

Rajasthan Project

2-A, Saraswati Nagar, District Shopping Centre Basni, Jodhpur – 342 005 Rajasthan, India. Phone -0291-2729466

Fax: 0291-2727050 Email: mat rp@oilindia.in

Date:05.01.2016

#### FORWARDING LETTER

#### Tender No:CJI9783P16

Sub: 10Mbps(1:1) ISP Link for Internet Bandwidth for OIL's Office at Jodhpur for a minimum period of 3(three) years with a provision for renewal for subsequent years.

1.0 OIL INDIA LIMITED (Rajasthan Project) invites ON-LINE Bids from Indigenous bidders for above mentioned works under Single Stage Composite Bid System through its e-Procurement site. For your ready reference, few salient features (Covered in details in this bid document) are highlighted below.

i) OIL's Tender No. : CJI9783P16 dated 05.01.2016

ii) Tender Fee : INR 500/-

iii) Type of Bid : Single Stage Composite Bid System.

iv) Bid Closing Date & Time : 23.02.2016; 11:00 hrs (IST) v) Bid Opening (Technical) Date : 23.02.2016; 15:00 hrs (IST)

vi) Bid Opening Place : Office of the Chief Manager (M&C)

vii) Amount of Bid Security : INR 25,000.00 /-

viii) Amount of Performance Security: 2.5 % of the Estimated Contract Value.

ix) Mobilisation Time : 1(one)month.

x ) Amount of Liquidated Damage : Liquidated damages shall be applicable for default

in timely Mobilization @ 0.5% of the total

estimated agreement value for delay in

mobilization per week or part thereof subject to

maximum of 7.5%.

xi) Retention Money : 7.5% will be deducted from the running bills of

the Contractor which will be released after 6 (six) months from the date of completion of the work after adjustment of loss, if any, to the Company

for any reason.

xii) Duration of Contract : 03(Three) years.

2.0 We now look forward to receiving your most competitive offer in line with the tender terms well within the bid closing date and time.

Yours faithfully, OIL INDIA LIMITED

(P.C.MAZUMADAR)
CHIEF MANAGER (M&C)
FOR EXECUTIVE DIRECTOR (RP)

# SECTION - I

#### **INVITATION FOR BIDS**

1.0 Oil India Limited (OIL) invites competitive ON-LINE Bids from Indigenous Service Providers / Contractors for the following services under Single Stage Composite Bid System for its RAJASTNAN PROJECT through its e-Procurement portal <a href="https://etender.srm.oilindia.in/irj/portal">https://etender.srm.oilindia.in/irj/portal</a>

1.1 Tender No. : CJI9783P16 dated 05.01.2016

1.2 Bid Closing Date : 23.02.2016

& Time : (11:00 Hrs. IST)

1.3 Tender Fee : INR 500/-

1.4 Bid Security : INR 25,000.00 /-

- 2.0 Description of Services: 10Mbps ISP Link for OIL at Jodhpur.
- 3.0 Tender Document will not be issued physically by Company. The interested Bidders must submit their applications showing full address (including e-mail ID) along with the non-refundable Tender Fee (excepting PSUs and SSI Units registered with NSIC) in favour of OIL INDIA LIMITED and payable at JODHPUR to the CHIEF MANAGER (M & C), OIL INDIA LIMITED, 2-A, SARASWATI NAGAR, DISTRICT SHOPPING CENTRE, BASNI, JODHPUR-342005, RAJASTHAN (INDIA) between 20.01.2016 and 16/02/2016 i.e., one week prior to the scheduled bid closing date. On receipt of application and Tender Fee as above, USER-ID and initial PASSWORD will be communicated to the bidder (through e-mail) and will be allowed to participate in the tender through OIL's e-Procurement portal. Details of the NIT can be viewed using "Guest Login" provided in the e-procurement portal. The link to e-procurement portal has also been provided through OIL's website www.oil-india.com.
- 4.0 OIL reserves the right to refuse issue of User ID & Password to such parties even on payment of tender fee, about whose competence OIL is not satisfied. Company's decision in this regard shall be final.
- 5.0 OIL reserves the right to reject any/all bids and cancel the tender without assigning any reason whatsoever.

-: Please visit us at www.oil-india.com:-

(END OF SECTION – I)

#### **SECTION - II**

#### **INSTRUCTIONS TO BIDDERS**

- 1.0 Bidder shall bear all costs associated with the preparation and submission of bid. Oil India Limited, hereinafter referred to as Company, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
- 1.1 It is advisable that the bidder should carry out reconnaissance survey of the area for proper understanding and appreciation of its environmental and logistic issues before bidding.

#### A. BIDDING DOCUMENT / TENDER DOCUMENT

- 2.0 The services required, bidding procedures and contract terms are prescribed in the Bidding Documents. This bidding document includes the following:
  - (a) A forwarding letter highlighting the following points:
    - (i) Oil India Limited 's Tender No.
    - (ii) Bid closing date and time.
    - (iii) Bid opening date, time and place.
    - (iv) The amount of Bid Security.
    - (v) The amount of performance guarantee.
    - (vi) Quantum of liquidated damages for default in timely mobilization.
  - (b) Invitation for Bids (Section I)
  - (c) Instructions to Bidders (Section II)
  - (d) General Conditions of Contract (Section III)
  - (e) Special Conditions of Contract (Section IV)
  - (g) Bid form & Price Schedule Details (Section V)
  - (h) The Bid Security Form (Section VI)
  - (i) The Performance Security Form (Section VII)
  - (j) The Contract Form (Section VIII)
  - (k) Bid Evaluation Criteria/Bid Rejection Criteria (BEC/BRC) (Section -IX)
  - (l) General HSE Points (Appendix-A)
  - (m) Procedure for obtaining labour license-(Appendix-B)
- 2.1 The bidder is expected to examine all instructions, forms, terms and specifications in the Bid Document. Failure to furnish all information required as per the Bid Document or submission of a bid not substantially responsive to the Bid Document in all respect will be at the Bidder's risk & responsibility and may result in rejection of their bids.
- 3.0 AMENDMENTS TO BIDDING DOCUMENT:
- 3.1 At any time prior to the deadline for submission of bids, the Company may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bid Document through an Addendum.

3.2 The Addendum will be uploaded in OIL's e-Portal under Technical RFx tab- External Area-Amendments to tender document .Prospective Bidders, shall be intimated about the amendments through e-mail/fax/courier etc. The Company may, at its discretion, extend the deadline for bid submission, if the Bidders are expected to require additional time in which to take the Addendum into account in preparation of their bid or for any other reason.

# B. <u>PREPARATION OF BIDS</u>

#### 4.0 LANGUAGE OF BIDS:

The bid as well as all correspondence and documents relating to the bid exchanged between the Bidder and the Company shall be in English language, except that any printed literature may be in another language, provided it is accompanied by an English version which shall govern for the purpose of bid interpretation.

# 5.0 <u>DOCUMENTS COMPRISING THE BID:</u>

The bidder should submit their offer under single stage composite bid system i.e., only a single Techno-Commercial Bid comprising of the following documents.

- (i) Complete technical details of the services etc.
- (ii) Documentary evidence establishing Bidder's eligibility as per BEC/BRC defined in Section IX.
- (iii) Bid Security (Scanned Copy) furnished in accordance with Para 10.0 below.
- (iv) Statement of compliance as per **Proforma I** of Section IX.
- (v) Bid Form & Price Schedule Details as per Section V and Proforma II of Section IX.
- (vi) All other Annexure, Proforma and Documents as required in the Tender

# 6.0 <u>BID FORM</u>:

The bidder shall complete the Bid Form and the appropriate Price Schedule furnished in the Bid Document vide Section –V & VI & Proforma-II in Section –IX respectively.

# 7.0 <u>BID PRICE</u>:

- 7.1 Prices must be quoted by the Bidders online in Indian Rupees (INR) strictly as per format (PROFORMA-II of Section-IX) available in OIL's E-Portal.
- 7.2 Price quoted by the Successful Bidder must remain firm throughout its performance of the Contract and is not subject to variation on any account, including extension period, if any.
- 7.3 All duties and taxes including Corporate income taxes and other levies payable by the Contractor **including Service Tax** under the Contract for which this Bid Document is issued, shall be included in the rates, prices and total Bid Price submitted by the bidder, and the evaluation and comparison of bids shall be made accordingly.

#### 8.0 <u>CURRENCIES OF BID AND PAYMENT:</u>

As the tender is issued only to the indigenous (domestic) Bidders, rates must be quoted in Indian Rupees only and payment will accordingly be made in Indian rupees.

