of Reference/Technical Specifications of the bid document and Priced Bid as per the Price Schedule. The Technical Bid should be uploaded in the "Technical Attachment" Tab only. Prices to be quoted as per Price Bid Format should be uploaded as attachment in the Attachment link under "Notes & Attachments" Tab under General Data in the e-portal. No price should be given in the "Technical Attachment", otherwise bid shall be rejected. The priced bid should not be submitted in physical form which shall not be considered.
- **8.2** Any person signing the Bid or any other document in respect of this Bid Document or other relevant documents on behalf of the Bidder without disclosing his authority to do so shall be deemed to have the authority to bind the Bidder. If it is discovered at any time that the person so signing has no authority to do so, the Company (OIL) may, without prejudice to any other right or remedy, cancel his Bid or Contract and hold the Bidder liable to the Company (OIL) for all costs and damages arising from the cancellation of the Bid or Contract including any loss which the Company (OIL) may sustain on account thereof.
- **8.3** Timely submission of the bids is the responsibility of the Bidder and Bids should be submitted before the bid closing date and time. Company shall not be responsible for any delay.
- **8.4** Physical Bid/ E-mail/ Fax /Telephonic offers will not be accepted.
- **8.5** Bidder shall submit the Bid, duly completed in terms of the Bid Document.

8.6 Before submission of Bids, Bidders are requested to make themselves fully conversant with all Conditions of the Bid Document and other relevant information related to the works to be executed under this contract.

9.0 DEADLINE FOR SUBMISSION OF BIDS:

- **9.1** Bids should be submitted on-line up to 11.00 a.m. (IST) (Server Time) on the Bid Closing date mentioned in the Forwarding Letter. Bidders will be permitted by System to make any changes in their bid after the bid has been uploaded by the bidder prior to the Bid Closing date and time as mentioned in the bid except in condition mentioned in clause 12.1 below. But no changes would be allowed by the system once the due date and time for submission of bids has been reached and bids are opened.
- **9.2** No bid can be submitted after the submission deadline is reached. The system time displayed on the e-procurement web page shall decide the submission deadline.
- **9.3** The documents in physical form must be received by Company at the address specified in the "Forwarding Letter" on or before **12:45 p.m. (IST) on the bid closing date**. Timely delivery of the same at the address mentioned in the Forwarding Letter is the responsibility of the Bidders.

10.0 LATE BIDS:

10.1 Bidders are advised in their own interest to ensure that their bids are uploaded in system before the closing date and time of the bid. Any Bid received by the Company after the Bid Closing Date & Time stipulated by the Company shall be rejected.

11.0 MODIFICATION AND WITHDRAWAL OF BIDS:

- 11.1 Bidders will be permitted by System to withdraw their bid or make any changes in their bid after the bid has been uploaded by the bidder prior to the Bid Closing date and time as mentioned in the bid. But no changes or withdrawal would be allowed by the system once the due date and time for submission of bids has been reached and bids are opened.
- **11.2** No bid can be modified / withdrawn subsequent to the deadline for submission of bids.
- **11.3** No bid may be withdrawn in the interval between the deadline for submission of bids and the expiry of the period of bid validity. Withdrawal of any bid within validity period will lead debarment from participation in future tenders, at the sole discretion of the company.

12.0 EXTENSION OF BID SUBMISSION DATE:

12.1 Normally no request for extension of Bid Closing Date & Time will be entertained. However, OIL at its discretion, may extend the Bid Closing Date and / or Time due to any reasons.

13.0 BID OPENING AND EVALUATION:

13.1 Both Technical & Price bid will be opened on scheduled Bid opening date & time in the presence of any attending Bidder(s) or their Authorized Representative, if

any. However, an authorized letter (format given in Proforma Section) from the Bidder must be produced by Bidder's representative at the time of opening of Tender, without which such representative won't be allowed to attend the opening of Tenders. Only one representative against each Bid will be allowed to attend the bid opening. Attending Bidder(s) & Authorized Representative(s) will have to sign a register evidencing their presence.

- **13.2** In case it happens to be a bundh / holiday, the tender will be opened on the next working day (except Saturday). Accordingly, Bid Closing Date / time will get extended up to the next working day and time (except Saturday).
- **13.3** OIL shall examine bids to determine whether they are complete, whether documents have been properly signed and whether the bids are generally in order.
- **13.4** OIL shall prepare, for its own records, minutes of bid opening including the information disclosed to those present in accordance with the sub-clause 13.3.
- 13.5 To assist in the examination, evaluation and comparison of bids, normally no clarifications shall be sought from the Bidders. However, for assisting in the evaluation of the bids especially on the issues where the Bidder confirms compliance in the evaluation and contradiction exists on the same issues due to lack of required supporting documents in the Bid (i.e. document is deficient or missing), or due to some statement at other place of the Bid (i.e. reconfirmation of confirmation) or vice versa, clarifications may be sought by OIL at its discretion. The request for clarification and the response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.
- **13.6** Prior to the detailed evaluation, OIL will determine the substantial responsiveness of each bid to the requirement of the Bidding Documents. For purpose of these paragraphs, a substantially responsive bid is one, which conforms to all the terms and conditions of the Bidding Document without material deviations or reservation. A material deviation or reservation is one which affects in any substantial way the scope, quality, or performance of work, or which limits in any substantial way, in-consistent way with the bidding documents, the Company's right or the bidder's obligations under the contract, and the rectification of which deviation or reservation would affect unfairly the competitive position of other bidders presenting substantial responsive bids. OIL's determination of bid's responsiveness is to be based on the contents of the Bid itself without recourse to extrinsic evidence.
- **13.7** A Bid determined as not substantially responsive will be rejected by the Company and may not subsequently be made responsive by the Bidder by correction of the non-conformity.
- **13.8** The Company may waive minor informality or nonconformity or irregularity in a bid, which does not constitute a material deviation, provided such waiver, does not prejudice or affect the relative ranking of any Bidder.

14.0 EVALUATION AND COMPARISON OF BIDS:

- **14.1** To ascertain the inter-se-ranking, the comparison of the responsive bids will be made on the basis of total amount quoted for the items of part-II (i.e. schedule of works, units, quantity, rates) of the tender.
- **14.2** DISCOUNTS / REBATES: Unconditional discounts / rebates, if any, given in the bid or along with the bid will be considered for evaluation.

14.3 Post bid or conditional discounts / rebates offered by any bidder shall not be considered for evaluation of bids. However, if the lowest bidder happens to be the final acceptable bidder for award of contract, and if they have offered any discounts / rebates, the contract shall be awarded after taking into account such discounts / rebates.

14.4 Conditional bids are liable to be rejected at the discretion of the Company.

15.0 CONTACTING THE COMPANY:

- **15.1** Except as otherwise provided in Clause 14.0 above, no Bidder shall contact OIL on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded except as required by OIL vide sub-clause 13.5.
- **15.2** An effort by a Bidder to influence OIL in the bid evaluation, bid comparison or Contract award decisions may result in the rejection of their bid.

16.0 AWARD CRITERIA:

16.1 OIL will award the Contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.

17.0 OIL'S RIGHT TO ACCEPT OR REJECT ANY BID:

17.1 OIL reserves the right to accept or reject any or all bids and to annul the bidding process and reject all bids, at any time prior to award of contract, without thereby incurring any liability to the affected bidder, or bidders or any obligation to inform the affected bidder of the grounds for OIL's action.

18.0 NOTIFICATION OF AWARD:

18.1 Prior to the expiry of the period of bid validity or extended validity, OIL will notify the successful Bidder in writing by registered letter or by cable or telex or fax or e-mail (to be confirmed in writing by registered / couriered letter) that its bid has been accepted.

19.0 SIGNING OF CONTRACT:

- **19.1** The successful bidders(s) shall be notified by the Company of its intention to enter into an Agreement with him/her/them on the basis of his/her/their acceptance of the offer. Such notification shall be treated as a "Letter of Award (LOA)".
- **19.2** Within 2 Weeks from the date of issue of Letter of Award (LOA), the successful Bidder(s) will be required to pay an interest fee Performance Security by way of Bank Guarantee (in specified format) favouring "OIL INDIA LIMITED" payable at "DULIAJAN" from any Schedule Bank. Upon furnishing of the Performance Security, the successful Bidder(s) will be required to enter into a formal Service Agreement based on the instant tender on the OIL Standard forms of agreement.
- **19.3** This Performance Security must be valid for 03 (three) months after the date of expiry of the tenure of the contract. In the event of contract being extended within the

provisions of the contract agreement, the contractor will have to extend suitably the validity of the "Security Deposit" for the extended period.

- **19.4** The "Performance Security" will be refunded to the contractor within 03 (three) months of satisfactory completion of works under the contract (including extension, if any), but part or whole of which shall be used by the Company in realization of liquidated damages or claims, if any or for adjustment of compensation or loss due to the Company for any reason.
- **19.5** In case of failure of the successful bidder to comply with the conditions, as specified in Para 19.2 above, the bidder shall be dealt as per the Banning Policy (available in OIL's website) of Company.

BEC - BRC

1.0 BID EVALUATION CRITERIA:

The bid shall conform to the specifications and terms and conditions given in the Bidding Documents. Bids will be rejected in case material and services offered do not conform to the required parameters stipulated in the technical specifications. Notwithstanding the general conformity of the bid to the stipulated specifications, the following requirements will have to be particularly met by the Bidders without which the same will be considered as non-responsive and will not be considered for evaluation. All the documents related to BEC shall be submitted along with the Technical Bid.

1.1 Technical Criteria:

Bidder must have experience of successfully completing at least one SIMILAR work of about **Rs. 5,76,799.00 (Rupees Five Lakh Seventy Six Thousand Seven Hundred and Ninety Nine)** only in previous 07 (seven) years to be reckoned from the original bid closing date with PSUs / Govt. organization / Public limited companies.

Notes to BEC Clause No. (1.1):

- i. "SIMILAR work" mentioned above means "Providing courier services of mails in overseas countries for a minimum period of one year". Bidder shall submit documentary evidence to this along with the followings
 - a. The bidder should have international presence / operation in foreign countries and submit a list of its offices abroad the country (i.e. in Foreign Countries Both in Asian Countries & Other than Asian Countries). Further, the bidder (courier service agency) should have collecting Hub/City Office in Guwahati, Kolkata, Mumbai & Delhi from which they will dispatch our foreign mails to foreign destinations, details of communication address with responsible Officials' name and Contact No should be mentioned in the bid.
 - b. If the bidder does not have direct operation in foreign countries, it should have a direct tie up with a foreign courier-handling agency of repute for overseas/foreign courier services.
 - c. The bidder should have an independent web based online tracking system in the name of bidding courier company that will enable the company to trace / keep track of whereabouts of the couriers from source to destination. The software should be installed in the computer system used in the courier handling office for managing the courier services of OIL. No third party tracking system will be accepted.
 - d. Bidder should have an office in Duliajan. Documentary evidence in this regard is to be provided highlighting the detailed address, Name of contact person, Telephone/mobile no. etc.
- ii. If the prospective bidder is executing **SIMILAR work** which is still running and the job executed prior to original bid closing date satisfies the minimum prescribed criteria in the BEC Clause No. 1.1 (i), then such experience will also be taken into consideration provided that the bidder submits last certificate of payment showing gross value of **SIMILAR work** done along with Contract documents / work order of the running contract.

iii. In case the start date of the requisite experience is prior to the preceding 07 (seven) years' period reckoned from the original bid closing date but completion is within the preceding 07 (seven) years' period reckoned from the original bid closing date, then the value of only that part of **Similar Work** will be considered which has been executed within preceding 07 (seven) years' period reckoned from the original bid closing date. This value should meet the minimum prescribed value of Similar **Work** mentioned in the BEC Clause No. 1.1(i). In such cases, the bidder must submit relevant document(s) certified by the end user or a certificate issued by a practicing Chartered / Cost Accountant Firm (with Membership Number & Firm Registration Number) clearly indicating the value of such experience.

- iv. If the prospective bidder has executed contract(s) in which **SIMILAR work** is a component, and job executed satisfies the minimum prescribed criteria in the BEC Clause No. 1.1(i), then such experience (the value of **Similar Work** component) will also be taken into consideration provided that the bidder submits the breakup of value of work executed under such contract(s) clearly indicating the value of **SIMILAR work**, which must be certified by the end user.
- v. For proof of requisite experience of **SIMILAR work**, self-attested photocopies of following documents must be submitted along with the bid: <u>Contract documents</u> / Work order showing details of works supported with <u>Completion Certificate issued by PSUs</u> / <u>Govt. organization</u> / <u>Public limited companies for the similar work mentioned above confirming the following:</u>
 - a. Contract Number
 - b. Gross value of work done
 - c. Nature of Job done
 - d. Contract start and completion date.
- vi. **SIMILAR work** executed by a bidder for its own organization / subsidiary will not be considered as experience for the purpose of meeting BEC.
- vii. Bids from Franchisee:

Bids from Franchisee can also be considered provided:

- 1. Franchisee meets the criteria as stipulated in above points (1.1) and note to BEC clause no (1.1) i, ii, iii, iv, v and vi.
- 2. However, in all cases if the Franchisee is dependent upon the experience of the parent company, then the parent company should have experience of operating/rendering services in North-East India w.e.f. 1st April, 2018. With a view to ensure commitment and involvement—of the parent company for successful execution of the contract, the participating bidder should enclose the valid Franchisee agreement between the parent company and the Franchisee and a Corporate Guarantee (as per format enclosed- Attached in Annexure I) from the parent company to OIL for fulfilling the obligation under the contract.

1.2 Financial Criteria:

i. Annual Financial Turnover of the bidder in any of preceding 03 (three) financial / accounting years, reckoned from the original bid closing date should

be at least Rs. 3,46,079.00 (Rupees Three Lakh Forty Six Thousand and Seventy Nine only).

ii. **Net worth** of bidder must be positive for preceding financial / accounting year.

Notes to BEC Clause No. 1.2:

For proof of Annual Turnover & Net worth any one of the following document must be submitted along with the bid:

A certificate issued by a practicing Chartered /Cost Accountant* (with Membership Number and Firm Registration Number), certifying the Annual turnover & Net worth as per format prescribed in **PROFORMA- I.**

OR

Audited Balance Sheet along with Profit & Loss account.

