# OIL INDIA LIMITED (A Government of India Enterprise) CONTRACTS DEPARTMENT P.O. DULIAJAN - 786602, ASSAM

#### **E-TENDER NOTICE**

OIL INDIA LIMITED (OIL) invites Bids from experience Service Providers through its E-Procurement portal "https://etender.srm.oilindia.in/irj/portal" for the following services under **Single Stage Composite Bid** system

direct single stage competition and sys	10111
1.0 IFB No.	CDI7203P16
Service Requirement	Services for catering tea/snacks and meal services at the Company's Industrial Canteen and Catering tea/snacks inside the Industrial Area and Office premises at Duliajan for a period of 3(three) years (extendable by another one year if required at the same rates, terms and conditions)
Cost of Bid Document	₹2000.00
Bid Security(EMD)	₹ 13,900.00
Period of Sale of Bid Document/Issue of User ID & Password	30.05.2015 TO 30.06.2015(15:30Hrs)
Bid Closing / Opening Date & Time	07.07.2015 (11:00 Hrs / 14:00 Hrs)

Cost of Bid Document (Non-Transferable and Non-refundable) by way of Demand Draft / Banker's Cheque from any schedule Bank in favour of OIL INDIA LIMITED and **payable at Duliajan**, along with the application(s) on applicants letter pad with a request for USER ID & PASSWORD is to be submitted to Head-Contracts, Contracts Department, Oil India Limited, P.O. Duliajan, Assam-786602within the period of sale (inclusive both the days i.e. start date & end date). Alternatively, applicants already having User ID & Password for OIL's e-portal can pay the requisite Bid Document cost & Bid security against the IFB through the online payment gateway.

No physical Bid documents will be provided. On receipt of requisite Bid Document Cost, USER\_ID and initial PASSWORD will be communicated to the bidder through e-mail at the e-mail address provided along with request for Bid documents as mentioned above and will be allowed to participate in the bidding through OIL's E-Procurement portal

PSU's and SSI units registered with NSIC claiming exemption from payment of tender fee should submit their request with all credentials at least 7 days in advance to get access for participation in the tender.

The details of IFB can be viewed using "Guest Login" provided in the E-Procurement portal and also in OIL's web site <a href="www.oil-india.com">www.oil-india.com</a>. The link to OIL's E-Procurement portal has also been provided through OIL's web site <a href="www.oil-india.com">www.oil-india.com</a>

Note: All corrigenda, amendments, time extension, clarifications etc. if any to the above tender will be hosted on OIL's website and in the e-portal <a href="https://etenders.srm.oilindia.in/irj/portal">https://etenders.srm.oilindia.in/irj/portal</a> only and no separate notification shall be issued in the press. Prospective bidders are requested to regularly visit the website and e-portal to keep themselves updated

# OIL INDIA LIMITED (A GOVT. OF INDIA ENTERPRISE) CONTRACTS DEPARTMENT, DULIAJAN

OIL INDIA LIMITED invites ON-LINE BIDS from eligible Bidders/Firms for the following mentioned works/services under **SINGLE STAGE COMPOSITE System** through its e-Procurement portal thttps://etender.srm.oilindia.in/irj/portal for the following services:

#### **DESCRIPTION OF WORK/ SERVICE:**

Services for catering tea/snacks and meal services at the Company's Industrial Canteen and Catering tea/snacks inside the Industrial Area and Office premises at Duliajan for a period of 3(three) years (extendable by another one year if required at the same rates, terms and conditions)

**IFB NO:** CDI7203P16

**Type of IFB:** Open Single Stage-Composite bid System

**LOCATION**: OIL INDUSTRIAL CANTEEN

**CONTRACT PERIOD:** 03 (Three) years with a provision for extension by

another 01 (one) year.