#### 9.0 DOCUMENTS ESTABLISHING BIDDER'S ELIGIBILITY & QUALIFICATIONS

These are listed in Bid Rejection Criteria vide Section – IX of the Bidding document

#### 10.0 BID SECURITY:

- 10.1 The **Original Bid Security** for the amount as specified in the "Forwarding Letter" must reach the office of Chief Manager (M & C), Oil India Limited, 2-A, Saraswati Nagar, District Shopping Centre, Basni, Jodhpur-342 005, Rajasthan, India before the scheduled Bid Closing Date and Time of the Tender, otherwise Bid will be rejected. Tender Number and the Description work must be clearly highlighted on the envelope containing the original Bid Security. A scanned copy of this document should also be uploaded along with the Bid on e-portal.
- 10.2 Pursuant to Para 5.0 above, the Bidder during online submission of its bid shall furnish as part of its Technical unpriced Bid, Bid Security (scanned copy) in the amount as specified in the "Forwarding Letter".
- 10.3 The Bid Security is required to protect the Company against the risk of Bidder's conduct, which would warrant the security's forfeiture.
- 10.4 The Bid Security shall be denominated in the currency of the Bid or another freely convertible currency, and shall be in the following forms:
  - a) A Bank Guarantee issued by a scheduled Bank located in India in the form provided in the Bid document (Ref. Section-VII for the format) and valid for <u>60 days beyond</u> <u>the validity of the Bid</u>. The bank guarantee/Letter of Credit should be so endorsed that it can be invoked at the issuing bank's branch located at Jodhpur (Rajasthan) India or alternatively at New Delhi, India.
  - b) A Cashier's Cheque or Demand Draft drawn on "OIL INDIA LIMITED" and payable at Jodhpur, Rajasthan (India).
- 10.5 Any Bid not secured in accordance with above-mentioned subparagraphs 10.1 to 10.4 will be rejected by Company as non-responsive, except those are exempted.
- 10.6 Unsuccessful Bidder's Bid Security will be discharged and/or returned immediately after finalization of the Tender by Company or latest by within 30 days of expiry of the period of bid validity.
- 10.7 Successful Bidder's Bid Security will be discharged upon the Bidder's signing of the contract and furnishing the Performance Security.
- 10.8 The Bid Security will be forfeited:
  - (a) If any Bidder withdraws their bid during the period of bid validity (including any subsequent extension) specified by the Bidder on the Bid Form, or
  - (b) If a Successful Bidder fails:
    - i) To sign the contract within reasonable time and within the period of bid validity, and /or,

ii) To furnish Performance Security.

NOTE: Public Sector Undertakings and Small Scale Units registered with NSIC/Directorate of Industries are exempted from submitting bid securities against this tender.

#### 11.0 PERIOD OF VALIDITY OF BIDS:

- 11.1 Bids shall remain valid for 120 days after the date of bid opening prescribed by the Company.
- 11.2 In exceptional circumstances, the Company may solicit the Bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing (by Fax or E-mail). A Bidder may refuse the request without forfeiting their Bid Security. A Bidder granting the request will neither be required nor permitted to modify their bid but shall arrange suitable validity extension of their bid security provided under para 10.0 above.

# 12.0 FORMAT AND SIGNING OF BID:

As the Bids are to be submitted ONLINE with digital signature, manual signature is not required.

#### C. <u>SUBMISSION OF BIDS</u>:

#### 13.0 ONLINE SUBMISSION:

- 13.1 The Bid should be submitted online up to 11:00 Hrs. (IST) (Server Time) on the date as mentioned herein i.e., on the scheduled Bid Closing Date. The Bids will be opened on the same day at 15:00 Hrs. (IST) at the office of Chief Manager (M&C), Oil India Limited, 2-A, Saraswati Nagar, District Shopping Centre, Basni, Jodhpur 342 005, Rajasthan, India in presence of authorized representative of the bidder.
- 13.2 The Rates/Prices along with price related conditions should be filled online in the Price-Bid screen. In case of any discrepancy between the rate quoted online and attached elsewhere in the bid, the online price will be considered for evaluation.
- Note: Price Bid Format in the form of MS-Excel sheet has also been uploaded in e-Tender. In case of disagreement in the quoted rate between "On line" and "MS-Excel sheet"; rate quoted in the "online price schedule" shall prevail.
- 13.3 The Bid and all uploaded documents must be digitally signed by duly authorized representative of the bidding company using "Class 3" digital certificate [e-commerce application (Certificate with personal verification and Organization name)] as per Indian IT Act obtained from the licensed Certifying Authorities operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India.
- 13.4 The Bidder will be responsible for ensuring the validity of digital signature and its proper usage by their employee. The authenticity of above digital signature shall be verified through authorized CA after the bid opening. If the digital signature used for signing is not of "Class-3" with Organization name, the bid will be rejected.

- 13.5 The Tender is invited under SINGLE STAGE COMPOSITE -BID SYSTEM. Therefore, the Bidder has to submit both the "TECHNICAL" and "COMMERCIAL" bids through electronic form in OIL's e-Tender Portal within the Bid Closing Date and Time stipulated in the e-Tender. The Technical Bid is to be submitted as per Scope of Work & Technical Specifications defined in the Tender and the Commercial Bid as per the online Commercial Bid Format.
- 13.6 Bidder should ensure that Technical Bid is uploaded in the Technical RFx Response-> User > Technical Bid Tab Page only. Please go through the help document provided in OIL's e-Portal in details before uploading the document.
  - <u>NB</u>: All the Bids must be digitally signed using "Class-3" digital signature certificate with Organizations Name (e-commerce application) as per Indian IT Act obtained from the licensed Certifying Authorities operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India.
- 13.7 Rates/Prices must be quoted/maintained in the "online price schedule". In case of any discrepancy between the rates quoted online format and elsewhere in the bid, OIL will consider the rates/prices quoted in the "online price schedule" only.
- 13.8 Timely submission of online bids is the responsibility of the Bidders. The Bid along with all annexures and copies of documents should be submitted in e-form only through OIL's e-bidding System. The Bid submitted in physical form against e-procurement tenders shall not be given any cognizance. However, the following documents should necessarily be submitted in physical form in sealed envelope. The Tender No. and the Date of Bid Closing/Opening must be prominently marked on the outer cover/envelope containing these documents and should be sent to CHIEF MANAGER (M & C), OIL INDIA LIMITED, 2A, DISTRICT SHOPPING CENTRE, SARASWATI NAGAR, , BASNI, JODHPUR -342005, RAJASTHAN (INDIA), India so as to reach before the scheduled Bid Closing Date and Time of the Tender.
  - (i) The Original Bid Security
  - (ii) Power of attorney for signing the bid document.
  - (iii) Other documents required to be submitted in original as per tender requirement, if any.

# 14.0 DEADLINE FOR SUBMISSION OF BIDS:

- 14.1 Bidders will not be permitted by the System to make any change in their Bid after it is uploaded. The Bidder may however request CHIEF MANAGER (M & C) for returning their Bid before the due date of submission and resubmit their bid after necessary revision/correction, if so envisaged any. But no such request will be entertained once the due date for submission of Bid is reached and/or bids are opened.
- 14.2 No bid can be submitted/uploaded after the submission deadline is reached. The system time displayed on e-procurement web page shall decide the submission deadline.

#### 15.0 EXTENSION OF BID SUBMISSION DATE/TIME:

15.1 Normally no request for extension of Bid Closing date & Time will be entertained by Company. However, in case of any change in the specifications, non-receipt of any offer, inadequate response or for any other reasons, Company may at its discretion or otherwise, extend the Bid Closing Date and/or Time.

15.2 In the event of receipt of Single Offer within Bid Closing date & Time, OIL reserves the right to extend Bid Closing Date and/or Time as deemed fit. During extension period bidders who have already submitted the bids on or before original Bid Closing date & Time shall not be permitted to revise their bid.

# 16.0 FORMAT OF BID SUBMISSION:

- 16.1 Bids to be submitted online at OIL's E-PORTAL. Detailed instructions are available in "HELP DOCUMENTATION" in the E-PORTAL. Guidelines for bid submission are also provided in this tender document.
- 16.2 The Bid Security (Scanned Copy) mentioned in para 10.0 above should be uploaded with the Technical Bid.
- 16.3 The terms and conditions of the contract to be entered with the successful bidder are given in various Sections of this bid document. Bidders are requested to state their compliance/non-compliance to tender clauses as per PROFORMA-I to Section IX.