*In case the bidder is a Central Govt. organization / PSU /State Govt. organization / Semi-State Govt. Organization or any other Central / State Govt. Undertaking, where the auditor is appointed only after the approval of Comptroller and Auditor General of India and the Central Government, their certificates may be accepted even though FRN is not available. However, bidder to provide documentary evidences for the same.

- iv. In case the bidder is a Government Department, they are exempted from submission of documents mentioned under Financial Criteria Para i, ii, iii and Note to BEC Clause No 1.2 above.
- 1.3. Prices shall be opened in respect of only the techno-commercially acceptable bidders whose bids have been found to be substantially responsive. A substantially responsive bid is one that meets the terms and conditions of the Tender and / or the acceptance of which bid will not result in indeterminate liability on OIL.
- 1.4. Bidders are required to quote for all the items as per Price Bid Format; otherwise the offer of the bidder will be straightway rejected.
- 1.5. If there is any discrepancy between the unit price and the total price, the unit price will prevail and the total price shall be corrected. Similarly, if there is any discrepancy between words and figure, the amounts in words shall prevail and will be adopted for evaluation.

1.6. The quantities shown against each item in the "Price Bid Format" shall be considered for the purpose of Bid Evaluation. It is, however, to be clearly understood that the assumptions made in respect of the quantities for various operations are only for the purpose of evaluation of the bid and the Contractor will be paid on the basis of the actual number of days/parameter, as the case may be.

1.7. Price Bids will be evaluated on overall lowest cost basis (L-1 offer) i.e. considering total quoted price for all items of SOQ inclusive of all liabilities and GST as per Price Bid Format.

- 1.8. Based on the evaluation of techno-commercially qualified bidders, the job will be awarded to L-1 bidder.
- 1.9. The bidders are advised not to offer any discount/rebate separately and to offer their prices in the Price Bid Format after considering discount/rebate, if any.
- 1.10. Conditional and unsolicited discount will not be considered in evaluation. However, if such bidder happens to be the lowest recommended bidder, unsolicited discount without any condition will be considered for computing the contract price.
- 1.11. In case of identical overall lowest offered rate by more than 01 (one) bidder, the selection will be made by draw of lot between the parties offering the same overall lowest price.
- 1.12. **PURCHASE PREFERENCE CLAUSE:** Purchase Preference to Micro and Small Enterprises registered with District Industry Centres or Khadi and Village Industries Commission or Khadi and Village Industries Board or Coir Board or National Small Industries Corporation or Directorate of Handicrafts and Handloom or any other body specified by Ministry of MSME:
 - (a) In case participating MSEs quote price within price band of L1+15%, such MSE shall be considered for award of contract by bringing down their price to L1 price in a situation where L1 price is from someone other than a MSE.
 - **(b)** In case of more than one such MSE qualifying for 15% purchase preference, the contract shall be awarded to lowest eligible MSE amongst the MSEs qualifying for 15% purchase preference.
 - **(c)** In case any part of the work is sub-contracted to a Micro or Small Enterprise as per contract conditions then the contractor shall provide complete details (i.e. name of the subcontractor, value of sub-contacted work, copy of valid registration certificate etc.) of the sub-contractor to OIL.

(d) Documentation required to be submitted by MSEs:

Submit a copy of valid Registration Certificate, if bidder is a Micro or Small Enterprises (MSE) registered with District Industry Centres or Khadi and Village Industries Commission or Khadi and Village Industries Board or Coir Board or National Small Industries Corporation or Directorate of Handicrafts and Handloom or any other body specified by Ministry of MSME. The Registration Certificate should clearly indicate the monetary limit, if any and the items for which bidder are registered with any of the aforesaid agencies. In case bidding MSE is owned by Schedule Caste or Schedule Tribe entrepreneur, valid documentary evidence issued by the agency who has registered the bidder as MSE owned by SC/ST entrepreneur should also be enclosed.

2.0. BID REJECTION CRITERIA (BRC):

- 2.1. The bids are to be submitted in **Single-Stage Composite /** Two **Bid system** i.e. Un-priced Techno-Commercial Bid and Price Bid together. Only the Price Bid should contain the quoted price.
- 2.2. The price quoted by the successful bidder must be firm during the performance of the contract and not subject to variation on any account except as mentioned in the bid document. Any bid submitted with adjustable price quotation other than the above will be treated as non-responsive and rejected.
- 2.3. Bid security shall be furnished as a part of the Techno Commercial Un-priced Bid. The amount of bid security should be as specified in the forwarding letter. Any bid not accompanied by a proper bid security will be rejected.

Note: In case the Bidder submits Bid security in the form of Bank Guarantee (BG); the BG must be valid for minimum **120** / **150** days from the date of Technical bid opening.

For availing benefits under Public Procurement Policy (Purchase preference & EMD exemption), the interested MSE Bidders must ensure that they are the manufacturer/ service provider of tendered item(s) and registered with the appropriate authority for the said item(s). Bids without EMD shall be rejected, if the technical offer does not include a valid copy of relevant MSE Certificate issued by appropriate authority specifying the item as per tender. Therefore, it is in the interest of such MSE Vendors to furnish a copy of complete certificate to the concerned tender handling officer of OIL at least seven (7) days prior to the scheduled Bid Closing Date of the tender; seeking clarification/confirmation as to whether their registered item is eligible for EMD exemption or not. Late communication in this regards and request for bid closing date extension on that plea shall not be entertained by Company.

- 2.4. Bid Documents / User Id & Password for OIL's E-Tender portal are not transferable.
- 2.5. Any bid received in the form of Physical document/Telex/Cable/Fax/E-mail will not be accepted.
- 2.6. Bids shall be typed or written in indelible ink. The bidder or his authorized representative shall sign the bid digitally, failing which the bid will be rejected.
- 2.7. Bids shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by bidder, in which case such corrections shall be initiated by the persons(s) signing (digitally) the bid. However, white fluid should not be used for making corrections. Any bid not meeting this requirement shall be rejected.
- 2.8. Any bid containing false statement will be rejected and action will be taken by Company as per Bid Document.
- 2.9. Bids are invited under **Single-Stage Composite / Two Bid System**. Bidders must submit both "Technical" and "Price" Bids in electronic form through online OIL's e-Tender portal accordingly within the Bid Closing Date and time stipulated in the e-Tender. The Technical Bid is to be submitted as per Scope of Work & Technical Specifications of the tender under "Technical Attachment" Tab and the Priced Bid as per the **PRICE BID FORMAT attached** under "Notes and Attachments".

- 2.10. Bidder must accept and comply with the following provisions as given in the Tender Document in toto, failing which offer will be rejected:
 - (i) Firm price
 - (ii) EMD / Bid Bond
 - (iii) Period of validity of Bid
 - (iv) Price Schedule
 - (v) Performance Bank Guarantee / Security deposit
 - (vi) Delivery / Completion Schedule
 - (vii) Scope of work
 - (viii) Guarantee of material / work
 - (ix) Liquidated Damages clause
 - (x) Tax liabilities
 - (xi) Arbitration / Resolution of Dispute Clause
 - (xii) Force Majeure
 - (xiii) Applicable Laws
 - (xiv) Specifications
 - (xv) Integrity Pact
- 2.11. There should not be any indication of price in the Un-priced Techno-Commercial Bid. A bid will be straightway rejected if this is given in the Un-priced Techno-Commercial Bid.
- 2.12. Bid received with validity of offer less than **90 (Ninety) / 120 (One Hundred and Twenty) days** from the date of Technical Bid opening will be rejected.
- 2.13. The Integrity Pact is applicable against this tender. OIL shall be entering into an Integrity Pact with the bidders as per format enclosed vide **Part-VI** of the tender document. This Integrity Pact Proforma has been duly signed digitally by OIL's competent signatory. The Proforma has to be returned by the bidder (along with the Un priced Techno Commercial Bid) duly signed (digitally) by the same signatory who signed the bid, i.e., who is duly authorized to sign the bid. Uploading the Integrity Pact with digital signature will be construed that all pages of the Integrity Pact has been signed by the bidder's authorized signatory who sign the Bid.

3.0. GENERAL:

- 3.1. In case bidder takes exception to any clause of bidding document not covered under BEC/BRC, then the Company has the discretion to load or reject the offer on account of such exception if the bidder does not withdraw / modify the deviation when / as advised by company. The loading so done by the company will be final and binding on the bidders. No deviation will however be accepted in the clauses covered under BRC.
- 3.2. To ascertain the substantial responsiveness of the bid the Company reserves the right to ask the bidder for clarification in respect of clauses covered under BEC/BRC also and such clarifications fulfilling the BEC/BRC clauses in toto must be received on or before the deadline given by the Company, failing which the offer will be evaluated based on the original submission. However, mere submission of such clarification shall not make the offer responsive, unless Company is satisfied with the substantial responsiveness of the offer.
- 3.3. If any of the clauses in the BRC contradict with other clauses of bidding document elsewhere, the clauses in the BRC shall prevail.

- 3.4. Bidder(s) must note that requisite information(s)/financial values etc. as required in the BEC/BRC & Tender are clearly understandable from the supporting documents submitted by the Bidder(s); otherwise Bids shall be rejected.
- 3.5. OIL will not be responsible for delay, loss or non-receipt of applications for participating in the bid sent by mail and will not entertain any correspondence in this regard.
- 3.6. The originals of such documents [furnished by bidder(s)] shall have to be produced by bidder(s) to OIL as and when asked for.

GENERAL CONDITIONS OF CONTRACT (GCC)

- **A. <u>DEFINITIONS</u>**: In the contract, the following terms shall be interpreted as indicated:
- (a) "**The Contract**" means agreement entered into between Company and Contractor, as recorded in the contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein;
- (b) "**The Contract Price**" means the price payable to Contractor under the contract for the full and proper performance of its contractual obligations;
- (c) "**The Work**" means each and every activity required for the successful performance of the services described in Section II, the Terms of Reference.
- (d) "Company" or "OIL" means Oil India Limited;
- (e) "**Contractor**" means the Contractor performing the work under this Contract.
- (f) "**Contractor's Personnel**" means the personnel to be provided by the Contractor to provide services as per the contract.
- (g) "Company's Personnel" means the personnel to be provided by OIL or OIL's Contractor (other than the Contractor executing the Contract). The Company representatives of OIL are also included in the Company's personnel.
- (h) "Gross Negligence" means any act or failure to act (whether sole, joint or concurrent) by a person or entity which was intended to cause, or which was in reckless disregard of or wanton indifference to, avoidable and harmful consequences such person or entity knew, or should have known, would result from such act or failure to act. Notwithstanding the foregoing, Gross negligence shall not include any action taken in good faith for the safeguard of life or property.
- (i) "Wilful Misconduct" means intentional disregard of good and prudent standards of performance or proper conduct under the Contract with knowledge that it is likely to result in any injury to any person or persons or loss or damage of property.

WITNESSETH:

- **1.0** a) The contractor hereby agrees to carry out the work set down in the Schedule of work which forms part-II of this Contract in accordance with the 1968 General Conditions of Contract of Oil India Limited and General Specifications read in conjunction with any drawings and Particular Specifications & instructions which forms Part-III of the contract utilizing any materials/services as offered by the Company as per Part-IV of the contract.
- b) In this Contract all words and expressions shall have the same meaning as are respectively assigned to them in the 1968 General Conditions of Contract of Oil India Limited which the Contractor has perused and is fully conversant with before entering into this Contract.
- c) The clauses of this contract and of the specifications set out hereunder shall be paramount and in the event of anything herein contained being inconsistent with any term or terms of the 1968 General Conditions of Contract of Oil India Limited, the said term or terms of the 1968 General conditions of Contract to the extent of such inconsistency, and no further, shall not be binding on the parties hereto.
- **2.0** The contractor shall provide all labour, supervision and transport and such specified materials described in part-II of the Contract including tools and plants as necessary for the work and shall be responsible for all royalties and other levies and his rates shall include for these. The work executed and materials supplied shall be

to the satisfaction of the Company's Engineer and Contractor's rates shall include for all incidental and contingent work which although not specifically mentioned in this contract are necessary for its completion in a sound and workman like manner.

- **3.0** The Company's Engineer shall have power to:
- a) Reduce the rates at which payments shall be made if the quality of work although acceptable is not up to the required standard set forth in the OIL Standard Specifications which have been perused and fully understood by the Contractor.
- b) Order the Contractor to remove any inferior material from the site and to demolish or rectify any work of inferior workmanship, failing which the Company's Engineer may arrange for any such work to be demolished or rectified by any other means at the Contractor's expenses.
- c) Order the Contractor to remove or replace any workman who he (The Engineer) considers incompetent or unsuitable; the Engineer's opinion as to the competence and suitability of any workman engaged by the Contractor shall be final and binding on the Contractor.
- d) Issue to the Contractor from time to time during the progress of the work such further drawings and instructions as shall be necessary for the purpose of proper and adequate execution and maintenance of the works and the Contractor shall carry out and be bound by the same.
- e) Order deviations in Part II and III of this Contract. All such deviation orders shall be in writing and shall show the financial effect, if any, of such deviation and whether any extra time is to be allowed.
- **4.0** The Contractor shall have no claim against the company in respect of any work which may be withdrawn but only for work actually completed under this contract. The contractor shall have no objection to carry out work in excess of the quantities stipulated in Part-II if so ordered by the company at the same rates, terms and conditions.
- **5.0** The Company reserves the right to cancel this Contract at any time upon full payment of work done and the value of the materials collected by the contractor for permanent incorporation in the work under this contract particularly for execution of this contract up to the date of cancellation of the Contract. The valuation of the work done and the materials collected shall be estimated by the company's Engineer in presence of the contractor. The Contractor shall have no claim to any further payment whatsoever. The valuation would be carried out exparte if Contractor fails to turn up despite reasonable notice which will be binding on the Contractor.
- **6.0** The Contractor hereby undertakes to indemnify the Company against all claims which may arise under the under noted Acts:
 - i) The Mines Act.
 - ii) The Minimum Wages Act, 1948.
 - iii) The Workman's Compensation Act, 1923.
 - iv) The Payment of wages Act, 1936.
 - v) The Payment of Bonus Act, 1965.
 - vi) The Contract Labour (Regulation & Abolition) Act, 1970 and the rules framed there under.
 - vii) Employees' Pension Scheme, 1995.
 - viii) Inter-State Migrant (Regulation of Employment and Condition of Service) Act. 1979.
 - ix) The Employees Provident Fund and Miscellaneous Provisions Act, 1952.
 - xi) GST Act.

or any other Acts or Statute not here in above specifically mentioned having bearing over engagement of workers directly or indirectly for execution of work. The

Contractor shall not make the Company liable to reimburse the Contractor for the statutory increase in the wage rates of the Contract Labour appointed by the Contractor. Such Statutory increase in the wage rates of Contract Labour shall be borne by the contractor.