BID CLOSING/ OPENING DATE & TIME: 07.07.2015 (11:00HRS/14:00

HRS)

**Bid Submission Mode**: Bid should be submitted

online in OIL's E-Procurement

portal

**Bid Opening Place:** Office of the Head-Contracts

Oil India Limited

Duliajan – 786602, Assam

**Bid Validity**: 180 days from Bid opening

Date

BID SECURITY AMOUNT:

Rs 13,900.00(Rupees Thirteen

Thousand Nine Hundred Only)

AMOUNT OF PERFORMANCE SECURITY: 2.5% of Total Contract Value

a) Bid Security deposited vide D.Draft/B.Cheque /Bank Guarantee No. dated of

Original hard copy of (a) should reach the office of HEAD-CONTRACTS on or before Bid opening date and time, otherwise Bid will be rejected. A scanned copy of this document should also be uploaded along with the Un-priced bid documents.

- b) Bidders to confirm that in the event of award of Contract, bidder will submit **Performance Security Deposit** @ **2.5**% of Total contract value and this will not earn any interest.
- 2.0 SEALED ENVELOPES containing the Bid Security shall be marked with the above IFB Number and description of work and submitted in the office of:

HEAD-CONTRACTS
CONTRACTS DEPARTMENT
OIL INDIA LIMITED
Duliajan – 786602
Assam.

All bidders shall deposit the requisite BID SECURITY in the form of Demand Draft/Banker's Cheque/Bank Guarantee (should be valid for minimum 210 days from the date of opening of Technical bid) from a Nationalised Bank/Scheduled bank in favour of M/s Oil India Limited and payable at DULIAJAN. Alternatively Bid security against this IFB can be paid through the online payment Gateway.

This BID SECURITY shall be refunded to all unsuccessful bidders, but is liable to be forfeited in full or part, at Company's discretion, as per Clause No. 5(a) below. **Bids without BID SECURITY in the manner specified above will be summarily rejected** except those are exempted.

<u>Exemption from submission of bid security</u>: "Central Govt. offices, Central Public Sector undertakings and firms registered with NSIC /Directorate of Industries are exempted from submitting Bid Security. However the firms registered with NSIC /Directorate of Industries shall have to submit evidence that they have a current and valid registration for the service they intend to bid including the prescribed monetary limit."

3.0 Bid should be submitted online up to 11:00 AM (IST) (OIL's eprocurement Portal Server Time) on the date as mentioned and will be opened on the same day at 02:00 PM (IST) at Office of the Head-Contracts in presence of authorized representative of the bidder.

# 4.0 The rates shall be quoted as specified in the "PRICE BID FORMAT" and to be uploaded in attachment under Notes & Attachments tab.

The bid and all uploaded documents must be Digitally signed using "Class 3" digital certificate [e-commerce application (Certificate with personal verification and Organization name)] as per Indian IT Act obtained from the licensed Certifying Authorities operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India.

Digital Signature Certificates having "Organization Name" field as "Personal" are not acceptable. However, aforesaid Digital Signature Certificates having Bidder's Name in the "Organization Name" field are acceptable.

The authenticity of above digital signature shall be verified through authorized CA after bid opening. If the digital signature used for signing is not of "Class -3" with Organizations name, the bid will be rejected.

Bidder is responsible for ensuring the validity of digital signature and its proper usage by their employee.

The bid including all uploaded documents shall be digitally signed by duly authorized representative of the bidding company.

- 5.0 The Company reserves the right to reject any or all the tenders or accept any tender without assigning any reason.
- 6.0 (a) No Bidder can withdraw his bid within the validity or extended validity of the bid. Withdrawal of any bid within validity period will lead to forfeiture of his/her/their BID SECURITY in full and debarred from participation in future tenders, at the sole discretion of the company.
- (b) Once a withdrawal letter is received from any bidder, the offer will be treated as withdrawn and no further claim / correspondence will be entertained in this regard.
- 7.0 Conditional bids are liable to be rejected at the discretion of the Company.
- 8.0 The bidders are required to furnish the composition and status of ownership of the firm in whose name bid documents have been purchased/issued along with one or more of the following documentary evidences (which are applicable to the bidder) in support of the same and scanned copies of the same should be uploaded along with the Un-priced bid documents.