# 17.0 <u>LATE BIDS</u>:

Bidders are advised in their own interest to ensure that the bids are uploaded in the system well before the closing date and time of the bid. Company will not be responsible for any failure to upload the Bids due to last minute rush.

# 18.0 MODIFICATION AND WITHDRAWAL OF BIDS:

- 18.1 After the Bid is uploaded by the Bidder in the system, they will not be permitted by the System to make any change in their Bid. For making any such subsequent modification/correction, the Bidder has to request CHIEF MANAGER (M & C) for returning their Bid before the due date of submission and re-submit their bid after necessary revision/correction within the deadline. But no such request will be entertained once the due date for submission of Bid is reached and/or bids are opened.
- 18.2 The Bidder, after submission of bid, may withdraw its bid entirely by written notice to Company prior to bid closing without forfeiting their Bid Security.
- 18.3 Bids should not be withdrawn during the interval between the deadline for submission of bids and the expiry of the period of bid validity specified by the Bidder on the Bid Form. Withdrawal of a bid during this interval shall result in the Bidder's forfeiture of its Bid Security.

#### 19.0 BID OPENING AND EVALUATION

19.1 Company will open the Bids, including submission(s) made pursuant to para 18.0, in the presence of Bidder's representatives who choose to attend at the date, time and place mentioned in the Forwarding Letter. However, the Bidder's representative must produce an authorized letter from the bidder at the time of opening of tenders. Unless this Letter is presented, the representative will not be allowed to attend the opening of tenders. The Bidders' representatives who are allowed to attend the bid opening shall sign in a register evidencing their attendance. Only one representative against each bid will be allowed to attend.

- 19.2 Bid (if any) for which an acceptable notice of withdrawal has been received pursuant to para 18.2 shall not be opened. On opening the remaining bids Company will examine them to determine whether the same are complete, requisite Bid Securities have been furnished, documents have been properly signed and the bids are generally in order.
- 19.3 At bid opening, Company will announce the Bidders' names, written notifications of bid modifications or withdrawal, if any, furnishing of requisite Bid Security, rates/costs quoted and such other details as the Company may consider appropriate.
- 19.4 Company shall prepare, for its own records, minutes of bid opening including the information disclosed to those present in accordance with above sub-clauses.
- 19.5 To facilitate examination, evaluation and comparison of bids the Company may, at its discretion, ask the Bidder for clarifications of its bid. The request for clarification and the response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.
- 19.6 Prior to detailed evaluation, the Company will determine the substantial responsiveness of each bid to the Bidding Document. For this purpose, a substantially responsive bid is one, which conforms to all the terms and conditions of the Bidding Document without material deviations or reservation. A materials deviation or reservation is one which effects in any substantial way the scope, quality or performance of work, or which limits in any substantial way, in consistent way with the bidding document, the Company's right or the bidder's obligations under the contract, and the rectification of which deviation or reservation would affect unfairly the competitive position of other bidders presenting substantial responsive bids. The Company's determination of bid's responsiveness is to be based on the contents of the Bid itself without recourse to extrinsic evidences.
- 19.7 A Bid determined as not substantially responsive will be rejected by the Company and can not subsequently be made responsive by the Bidder through correction of the non-conformity.
- 19.8 The Company may waive minor informality or nonconformity or irregularity on a bid that does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder.
- 19.9 The Company will examine the Bids to determine whether they are complete, any computational errors have been made, required sureties have been furnished, the documents have been properly signed, and the bids are generally in order.
- 19.10 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price (that is obtained by multiplying the unit price and quantity) the unit price shall prevail and the total price shall be corrected accordingly. If any Bidder does not accept the correction of the errors, his bid will be rejected. If there is a discrepancy between words, and figures, the amount in words will prevail.

# 20.0 <u>EVALUATION AND COMPARISON OF BIDS</u>:

The Company will evaluate and compare the commercial bids as per Bid Evaluation Criteria (Section- IX) of the tender document to establish inter-se-ranking of bidders.

#### 21.0 CONTACTING THE COMPANY:

- 21.1 Except as otherwise provided in para 18.0 & 19.0 above, no Bidder shall contact Company on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded.
- 21.2 An effort by a Bidder to influence the Company officials in bid evaluation, bid comparison or Contract award decisions, may result in rejection of their bid.

# D. <u>AWARD OF CONTRACT</u>

# 22.0 AWARD CRITERIA:

The Company will award the Contract to the Contractor whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.

### 23.0 COMPANY'S RIGHT TO ACCEPT OR REJECT ANY BID:

Company reserves the right to accept any bid and to reject any or all bids and/or to annul the bidding process in entirety, at any time prior to award of contract, without thereby incurring any liability to the affected bidders or any obligation to inform the participating bidders of the ground for Company's action.

#### 24.0 NOTIFICATION OF AWARD:

- 24.1 Prior to the expiry of the period of bid validity or extended validity, the Company will notify the successful Bidder in writing by registered letter or by fax (to be confirmed in writing by registered / courier letter) that his bid has been accepted.
- 24.2 The notification of award will constitute formation of the Contract.

#### 25.0 PERFORMANCE SECURITY & RETENTION MONEY:

- 25.1 Within 15 days of receipt of notification of award from the Company, the successful Bidder shall furnish the performance security for an amount (7.5% of 1 year evaluated contract cost) specified in the Forwarding Letter in the performance Security Form as provided in the Bidding Document (Ref. Section VIII) or in any other form acceptable to the Company and must be in the form of Bank Guarantee (BG) or an irrevocable Letter of Credit (L/C) from any of the following Banks:
  - i) Any Nationalised / Scheduled Bank in India OR
  - ii) Any Indian branch of a Foreign Bank OR
  - iii)Any reputed foreign Bank having correspondent Bank in India

The performance security shall be payable to Company as compensation for any loss resulting from Contractor's failure to fulfill its obligations under the Contract.

- 25.2 The performance security specified above must be valid for three (03) months beyond the expiry date of the contract to allow Company to lodge claim, if any. In the event of extension of contract, subsequent to expiry of validity of the original contract period, Contractor shall have to enhance the value of the performance security to cover 7.5% of 1 year evaluated contract value for the extended period and also to extend the validity of the performance security accordingly.
- 25.3 Failure of the successful bidder to comply with the requirements of para 25.1 or 25.2 above shall constitute sufficient grounds for annulment of the award and forfeiture of the Bid Security. In such an event, the Company may award the contract to the next lowest evaluated Bidder or call for new bid or negotiate with the next lowest bidder as the case may be.

#### INVOCATION OF PERFORMANCE BANK GUARANTEE

- 25.4 In the event of Contractor failing to honour any of the commitments entered into under the contract and/or in respect of any amount due from Contractor to Company, Company shall have an unconditional option under the guarantee to invoke the Performance Bank Guarantee and claim the amount from Bank.
- 25.5 Company will have the right to invoke the Performance Bank Guarantee in case the Contractor fails to mobilize the Equipment, tools and personnel etc. within the stipulated period irrespective of any reasons whatsoever.
- 26.0 RETENTION MONEY: 7.5% (seven point five percent) retention money will be deducted from the running account bills of the Contractor towards Performance Guarantee which will be released after 6 (six) months from the date of completion of the work after adjustment of compensation or loss due to the Company for any reason.

# 27.0 <u>SIGNING OF CONTRACT</u>:

- At the same time as the Company notifies the successful Bidder that their Bid has been accepted, the Company will either invite the bidder for signing of the agreement or send the formal Contract document. The contract document will be accompanied by the General & Special Conditions of Contract, technical specifications, schedules of rates and all other relevant documents.
- 27.2 Within 15 days of receipt of the final contract document, the successful Bidder shall sign and date the contract and return the same to the Company.

(END OF SECTION – II)

# **SECTION – III**

### **CONDITIONS OF AGREEMENT**

MEMORANDUM	OF AGREEMENT made this	day of	2016 between OIL
INDIA LIMITED,	, a Company incorporated under t	he Companies Act	1956 and having its
Registered Office	at Duliajan in the district of Dibru	ugarh, Assam and P	roject Office at 2-A,
Saraswati Nagar, J	Jodhpur-342005 (hereinafter called	'The Company") of	the ONE PART and
Sri	carrying of business as Pl	ROPRIETOR under	the firm name M/s.
	with their Office at	in the di	strict of
aforesaid (hereinaf	ter called "The Contractor") of the C	OTHER PART.	