- **7.0** The Contractor shall clear away all rubbish and surplus material from the site on completion of work and shall leave the site clean and tidy.
- **8.0** The duration of the contract shall be initially for a period of Two Years to be reckoned from the commencement date mentioned in the Work Order with a provision for extension by another one year. The mobilization period is 15 Days from the issue of Work Order. The Contractor must complete the work as mentioned in PART III (SPECIAL CONDITIONS OF CONTRACT: SCC) within the contract period. In the event of there being undue delay in execution of the Contract, the Company reserves the right to cancel the Contract and/or levy such additional damages as it deems fit based on the actual loss suffered by the company attributable to such delay. The company's decision in this regard shall be final.
- **9.0** In order to promote, safeguard and facilitate the general operational economic in the interest of the Company during the continuance of this contract the Contractor hereby agrees and undertakes not to take any direct or indirect interest and or support, assist, maintain or help any person or persons engaged in antisocial activities, demonstration, riots, or in any agitation prejudicial to the Company's interest and any such even taking shape or form at any place of the Company's works or and its neighborhood.
- **11.0** The contractor employing **20 (twenty)** or more workmen on any day preceding 12 months shall be required to obtain requisite license at his cost from the appropriate Licensing Officer before undertaking any Contract work. The Contractor shall also observe the rules & regulations framed under the Contract Labour (Regulation & Abolition) Act.
- **12.0** The Contractor will not be allowed to construct any structure (for storage/housing purpose) with thatch, bamboo or any other inflammable materials within any company's fenced area.
- **13.0** The Contractor shall ensure that all men engaged by him/her are provided with appropriate protective clothing and safety wear in accordance with regulation 89(a) and 89(b) in the Oil Mines Regulations 1984. The Company's representative shall not allow/accept those men who are not provided with the same.
- **14.0** The Contractor shall deploy local persons in all works.

- **15.0** The Contractor shall not engage minor labour below 18 (eighteen) years of age under any circumstances.
- **16.0** The Contractor and his/her workmen shall strictly observe the rules and regulations as per Mines Act (Latest editions).

17.0 GENERAL OBLIGATIONS OF COMPANY:

COMPANY shall, in accordance with and subject to the terms and conditions of this contract:

- i) Pay the Contractors in accordance with terms and conditions of the contract.
- ii) Allow access to Contractors and their personnel, subject to normal security and safety procedures, to all areas as required for orderly performance of the work.

18.0 SPECIAL CONDITIONS:

- a) The contractor will be required to allow OIL Officials to inspect the work site and documents in respect of the workers' payment.
- b) Contractor(s) whosoever is liable to be covered under the P.F. Act and contract cost is inclusive of P.F., must ensure strict compliance of provisions of Provident Fund and Miscellaneous Provisions Act, 1952 in addition to the various Acts mentioned elsewhere in this contract. Any contractor found violating these provisions will render themselves disqualified from any future tendering. As per terms of the contract, if applicable, the Contractor must deposit Provident Fund Contribution (covering Employee's & Employer's share) with the competent authority monthly under their direct code. The Contractor shall be required to submit documentary evidence of deposit of P.F. Contribution to the Company. In case of failure to provide such documentary evidence, the Company reserves the right to withhold the amount equivalent to applicable P.F. Contribution.

19.0 ARBITRATION:

19.1 ARBITRATION (APPLICABLE FOR SUPPLIERS/CONTRACTORS OTHER THAN PSU)

Except as otherwise provided elsewhere in the contract, if any dispute, difference, question or disagreement arises between the parties hereto or their respective representatives or assignees, in connection with construction, meaning, operation, effect, interpretation of the contract or breach thereof which parties are unable to settle mutually, the same shall be referred to Arbitration as provided hereunder:

a) A party wishing to commence arbitration proceeding shall invoke Arbitration Clause by giving 30 days' notice to the other party. The notice invoking arbitration shall specify all the points of dispute with details of the amount claimed to be referred to arbitration at the time of invocation of arbitration and not thereafter. If the claim is in foreign currency, the claimant shall indicate its value in Indian Rupee for the purpose of constitution of the arbitral tribunal.

b) The number of arbitrators and the appointing authority will be as under:

-,		r	r
Claim amou (excluding claim interest and con- claim, if any	n for unter	Number of Arbitrator	Appointing Authority
Up to Rs. 5 Ca	rore	Sole Arbitrator	OIL

Above Rs. 5 Crore	3 Arbitrators	One Arbitrator by each party and
		the 3 rd Arbitrator, who shall be the
		presiding Arbitrator, by the two
		Arbitrators.

- **c)** The parties agree that they shall appoint only those persons as arbitrators who accept the conditions of the arbitration clause. No person shall be appointed as Arbitrator or Presiding Arbitrator who does not accept the conditions of the arbitration clause.
- **d)** Parties agree that there will be no objection if the Arbitrator appointed holds equity shares of OIL and/or is a retired officer of OIL/any PSU. However, neither party shall appoint its serving employees as arbitrator.
- e) If any of the Arbitrators so appointed dies, resigns, becomes incapacitated or withdraws for any reason from the proceedings, it shall be lawful for the concerned party/arbitrators to appoint another person in his place in the same manner as aforesaid. Such person shall proceed with the reference from the stage where his predecessor had left if both parties consent for the same; otherwise, he shall proceed de novo.
- f) Parties agree that neither shall be entitled for any pre-reference or pendentelite interest on its claims. Parties agree that any claim for such interest made by any party shall be void.

g) The arbitral tribunal shall make and publish the award within time stipulated as under:

•	
Amount of Claims and	Period for making and publishing of the
counter claims(excluding	award (counted from the date of first
interest)	meeting of the Arbitrators)
Up to Rs. 5 Crore	Within 8 months
-	
Above Rs. 5 Crore	Within 12 months

The above time limit can be extended by Arbitrator, for reasons to be recorded in writing, with the consent of the other parties.

- **h)** If after commencement of the arbitration proceedings, the parties agree to settle the dispute mutually or refer the dispute to conciliation, the arbitrators shall put the proceedings in abeyance until such period as requested by the parties.
- i) Each party shall be responsible to make arrangements for the travel and stay etc. of the arbitrator pointed by it. Claimant shall also be responsible for making arrangements for travel/stay arrangements of the Presiding Arbitrator and the expenses incurred shall be shared equally by the parties. In case of sole arbitrator, OIL shall make all necessary arrangements for his travel, stay and the expenses incurred shall be shared equally by the parties.
- **j)** The Arbitration shall be held at **Duliajan, Assam**. However, parties to the contract can agree for a different place for the convenience of all concerned.
- **k)** The Arbitrator(s) shall give reasoned and speaking award and it shall be final and binding on the parties.

1) Subject to aforesaid, provisions of the Arbitration and Conciliation Act, 1996 and any statutory modifications or re-enactment thereof shall apply to the arbitration proceedings under this clause.

19.2 <u>ARBITRATION (APPLICABLE IN CASE OF CONTRACT AWARDED ON</u> PUBLIC SECTOR ENTERPRISE):

In the event of any dispute or difference relating to, arising from or connected with the Contract, such dispute or difference shall be referred by either party to the arbitration of one of the Arbitrators in the Department of Public Enterprises, to be nominated by the Secretary to the Government of India, In-Charge of the Bureau of Public Enterprises. The Arbitration and Conciliation Act 1996 shall not be applicable to the Arbitration under this clause. The award of the Arbitrator shall be binding upon the parties to the dispute, provided however, any party aggrieved by such award may make a further reference for setting aside or revision of the award to the Law Secretary, Deptt. of Legal Affairs, Ministry of Law and Justice, Government of India. Upon such reference, the dispute shall be decided by the Law Secretary or the Special Secretary/Additional Secretary, whose decision shall bind the parties finally and conclusively. The parties in the dispute will share equally the cost of the arbitration as intimated by the Arbitrator.

The venue of all arbitrations under both 19.1 & 19.2 will be **Duliajan, Assam**. The award made in pursuance thereof shall be binding on the parties.

20.0 FORCE MAJEURE:

20.1 In the event of either party being rendered unable by 'Force majeure' to perform any obligations required to be performed by them under the contract the relative obligations of the party affected by such 'Force Majeure' shall upon notification to the other party be suspended for the period during which force majeure event lasts. The cost and loss sustained by the either party shall be borne by the respective parties.

The term 'Force Majeure' as employed herein shall mean acts of God, earthquake, war (declared/undeclared) revolts, riots, fires, floods, rebellions, explosions, hurricane, sabotage, civil commotions, and acts and regulations of respective Govt. of the two parties, namely the Company and the contractor.

20.2 Upon the occurrence of such cause(s) and upon its termination, the party alleging that it has been rendered unable as aforesaid thereby, shall notify the other party in writing immediately but not later than 72 (Seventy-two) hours of the alleged beginning and ending thereof giving full particulars and satisfactory evidence in support of its claim.

Time for performance of the relative obligations suspended by the force majeure shall then extended by the period for which such cause lasts.

20.3 Should 'force majeure' condition as stated above occurs and should the same be notified within Seventy-Two (72) hours after its occurrence the 'force majeure' rate shall apply for the first fifteen days. Parties will have the right to terminate the Contract if such 'force majeure' conditions continue beyond fifteen (15) days with prior written notice. Should either party decide not to terminate the Contract even under such condition, no payment would apply after expiry of fifteen (15) days force majeure period unless otherwise agreed to.

21.0 TERMINATION:

- **21.1 TERMINATION ON EXPIRY OF THE TERMS (DURATION):** The contract shall be deemed to have been automatically terminated on the expiry of duration of the Contract or the extension period, if exercised by Company under the provision of the Contract.
- **21.2 TERMINATION ON ACCOUNT OF FORCE MAJEURE:** Either party shall have the right to terminate this Contract on account of Force Majeure as set forth in Article 20.0 above.
- **21.3 TERMINATION ON ACCOUNT OF INSOLVENCY:** In the event that the Contractor or its collaborator at any time during the term of the Contract, becomes insolvent or makes a voluntary assignment of its assets for the benefit of creditors or is adjudged bankrupt, then the Company shall, by a notice in writing have the right to terminate the Contract and all the Contractor's rights and privileges hereunder, shall stand terminated forthwith.
- **21.4 TERMINATION FOR UNSATISFACTORY PERFORMANCE:** If the Company considers that, the performance of the Contractor is unsatisfactory, or not up to the expected standard, the Company shall notify the Contractor in writing and specify in details the cause of the dissatisfaction. The Company shall have the option to terminate the Contract by giving 15 days' notice in writing to the Contractor, if Contractor fails to comply with the requisitions contained in the said written notice issued by the Company.
- **21.5 TERMINATION DUE TO CHANGE OF OWNERSHIP & ASSIGNMENT:** In case the Contractor's rights and/or obligations under this Contract and/or the Contractor's rights, title and interest to the equipment/material, are transferred or assigned without the Company's consent, the Company may at its absolute discretion, terminate this Contract.
- **21.6** If at any time during the term of this Contract, breakdown of Contractor's equipment results in Contractors being unable to perform their obligations hereunder for a period of 15 successive days, Company at its option, may terminate this Contract in its entirely without any further right or obligation on the part of the Company, except for the payment of money then due. No notice shall be served by the Company under the condition stated above.
- **21.7** Notwithstanding any provisions herein to the contrary, the Contract may be terminated at any time by the Company on giving 30 (thirty) days written notice to the Contractor due to any other reason not covered under the above clause from 21.1 to 21.6 and in the event of such termination the Company shall not be liable to pay any cost or damage to the Contractor except for payment for services as per the Contract upto the date of termination including the De-mob cost, if any.
- **22.0 CONSEQUENCES OF TERMINATION:** In all cases of termination herein set forth, the relative obligations of the parties to the Contract shall be limited to the period up to the date of termination. Notwithstanding the termination of this Contract, the parties shall continue to be bound by the provisions of this Contract that reasonably require some action or forbearance after such termination.
- **22.1** Upon termination of this Contract, Contractor shall return to Company all of Company's items, which are at the time in Contractor's possession.
- 22.2 In the event of termination of contract, Company will issue Notice of termination of the contract with date or event after which the contract will be

terminated. The contract shall then stand terminated and the Contractor shall demobilize their personnel & materials.

23.0 I.B. VERIFICATION REPORT AND SECURITY REVIEW:

Contractor will be required to submit the verification report to ascertain character and antecedents from the Civil Administration towards the persons engaged under this contract to the Head of the user Department before engagement.

24.0 In case of any doubt or dispute as to the interpretation of any clause herein contained, the decision of the Company's Engineer shall be final and binding on the contractor.

25.0 SET OFF CLAUSE:

"Any sum of money due and payable to the contractor (including Security Deposit refundable to them) under this or any other contract may be appropriated by Oil India Limited and set off against any claim of Oil India Limited (or such other person or persons contracting through Oil India Limited) for payment of a sum of money arising out of this contract or under any other contract made by the contractor with Oil India Limited (or such other person or persons contracting through Oil India Limited)."