- a. In case of Sole Proprietorship Firm, Copies of Telephone(Landline Bill)/Electricity/ PAN card, latest Income Tax Return form indicating therein the name, business and residential address, E-mail and telephone numbers of the owner and copies of Service Tax and Central Excise Registration Certificate.
- b. In case of HUF, Copies of Telephone(Landline Bill)/Electricity/PAN card, latest Income Tax Return form, Family Arrangement indicating therein the name, residential address, E-mail and telephone numbers of the owners in general and Karta in particular and copies of Service Tax and Central Excise Registration Certificate.
- c. In case of Partnership Firm, Copies of Telephone(Landline Bill)/Electricity/ PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the partners(including the Managing Partner), registered partnership agreement/deed and copies of Service Tax and Central Excise Registration Certificate.
- d. In case of Co-Operative Societies, Copies of Telephone(Landline Bill)/Electricity/PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Directors or persons who are at the helm of affairs, registration certificate from Registrar of Co-Operative Societies and copies of Service Tax and Central Excise Registration Certificate.
- e. In case of Societies registered under the Societies Registration Act, Copies of Telephone(Landline Bill)/Electricity/PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Directors or persons who are at the helm of affairs, registration certificate from the Registrar of the state and copies Service Tax and Central Excise Registration Certificate.
- f. In case of Joint Stock Companies registered under the Indian Companies Act, Copies of Telephone(Landline Bill)/Electricity/PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Directors or persons who are at the helm of affairs, Certificate of Incorporation from the Registrar of Companies, Memorandum and Articles and copies of Service Tax and Central Excise Registration Certificate.
- g. In case of Trusts registered under the Indian Trust Act, Copies of Telephone(Landline Bill)/Electricity/ PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Trustee or persons who are at the helm of

affairs, registration certificate from the Registrar of the state, Trust Deed and copies Service Tax and Central Excise Registration Certificate.

- 10.0 The selected bidder will be required to enter into a formal contract, which will be based on their bid and O.I.L's Standard Form of Contract.
- 11.0 Time will be regarded as the essence of the Contract and the failure on the part of the Contractor to complete the work within the stipulated time shall entitle the Company to recover liquidate damages and / or penalty from the Contractor as per terms of the tender /contract.
- 12.0 The contractor will be required to allow OIL officials to inspect the work site and documents in respect of the workers payment.
- 13.0 The successful bidder shall furnish a Performance Security Deposit in the form of Demand Draft / Banker's Cheque / Bank Guarantee as specified above before signing the formal contract. The Performance Security Deposit will be refunded to the Contractor after satisfactory completion of the work, but a part or whole of which shall be used by the Company in realization of liquidated damages or claims, if any or for adjustment of compensation or loss due to the Company for any reason. This Performance Security Money shall not earn any interest.
- 14.0 **BACKING OUT BY BIDDER:** In case any bidder withdraws their bid within the bid validity period, Bid Security shall be forfeited and the party will be debarred for a period of 2(two) years from the date of withdrawal of bid.
- 15.0 **BACKING OUT BY L-1 BIDDER AFTER ISSUE OF LOA:** In case LOA issued is not accepted by the L1 bidder or Performance Security is not submitted as per terms of the Contract within the stipulated time, Bid Security shall be forfeited and the bidder shall be debarred for 2 (two) years from the date of default.
- 16.0 **FURNISHING FRAUDULENT INFORMATION/DOCUMENT**: If it is found at any time that, a Bidder / Contractor has / had furnished fraudulent documents / information, the Bid Security/Performance Security shall be forfeited and the bidder / the party/the contractor shall be debarred for a period of three (03) years from the date of detection of such fraudulent act, besides legal action.

#### 17.0 The tender will be governed by:

Covering Letter.

**Instruction to Bidders** 

BRC-BEC-Bid Rejection Criteria & Bid Evaluation Criteria.