WHEREAS, in this Agreement the following terms shall be interpreted as indicated below:

- a) The "Agreement" means the Contract entered into between the Company and the Contractor, and terms & conditions as recorded in this document signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein
- b) The "Agreement Price" means the prices/costs/rates payable by the Company to the Contractor under the contractual obligations.
- c) The 'Work' means each and every activity described in the Schedule of Work/Specifications, detailed in Proforma-II of Section-IX.
- d) "Company" means OIL INDIA LIMITED and its executors, successors, administrators and assignees.
- e) "Contractor" means the individual or firm or Company performing the 'work' under this Agreement and its executors, successors and assignees.
- f) "Contractor's personnel" means the personnel to be provided/deployed by the Contractor for due performance of the assigned work as per the Agreement.
- g) "Company Personnel" mean the personnel to be provided by the Company. The Representative/Engineer of the Company is also included in the Company's personnel. The Company's Representative/Engineer means the person or persons appointed and approved from time to time by the Company to act on its behalf for overall co-ordination and project management at site.
- h) "Site" means the land, installation and other places, provided and designated by the Company on which the works are to be executed by the Contractor.
- i) "Company's item" means the equipment, materials, installations and services, which are to be provided by the Company at the expense of the Company.
- j) "Contractor's item" means the equipment, materials and services, which are to be provided by the Contractor at the expense of the Contractor.

- k) "Commencement date" means the date on which the Contractor's personnel starts the job as mentioned in the Agreement.
- 1) "Gross negligence" as used in this Agreement shall mean 'willful and wanton disregard for harmful, avoidable and foreseeable consequence".

#### **WITNESSETH:**

- 1.0 (a) The Contractor hereby agrees to carry out the work set down in the Schedule of Work which forms Section- V of this Agreement in accordance with General Specifications read in conjunction with any drawings and Special terms & conditions which forms Section- IV of this of the Agreement.
  - (b) In this Agreement all words and expressions shall have the same meanings as are respectively assigned to them hereinabove which the Contractor has perused and is fully conversant with before entering into this Agreement.
- 2.0 The Contractor shall provide all labour, supervision and transport and such specified materials described in Section-IV of the Agreement including tools and plants as necessary for the work and shall be responsible for all royalties and other levies and his rates shall include all incidental and contingent work which, although not specifically mentioned in this Agreement but are necessary for completion of the work in a sound manner and with good workmanship.
- 3.0 The Company's engineer shall have power to
  - (a) Reduce the rates at which payments shall be made if the quality of the work, although acceptable, is not upto he required standard, set forth in the Company's standard specifications which have been perused and fully understood by the Contractor.
  - (b) Order the Contractor to remove any inferior materials from the work site and to demolish of rectify any work of interior workmanship, failing which the Company's engineer may arrange for any such work to be demolished or rectified by any other means at the Contractor's expense.
  - (c) Order the Contractor to remove or replace any workman whom he (the engineer) considers incompetent or unsuitable. The engineer's opinion as to the competence and suitability of any workmen engaged by the Contractor shall be final and binding on the Contractor.
  - (d) Issue to the Contractor from time to time during the progress of the work such further drawings and instructions as shall be necessary for the purpose of proper and adequate executions and maintenance of the works and the Contractor shall carry out and be bound by the same.
  - (e) Order deviation of this Agreement after obtaining approval from the Company's Management. All such deviation orders shall be in writing and shall show the financial effect, if any, and whether any extra time is to be allowed. The rates to be applied for such deviation order shall be the same as those appearing in the basic Schedule of Rules of Rajasthan P.W.D. in force on the date of issue of such deviation order.

- 4.0 The Contractor shall have no claim against the Company in respect of any work which may be withdrawn, but only for the work actually completed under this Agreement. The Contractor shall have no objection to carry out work in excess of the quantities stipulated in Proforma-II of Section-IX, if so ordered by the Company at the same rates, terms and conditions.
- 5.0 The Company reserves the right to cancel this Agreement at any time upon full payment of work done and the value of the materials collected by the Contractor for permanent incorporation in the work under this Agreement. The valuation of the work done and the materials collected shall be estimated by the Company's Engineer in presence of the Contractor. The Contractor shall have no claim to any further payment whatsoever. The valuation would be carried out ex-party if the Contractor fails to turn up despite reasonable notice, which will be binding on the Contractor.
- 6.0 The Contractor hereby undertakes to indemnify the Company against all claims which may arise against the under noted Act:
  - i) The Mines Act
  - ii) The Minimum Wages Act
  - iii) The Workmen's Compensation Act.
  - iv) The Payment of Wages Act.
  - v) The Payment of Bonus Act, 1965

or any other Acts or statutes not herein above specifically mentioned having bearing over engagement of workers directly or indirectly for execution of work. The Contractor shall not make the Company liable to reimburse the Contractor for the statutory increase in the wage rates of the contract labourer appointed by the Contractor. Such statutory increase in the wage rates of contract labourer shall be bone by the Contractor.

7.0 The Contractor shall clear away all rubbish and surplus materials from the site on completion of work and shall leave the site clean and tidy.

#### 8.0 WORK COMPLETION TIME:

The Contractor must commence the work within 01(one) month of issue of Work Order and the work should be completed within 03(three)years from the date of issue of Work Order. Non compliance of this time schedule will call for imposition of Liquidated Damages.

# 9.0 VALIDITY OF THE AGREEMENT:

The Agreement shall remain valid for a period of 03(three) years from the date of issue of work order or till the completion of work, whichever is later.

#### 10.0 SCHEDULE OF RATES:

Payment to the Contractor will be made against work completed by them at the rates entered in the Schedule of Rates, Proforma-II hereof.

11.0 **Liquidated Damages**: Time is the essence of this Agreement and the work should be completed within stipulated period of completion. For any default in timely completion of assigned work from the date of assigning the work, Liquidated Damages at the rate of ½% (half percent), per week or part thereof, for delay in contract mobilization/completion date subject to a maximum 7.1/2% (seven & half percent) of the total contract value will be deducted from the Contractor's bill.

- 12.0 In order to promote, safeguard and facilitate the general, operational economic interest of the Company, during the continuance of this Agreement the Contractor herby agrees and undertakes not to take any direct or indirect interest and/or support, assist maintain or help any person or persons engaged in antisocial activities, demonstrations, riots, or in any agitation prejudicial to the Company's interest and any such event taking shape or form at any place of the Company's work and its neighborhood.
- 14.0 **Payment Terms**: Payment shall be made on monthly basis against the work completed by the Contractor within 30 days from the date of receipt of undisputed bills. Taxes will be deducted at source as per the existing Act, wherever applicable.
- 15.0 The Contractor employing more than 20 (twenty) workmen on any day of the preceding 12 (twelve) months shall be required to obtain requisite license at his cost from the appropriate Licensing Officer before undertaking any contract work. The Contractor shall also observe the rules and regulations framed under the Contract Labour (Regulations & Abolition) Act.
- 16.0 Wages shall be paid by the Contractor to the workmen directly without the intervention of any Jamadars or Thekadars and that the Contractor shall ensure that no amount by way of commission or otherwise is deducted or recovered by the Jamadars from wages of the workmen.
- 17.0 The Contractor will not be allowed to construct any structure (for storage/housing purpose) with thatch, bamboo or any other inflammable materials within industrial or other fenced area of the Company.

#### **18.0 LIABILITY**:

- 18.1 Except as otherwise expressly provided, neither the Company not its servants, agents, nominees, shall have any liability or responsibility whatsoever to whomsoever (including the owner) for loss or damages to the equipment and/or loss or damage to the property of the Contractor and/or its sub-contractors, irrespective of how much loss or damage is caused by willful and gross negligence of the Company and/or its servants, agents, nominees, assignees. The Contractor shall protect, defend, indemnify and hold harmless the Company from and against such loss or damage and any suit, claim or expense resulting there from.
- 18.2 Neither the Company not its servants, agents, nominees, assignees, sub-contractors shall have any liability or responsibility whatsoever for injury to, illness, or death of any employee of the Contractor irrespective of how such injury, illness or death is caused unless caused by willful and gross negligence of the Company and/or its servants, agents, nominees, assignees. The Contractor shall protect, defend, indemnify and hold harmless the Company from and against such loss or damage and any suit, claim or expense resulting there from.