26.0 FURNISHING FRAUDULENT INFORMATION/DOCUMENT:

The information and documents furnished by the bidder/contractor in respect of the subject tender/contract are expected to be true and genuine. However, if it is detected during technical scrutiny or after award of the contract or after expiry of the contract, that the bidder had submitted any fake/fraudulent document or furnished false statement, the offer/contract shall be rejected/cancelled, as the case may be and the bidder (if fake document/false statement pertains to such bidder) shall be dealt as per the Banning Policy (available in OIL's website) of Company.

27.0 PROVISION FOR ACTION IN CASE OF ERRING/DEFAULTING AGENCIES:

Action against erring and defaulting agencies like bidder, contractor, supplier, vendor, service provider will be as per OIL's Banning Policy dated 6th January, 2017 available in OIL's website www.oil-india.com.

28.0 <u>LIQUIDATED DAMAGES FOR DELAY IN MOBILIZATION/COMPLETION OF WORKS AND SERVICES</u>:

In the event of the Contractor's default in timely mobilization/completion within the stipulated period, the Contractor shall be liable to pay liquidated damages @ 0.5% of contract value, per week or part thereof of delay subject to maximum ceiling of 7.5% of contract value.

29.0 SUBCONTRACTING:

Contractor shall not subcontract, transfer or assign the contract, in full or any part under this contract, to any third party. Except for the main services under this contract, Contractor may sub-contract the petty support services subject to Company's prior approval. However, Contractor shall be fully responsible for complete execution and performance of the services under the Contract.

30.0 MISCELLANEOUS PROVISIONS:

Contractors shall conform in all respects with the provisions of any Statute, Ordinance of Law and the regulations or bye-law of any local or other duly constituted authority which may be applicable to the services and with such rules and regulation public bodies and Companies as aforesaid and shall keep OIL indemnified against all penalties and liability of every kind for breach of any such Statute, Ordinance or Law, regulation or byelaw.

31.0 LIABILITY:

- **31.1** Except as otherwise expressly provided, neither Company nor its servants, agents, nominees, Contractors, or sub-contractors shall have any liability or responsibility whatsoever to whomsoever for loss of or damage to the equipment and/or loss of or damage to the property of the Contractor and/or their Contractors or sub-contractors, irrespective of how such loss or damage is caused and even if caused by the negligence of Company and/or its servants, agent, nominees, assignees, contractors and sub-contractors. The Contractor shall protect, defend, indemnify and hold harmless Company from and against such loss or damage and any suit, claim or expense resulting there from.
- **31.2** Neither Company nor its servants, agents, nominees, assignees, Contractors, sub-contractors shall have any liability or responsibility whatsoever for injury to, illness, or death of any employee of the Contractor and/or of its contractors or sub-contractor irrespective of how such injury, illness or death is caused and even if caused by the negligence of Company and/or its servants, agents nominees, assignees, Contractors and sub-contractors. Contractor shall protect, defend, indemnify and hold harmless Company from and against such liabilities and any suit, claim or expense resulting there from.
- **31.3** The Contractor hereby agrees to waive its right to recourse and further agrees to cause their underwriters to waive their right of subrogation against Company and/or its underwrites, servants, agents, nominees, assignees, Contractors and subcontractors for loss or damage to the equipment of the Contractor and/or its subcontractors when such loss or damage or liabilities arises out of or in connection with the performance of the contract.
- **31.4** The Contractor hereby further agrees to waive its right of recourse and agrees to cause its underwriters to waive their right of subrogation against Company and/or its underwriters, servants, agents, nominees, assignees, Contractors and subcontractors for injury to, illness or death of any employee of the Contractor and of its contractors, sub-contractors and/or their employees when such injury, illness or death arises out of or in connection with the performance of the contract.
- **31.5** Except as otherwise expressly provided, neither Contractor nor its servants, agents, nominees, Contractors or sub-contractors shall have any liability or responsibility whatsoever to whomsoever for loss of or damage to the equipment and/or loss or damage to the property of the Company and/or their Contractors or sub-contractors, irrespective of how such loss or damage is caused and even if caused by the negligence of Contractor and/or its servants, agents, nominees, assignees, Contractors and sub-contractors. The Company shall protect, defend, indemnify and hold harmless Contractor from and against such loss or damage and any suit, claim or expense resulting therefrom.
- **31.6** Neither Contractor nor its servants, agents, nominees, assignees, Contractors, sub-contractors shall have any liability or responsibility whatsoever to whomsoever or injury or illness, or death of any employee of the Company and/or of its contractors or sub-contractors irrespective of how such injury, illness or death is caused and

even if caused by the negligence of Contractor and/or its servants, agents, nominees, assignees, contractors and sub-contractors. Company shall protect, defend indemnify and hold harmless Contractor from and against such liabilities and any suit, claim or expense resulting there from.

- **31.7** The Company agrees to waive its right of recourse and further agrees to cause its underwriters to waive their right of subrogation against Contractor and/or its underwriters, servants, agents, nominees, assignees, Contractors and subcontractors for loss or damage to the equipment of Company and/or its contractors or sub-contractors when such loss or damage or liabilities arises out of or in connection with the performance of the contract.
- **31.8** The Company hereby further agrees to waive its right of recourse and agrees to cause it underwriters to waive their right of subrogation against Contractor and/or its underwriters, servants, agents, nominees, assignees, Contractors and subcontractors for injury to, illness or death of any employee of the Company and of its Contractors, sub-contractors and/or their employees when such injury, illness or death arises out of or in connection with the performance of the Contract.

31.9 LIMITATION OF LIABILITY

Notwithstanding any other provisions except only in cases of willful misconduct and/or criminal acts,

- (a) Neither the Contractor nor the Company (OIL) shall be liable to the other, whether in Contract, tort, or otherwise, for any consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs.
- **(b)** Notwithstanding any other provisions incorporated elsewhere in the contract, the aggregate liability of the Contractor in respect of this contract, whether under Contract, in tort or otherwise, shall not exceed 100% of the Contract price, provided however that this limitation shall not apply to the cost of repairing or replacing defective equipment by the Contractor, or to any obligation of the Contractor to indemnify the Company with respect to Intellectual Property Rights.

Company shall indemnify and keep indemnified Contractor harmless from and against any and all claims, costs, losses and liabilities in excess of the aggregate liability amount in terms of clause (b) above.

32.0 CONSEQUENTIAL DAMAGE:

Except as otherwise expressly provided, neither party shall be liable to the other for special, indirect or consequential damages resulting from or arising out of the contract, including but without limitation, to loss or profit or business interruptions, howsoever caused and regardless of whether such loss or damage was caused by the negligence (either sole or concurrent) of either party, its employees, agents or subcontractors.

33.0 INDEMNITY AGREEMENT:

33.1 Except as provided hereof Contractor agrees to protect, defend, indemnify and hold Company harmless from and against all claims, suits, demands and causes of action, liabilities, expenses, cost, liens and judgments of every kind and character, without limit, which may arise in favour of Contractor's employees, agents, Contractors and subcontractors or their employees on account of bodily injury or death, or damage to personnel/property as a result of the operations contemplated hereby, regardless of whether or not said claims, demands or causes of action arise out of the negligence or otherwise, in whole or in part or other faults.

33.2 Except as provided hereof Company agrees to protect, defend, indemnify and hold Contractor harmless from and against all claims, suits, demands and causes of action, liabilities, expenses, cost, liens and judgments of every kind and character, without limit, which may arise in favour of Company's employees, agents, Contractor and subcontractors or their employees on account of bodily injury or death, or damage to personnel/property as a result of the operations contemplated hereby, regardless of whether or not said claims, demands or causes of action arise out of the negligence or otherwise, in whole or in part or other faults.

34.0 APPLICABLE LAW:

- **34.1** This Contract shall be deemed to be a Contract made under, governed by and construed in accordance with the laws of India for the time being in force and shall be subject to the exclusive jurisdiction of Courts situated at Dibrugarh in Assam.
- **34.2** The Bidders shall ensure full compliance of various Indian Laws and Statutory Regulations, to the extent applicable for performing under this Contract.

35.0 TAXES:

35.1 Tax levied as per the provisions of Indian Income Tax Act and any other enactment/rules on income derived/payments received under the contract will be on Contractor's account.

36.0 SUBSEQUENTLY ENACTED LAWS:

- **36.1** In the event of introduction of any new legislation or any change or amendment or enforcement of any Act or Law, rules or regulations of Government of India or State Government(s) or Public Body which becomes effective after the date of submission of Price Bid or revised price bid, if any, for this CONTRACT and which results in increased/decreased of the works under CONTRACT cost the increased/decreased liability of taxes, (other than personnel and Corporate taxes), duties, the Parties shall agree to a revision in pricing to reflect such change subject to documentary proof production of to the satisfaction COMPANY/CONTRACTOR as applicable to the extent which directly is attributable to such introduction of new legislation or change or amendment as mentioned above and adjudication by the competent authority (applicable when disputed by COMPANY) & the courts wherever levy of such taxes/duties are disputed by COMPANY/CONTRACTOR.
- **36.2** Any increase in net amount of the duties and taxes (i.e. the amount of taxes/duties payable minus eligible credit of taxes/duties paid on input services/inputs) after the contractual completion/mobilization date during the extended period will be to the contractor's account, where delay in completion/mobilization period is attributable to the CONTRACTOR. However, any decrease in net amount of the duties and taxes (i.e. the amount of taxes/duties payable minus eligible credit of taxes / duties paid on input services/inputs) after the contractual completion/mobilization date will be to COMPANY's account.
- **36.3** The Contract Price and other prices given in the Schedule of Prices are based on the applicable tariff as indicated by the CONTRACTOR in the Schedule of Prices. In case this information subsequently proves to be wrong, incorrect or misleading, COMPANY will have no liability to reimburse/pay to the CONTRACTOR the excess duties, taxes, fees, if any finally levied/imposed by the concerned authorities. However, in such an event, COMPANY will have the right to recover the difference in case the rate of duty/tax finally assessed is on the lower side.

- **36.4** Notwithstanding the provision contained in clause 28.1 to 28.2 above, the COMPANY shall not bear any liability in respect of:
 - i. Personal taxes on the personnel deployed by CONTRACTOR, his sub-contractor / sub-sub-contractors and Agents etc.
 - ii. Corporate taxes and Fringe benefit tax in respect of contractor and all of their sub-contractors, agents etc.
 - iii. Other taxes & duties including Customs Duty, Excise Duty and Service Tax in addition to new taxes etc. in respect of sub-contractors, vendors, agents etc. of the CONTRACTOR.
- **36.5** In order to ascertain the net impact of the revisions/enactment of various provisions of taxes / duties, the CONTRACTOR is liable to provide following disclosure to COMPANY:
 - i. Details of each of the input services used in relation to providing service to COMPANY including estimated monthly value of input service and service tax amount.
 - ii. Details of Inputs (material/consumable) used/required for providing service to Company including estimated monthly value of input and excise duty/CVD paid/payable on purchase of inputs.

37.0 GOODS AND SERVICES TAX:

37.1 GENERAL REMARKS ON TAXES & DUTIES:

In view of **GST** Implementation from 1st July 2017, all taxes and duties including Excise Duty, CST/VAT, Service tax, Entry Tax and other indirect taxes and duties have been submerged in **GST**. Accordingly reference of Excise Duty, Service Tax, VAT, Sales Tax, Entry Tax or any other form of indirect tax except of **GST** mentioned in the bidding document shall be ignored.

- **37.2** Bidders are required to submit copy of the GST Registration Certificate while submitting the bids wherever **GST** (CGST & SGST/UTGST or IGST) is applicable.
- **37.3** "**GST**" shall mean Goods and Services Tax charged on the supply of material(s) and services. The term "**GST**" shall be construed to include the Integrated Goods and Services Tax (hereinafter referred to as "IGST") or Central Goods and Services Tax (hereinafter referred to as "CGST") or State Goods and Services Tax (hereinafter referred to as "SGST") or Union Territory Goods and Services Tax (hereinafter referred to as "UTGST") depending upon the import / interstate or intrastate supplies, as the case may be. It shall also mean GST compensation Cess, if applicable.
- 37.4 Quoted price/rate(s) should be inclusive of all taxes and duties, except GST (i.e. IGST or CGST and SGST/UTGST applicable in case of interstate supply or intra state supply respectively and cess on GST if applicable) on the final service. However, GST rate (including cess) to be provided in the respective places in the Price Bid. Please note that the responsibility of payment of GST (CGST & SGST or IGST or UTGST) lies with the Supplier of Goods / Services (Service Provider) only. Supplier of Goods / Services (Service Provider) providing taxable service shall issue an Invoice/ Bill, as the case may be as per rules/ regulation of GST. Further, returns and details required to be filled under GST laws & rules should be timely filed by Supplier of Goods / Services (Service Provider) with requisite details.

37.4.1 Bidder should also mention the **Harmonised System of Nomenclature** (HSN) and **Service Accounting Codes (SAC)** at the designated place in SOR.