**Part - I** - General Conditions of Contract. (GCC)

**Part - II** - Schedule of Work, Unit and Quantity (SOQ)

**Part - III** - Special Conditions of Contract (SCC)

Part-IV-Schedule of company's Plants, Materials and Equipments-

Part-V-Safety Measures (SM)

**Integrity Pact** Not applicable for this IFB

**Proforma and Annexures** 

#### **SPECIAL NOTE:**

#### **GUIDELINES FOR PARTICIPATING IN OIL'S E-PROCUREMENT:**

To participate in OIL's E-procurement tender, bidders should have a legally valid digital certificate of Class 3 with Organizations Name as per Indian IT Act from the licensed Certifying Authorities operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India (http://www.cca.gov.in). Bidders must have a valid User Id to access OIL e-Procurement site. Bidders can click on **Guest** login button to view the available open tenders in the E-portal. Bidders shall request OIL through E-mail or fax or letter along with the cost of bid documents as indicated in the NIT for issue of the USER ID for accessing and submitting against the E-procurement tender. The User ID shall be issued to the eligible bidders through email on receipt of the requisite cost of the bid document. In case any bidder is exempted from paying the tender fee, they should request OIL with supporting documents for issue of the User Id on free of charge basis The detailed guidelines are available in OIL's e-procurement site. For any clarification in this regard, bidders may contact OIL.

Please note that all tender forms and supporting documents are to be submitted through OIL's E-Procurement site only except <u>Original Bid Security</u> which are to be submitted in sealed envelope <u>super scribed with tender no. and due date to</u>: The Head Contract, <u>Contracts Department</u>, Oil India Limited, Duliajan- 786602 or it can be paid through the online payment gateway against this tender.

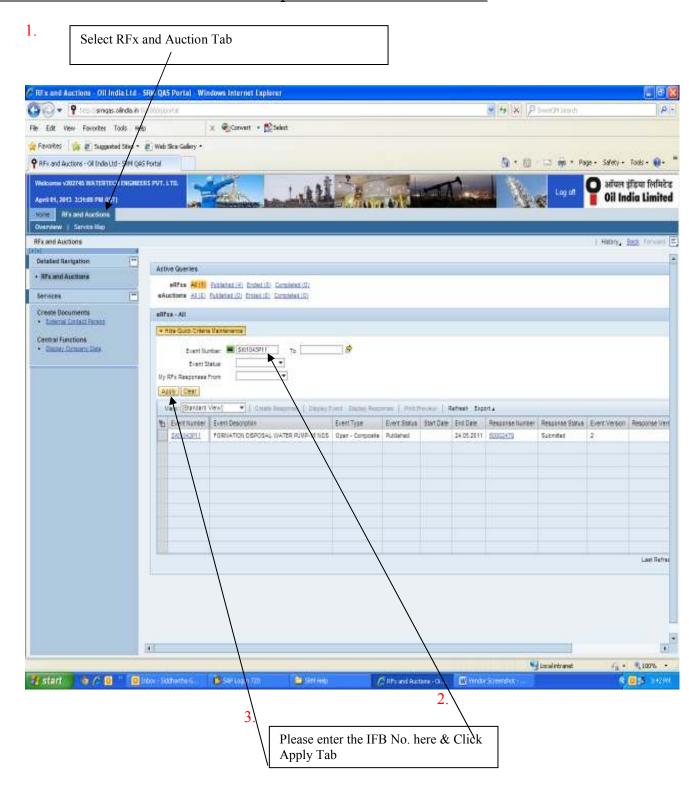
Bidders are requested to examine all instructions, forms, terms and specifications in the bid. Failure to furnish all information required as per the bid or submission of offers not substantially responsive to the bid in every respect will be at the bidders risk and may result in the rejection of its offer without seeking any clarifications. Offers sent without the requisite value of prescribed bid security (if called for in the bid) in original will be ignored straightway.

Bidders are requested to examine all instructions, forms, terms and specifications in the bid. Failure to furnish all information required as per the bid or submission of offers not substantially responsive to the bid in every respect will be at the bidders risk and may result in the rejection of its offer without seeking any clarifications.