#### 19.0 **FORCE MAJEURE**:

- 19.1 In the event of either party being rendered unable by 'Force Majeure' to perform any obligation required to be performed by them under the agreement, the relative obligation of the party affected by such 'Force Majeure' will stand suspended as provided herein. The word 'Force Majeure' as employed herein shall mean acts of God, war, revolt, agitation, strikes, riot, fire, flood, sabotage, civil commotion, road barricade (but not due to interference of employment problem of the party) and any other cause, whether of kind herein enumerated or otherwise which are not within the control of the party to the agreement and which renders performance of the contract by the said party impossible.
- 19.2 Upon occurrence of such cause and upon its termination, the party alleging that it has been rendered unable as aforesaid thereby, shall notify the other party in writing within seventy two (72) hours of the alleged beginning and ending thereof, giving full particulars and satisfactory evidence in supports of its claim.
- 19.3 Should 'Forece Majeure' conditions as stated above occur and should the same be notified within seventy two (72) hours after its occurrence, the either party will have the right to terminate the agreement with prior written notice if such 'Forece Majeure' condition continues beyond consecutive ten (10) days. Should either party decide not to terminate the agreement even under such condition, no payment would apply during the 'Forece Majeure' period unless otherwise agreed to

#### 20.0 **TERMINATION**:

#### 20.1 TERMINATION ON EXPIRY OF THE TERMS (DURATION)

The Agreement shall be deemed to be automatically terminated on the expiry of duration of the Agreement (or extension, if any, thereof).

#### 20.2 TERMINATION ON ACCOUNT OF FORCE MAJEURE:

Either party shall have the right to terminate the Agreement on account of Force Majeure as set forth herein above.

#### 20.3 TERMINATION ON ACCOUNT OF INSOLVENCY:

In the event that the Contractor at any time during the term of the Agreement, becomes insolvent or makes a voluntary assignment of its assets for the benefit of creditor or is adjudged bankrupt, then the Company shall, by a notice in writing have the right to terminate the Agreement and all the Contractor's rights and privileges hereunder, shall stand terminated forthwith.

# 20.4 TERMINATION FOR UNSATISFACTORY PERFORMANCE:

If the Company considers that, the performance of the Contractor is unsatisfactory, or not upto the expected standard, the Company shall notify the Contractor in writing and specify in details the cause of the dissatisfaction. The Company shall have the option to terminate the Contract by giving 7 (seven) days notice in writing to the Contractor, if Contractor fails to comply with the requisitions contained in the said written notice issued by the Company.

#### 20.5 TERMINATION DUE TO CHANGE OF OWNERSHIP & ASSIGNMENT:

In case the Contractor's rights and/or obligations under the Agreement and/or the Contractor's rights, title and interest to the equipment/material, are transferred or assigned without the Company's consent, the Company may at its absolute discretion, terminate the Agreement.

20.6 If at any time during the term of the Agreement, breakdown of the Contractor's equipment results in the Contractor being unable to perform his obligations hereunder for a period of 7 successive days (not including Force Majeure delay) the Company at its option may terminate the Agreement in its entirety without any further right or obligation on the part of the Company, except for the payment of money then due. No notice shall be served by the Company under the condition stated above.

#### 20.7 CONSEQUENCES OF TERMINATION:

In all cases of termination herein set forth, the relative obligations of the parties to the Agreement shall be limited to the period up to the date of termination. Notwithstanding the termination of the Agreement, the parties shall continue to be bound by the provisions of the Agreement that reasonably require some action or forbearance after such termination.

- 20.8 Upon termination of the Agreement, the Contractor shall return to the Company all of the Company's items, which are in the Contractor's possession at the time.
- 20.9 Notwithstanding any provisions herein to the contrary, the Agreement may be terminated at any time by the Company on giving 7 (seven) days written notice to the Contractor due to any other reason not covered under the above clauses from 22.1 to 22.6 and in the event of such termination the Company shall not be liable to pay any cost or damage to the Contractor except for payment for service charges and other charges as per the Agreement up to the date of termination.
- 20.10 In the event of termination of the Agreement, the Company will issue Notice of Termination to the Contractor with date or event after which the Agreement will be terminated. The Agreement shall then stand terminated and the Contractor shall demobilize his personnel and materials.

#### 21.0 **ARBITRATION**:

# 21.1 Arbitration(Applicable for Suppliers/Contractors other than PSU):

Except as otherwise provided elsewhere in the contract, if any dispute, difference, question or disagreement arises between the parties hereto or their respective representatives or assignees, in connection with construction, meaning, operation, effect, interpretation of the contract or breach thereof which parties are unable to settle mutually, the same shall be referred to Arbitration as provided hereunder:

1. A party wishing to commence arbitration proceeding shall invoke Arbitration Clause by giving 30 days notice to the other party. The notice invoking arbitration shall specify all the points of dispute with details of the amount claimed to be referred to arbitration at the time of invocation of arbitration and not thereafter. If the claim is in foreign currency, the claimant shall indicate its value in Indian Rupee for the purpose of constitution of the arbitral tribunal.

2. The number of arbitrators and the appointing authority will be as under:

Claim amount (excluding	Number of	Appointing Authority
claim for interest and	Arbitrator	
counter claim, if any)		
Upto Rs. 5 Crore	Sole Arbitrator	OIL
Above Rs. 5 Crore	3 Arbitrators	One Arbitrator by each party
		and the 3 <sup>rd</sup> Arbitrator, who
		shall be the presiding
		Arbitrator, by the two
		Arbitrators.

- 3. The parties agree that they shall appoint only those persons as arbitrators who accept the conditions of the arbitration clause. No person shall be appointed as Arbitrator or Presiding Arbitrator who does not accept the conditions of the arbitration clause.
- 4. Parties agree that there will be no objection if the Arbitrator appointed holds equity shares of OIL and/or is a retired officer of OIL/any PSU. However, neither party shall appoint its serving employees as arbitrator.
- 5. If any of the Arbitrators so appointed dies, resigns, becomes incapacitated or withdraws for any reason from the proceedings, it shall be lawful for the concerned party/arbitrators to appoint another person in his place in the same manner as aforesaid. Such person shall proceed with the reference from the stage where his predecessor had left if both parties consent for the same; otherwise, he shall proceed de novo.
- 6. Parties agree that neither shall be entitled for any pre-reference or pendente-lite interest on its claims. Parties agree that any claim for such interest made by any party shall be void.
- 7. The arbitral tribunal shall make and publish the award within time stipulated as under:

Amount of Claims and counter	Period for making and publishing of the		
claims(excluding interest)	award(counted from the date of first		
	meeting of the Arbitrators)		
Upto Rs. 5 Crore	Within 8 months		
_			
Above Rs. 5 Crore	Within 12 months		

The above time limit can be extended by Arbitrator, for reasons to be recorded in writing, with the consent of the other parties.

- 8. If after commencement of the arbitration proceedings, the parties agree to settle the dispute mutually or refer the dispute to conciliation, the arbitrators shall put the proceedings in abeyance until such period as requested by the parties.
- 9. Each party shall be responsible to make arrangements for the travel and stay etc. of the arbitrator pointed by it. Claimant shall also be responsible for making arrangements for travel/stay arrangements of the Presiding Arbitrator and the expenses incurred shall be shared equally by the parties.

In case of sole arbitrator, OIL shall make all necessary arrangements for his travel, stay and the expenses incurred shall be shared equally by the parties.

- 10. The Arbitration shall be held at the place from where the contract has been awarded. However, parties to the contract can agree for a different place for the convenience of all concerned.
- 11. The Arbitrator(s) shall give reasoned and speaking award and it shall be final and binding on the parties.
- 12. Subject to aforesaid, provisions of the Arbitration and Conciliation Act, 1996 and any statutory modifications or re-enactment thereof shall apply to the arbitration proceedings under this clause.
- 21.2 Arbitration (applicable in case of Contract awarded on Public Sector Enterprise):

In the event of any dispute or difference relating to, arising from or connected with the Contract, such dispute or difference shall be referred by either party to the arbitration of one of the Arbitrators in the Department of Public Enterprises, to be nominated by the Secretary to the Government of India, In-Charge of the Bureau of Public Enterprises. The Arbitration and Conciliation Act 1996 shall not be applicable to the Arbitration under this clause. The award of the Arbitrator shall be binding upon the parties to the dispute, provided however, any party aggrieved by such award may make a further reference for setting aside or revision of the award to the Law Secretary, Deptt. of Legal Affairs, Ministry of Law and Justice, Government of India. Upon such reference, the dispute shall be decided by the Law Secretary or the Special Secretary/Additional Secretary, whose decision shall bind the parties finally and conclusively. The parties in the dispute will share equally the cost of the arbitration as intimated by the Arbitrator.

The venue of all arbitrations under both 21.1 & 21.2 will be Jodhpur, Rajasthan. The award made in pursuance thereof shall be binding on the parties.