37.5 Where the OIL is entitled to avail the input tax credit of GST:

- **37.5.1** OIL will reimburse the **GST** to the Supplier of Goods / Services (Service Provider) at actuals against submission of Invoices as per format specified in rules/regulation of GST to enable OIL to claim input tax credit of **GST** paid. In case of any variation in the executed quantities, the amount on which the **GST** is applicable shall be modified in same proportion. Returns and details required to be filled under GST laws & rules should be timely filed by supplier with requisite details.
- **37.5.2** The input tax credit of **GST** quoted shall be considered for evaluation of bids, as per evaluation criteria of tender document.
- 37.6 Where the OIL is not entitled to avail/take the full Input Tax Credit of GST:
- **37.6.1** OIL will reimburse **GST** to the Supplier of Goods / Services (Service Provider) at actuals against submission of Invoices as per format specified in rules/ regulation of **GST** subject to the ceiling amount of **GST** as quoted by the bidder. In case of any variation in the executed quantities (If directed and/or certified by the In-Charge) the ceiling amount on which **GST** is applicable will be modified on pro-rata basis.
- **37.6.2** The bids will be evaluated based on total price including **GST**.
- **37.7** Payments to Service Provider for claiming **GST** amount will be made provided the above formalities are fulfilled. Further, OIL may seek copies of challan and certificate from Chartered Accountant for deposit of **GST** collected from OIL.
- **37.8** Contractor/vendor shall be required to issue tax invoice in accordance with GST Act and/or Rules so that input credit can be availed by OIL. In the event that the contractor / vendor fails to provide the invoice in the form and manner prescribed under the GST Act read with GST Invoicing Rules thereunder, OIL shall not be liable to make any payment on account of **GST** against such invoice.
- **37.9 GST** shall be paid against receipt of tax invoice and proof of payment of **GST** to government. In case of non-receipt of tax invoice or non-payment of **GST** by the contractor/vendor, OIL shall withhold the payment of **GST**.
- **37.10GST** payable under reverse charge mechanism for specified services or goods under GST act or rules, if any, shall not be paid to the contractor/vendor but will be directly deposited to the government by OIL.
- **37.11**Where OIL has the obligation to discharge **GST** liability under reverse charge mechanism and OIL has paid or is /liable to pay **GST** to the Government on which interest or penalties becomes payable as per GST laws for any reason which is not attributable to OIL or ITC with respect to such payments is not available to OIL for any reason which is not attributable to OIL, then OIL shall be entitled to deduct/ setoff / recover such amounts against any amounts paid or payable by OIL to Contractor / Supplier.
- **37.12**Notwithstanding anything contained anywhere in the Agreement, in the event that the input tax credit of the **GST** charged by the Contractor / Vendor is denied by the tax authorities to OIL for reasons attributable to Contractor / Vendor, OIL shall

be entitled to recover such amount from the Contractor / Vendor by way of adjustment from the next invoice. In addition to the amount of **GST**, OIL shall also be entitled to recover interest at the rate prescribed under GST Act and penalty, in case any penalty is imposed by the tax authorities on OIL.

- **37.13**TDS under GST, if applicable, shall be deducted from contractor's/vendor's bill at applicable rate and a certificate as per rules for tax so deducted shall be provided to the contractor/vendor.
- **37.14**The Contractor will be under obligation for charging correct rate of tax as prescribed under the respective tax laws. Further the Contractor shall avail and pass on benefits of all exemptions/concessions available under tax laws. Any error of interpretation of applicability of taxes/ duties by the contractor shall be to contractor's account.
- **37.15**It is the responsibility of the bidder to quote the correct GST rate. The classification of goods/services as per GST (Goods & Service Tax) Act should be correctly done by the contractor to ensure that input tax credit on GST (Goods & Service Tax) is not lost to the OIL on account of any error on the part of the contractor.
- **37.16**In case, the quoted information related to various taxes, duties & levies subsequently proves wrong, incorrect or misleading, OIL will have no liability to reimburse the difference in the duty/ tax, if the finally assessed amount is on the higher side and OIL will have to right to recover the difference and in case the rate of duty/ taxes finally assessed is on the lower side.
- **37.17**Notwithstanding anything mentioned elsewhere in the Bidding Document the aggregate liability of OIL towards Payment of GST shall be limited to the volume of GST declared by the bidder in its bid & nothing shall be payable extra except for the statutory variation in GST.
- **37.18**Further, it is the responsibility of the bidders to make all possible efforts to make their accounting / IT system GST compliant in order to ensure availability of Input Tax Credit (ITC) to Oil India Ltd.
- **37.19**GST liability, if any on account of supply of free samples against any tender shall be to bidder's account.
- **37.20**In case of statutory variation in **GST**, other than due to change in turnover, payable on the contract value during contract period, the Supplier of Goods / Services (Service Provider) shall submit a copy of the 'Government Notification' to substantiate the rate as applicable on the Bid due date and on the date of revision.

Beyond the contract period, in case OIL is not entitled for input tax credit of **GST**, then any increase in the rate of **GST** beyond the contractual delivery period shall be to Service provider's account whereas any decrease in the rate **GST** shall be passed on to the OIL.

Beyond the contract period, in case OIL is entitled for input tax credit of **GST**, then statutory variation in applicable **GST** on supply and on incidental services, shall be to OIL's account.

Claim for payment of **GST**/ Statutory variation, should be raised within two [02] months from the date of issue of 'Government Notification' for payment of differential

(in %) **GST**, otherwise claim in respect of above shall not be entertained for payment of arrears.

The base date for the purpose of applying statutory variation shall be the Bid Opening Date.

- **37.21**The contractor will be liable to ensure to have registered with the respective tax authorities, wherever applicable and to submit self-attested copy of such registration certificate(s) and the Contractor will be responsible for procurement of material in its own registration (GSTIN) and also to issue its own Road Permit/ E-way Bill, if applicable etc.
- **37.22**In case the bidder is covered under Composition Scheme under GST laws, then bidder should quote the price inclusive of the GST (CGST & SGST/UTGST or IGST). Further, such bidder should mention "Cover under composition system" in column for GST (CGST & SGST/UTGST or IGST) of price schedule.
- **37.23**OIL will prefer to deal with registered supplier of goods/ services under GST. Therefore, bidders are requested to get themselves registered under GST, if not registered yet. However, in case any unregistered bidder is submitting their bid, their prices will be loaded with applicable GST while evaluation of bid. Where OIL is entitled for input credit of GST, the same will be considered for evaluation of bid as per evaluation methodology of tender document.
- **37.24**Procurement of Specific Goods: Earlier, there is no tax incidence in case of import of specified goods (i.e. the goods covered under List-34 of Customs Notification no. 12/2012-Cus dated. 17.03.2012 as amended). Customs duty is not payable as per the policy. However, under GST regime, IGST Plus GST compensation cess (if applicable) would be liveable on such imports. Bidders should quote GST as inclusive considering IGST component for the imported Materials portion while quoting their prices on destination basis. However, GST rate to be specified in the price bid format.

37.25Documentation requirement for GST:

The vendor will be under the obligation for invoicing correct tax rate of tax/duties as prescribed under the GST law to OIL, and pass on the benefits, if any, after availing input tax credit.

Any invoice issued shall contain the following particulars:

- a. Name, address and GSTIN of the supplier;
- b. Serial number of the invoice;
- c. Date of issue;
- d. Name, address and GSTIN or UIN, if registered of the recipient;
- e. Name and address of the recipient and the address of the delivery, along with the State and its code,
- f. HSN code of goods or Accounting Code of services[SAC];
- g. Description of goods or services;
- h. Quantity in case of goods and unit or Unique Quantity Code thereof;
- i. Total value of supply of goods or services or both;
- j. Taxable value of supply of goods or services or both taking into discount or abatement if any;
- k. Rate of tax (IGST, CGST, SGST/ UTGST, cess);
- 1. Amount of tax charged in respect of taxable goods or services (IGST, CGST, SGST/UTGST, cess);

- m. Place of supply along with the name of State, in case of supply in the course of interstate trade or commerce;
- n. Address of the delivery where the same is different from the place of supply and
- o. Signature or digital signature of the supplier or his authorised representative. GST invoice shall be prepared in triplicate, in case of supply of goods, in the following manner
 - (i) The original copy being marked as ORIGINAL FOR RECIPIENT;
 - (ii) The duplicate copy being marked as DUPLICATE FOR TRANSPORTER and
 - (iii) The triplicate copy being marked as TRIPLICATE FOR SUPPLIER.

In case of any advance given against any supplies contract, the supplier of the goods shall issue Receipt Voucher containing the details of details of advance taken along with particulars as mentioned in clause no. (a), (b), (c), (d), (g), (k), (l), (m) & (o) above.

37.26ANTI-PROFITEERING CLAUSE:

As per Clause 171 of GST Act it is mandatory to pass on the benefit due to reduction in rate of tax or from input tax credit to the consumer by way of commensurate reduction in prices. The Supplier of Goods / Services may note the above and quote their prices accordingly.

37.26.1 In case the GST rating of vendor on the GST portal / Govt. official website is negative / black listed, then the bids may be rejected by OIL. Further, in case rating of bidder is negative / black listed after award of work for supply of goods / services, then OIL shall not be obligated or liable to pay or reimburse GST to such vendor and shall also be entitled to deduct / recover such GST along with all penalties / interest, if any, incurred by OIL.

38.0 WITHHOLDING:

Company may withhold or nullify the whole or any part of the amount due to Contractor, after informing the Contractor of the reasons in writing, on account of subsequently discovered evidence in order to protect Company from loss on account of:

- a. For non-completion of jobs.
- b. Contractor's indebtedness arising out of execution of this Contract.
- c. Defective work not remedied by Contractor.
- d. Claims by sub-Contractor of Contractor or others filed or on the basis of reasonable evidence indicating probable filing of such claims against Contractor.
- e. Failure of Contractor to pay or provide for the payment of salaries/ wages, contributions, unemployment compensation, taxes or enforced savings with-held from wages etc.
- f. Failure of Contractor to pay the cost of removal of unnecessary debris, materials, tools, or machinery.
- g. Damage to another Contractor of Company.
- h. All claims against Contractor for damages and injuries, and/or for non-payment of bills etc.
- i. Any failure by Contractor to fully reimburse Company under any of the indemnification provisions of this Contract. If, during the progress of the work Contractor shall allow any indebtedness to accrue for which Company, under any circumstances in the opinion of Company may be primarily or contingently liable or ultimately responsible and Contractor shall, within five days after demand is made by Company, fail to pay and discharge such indebtedness, then Company may during the period for which such indebtedness shall remain

unpaid, with-hold from the amounts due to Contractor, a sum equal to the amount of such unpaid indebtedness.

Withholding will also be effected on account of the following:

- i Order issued by a Court of Law in India.
- ii Income-tax deductible at source according to law prevalent from time to time in the country.
- iii Any obligation of Contractor which by any law prevalent from time to time to be discharged by Company in the event of Contractor's failure to adhere to such laws.
- iv Any payment due from Contractor in respect of unauthorized imports.

When all the above grounds for withholding payments shall be removed, payment shall thereafter be made for amounts so with-hold.

Notwithstanding the foregoing, the right of Company to withhold shall be limited to damages, claims and failure on the part of Contractor, which is directly/indirectly related to some negligent act or omission on the part of Contractor.

39.0 PERFORMANCE SECURITY:

The performance security shall be payable to Company as compensation for any loss resulting from Contractor's failure to fulfil their obligations under the Contract.

Note: If the performance security is submitted in the form of bank guarantee then in the event of extension of the contract period, the validity of the bank guarantee shall be suitably extended by the Contractor. The bank guarantee will be discharged by Company not later than 30 days following its expiry.

SOQ

	SAC Number		
	SAC Rate		
	(SOQ) Schedule of Work, Uni	t and Quantity	Г
Item No.	Description of Services	UOM	Quantity
10	Collection of mails/consignments weighing upto 250 grams from Materials Department of Oil India Limited, Duliajan for dispatch & delivery to Asian Country destinations such as China, Japan, Dubai, Yemen, Singapore, Taiwan etc.	NO	450
20	Collection of mails/consignments weighing upto 250 grams from Materials Department of Oil India Limited, Duliajan for dispatch & delivery to OTHER THAN ASIAN COUNTRY destinations such as USA, UK, Canada, France, Mexico, Nigeria, Gabon, Sudan, Venezuela etc.	NO	450

- 1. Tenure of Agreement: Two Years to be reckoned from the commencement date mentioned in the Work Order with a provision for extension by another one year.
- 2. For detailed scope of work, please refer to the SCC Part III.
- 3. The Company shall pay the Contractor only for the actual work done.

SCOPE OF WORK

The Scope of Work includes but not limited to the following:

- 1. The Contractor/agency shall collect all documents/papers/parcels from General Section of Materials Department of OIL, Duliajan on all official working days by 03.00 PM and on Saturday by 10.00 AM, on daily basis without payment of any extra transportation charges.
- 2. The contractor/agency will arrange transportation and delivery of the courier (documents / papers /parcels) addressed to any foreign/international destination stations including all offices of OIL (outside India), major International Foreign Cities / destinations within the specified time limit.
- 3. The Contractor/agency shall arrange to have consignment notes prepared for each documents/papers/parcels indicating consignee's and consignor's full name and address, OIL's Letter Reference Number, weight of each consignment, date of collection, etc. and shall hand over one copy of the Consignment Note to the Dispatch Clerk before taking the consignment from Materials Department.
- 4. The Contractor/agency shall ensure that durable water-proof air bags and cardboard cartons of different sizes and of adequate strength are provided at the Collection Centers as per requirements. No documents/papers/parcels shall be held back for dispatch through courier service for want of water proof air bags/cartons.
- 5. The contractor/agency will arrange collection, transportation and delivery of the articles at destination stations OUTSIDE India (FOREIGN DESTINATIONS).

The consignments should be necessarily delivered within the following time limits as given below:

- (i) For Asian Country Destinations: 240 hours. (such as China, Japan, Taiwan, Singapore, Dubai, Yemen etc.)
- (ii) For OTHER THAN Asian Country Destinations: 288 hours. (Such as USA, Canada, UK, France, Lybia, Gabon, Sudan, Nigeria, Venezuela, Mexico etc.)

However, Saturdays, Sundays, National Holidays and Force Majeure period shall not be taken into account while computing the stipulated time limit.

6. Extra time beyond permitted delivery time, as indicated above, will be given in case of delay in landing of scheduled flights/trains due to rain, fog, etc., against documentary evidence, without imposing any penalty.

SPECIAL CONDITIONS OF CONTRACT [SCC]

1. The contractor/agency will be solely and fully responsible for any consequences and claim(s) under the law arising out of any accident caused by their personals to the equipment/property/personnel of OIL or its authorized occupants. Contractor/Agency shall also be responsible for any claim/injuries sustained by any third party(ies) including its own life/injuries/property etc.