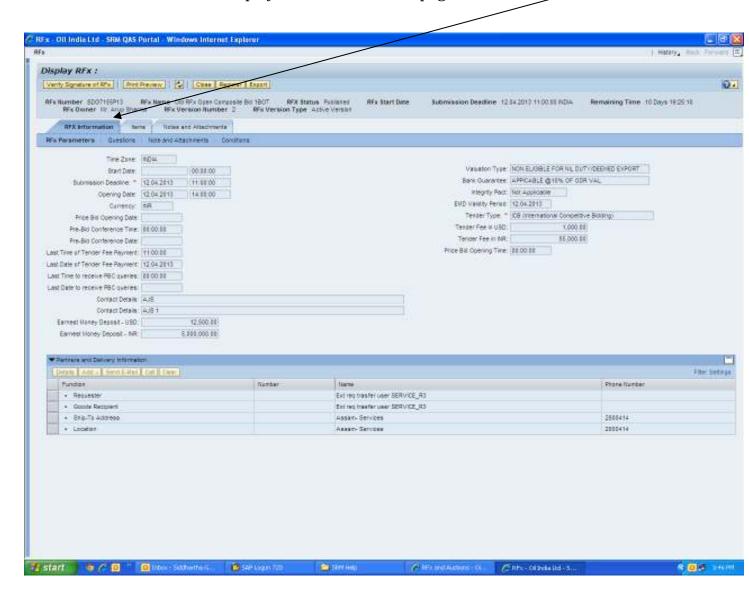
19.0 The tender is invited under SINGLE STAGE COMPOSITE System. The bidder has to submit the "Un-Priced Techno-Commercial" and "Price-Bid" through electronic form in the OIL's e-Tender portal within the Bid Closing Date and Time stipulated in the e-Tender portal. The Technical Bid is to be submitted as per Scope of Work & Technical Specifications along with all technical related documents related to the tender are to be uploaded under Technical RFx Tab. The Price Bid rates shall to be quoted as specified in the "PRICE BID FORMAT" and to be attached as attachment under the Notes & attachment tab. The price quoted in the "PRICE BID FORMAT" will only be considered for evaluation.

<u>Details of prices as per Price Bid format / Priced bid can be uploaded as Attachment under Notes & Attachment Tab.</u> Offer not complying with above submission procedure will be rejected.

A few screen shots to find out the required IFB is shown below.



After following the above mentioned steps, the details of the IFB under RFx information will be displayed as shown in the page below.



<u>NB</u>: All the Bids must be Digitally Signed using "<u>Class 3"</u> digital signature certificate with Organizations Name (ecommerce application) as per Indian IT Act obtained from the licensed Certifying Authorities operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India.

#### **HEAD-CONTRACTS**

#### INSTRUCTIONS TO BIDDERS

1.0 Bidder shall bear all costs associated with the preparation and submission of bid. Oil India Limited, hereinafter referred to as 'Company', will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

#### 2.0 BIDDING DOCUMENTS

- 2.1 The services required, bidding procedures and contract terms are prescribed in the Bidding Documents. This Bidding Document includes the following:
- a) A forwarding letter highlighting the following points
  - (i) Company's IFB No.
  - (ii) Bid closing date and time
  - (iii)Bid opening date, time and place
  - (iv)Bid submission place
  - (v)Bid opening place
  - (vi) The amount of Bid Security
  - (vii) The amount of Performance Guarantee
  - (viii)Quantum of liquidated damages for default in timely mobilizations
- b) Instructions to Bidders
- c) General Conditions of Contract (**Part-I**)
- d) Schedule of Work, Unit, Quantities, Rates and Prices (Part- II-SOQ)
- e) Special Conditions of Contract (Part-III-SCC)
- f) Schedule of company's Plants, Materials and Equipments-( Part-IV)
- g) Safety Measures (Part-V-SM)
- h) Integrity Pact (Not applicable for this IFB)
- i) Price Bid Format
- i) BRC/BEC
- k) (Proforma & Annexures).
- 2.2 The bidder is expected to examine all instructions, forms, terms and specifications in the Bid document. Failure to furnish all information required in the Bidding Documents or submission of a bid not substantially responsive to the Bidding Documents in every respect will be at the Bidder's risk & responsibility and may result in the rejection of its bid.