- 22.0 General health, Safety and Environment aspects will be as per the terms set forth in **Appendix-A**.
- 23.0 Procedure for obtaining Labour Licence under Contract Labour (R&A) Act, 1970 & Central Rules-1971 will as per terms set forth in **Appendix-B.**

# 24.0 **SET OFF CLAUSE:**

24.1 Any sum of money due and payable to the Contractor (including Security Deposit refundable to them) under this or any other Agreement may be appropriated by Oil India Limited and set off against any claim of Oil India Limited (or such other person or persons contracting through Oil India Limited) for payment of a sum of money arising out of this Agreement or under any other Agreement made by the Contractor with Oil India Limited (or such other person or persons contracting through Oil India Limited).

(END OF SECTION – III)

# **SECTION - IV**

#### SPECIAL CONDITIONS OF CONTRACT

#### A. Description:

Oil India Limited intends to subscribe 10 Mbps(1:1) ISP Link for Internet Bandwidth for its office at Jodhpur for a minimum period of 3 (Three) years, with a provision for renewal in subsequent years. The last mile connectivity for above mentioned service has to be provided by competent ISP at IT Section, OIL House, Plot No. 2A, Saraswati Nagar, Basni, Jodhpur, Rajasthan. The termination made available to OIL must be RJ-45 on an appropriate Cisco router only.

# **B. ISPs Responsibility**

- 1. The bidder has to provide 10 Mbps dedicated (1:1), (Symmetrical, Uplink 10 Mbps & Downlink 10 Mbps) Internet Bandwidth. The recurring charge for bandwidth has to be quoted.
- 2. The last mile connectivity from ISPs POP to OIL's IT Section, OIL House, Plot No. 2A, Saraswati Nagar, Basni, Jodhpur, Rajasthan, has to be provided by the ISP over reliable network. The connection has to be terminated on an Ethernet RJ 45 link.
- 3. The ISP must ensure 99.5% uptime of the Internet Bandwidth. The ISP shall be penalized for any downtime in excess 0.5% as per the penalty clause mentioned in this document.
- 4. The ISP shall be responsible for maintenance of the last mile connection from its POP to OIL's IT Section, OIL House, Plot No. 2A, Saraswati Nagar, Jodhpur, Rajasthan during the entire contract period.
- 5. The ISP has to supply all necessary hardware for last-mile connectivity e.g. MUX, media converters, routers(Cisco), etc. The equipment supplied will become the property of OIL.
- 6. The ISP will be responsible for maintenance of the supplied and installed hardware for the entire service period.
- 7. Any charges of recurring nature for the last mile connectivity shall be borne by the ISP and should be separately quoted as part of bandwidth cost.
- 8. In case OIL decides to renew the services after completion of the first 3 (Three) years of service, OIL reserves the right to negotiate the bandwidth charge as per the prevailing rates at that time.
- 9. The ISP has to provide minimum 16 Nos. of Valid IP Addresses(IPV4) and IPV6 address pool to OIL.
- 10. OIL reserves the right to create VPNs over the Internet Link provided by the ISP.
- 11. All necessary permissions for trenching, laying of cable etc. from ISPs POP to OIL's IT Section, OIL House, Plot No. 2A, Saraswati Nagar, Jodhpur, Rajasthan have to be obtained by the ISP.

- 12. For access to OIL's installations for maintenance of the link, the ISP has to inform and obtain necessary permissions from OIL's IT Department in advance.
- 13. The ISP shall provide bandwidth utilization monitoring facility, link status monitoring and logging facilities to OIL for the entire period of service. No invoices will be processed in case these are not provided.

#### **C.** Payment Terms:

- 1. Payment against Installation and commissioning shall be paid after successful commissioning of the last-mile link and after successfully providing the Internet bandwidth, 16 Valid IP Addresses and bandwidth monitoring/ link status monitoring facilities as per the provisions mentioned in this document
- 2. Recurring charges (inclusive of bandwidth, maintenance, etc.) shall be paid on quarterly basis after completion of the service period. The charges shall be paid after deduction of any penalty amount due as per the penalty clause mentioned in this document.

# **D. Penalty Terms:**

- 1. The ISP must ensure 99.5% uptime of the Internet Bandwidth. The ISP shall be penalized for any downtime in excess 0.5% .
- 2. Time period for downtime shall be considered for downtime calculation, in case the link is down continuously for more than 1 hour at a stretch. Downtime calculation shall be made as reported by the link status monitoring and logging facility mentioned in clause B.13 of this document.
- 3. Downtime calculation shall be as follows:

Down Time in Hours No. of Days

- a. Between 1-6 hrs. <sup>1</sup>/<sub>4</sub> day
- b. Between 6 12 hrs.  $\frac{1}{2}$  day
- c. between 12 24 hrs. 1 day
- 4. An amount of Rs. 5000/- per day shall be levied as penalty for downtime of Internet Service.

(END OF SECTION – IV)

#### SECTION - V

# BID FORM AND PRICE SCHEDULE DETAILS

<b>(A)</b>	BID	-FO	RM
------------	-----	-----	----

Date : Tender No. :

(Insert Bidder's name and address)

Gentlemen,

Having examined the General and Special Conditions of Contract, the Terms of Reference including all attachments thereto, the receipt of which is hereby duly acknowledged, we, the undersigned offer to perform the services in conformity with the said conditions of Contract and Terms of Reference for the sum of (Total Bid amount in words and figures) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to commence the work within seven days calculated from the date of receipt of mobilization notice from Company against each call (as and when required) during the currency of the contract.

If our Bid is accepted, we will obtain the Guarantee of a Bank for sum of not exceeding 2.5% of the estimated contract value for the due performance of the Contract.

We agree to abide by the Bid for a period 120 days from the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before expiry of that period.

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof in your notification of award shall constitute a binding Contract between us.

We understand that you are not bound to accept lowest or any Bid you may receive.

Dated this	Day of	2016
		(Signature)
		(in the capacity of)
Bidder's Name	:	
Bidder's Address	:	

# (B) PRICE SCHEDULE DETAILS:

Bidders must quote their rates strictly as per format provided in Section – IX vide PROFORMA-II.

(END OF SECTION – V)

# **SECTION - VI**

# FORM OF BID SECURITY (BANK GUARANTEE)

submit called "Comp	RAS, (Name of Bidder)
THE C	CONDITIONS of this obligation are:
1.	If the bidder withdraws his bid during the period of bid validity specified in the Form of Bid;
	Or
2.	If the bidder, having been notified of the acceptance of his bid by the Company during the period of bid validity:
	<ul> <li>fails or refuses to execute the Form of Agreement in accordance with the Instructions to bidders, if required; or</li> <li>fails or refuses to furnish the Performance Security in accordance with the Instructions to bidders;</li> </ul>
We un	dertake to pay to Company up to the above amount upon receipt of its first written demand, without Company having to substantiate its demand, provided that in its demand Company will note that the amount claimed by it is due to it owing to the occurrence of one or both of the two conditions specifying the occurred condition or conditions.
closing	This guarantee will remain in force up to and including the date, 180 days after the date for submission of bids as stated in the tender document.
DATE	: SIGNATURE OF THE BANK:
WITNI	ESS: SEAL:
(Signat	ture, Name and Address)

• The bidder should insert the amount of the guarantee in words and figures denominated in the currency of the Company's country or an equivalent amount in a freely convertible currency.

(END OF SECTION - VI)

# **SECTION - VII**

# FORM OF PERFORMANCE BANK GUARANTEE (UNCONDITIONAL)\*

To: (Name of Company	,
(Address of Company	)
WHEREAS (Name and address of Contractor) "Contractor") had undertaken, in pursuance of Contexecute (Name of Contract and brief description of (hereinafter called "the Contract"), AND WHEREA Contract that the Contractor shall furnish you with a sum specified therein as security for compliance with Contract;	ract No
AND WHEREAS we have agreed to give the THEREFORE we hereby affirm that we are the Gothe Contractor, up to a total of (Amount of	Guarantor and responsible to you, on behalf of Guarantee)** (in words) apayable in the type and proportions of and we undertake to pay you, upon your first any sum or sums within the limits of the
We hereby waive the necessity of your demanding presenting us with the demand.	ng the said debt from the Contractor before
We further agree that no change or addition to or of or of the work to be performed thereunder or of a made between you and the Contractor shall in any guarantee, and we hereby waive notice of any such	ny of the Contract documents which may be way release us from any liability under this
This guarantee is valid until the date ()*	** Three months after Contract Completion.
SIGNATURE & SEAL OF THE CONTRACTOR Name of Bank Address Date	: : :

(END OF SECTION-VII)

<sup>\*</sup> Bidders are NOT required to complete this form while submitting the bid.