- 2. The contractor / agency should ensure that the manpower so engaged by the contractor shall abide by the existing security and safety rules/ regulations/ precautions as per instructions given from time to time. The contractor / agency and its staff may also be required to pledge secrecy and non-divulgence of the nature of the work of OIL that may prejudice the interest of OIL. Contractor / agency shall also ensure to engage persons by him whose character and antecedent have been got verified by him and give a certificate in this regard to OIL along with any change of its staff.
- 3. The personnel to be deputed imparting services by the contractor for carrying OIL's contractual obligations shall maintain punctuality and discipline. If any person(s) engaged by the contractor/agency is found to be undisciplined and/or is misbehaving with OIL's officers/staff/authorized representatives, & is under the influence of any intoxicant, OIL may ask the contractor/agency or his authorized representative to replace such person(s) failing which the person(s) may not be accepted for duty of OIL. The time lost due to such eventualities shall be entirely to the contractor/agency's risk and cost and shall attract liquidated damages under this contract.
- 4. The contractor/agency shall be exclusively liable for non-compliance of the provision of any acts, laws, rules and regulations having bearing over engagement of labour (s)/ Worker(s), directly or indirectly for execution of the work under the contract.
- 5. The contractor/agency shall ensure that its person(s) refrain from smoking or carrying any inflammable substances etc., at the installations, stores, yards etc., while on duty with OIL. The Contractor/agency's employee(s) shall ensure that they abide by usual and special rules regarding the safety and security measures while on duty with OIL as per directions of the representative of OIL, at the work site.
- 6. The contractor/agency (which shall include the contracting firm/company) shall be solely liable to obtain and to abide by all necessary license/permissions from the concerned authorities as provided under the Labour Law legislations.
- 7. OIL reserves the right to terminate the contract in full or in part at any point of time without assigning any reasons by giving 30 (Thirty) days notice in writing. The contractor / agency shall not be entitled for any compensation by reasons of any such termination.
- 8. The award of contract to the successful tenderer will not entitle him/them exclusive right to give service to the entire company or different offices of OIL. OIL reserves the right to enter into parallel contract(s) at the same time, including the splitting of the present work amongst the tenderer(s) as per OIL's decision which cannot be challenged by the tenderer(s), under any circumstances. OIL's decision in this regard shall be final and binding on the contractor/agency.
- 9. The contractor/agency shall not be allowed to sublet, transfer, or assign the contract or any part thereof or interest therein or benefit or advantage thereof in any manner whatsoever, in any circumstances.
- 10. The contract may be divided between two or more than two parties at the option of OIL.

INSURANCE CHARGES

Insurance of items to be couriered would be the responsibility of the courier service provider.

QUOTED RATES

Bidders may quote their rates exclusive of all taxes & duties. Liabilities of taxes & duties as may be applicable against this contract should be quoted separately, failing which it will be construed that all such liabilities are included in quoted rates and bids will be evaluated accordingly. OIL will not entertain any subsequent claim whatsoever in this regard.

PENALTY

a) In case contractor/agency fails to collect documents/mails. parcels within specified period from the General Section of Materials Department any documents/parcels/ papers etc. for delivery at any International/Foreign location/ destination, the Company may make alternate arrangements at the risk & cost of contractor/agency besides charging OIL 'administrative expenses @ 10% of the total expenditure incurred by the Company for delivery of the relevant documents/papers/parcels.

Further, if the Contractor/Agency fails to deliver any mail packet within the stipulated time mentioned in Point 5 of SCOPE OF WORK, 10% penalty per week or part thereof on that particular consignment will be charged / deducted from the bill for the delay in delivery beyond the stipulated time limit. In this connection, the decision of the Officer-in-Charge of Materials Department is final and binding on the Contractor / Agency.

b) Under no circumstances, the consignments collected for delivery should be lost / misplaced during transit. In case any consignment is undelivered for any reason whatsoever, the undelivered consignment must be returned to the Materials Department within 14 days after expiry of time limit as prescribed under Scope of work. Late / non return of undelivered consignment will attract penalty as per clause no. (a).

PACKAGING & DELIVERY

- 1. Primary packaging would be done by OIL. However the necessary packaging required ensuring safe (i.e. safe from water / fire / handling) delivery of the packets to the destination would be done by the service provider.
- 2. Service provider's representative shall ensure that each documents/papers/parcels is properly sealed with cello-tape as per instructions of the OIL Officer-in -charge of Dispatch (Cello-tape to be provided by the contractor at their cost) and recorded job wise in the respective consignment notes in the presence of Company's authorized representative as per requirement indicated herein above.
- 3. Service provider shall arrange to have Consignment Notes prepared for each documents/papers/parcels indicating consignees and consignor's full name and address. OIL's job number, date of collection etc. and shall hand over one copy of the Consignment Note to the collection Centre before taking the consignment.
- 4. Service provider shall ensure that each consignment collected by them from any collection centre is delivered at its destination within the contractual time schedule.

5. The Service provider shall be responsible for the safe custody and delivery of the consignment.

OFFICER-IN-CHARGE (OIC)

- 1. Officer-in-Charge of Administration Section of Materials Department of OIL will be the 'Officer-in-Charge (OIC)' for the Work under the Contract.
- 2. The OIC along with his/her team shall look after general supervision and directions of the work. He / She will be authorized to stop the work, whenever such stoppage may be necessary to ensure proper execution of the Contract. He / She shall also have authority to reject all work, which do not confirm to the specifications.

CORRUPT OR FRAUDULENT PRACTICES

OIL requires that Contractor(s) observes the highest standard of ethics during the execution of the Contract. In pursuance of this policy, the Employer:

- (a) Defines, for the purposes of this provision, the terms set forth below as follows:
- (i) "Corrupt practice" means the offering, giving or soliciting of anything of value to influence the action of a public official in the procurement process or in Contract execution; and
- (ii) "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract to the detriment of the Employer, and includes collusive practice among Bidders [prior to or after Bid submission] designed to establish Bid prices at artificial non-competitive levels and to deprive the Employer of the benefits of free and open competition.
- (b) Will reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the Contract in question;
- (c) Will declare a Firm ineligible and put on Holiday, either indefinitely or for a stated period of time if it at any time determines that the Firm has engaged in corrupt/fraudulent practices in competing for, or in executing a Contract.
- 3. The OIC reserves the right to suspend the work or part thereof at any time and no claim whatsoever on this account shall be entertained. In case of any dispute, the contractor may appeal to the OIC whose decision shall be final and binding.

P.F. & ESIC

Bidder must have P.F. & ESIC Registration. Documentary evidence for the same should be submitted along with technical bid.

OR

In case bidder doesn't have P.F. & ESIC Registration at the time of bidding then the bidder shall have to submit an undertaking that they shall get registered with P.F. and ESIC Authority and shall produce the documentary evidence for the same before issue of Work Order by OIL.

To, GM-CONTRACT OIL INDIA LIMITED DULIAJAN-786602

SUB: SAFETY MEASURES

Description of work/service:

DESPATCH OF OVERSEAS MAILS (DESTINATION OUTSIDE INDIA) THROUGH COURIER SERVICE

Sir,

We hereby confirm that we have fully understood the safety measures to be adopted during execution of the above contract and that the same have been explained to us by the concerned authorities. We also give the following assurances.

- a) Only experienced and competent persons shall be engaged by us for carrying out work under the said contract.
- b) The names of the authorized persons who would be supervising the jobs on day to day basis from our end are the following:

.i.	_
ii)	
iii)	_

The above personnel are fully familiar with the nature of jobs assigned and safety precautions required.

- c) Due notice would be given for any change of personnel under item(b) above.
- d) We hereby accept the responsibility for the safety of all the personnel engaged by us and for the safety of the Company's personnel and property involved during the course of our working under this contract. We would ensure that all the provisions under the Oil Mines Regulations, 1984 and other safety rules related to execution of our work would be strictly followed by our personnel. Any violation pointed out by the Company's Engineers would be rectified forthwith or the work suspended till such time the rectification is completed by us and all expenditure towards this would be on our account.
- e) We confirm that all persons engaged by us would be provided with the necessary Safety Gears at our cost.
- f) All losses caused due to inadequate safety measures or lack of supervision on our part would be fully compensated by us and the Company will not be responsible for any lapses on our part in this regard.
- g) We shall abide by the following HSE (Health, Safety & Environmental) POINTS:

GENERAL HEALTH, SAFETY & ENVIRONMENT (HSE) POINTS:

1. It will be solely the Contractor's responsibility to fulfill all the legal formalities with respect to the Health, Safety and Environmental aspects of the entire job (namely; the

person employed by him, the equipment, the environment, etc.) under the jurisdiction
of the district of that state where it is operating. Ensure that all sub-contractors hired
by him comply with the same requirement as the contractor himself and shall be
liable for ensuring compliance all HSE laws by the sub or sub-sub contractors.

(Seal)	Yours Faithfully
Date	
M/s	
	FOR & ON BEHALF OF CONTRACTOR

CERTIFICATE OF ANNUAL TURNOVER & NET WORTH

TO BE ISSUED BY PRACTIS	ING CHARTERED ACC	OUNTANTS' FIRM ON THE	<u>EIR</u>
LETTER HEAD			
<u>TO</u>	WHOM IT MAY CONCE	<u>ern</u>	
This is to certify that audited financial statemen Bidder) for the last three (3) case may be) are correct.	ts of M/s	positions extracted from(Name of ears up to(as t	the
YEAR	TURN OVER In INR (Rs.) Crores	NET WORTH In INR (Rs.) Crores	
Place: Date: Seal:			

Membership Code & Registration No. :

Signature

BID FORM

To

M/s. Oil India Limited, P.O. Duliajan, Assam, India

Sub: IFB No. CDI2930P20

Gentlemen,

Having examined the General and Special Conditions of Contract and the Terms of Reference including all attachments thereto, the receipt of which is hereby duly acknowledged, we the undersigned offer to perform the services in conformity with the said conditions of Contract and Terms of Reference for the sum quoted in the Price Bid Format or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to commence the work as per the terms & conditions set out in the subject tender.

If our Bid is accepted, we will submit the Performance Security Deposit as specified in the tender document for the due performance of the Contract.

We agree to abide by this Bid for a period of **90 / 120 days** from the date fixed for Bid closing and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof in your notification of award shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest or any Bid you may receive.

Dated this	day of	20
Authorised Pers	on's Signature:	
Name:		
Designation:		
Seal of the Bidd	er:	

STATEMENT OF NON-COMPLIANCE (IF ANY)

(Only exceptions/deviations to be rendered)

1.0 The Bidder shall furnish detailed statement of **exceptions/deviations**, if any, to the IFB stipulations, terms and conditions in respect of each Section of Bid Document in the following format:

Section No.	Clause No. (Page No.)	Non-Compliance	Remarks

Signature of Bidder:	
Name:	

NOTE:

OIL INDIA LIMITED expects the bidders to fully accept the terms and conditions of the bid document. However, should the bidders still envisage some exceptions/deviations to the terms and conditions of the bid document, the same should be indicated as per above format and submit along with their bids. If the "Statement of Non-Compliance" in the above Proforma is left blank (or not submitted along with the Bid), then it would be construed that the bidder has not taken any exception/deviation to the IFB requirements.

LETTER OF AUTHORITY FOR ATTENDING BID OPENING

Sub: OIL's IFB No. CDI2930P20

TO

GM - CONTRACTS
OIL INDIA LIMITED
P.O. Duliajan - 786 602
<u>Assam, India</u>
Sir,

I / We	confirm that Mr	(Name and address) as
authorized to represent us during	bid opening on ou	ır behalf with you against IFB
Invitation No. <u>CDI2930P20</u> .		
We confirm that we shal representative shall commit.	l be bound by a	all and whatsoever our said
		Yours Faithfully,
	Authorised Person	's Signature:
	Name:	
	Signature of Bid	der:
	Name:	

Date: _____

<u>DETAILS OF BIDDER</u>
(WHEREVER APPLICABLE, TO BE FILLED BY THE BIDDER)

-	(WIIDIND V DIX III I	DICTIBLE, IC BE I ILLED	<u> </u>
a.	Name of the Bidder / Firm:		
b.	Registered postal address		
	with PIN code:		
c.	<u>Telephone No</u> :		
d.	Mobile No:		
e.	E-mail ID:		
f.	Fax No:		
g.	Contact Person:		
h.	Contact person's contact No:		
i.	PAN No:	N.T.	
j.	Bidder's Bank details:	Name:	
		Address:	
		A/c Type:	
		A/c No.:	
		IFSC/RTGS Code:	
		NEFT Code:	
k.	EMD / Bid Security Details:		
	EMD / Bid Security Deposited		
	vide:	ONLINE	BANK
	(Tick √ whichever is applicable)	PAYMENT	GUARANTEE (BG)
	EMD Instrument No. & Date:		
	Validity of BG:		
	(If EMD submitted vide BG)		
	Name & Address of EMD		
	issuing Bank / Branch		
	(only in case of EMD submitted		
	in the form of BG)		
1.	VAT Regn. No.		
m.	Service Tax Regn. No.		
	(If not available then to be		
	submitted on issuance of LOA)		
n.	PF code no.		
	(Or a declaration by the applicant that provisions of		
	Provident Fund Act is not		
	applicable to them. In case P.F.		
	is required to be deposited		
	later on, the same will be		
	deposited by the bidder)		
ο.	Vendor code with OIL		
	(if available)		

Signature: _	
Name in Diagle latters	
Name in Block letters _	
For M/S.	