<sup>\*\*</sup>An amount is to be inserted by the guarantor, representing the percentage of the Contract price specified in the Contract as per para 25.0 under Section-II

# **SECTION-VIII**

# SAMPLE FORM OF AGREEMENT

THIS AGREEMENT is made on the day of (Mailing address of Company) Company", of the one part and (Name of Contractor") of the other part.	, hereinafter called "the
WHEREAS the Company is desirous that cert description of works)	Letter of Acceptance (date of Letter of ontractor for the execution, completion and NT WITNESS as follows: have the same meanings as are respectively ereinafter referred to.
<ol> <li>The aforesaid documents shall be taken as con another, but in the case of ambiguities or discorder set out above.</li> <li>In consideration of the payment to be made by mentioned, the Contractor hereby covenants was maintain the works in conformity in all respects</li> <li>The Company hereby covenants to pay the Completion and maintenance of the works the Oprescribed by the Contract.</li> </ol>	the Company to the Contractor as hereinafter with the Company to execute, complete and with the provisions of the Contract.
IN WITNESS WHEREOF the parties hereto have hereunto affixed (or have hereunto set their respe written above.	
SIGNED, SEALED AND DELIVERED	
By the said Name	By the said Name
On behalf of the Contractor in the presence of: Name Address * Bidders are NOT required to complete this form.	On behalf of the Contractor in the presence of:  Name Address

( END OF SECTION - VIII )

# SECTION -IX BID REJECTION / EVALUATION CRITERIA (BRC/BEC)

#### **BID REJECTION CRITERIA**

The Bid shall conform generally to the specifications and terms & conditions given in the bidding document. Bids will be rejected in case services offered do not conform to the required parameters stipulated in the technical specifications/Scope of work/Terms of reference. Notwithstanding the general conformity of the bid to the stipulated specifications, the following requirements will have to be particularly met by the bidders without which the same will be considered as non-responsive and rejected.

# 1.0 TECHNICAL

- 1.1 Any offer which does not include all the jobs/services mentioned in the Scope of Work will be considered as incomplete and rejected.
- 1.2 The Bidder should have experience and expertise in experience in providing Internet service. During last seven years calculated up to the scheduled bid closing date, the bidder must have successfully carried out at least one job provide internet service. Bidder's experience of having successfully completed aforesaid similar works during last seven years should be either of the following:
  - i) One single contract of value not less than Rs. 10.00 lakhs
  - ii) Two contracts, each one of value not less than Rs. 6.29 lakhs
  - iii) Three contracts, each one of value not less than Rs. 5.00 lakhs

Note: Documents establishing successful execution of contracts as above must be submitted alongwith the bid, failing which the offer will be rejected. These documents should be in the form of copy of contract/work order and completion certificate/payment certificate issued by the client.

- 1.3 The bidder must have a minimum average annual turnover of Rs 3.77 lakhs during last three completed financial years. Bidder must provide copy of their Balance Sheet and audited profit & loss account in support of their eligibility in this regard.
- 1.4 Conditional offers will be rejected.
- 1.5 Technical Requirement for Bidders (eligibility criteria)
- 1.5.1 Necessary documentary evidence in support of all the above eligibility criteria is to be submitted by the bidder along with the bid.
- 1.5.2 The ISP must be an ISP with valid "category A" license at the time of submission of bid document. Documentary evidence to this effect must be submitted along with the bid, failing which their offer will be rejected.
- 1.5.3 The ISP providing international Internet bandwidth via international VSAT Gateway will not be eligible for bidding. This is to avoid inherent transmission latency on a VSAT based link. Along with the bid document, the ISP must categorically certify that they will be providing the Internet bandwidth through international gateway having terrestrial/ under-sea cable link.
- 1.5.4 The ISP must have their POP for providing Internet Service at Jodhpur, Rajasthan. Address of such POP at Jodhpur must be mentioned along with the Bid document, otherwise their offer will be rejected.

#### 2.0 **COMMERCIAL**:

- 2.1 Bids are invited under Single Stage Composite Bid System. Bidders must submit both "Technical" and "Commercial" Bids in electronic form through online OIL's e-Tender portal accordingly within the Bid Closing Date and time stipulated in the e-Tender.
- 2.2 Prices/Rates should be quoted in Indian Rupees and must be maintained in the "online price Bid format" only. The rates quoted in the "online price Bid format" will only be considered.
- 2.3 The ISP must comply the Payment and Penalty clauses mentioned in this, otherwise their offer will be rejected.
- 2.4 Prices and rates quoted by Bidders must be held firm during the term of the contract and not be subject to any variation. Bids with adjustable price terms will be rejected.
- 2.5 Bid Security in original must reach the office of Chief Manager (M & C), Oil India Limited, Rajasthan Project, 2-A, Saraswati Nagar, District Shopping Centre, Basni, Jodhpur 342 005, Rajasthan, India, before the bid opening date and time, otherwise, bid will be rejected. The amount of Bid Security shall be as specified in the "Forwarding Letter". Scanned copy of this Bid Security should also be submitted /uploaded online along with the un-priced (Technical) Bid. Public Sector Undertakings and Firms registered with NSIC/Directorate of Industries in India are exempted from submission of bid security against this tender.
- 2.6 Bids received through OIL's e-Tender Portal will only be considered.
- 2.7 Bidders must quote rates in accordance with the price schedule outlined in PRICE BID FORMAT (PROFORMA-II), otherwise the Bid will be rejected. The Bids in which the rates for any part of the work are not quoted shall be rejected. However, if no charge is involved for any of the work/item, 'NIL' should be mentioned against such part of work.
- 2.8 Bids received by Company after the bid closing date and time will be rejected.
- 2.9 User ID and Password are not transferable. Offers made by bidders who have not been issued /permitted to download the bid document by the Company will be rejected.
- 2.10 Bids shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by bidder, in which case such corrections shall be initiated by the person (s) signing the bid. However, white fluid should not be used for making corrections. Any bid not meeting this requirement shall be rejected.
  - 2.11 The Bids and all uploaded documents must be digitally signed using "Class 3" digital certificate [e-commerce application (Certificate with personal verification and Organization name)] as per Indian IT Act obtained from the licensed Certifying Authorities operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India.
- 2.12 Bids must be kept valid for a minimum period of 120 days from the date of scheduled bid closing. Bids with inadequate validity will be rejected.

- 2.13 The following Clauses with all its sub-clauses should be agreed in toto, failing which the bid will be rejected.
  - -Performance Security Clause
  - -Tax liabilities Clause
  - -Insurance Clause
  - -Force Majeure Clause
  - -Termination Clause
  - -Arbitration Clause
  - -Applicable Law Clause
  - -Liquidated damages clause

#### 3.0 **GENERAL**:

- 3.1 **Proforma -I**: The Compliance statement must be filled up by bidders and to be submitted along with their bids. In case bidder takes exception to any clause of the bidding document not covered under BEC/BRC, then the Company has the discretion to load or reject the offer on account of such exception if the bidder does not withdraw/modify the deviation when/as advised by Company. The loading so done by the company will be final and binding on the bidders. No deviation will, however, be accepted in the clauses covered under BRC.
- 3.2 To ascertain the substantial responsiveness of the bids, Company reserves the right to ask the bidder for clarification in respect of clauses covered under BRC also and such clarification fulfilling the BRC clauses in to must be received on or before the deadline given by the company, failing which the offer will be summarily rejected.
- 3.3 If any of the clauses in the BRC contradicts with other clauses of bidding document elsewhere, then the clauses in the BRC shall prevail.

# B. **BID EVALUATION CRITERIA (BEC):**

- 1.0 The bids conforming to the technical specifications, terms and conditions stipulated in the bidding document and considered to be responsive after subjecting to Bid Rejection Criteria (BRC) will be considered for further evaluation as per the Bid Evaluation Criteria given below.
- 1.1 Commercial Evaluation of bids submitted by the technically qualified bidders will be done on the basis of rates quoted by them as per the enclosed Price Schedule Format (**Proforma-II**) to ascertain the inter-se-ranking on total value basis considering all the items. However, it is to be clearly understood that the quantity indicated against each item therein is based on estimates/assumptions of the Company and valid for bid evaluation purpose only. Payment will be made by OIL on actual job done/studies carried out during execution of the contract.
- 1.2 In the event of computational error between unit rate and total price, the unit rate as quoted by the bidder in original bid shall prevail for the purpose of evaluation. Similarly, in the event of any discrepancy between words and figures, the unit rates as quoted in words shall prevail.
- 1.3 For evaluation of bids, the total cost quoted by the bidder against installation & commissioning, Bandwidth charges for 3(three) years will be considered together.

# **PROFORMA-I**

# **STATEMENT OF COMPLIANCE** (Only exceptions/deviations to be rendered)

SECTION NO. (PAGE NO.)	CLAUSE NO. SUB-CLAUSE NO.	COMPLIANCE/ NON COMPLIANCE	REMARKS

(Authorised Signatory
Name of the Bidder :

NOTE: OIL INDIA LIMITED expects the bidders to fully accept the terms and conditions of the bid document. However, should the bidders still envisage some exceptions/deviations to the terms and conditions of the bid document, the same should be indicated here and put in their Bid. If the proforma is left blank, then it would be presumed that the bidder has not taken any exception/deviation to the terms and conditions of the bid document.

# **PROFORMA-II**

# **PRICE BID FORMAT**

Sl.No.	Description	Unit	Qty.	Rate (Rs)	Total (Rs)
(1)	(2)	(3)	(4)	(5)	(6)
1	Installation and commissioning charge for 10 Mbps (1:1) symmetric Internet Service link.	AU	1.00		
2	Bandwidth/ Recurring Charges for 10 Mbps (1:1) symmetric Internet Bandwidth.	YR	3.00		
	TOTAL PRICE [SUM OF COLUMN (6) ABOVE]				

- **Note:** 1) The estimated quantities indicated above against each item are for evaluation purpose only. Payment will be made for the actual work done/materials supplied.
  - 2) Contract will be awarded on the basis of the overall lowest evaluated cost.
  - 3) Rates/Amounts quoted above should be inclusive of all State Govt./Central Govt. taxes, including service tax, royalty, sales tax etc

(END OF SECTION -IX)

# **GENERAL HSE POINTS**

- 1.0 It will be solely the Contractor's responsibility to fulfill all the legal formalities with respect in the Health, Safety & Environmental aspects of the entire job (namely, the persons employed by him, the equipment, the environment etc.) under the jurisdiction of the district of that state where it is operating. Ensure that all sub Contractors hired by him comply with the same requirement as the Contractor himself and shall be liable for ensuring compliance all HSE laws by the sub or sub Contractors.
- 2.0 Every person deployed by the Contractor in a mine must wear safety gadgets to be provided by the Contractor. The Contractor shall provide proper Personnel Protective Equipment as per the hazard identified and risk assessed for the job and conforming to statutory requirement and the Company PPE schedule. Safety appliances like protect footwear, safety helmet and full body harness has to be DGMS approved. Necessary supportive document shall have to be submitted as proof. If the Contractor fails to provide the safety items as mentioned above to the working personnel, the Contractor may apply to the Company (OIL) for providing the same. OIL will provide the safety items, if available, but in turn. OIL will recover the actual cost of the items by deducting from Contractor's bill. However, it will be the Contractor's sole responsibility to ensure that the persons engaged by him in the mines use the proper PPE while at work. All the safety gears mentioned above are to be provided to the working personnel before commencement of the work.
- 3.0 The Contractor shall prepare written Safe Operating Procedure (SOP) for the work to be carried out, including as assessment of risk, wherever possible and safe methods to deal with it/them. The SOP should clearly state the risk arising to men, machineries and materials from the mining operation/operations to be done by the Contractor and how it is to be managed.
- 4.0 The Contractor shall provide a copy of SOP to the person designated the Mine Owner who shall be supervising the Contractor's work.
- 5.0 Keep an up to date SOP and provide a copy to changes to a person designed by the Mine Owner/Agent/Manager
- 6.0 The Contractor has to ensure that all work is carried out in accordance with the Statute and SOP and for the purpose he may deploy adequate qualified and competent personnel for the purpose of carrying out the job in a safe manner. For work of a specified scope/nature, he should develop and provide to the Mine Owner a site
- 7.0 All persons deployed by the Contractor for working in mine must undergo Mines Vocational Training, initial medical examination, PME. They should be issued cards stating the name of the Contractor and the work and its validity period, indicating status of MVT, IME & PME.
- 8.0 The Contractor shall submit to DGMS indicating name of his firm Registration Number, name & Address of person heading the firm, nature of work, type of deployment of work persons, No. of work persons deployed, how many work persons hold VT Certificate, how many work persons undergone IME and type of medical coverage given to the work persons.
- 9.0 The return shall be submitted quarterly (within 10 days) for contracts of more than one year. However, for contracts of les than one year, returns shall be submitted monthly.
- 10.0 It will be entirely the responsibility of the Contractor/ his Supervisor/Representative to ensure strict adherence to all HSE measures and statutory rules during operation in Oil's installations and safety of workers engaged by him. The crew members will not refuse to follow

- any instruction given by the Company's Installation Manager/Safety Officer/Engineer/Official/Supervisor/Junior Engineer for safe operation.
- 11.0 Any compensation arising out of the job carried out by the Contractor whether related to pollution, Safety or Health will be paid by the Contractor only.
- 12.0 Any compensation arising due to accident of the Contractor's personnel while carrying out the job, will be payable by the Contractor.
- 13.0 The Contractor shall have to report all incidents including near miss to installation manager/Departmental Representative of concerned department of OIL.
- 14.0 The Contractor has to keep a register of the persons employed by him/her. The Contractor's supervisor shall take and main attendance of his men every day for the work, punctuality.
- 15.0 If the Company arranges any safety class/training for the working personnel at site (Company employees, Contractor worker etc.) the Contractor will not have any objection to any such training.
- 16.0 The health check up of Contractor's personnel is to be done by the Contractor in authorized Health Centers as per Oil's requirement & proof of such test(s) is to be submitted to OIL. The frequency of periodic medical examinations should be every five years for the employees below 45 years of age and every three years for employees of 45 years of age and above.
- 17.0 To arrange daily tool box meeting and regular site safety meeting and maintain records.
- 18.0 Records of daily attendance, accident report etc. are to be maintained in Form B.EJ (as per Mines Rules 1955) by the Contractor
- 19.0 A Contractor employee must, while at work, take reasonable care for the health and safety of people who are all the employee's place of work and who may be affected by the employee's act or omissions at work.
- 20.0 A Contractor employee must, while at work, co-operate with his or her employer or other persons so far as is necessary to enable compliance with any requirement under the act or the regulations that is imposed in the interest of health, safety and welfare of the employee or any other person.
- 21.0 Contractor's arrangements for health for health and safety management shall be consistent with those for the mine owner.
- 22.0 In case Contractor is found non-compliant of HSE laws as required the Company will have the right for directing the Contractor to take action comply with the requirements, and for further non-compliance, the Contractor
- 23.0 When there is a significant risk to health, environment or safety of a persons or pace arising because of a non-compliance of HSE measure the Company will have the right to direct the Contractor to cease work until the non-compliance is corrected.
- 24.0 The Contractor should prevent the frequent change of his contractual employees as far as practicable.
- 25.0 The Contractor should frame a mutually agreed bridging document between OIL and the Contractor with roles and responsibilities clearly defined.
- 26.0 For any HSE matters not specified in the Contract document, the Contractor will abide the relevant and prevailing Acts/Rules/Regulations pertaining to Health, Safety and Environment.

#### Labour Licence under Contract Labour (R&A) Act, 1970 & Central Rules-1971:

Every Contractor to whom this Act applies shall execute any work through Contract Labour only after obtaining valid licence from Licensing Officer. To obtain licence contractor is required to submit:

- Application in Form IV in triplicate duly filled (Name of the Proprietor/Partner or the Directors/Responsible person in case of firm/company, complete postal address including Pin Code number, Telephone Number, Fax Number & E-mail address, if any), correct details of PE and work to be executed etc. correctly against all columns;
- ii) In case contractor is registered under the Companies Act and applicant is other than Director then he should be holding valid Power of Attorney.
- iii) Original Form-V issued by PE
- iv) Demand Draft for licence fees and security deposit payable in favour of Regional Labour Commissioner (Central), Ajmer along with duly filled central challan (in TR-6) duly signed by applicant in quadruplicate for each demand draft;
- v) Copy of work order,
- vi Copy of Partnership Deed and in case of Company, the application should be accompanied with Memorandum of Association/Article of Association;

#### Notes:

- 1. Application form complete in all respect shall be either personally delivered to the Licensing Officer or can be sent by Registered A.D. Post.
- 2. Contractors, may intimate Dy. Chief Labour Commissioner (Central), Ajmer for expediting/suitable action if they do not receive licence nor any communication within a week.
- 3. Contractors are not required to visit office of Licensing Officer unnecessarily for obtaining licence until and unless they have been specifically advised to appear in person. Appearance of contractors in the office of licensing officer for obtaining licence by persuasion will be viewed seriously.

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