STANDARD FORMAT OF PERFORMANCE SECURITY (BANK GUARANTEE) (TO BE FURNISHED BY THE CONTRACTOR IN CASE OF SUBMITTING PERFORMANCE SECURITY IN THE FORM OF BANK GUARANTEE AFTER ISSUE OF LOA)

To, M/s. OIL INDIA LIMITED, CONTRACTS DEPARTMENT DULIAJAN, ASSAM, INDIA, PIN - 786 602.
WHEREAS
AND WHEREAS it has been stipulated by you in the said Contract that the Contractor shall furnish you with a Bank Guarantee as security for compliance with Contractor's obligations in accordance with the Contract.
AND WHEREAS we have agreed to give the Contractor such a Bank Guarantee; NOW THEREFORE we hereby affirm that we are Guarantors on behalf of the Contractor, up to a total of (Amount of Guarantee in figures) (in words), such amount being payable in the types and proportions of currencies in which the Contract price is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of guarantee sum as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein. We hereby waive the necessity of your demanding the said debt from the Contractor before presenting us with the demand.
We further agree that no change or addition to or other modification of the terms of the Contract or the work to be performed thereunder or of any of the Contract documents which may be made between you and the Contractor shall in any way cease us from any liability under this guarantee, and we hereby waive notice of such change, addition or modification.
This guarantee is valid until theday of
The details of the Issuing Bank and Controlling Bank are as under:
A. Issuing Bank:
BANK FAX NO: BANK EMAIL ID: BANK TELEPHONE NO.: IFSC CODE OF THE BANK:
B. Controlling Office:
Address of the Controlling Office of the BG issuing Bank:
Name of the Contact Person at the Controlling Office with Mobile No. and e-mail address:

Contd.....P/2

SIGNATURE AND SEAL OF THE GUARANTORS $_$	
Designation	
Name of Bank	
Address	
Witness	
Address	
Date	
Place	

Note:

The Bank Guarantee issuing bank branch shall ensure the following:

- a. The Bank Guarantee issued by the Bank must be routed through SFMS platform as per following details:
- (i) MT 760 / MT 760 COV for issuance of Bank Guarantee
- (ii) MT 760 / MT 767 COV for amendment of Bank Guarantee

The above message / intimation shall be sent through SFMS (indicating the Contract Number) by the BG issuing bank branch to HDFC Bank, Duliajan Branch; IFS Code – HDFC0002118; SWIFT Code – HDFCINBBCAL; Branch Address: HDFC Bank Limited, Duliajan Branch, Utopia Complex, BOC Gate, Jayanagar, Duliajan, Dibrugarh, PIN – 786602.

- b. Bank Guarantee issued by a Scheduled Bank in India at the request of some other Non-Scheduled Bank of India shall not be acceptable.
- c. Further correspondence against BG towards Performance Security must contain the Contract Number.

Contd.....P/2

FORM OF BID SECURITY (BANK GUARANTEE)

To: M/s. OIL INDIA LIMITED, CONTRACTS DEPARTMENT, DULIAJAN, ASSAM, INDIA, PIN - 786 602.
WHEREAS, (Name of Bidder) (hereinafter called "the Bidder") has submitted their offer Dated for the provision of certain services (hereinafter called "the Bid") against OIL INDIA LIMITED, Duliajan, Assam, India (hereinafter called the Company)'s Tender No KNOW ALL MEN BY these presents that we (Name of Bank) of (Name of Country) having our registered office at (hereinafter called "Bank") are bound unto the Company in the sum of (*) for which payment well and truly to be made to Company, the Bank binds itself, its successors and assignees by these presents.
SEALED with the said Bank this day of 20
THE CONDITIONS of these obligations are:
 If the Bidder withdraws their Bid within its original/extended validity; or The Bidder modifies/revises their bid suomoto; or The Bidder does not accept the contract; or The Bidder does not furnish Performance Security Deposit within the stipulated time as per tender/contract; or If it is established that the Bidder has submitted fraudulent documents or has indulged into corrupt and fraudulent practice.
We undertake to pay to Company up to the above amount upon receipt of its first written demand (by way of letter/fax/cable), without Company having to substantiate its demand provided that in its demand Company will note that the amount claimed by it is due to it owing to the occurrence of any of the conditions, specifying the occurred condition or conditions.
This guarantee will remain in force up to and including the date (**/) and any demand in respect thereof should reach the Bank not later than the above date.
The details of the Issuing Bank and Controlling Bank are as under:
A. Issuing Bank:
BANK FAX NO: BANK EMAIL ID: BANK TELEPHONE NO.: IFSC CODE OF THE BANK:
B. Controlling Office: Address of the Controlling Office of the BG issuing Bank: Name of the Contact Person at the Controlling Office with Mobile No. and e-

mail address:

Page No.2

- g
SIGNATURE AND SEAL OF THE GUARANTORS
Name of Bank & Address
Witness Address
(Signature, Name and Address) Date: Place:
 * The Bidder should insert the amount of the guarantee in words and figures. ** Date of expiry of Bank Guarantee should be minimum 30 days after the end of the validity period of the Bid /as specified in the Tender.
Note:
The Bank Guarantee issuing bank branch shall ensure the following:
a. The Bank Guarantee issued by the Bank must be routed through SFMS platform as per following details:

- (i) MT 760 / MT 760 COV for issuance of Bank Guarantee
- (ii) MT 760 / MT 767 COV for amendment of Bank Guarantee

The above message / intimation shall be sent through SFMS (indicating the Tender Number) by the BG issuing bank branch to HDFC Bank, Duliajan Branch; IFS Code – HDFC0002118; SWIFT Code – HDFCINBBCAL; Branch Address: HDFC Bank Limited, Duliajan Branch, Utopia Complex, BOC Gate, Jayanagar, Duliajan, Dibrugarh, PIN – 786602.

- b. Bank Guarantee issued by a Scheduled Bank in India at the request of some other Non-Scheduled Bank of India shall not be acceptable.
- c. Further correspondence against BG towards Bid Security must contain the Tender Number.

PROFORMA-VIII

Format of undertaking to be submitted by Bidders towards submission of authentic information/documents as per Clause No. xv under Important Notes of the Forwarding Letter of tender document (To be typed on the letter head of the bidder)

Ref. No.:	Date:
Sub.: Undertaking of authenticity of in Ref.: Your tender N	
Го,	
The GM-Contracts Contracts Department, OIL, Duliajan	
Sir,	

With reference to our quotation against your above referred tender, we hereby undertake that no fraudulent information/documents have been submitted by us.

We take full responsibility for the submission of authentic information/documents against the above cited bid.

We also agree that, during any stage of the tender/contract agreement, in case any of the information/documents submitted by us are found to be false/forged/fraudulent, OIL has right to reject our bid at any stage including forfeiture of our EMD and/or PBG and/or cancel the award of contract and/or carry out any other penal action on us, as deemed fit.

Yours faithfully, For (type name of the firm here)

Signature of Authorized Signatory

Name:

Designation:

Phone No.:

Place:

Date:

(Affix Seal of the Organization here, if applicable)

AGREEMENT FORM

a Government of India Enter registered office at Duliajan i expression unless repugnan- assignees on the one part,	prise, incorporated und in the State of Assam, to the context shall and M/s. actor" which expression	between Oil India Limited, der the Companies Act 1956, having its hereinafter called the "Company" which include executors, administrators and (Name and address of Contractor) n unless repugnant to the context shall the other part,
		Services (brief Contractor as detailed hereinafter or as
represents that they have adorder and fully trained person	equate resources and e onnel capable of efficie carry out the said serv	n the business of offering such services equipment, material etc. in good working ently undertaking the operations and is vices for the Company as per Section-
based on O	lffer No. any's IFB No	ter of Award No dated submitted by _ and the Contractor accepted the same
	(being 10% of ar	ny the performance security in the form nnualized Contract value) with validity of
part of this agreement/contrinterpretation of this contract Company's tender document Contractor's offer and their shall prevail. Changes, addition	act. However, should t in regard to the terms t and subsequent lette subsequent letters, the ons or deletions to the t	ed to form and be read and construed as there be any dispute arising out of and conditions with those mentioned in ers including the Letter of Intent and e terms and conditions attached hereto terms of the contract shall be authorized the same manner as this contract.
NOW WHEREAS, agreements hereinafter contain		
1. In this Agreement respectively assigned to them		ns shall have the same meanings as are ontract referred to.
		t, the following Sections and Annexures be read and construed as part of this
(a) PART-I (b) PART-II (c) PART-III (d) PART-V	indicating the Schedule	Conditions of this Contract; e of work, unit, quantities & rates; Conditions of Contract; Ieasures.

Contd.....P/2

Page No.2

- 3. In consideration of the payments to be made by the Company to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the Company to provide the Services and to remedy defects therein in conformity in all respect with the provisions of this Contract.
- 4. The Company hereby covenants to pay the Contractor in consideration of the provision of the Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of this Contract at the times and in the manner prescribed by this Contract.

IN WITNESS thereof, each party has executed this contract at Duliajan, Assam as of the date shown above.

Signed, Sealed and Delivered,

For and on behalf of Company (Oil India Limited)	for and on behalf of Contractor (M/s.
Name:	Name:
Status:	Status:
In presence of	In presence of
1.	1.
2.	2.

PROFORMA LETTER OF AUTHORITY

TO

GM-CONTRACTS
Contracts Department
P.O. DULIAJAN
PIN-786602
Dist. Dibrugarh,
Assam India

Dear Sir,

SUB: OIL's IFB No. CDI2930P20

We			_of						
Confirm			that					(Mr. Name
and Address) is auth agreement on our bel OVERSEAS MAILS SERVICE for any com	nalf with you (DESTINAT	aga ION	inst IFB OUTSI I	No. DE	CD	1293	OP20 - DES	onclud SPATC	e the
We confirm the representative shall co		l be	bound	by	all	and	whatsoeve	r our	said
Authorised Person's S Name:	•			_					
							You	rs faith	ıfully,
				Nam	e &D		nation		

NOTE: This letter of authority shall be on printed letter head of the bidder, and shall be signed by a person competent and having the power of attorney (Power of attorney shall be annexed) to bind such Bidder.

<u>DESCRIPTION OF WORK/SERVICE:</u> DESPATCH OF OVERSEAS MAILS (DESTINATION OUTSIDE INDIA) THROUGH COURIER SERVICE

PRICE BIDDING FORMAT: E-TENDER NO. CDI2930P20

NAME OF BIDDER

Bidder's GSTIN No.

SAC Code

Item No.	Description of Services	UOM	Estimated Quantity	Rate (Rs.) to be quoted Excluding GST	Amount (Rs.) Excluding GST
			A	В	D = A * B
10	Collection of mails/consignments weighing upto 250 grams from Materials Department of Oil India Limited, Duliajan for dispatch & delivery to Asian Country destinations such as China, Japan, Dubai, Yemen, Singapore, Taiwan etc.	NO	450		-
20	Collection of mails/consignments weighing upto 250 grams from Materials Department of Oil India Limited, Duliajan for dispatch & delivery to OTHER THAN ASIAN COUNTRY destinations such as USA, UK, Canada, France, Mexico, Nigeria, Gabon, Sudan, Venezuela etc.	NO	450		
		То	tal (Rs.) (exc	lusive of GST)	-
Applicable GST Rate in %		Appli cable GST#		Total (Rs.) (inclusive of GST)*	-

#Please select from Drop Down list.

- 1. The price/rate(s) quoted by the Bidders will be inclusive of all taxes except GST (i.e. IGST or CGST and SGST/UTGST as applicable in case of interstate supply or intra state supply respectively and Cess on GST, if applicable) on the final services. However, GST rate (including cess) to be provided in the respective places in the Price Bid.
- 2. Price Bids shall be evaluated on overall lowest cost to OIL (L-1 offer) basis i.e. considering total quoted price for all services including applicable GST (CGST & SGST/UTGST or IGST)
- 3. OIL will prefer to deal with registered bidder under GST. Therefore, bidders are requested to get themselves registered under GST, if not registered yet.

However, in case any unregistered bidder is submitting their bid, their prices will be loaded with applicable GST while evaluation of bid. Where OIL is entitled for input credit of GST, the same will be considered for evaluation of bid as per evaluation methodology of tender document.

- 4. Price Bid uploaded without giving any of the details of the taxes (Including rates and amounts) will be considered as inclusive of all taxes including GST.
- When a bidder mentions taxes as extra without specifying the rates & amount, the offer will be loaded with maximum value towards taxes received against the tender for comparison purposes. If the bidder emerges as lowest bidder after such loading, in the event of order on that bidder, taxes mentioned by OIL on the Purchase Order/ Contracts will be binding on the bidder.
- 5. Input Tax Credit on GST (Goods & Service Tax) for this service is **NOT** available to OIL & The bids will be evaluated based on total price including GST.
- 6. Refer to GCC for detail of GST.
- 7. Refer to SOQ & SCC for Item detail Description.
- 8. Bidders are required to quote for all the items as per Price Bid Format; otherwise the offer of the bidder will be straightway rejected.

TECHNICAL EVALUATION SHEET FOR BEC/BRC & OTHERS

	Clause No.		Bidders Remarks	Bidder to inc	
S1.	Clause No		(Complied	remarks/comp	liance
No	of	Description	/ Not	Name of File	D-1
•	BEC/BRC	_	Complied	as uploaded	Relevant
			Ī	in E-Tender	Page No.
			Deviation)	portal	of the file
1	BEC	Bidder must have experience of			
	Clause No.	successfully completing at least			
	1.1	one SIMILAR work of about Rs.			
		5,76,799.00 (Rupees Five			
		Lakh Seventy Six Thousand			
		Seven Hundred and Ninety			
		Nine) only in previous 07			
		(seven) years to be reckoned			
		from the original bid closing			
		date with PSUs / Govt.			
		organization / Public limited			
		companies.			
2	BEC	Notes to BEC Clause No. (1.1):			
	Clause No.	·			
	1.1 (i)	"SIMILAR work" mentioned			
		above means "Providing courier			
		services of mails in overseas			
		countries for a minimum period			
		of one year". Bidder shall			
		submit documentary evidence			
		to this along with the followings			
		_			
		a. The bidder should have			
		international presence /			
		operation in foreign countries			
		and submit a list of its offices			
		abroad the country (i.e. in			
		Foreign Countries – Both in			
		Asian Countries & Other than			
		Asian Countries). Further, the			
		bidder (courier service agency)			
		should have collecting Hub/City			
		Office in Guwahati, Kolkata,			
		Mumbai & Delhi from which			
		they will dispatch our foreign			
		mails to foreign destinations,			
		details of communication			
		address with responsible			
		Officials' name and Contact No			
		should be mentioned in the bid.			
		b. If the bidder does not			
		have direct operation in foreign			
		countries, it should have a			
		direct tie up with a foreign			
		courier-handling agency of			

		repute for overseas/foreign		
		courier services.		
		c. The bidder should have		
		an independent web based		
		online tracking system in the		
		name of bidding courier		
		company that will enable the		
		company to trace / keep track		
		of whereabouts of the couriers		
		from source to destination. The		
		software should be installed in		
		the computer system used in		
		the courier handling office for		
		managing the courier services of		
		OIL. No third party tracking		
		system will be accepted.		
		d. Bidder should have an		
		office in Duliajan. Documentary		
		evidence in this regard is to be		
		provided highlighting the		
		detailed address, Name of		
		contact person,		
		Telephone/mobile no. etc.		
3	BEC	If the prospective bidder is		
	Clause 1.1	executing SIMILAR work which		
	(ii)	is still running and the job		
		executed prior to original bid		
		closing date satisfies the		
		minimum prescribed criteria in		
		the BEC Clause No. 1.1 (i) then		
		such experience will also be		
		taken into consideration		
		provided that the bidder		
		submits last certificate of		
		payment showing gross value of		
		SIMILAR work done along with		
		Contract documents / work		
4	BEC	order of the running contract. In case the start date of the		
4	Clause 1.1			
		requisite experience is prior to		
	(iii)	the preceding 07 (seven) years' period reckoned from the		
		original bid closing date but		
		completion is within the		
		preceding 07 (seven) years'		
		period reckoned from the		
		original bid closing date, then		
		the value of only that part of		
		Similar Work will be considered		
		which has been executed within		
		preceding 07 (seven) years'		
		period reckoned from the		
		original bid closing date. This		
		value should meet the minimum		
		prescribed value of Similar		
		1		

	1	T		I
		Work mentioned in the BEC		
		Clause No. 1.1 (i). In such		
		cases, the bidder must submit		
		relevant document(s) certified		
		by the end user or a certificate		
		issued by a practicing Chartered		
		/ Cost Accountant Firm (with		
		1 '		
		Membership Number & Firm		
		Registration Number) clearly		
		indicating the value of such		
		experience.		
5	BEC	If the prospective bidder has		
	Clause 1.1	executed contract(s) in which		
	(iv)	SIMILAR Work is a component,		
		and job executed satisfies the		
		minimum prescribed criteria in		
		the BEC Clause No. 1.1 (i), then		
		such experience (the value of		
		Similar Work component) will		
		also be taken into consideration		
		provided that the bidder		
		submits the breakup of value of		
		work executed under such		
		contract(s) clearly indicating the		
		value of SIMILAR work , which		
		must be certified by the end		
6	BEC	User.		
0		For proof of requisite experience		
	Clause 1.1	of SIMILAR work , self-attested		
		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
	(v)	photocopies of following		
	(v)	documents must be submitted		
	(v)	documents must be submitted along with the bid: <u>Contract</u>		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs /		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs /		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following:		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following:		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done		
	(♥)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done c. Nature of Job done		
7	(v)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done c. Nature of Job done d. Contract start and		
7		documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done c. Nature of Job done d. Contract start and completion date. SIMILAR work executed by a		
7	BEC	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done c. Nature of Job done d. Contract start and completion date. SIMILAR work executed by a		
7	BEC Clause 1.1	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done c. Nature of Job done d. Contract start and completion date. SIMILAR work executed by a bidder for its own organization / subsidiary will not be		
7	BEC Clause 1.1	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done c. Nature of Job done d. Contract start and completion date. SIMILAR work executed by a bidder for its own organization / subsidiary will not be considered as experience for the		
7	BEC Clause 1.1	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done c. Nature of Job done d. Contract start and completion date. SIMILAR work executed by a bidder for its own organization / subsidiary will not be		
	BEC Clause 1.1 (vi)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done c. Nature of Job done d. Contract start and completion date. SIMILAR work executed by a bidder for its own organization / subsidiary will not be considered as experience for the purpose of meeting BEC.		
	BEC Clause 1.1 (vi) BEC Clause 1.1	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done c. Nature of Job done d. Contract start and completion date. SIMILAR work executed by a bidder for its own organization / subsidiary will not be considered as experience for the purpose of meeting BEC.		
	BEC Clause 1.1 (vi)	documents must be submitted along with the bid: Contract documents / Work order showing details of works supported with Completion Certificate issued by PSUs / Govt. organization / Public limited companies / MNC for the similar work mentioned above confirming the following: a. Contract Number b. Gross value of work done c. Nature of Job done d. Contract start and completion date. SIMILAR work executed by a bidder for its own organization / subsidiary will not be considered as experience for the purpose of meeting BEC. Bids from Franchisee:		

		T		1
		1. Franchisee meets the		
		criteria as stipulated in above		
		points (1.1) and note to BEC		
		clause no (1.1) - i, ii, iii, iv, v		
		and vi.		
		2. However, in all cases if		
		the Franchisee is dependent		
		upon the experience of the		
		parent company, then the		
		parent company should have		
		experience of		
		operating/rendering services in		
		North-East India w.e.f. 1st April,		
		2018. With a view to ensure		
		commitment and involvement		
		of the parent company for		
		successful execution of the		
		contract, the participating		
		bidder should enclose the valid		
		Franchisee agreement between		
		the parent company and the		
		Franchisee and a Corporate		
		Guarantee (as per format enclosed- Attached in Annexure		
		- I) from the parent company to OIL for fulfilling the obligation		
		under the contract.		
9	BEC	Financial Criteria:		
	Clause No.			
	1.2 (i)	the bidder in any of preceding		
	1.2 (1)	03 (three) financial /		
		accounting years, reckoned		
		from the original bid closing		
		date should be at least Rs.		
		3,46,079.00 (Rupees Three		
		Lakh Forty Six Thousand and		
		Seventy Nine only).		
10	BEC	Net worth of bidder must be		
	Clause No.	positive for preceding financial/		
	1.2 (ii)	accounting year.		
11	Notes to	For proof of Annual Turnover &		
	BEC	Net worth any one of the		
	Clause No.	following document must be		
	1.2	submitted along with the bid:		
		A certificate issued by a		
		practicing Chartered /Cost		
		Accountant* (with Membership		
		Number and Firm Registration		
		Number), certifying the Annual turnover & Net worth as per		
		format prescribed in		
		PROFORMA- I.		
		- 1.01 AIMIM- 1.		<u> </u>

				Τ
		0.70		
		OR		
		A 1'4 1 D 1 C1 4 1		
		Audited Balance Sheet along		
		with Profit & Loss account.		
		*In case the bidder is a Central		
		Govt. organization / PSU / State		
		Govt. Organization / Semi-State		
		Govt. Organization or any other Central / State Govt.		
		Undertaking, where the auditor		
		is appointed only after the		
		approval of Comptroller and		
		Auditor General of India and the		
		Central Government, their		
		certificates may be accepted		
		even though FRN is not		
		available. However, bidder to		
		provide documentary evidences		
		for the same.		
12	BEC	Considering the time required		
	Clause No.	for preparation of Financial		
	1.2 (iii)	Statements, if the last date of		
		preceding financial / accounting		
		year falls within the preceding		
		six months reckoned from the		
		original bid closing date and the		
		Financial Statements of the		
		preceding financial / accounting		
		year are not available with the		
		bidder, then the financial		
		turnover of the previous three		
		financial / accounting years		
		excluding the preceding		
		financial / accounting year will		
		be considered. In such cases,		
		the Net worth of the previous		
		financial / accounting year excluding the preceding		
		financial / accounting year will		
		be considered. However, the		
		bidder has to submit an		
		affidavit/undertaking certifying		
		that 'the balance		
		sheet/Financial Statement for		
		the financial year		
		has actually not been audited		
		as on the original bid closing		
		date'.		
13	BEC	Bidders are required to quote		
	Clause No.	for all the items as per Price Bid		
	1.4	Format; otherwise the offer of		
		the bidder will be straightway		
		rejected.		

	220	m 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
14	BRC	The bids are to be submitted in		
	Clause No.	Single Stage Composite / Two		
	2.1	Bid system i.e. Un-priced		
		Techno-Commercial Bid and		
		Price Bid together. Only the		
		Price Bid should contain the		
	220	quoted price.		
15	BRC	The price quoted by the		
	Clause No.	successful bidder must be firm		
	2.2	during the performance of the		
		contract and not subject to		
		variation on any account except		
		as mentioned in the bid		
		document. Any bid submitted		
		with adjustable price quotation		
		other than the above will be		
		treated as non-responsive and		
16	BRC	rejected. Bid security shall be furnished		
10	Clause No.	5		
	2.3	as a part of the Techno Commercial Un-priced Bid. The		
	2.5	amount of bid security should		
		be as specified in the forwarding		
		letter. Any bid not accompanied		
		by a proper bid security will be		
		rejected.		
		Note: In case the Bidder		
		submits Bid security in the form		
		of Bank Guarantee (BG); the BG		
		must be valid for minimum 120		
		/150 days from the date of bid		
		opening.		
17	BRC	Bid Documents / User Id &		
	Clause No.	Password for OIL's E-Tender		
	2.4	portal are not transferable.		
18	BRC	Any bid received in the form of		
	Clause No.	Physical document/		
	2.5	Telex/Cable/Fax/E-mail will		
		not be accepted.		
19	BRC	Bids shall be typed or written in		
	Clause No.	indelible ink. The bidder or his		
	2.6	authorized representative shall		
		sign the bid digitally, failing		
		which the bid will be rejected.	 	
20	BRC	Bids shall contain no	 	
	Clause No.	interlineations, erasures or		
	2.7	overwriting except as necessary		
		to correct errors made by		
		bidder, in which case such		
		corrections shall be initiated by		
		the persons(s) signing (digitally)		
		the bid. However, white fluid		
		should not be used for making		
		corrections. Any bid not meeting		
		this requirement shall be		

		rejected.		
21	BRC	Any bid containing false		
	Clause No.	statement will be rejected and		
	2.8	action will be taken by		
		Company as per Bid Document.		
22	BRC	Bids are invited under Single		
	Clause No.	Stage Composite / Two Bid		
	2.9	System. Bidders must submit		
		both "Technical" and "Price"		
		Bids in electronic form through		
		online OIL's e-Tender portal		
		accordingly within the Bid		
		Closing Date and time		
		stipulated in the e-Tender. The		
		Technical Bid is to be submitted		
		as per Scope of Work & Technical Specifications of the		
		tender under "Technical		
		Attachment" Tab and the Priced		
		Bid as per the PRICE BID		
		FORMAT attached under		
		"Notes and Attachments".		
23	BRC	Bidder must accept and comply		
	Clause No.	with the following provisions as		
	2.10	given in the Tender Document		
		in toto, failing which offer will		
		be rejected:		
		(i) Firm price		
		(ii) EMD / Bid Bond		
		(iii) Period of validity of Bid		
		(iv) Price Schedule (v) Performance Bank		
		(v) Performance Bank Guarantee / Security deposit		
		(vi) Delivery / Completion		
		Schedule		
		(vii) Scope of work		
		(viii) Guarantee of material /		
		work		
		(ix) Liquidated Damages		
		clause		
		(x) Tax liabilities		
		(xi) Arbitration / Resolution		
		of Dispute Clause		
		(xii) Force Majeure		
		(xiii) Applicable Laws		
		(xiv) Specifications (xv) Integrity Pact		
24	BRC	Bid received with validity of offer		
	Clause No.	less than 90 (Ninety) / 120 (One		
	2.12	Hundred and Twenty) days from		
		the date of original Bid opening		
		will be rejected.		
25	PROFORM	Certificate of Annual Turnover	 	
	A - I	& Net Worth		

26	PROFORM	Bid Form		
	A - II			
27	PROFORM	Bid Security		
	A - VII			
28	PROFORM	Letter of Authority		
	A - X	-		

Format of Agreement between

services as noted below:

i. Bidder and Other company having Tie up
or
ii. Franchisee and Parent Company (To be made on Stamp Paper of requisite value and notarized)
This agreement made this Day of by and between having its Registered Office at herein after referred to as Bidder/Franchisee of the first part AND M/s, a Company organized and existing under the laws of having a principal business office at hereinafter referred to as "Other company having Tie Up / Parent Company" on the other part,
WHEREAS
M/s OIL INDIA LIMITED having its Headquarters at Duliajan-786 602, Dist: Dibrugarh, Assam (herein after referred to as OIL), has invited offers vide their Tender No inviting offers from Vendors for Hiring Courier services for dispatch of FOREIGN Mails/documents/consignments for a Period of 2 (Two) years extendable by another 01 (one) year with same rates, terms and conditions.
AND WHEREAS
M/s
1. M/s, (Bidder/ Franchisee) will submit an offer to OIL for the full scope of work as envisaged in the tender document as a main bidder and liaise with OIL directly for any clarifications etc. in this contexts.
2. M/s
3. However, the Other company having Tie Up should ensure the minimum

- i. Transportation and delivery of the couriers to any FOREIGN destinations including all offices of OIL (outside India), major Foreign cities/International locations as per the tie up agreement within specified time limit.
- ii. The contractor/agency will arrange collection, transportation and delivery of the articles at required FOREIGN destinations.
- 4. The consignments should be necessarily delivered within the following time limits as given below:
- (a) For Asian Country Destinations: Within 240 hours from the date of handing over the consignment.

(such as China, Japan, Taiwan, Singapore, Dubai, Yemen etc.)

(b) For OTHER THAN Asian Country Destinations: Within 288 hours from the date of handing over the consignment.

(Such as USA, Canada, Mexico, UK, France, Lybia, Gabon, Sudan, Nigeria, Venezuela, etc.)

- (c) However, except Saturdays, Sundays and National holidays, force majeure shall not be taken into account while computing the stipulated time limit.
- (d) Extra time beyond permitted delivery time, as indicated above, will be given in case of delay in landing of scheduled flights/trains due to rain, fog, etc., against documentary evidence, without imposing any penalty.
- (e) The Parent Company will be bound to ensure all the services and conditions complete with all respect under cover of the contract agreement with OIL.
- 5. This agreement will remain valid till validity of bidder's offer to OIL including extension if any and till satisfactory performance of the Contract in the event the Contract is awarded by OIL to the bidder.
- 6. It is further agreed that for the performance of work during Contract period, bidder and other company having Tie Up / Parent Company shall be jointly and severally responsible to OIL for satisfactory execution of the Contract.
- 7. However, the bidder shall have the overall responsibility of satisfactory execution of the Contract awarded by OIL.

In witness whereof the parties hereto have executed this agreement on the date mentioned above.

For and on behalf of (Bidder)	For and on behalf of (Other Company Having Tie up / Parent Company)		
(M/s)	(M/s)		