#### 3.0 TRANSFERABILITY OF BID DOCUMENTS:

3.1 Bid Documents are non-transferable. Bid can be submitted only in the name of the bidder in whose name the Bid Document has been issued. 3.2 Unsolicited offers will not be considered and will be rejected straightway.

#### 4.0 AMENDMENT OF BIDDING DOCUMENTS:

- 4.1 At any time prior to the deadline for submission of bids, the company may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bidding Documents by the issuance of an Addendum.
- 4.2 The Addendum will be sent in writing through post / courier / Fax/e-mail to all prospective Bidders to whom Company has sent the bid documents and also be uploaded in the OIL's e-portal in the C-folder under the tab "Amendments to Tender Documents". The company may, at its discretion, extend the deadline for bid submission, if the Bidders are expected to require additional time in which to take the Addendum into account in preparation of their bid or for any other reason. Bidders shall also check OIL's E-Tender portal [C-folder under the tab "Amendments to Tender Documents"] for any amendments to the bid documents before submission of their bids.

#### 5.0 PREPARATION OF BIDS

- 5.1 LANGUAGE OF BIDS: The bid as well as all correspondence and documents relating to the bid exchanged between the Bidder and the Company shall be in English language, except that any printed literature may be in another language provided it is accompanied by an English translated version, which shall govern for the purpose of bid interpretation.
- 5.2 DOCUMENTS COMPRISING THE BID: The complete bid should be submitted on-line in the e-portal.

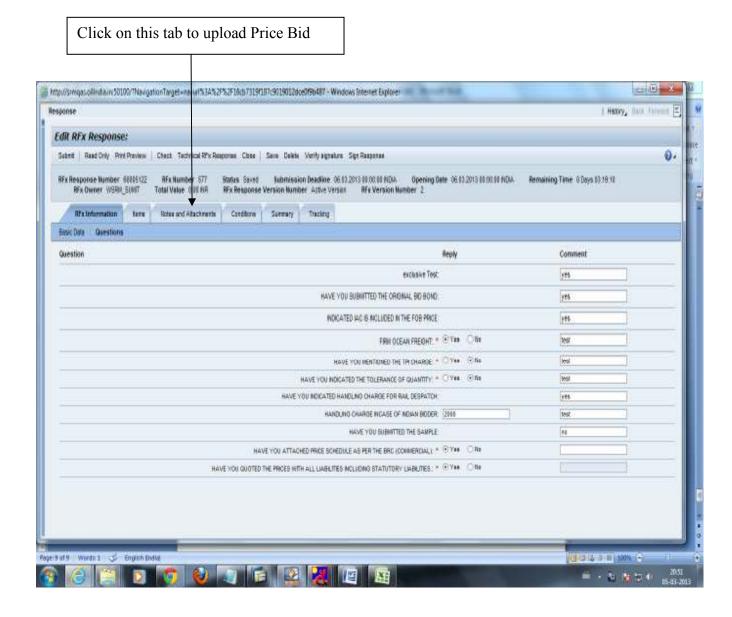
#### 6.0 BID FORM:

6.1 The bidder shall complete the Bid Form and the appropriate Price Schedule furnished as attachment in the e-portal.

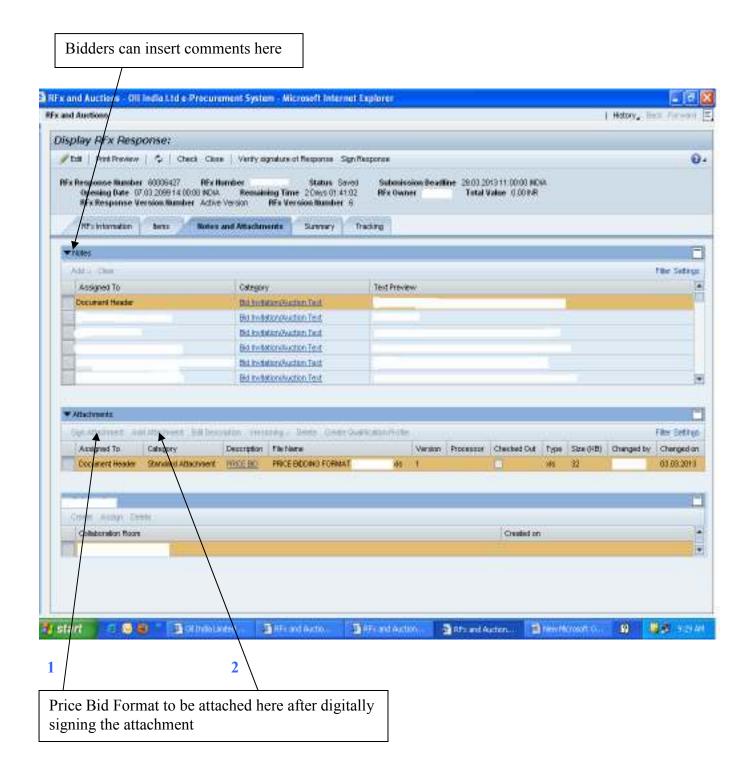
#### 7.0 BID PRICE:

7.1 Prices must be quoted by the bidders, both in words and in figures. In case of any discrepancy between the words and in figures, the prices indicated in words only will be considered.

- 7.2 Price quoted by the successful bidder must remain firm during its performance of the Contract and will not be subjected to variation on any account.
- 7.3 Since the tender is invited under **SINGLE STAGE COMPOSITE System**. Details of prices as per Price Bid format / Priced bid can be uploaded as Attachment in the attachment header under the notes and attachment tab. Offer not complying with above submission procedure will be rejected. Kindly refer the screen shots below.



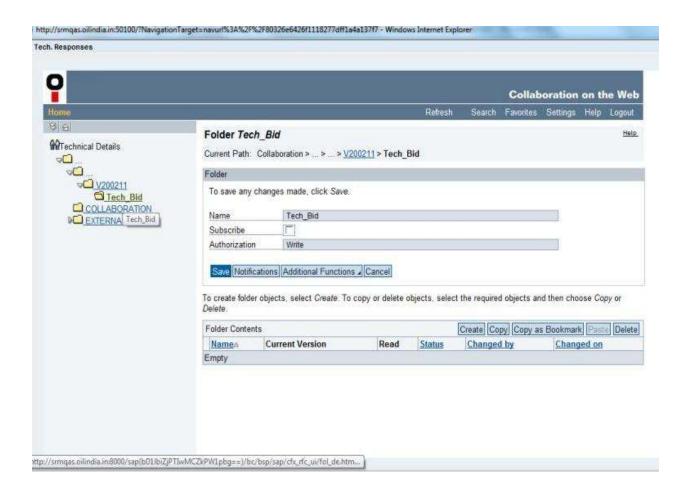
Next Screen on clicking Notes & attachment Tab and go to edit mode

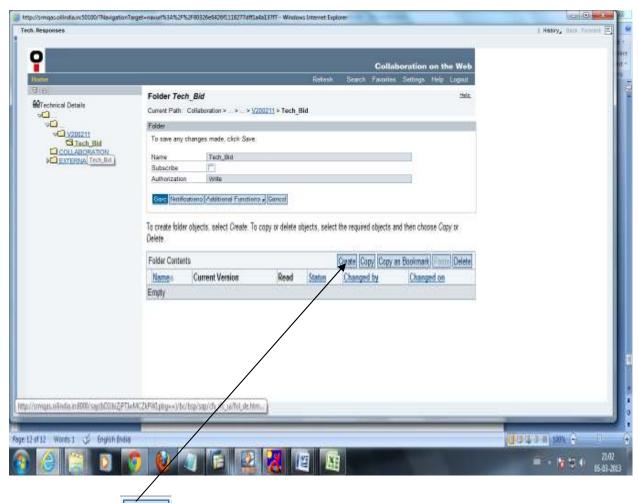


#### Create Technical Rfx response (creating Technical Rfx response is mandatory)

To create Technical Rfx response click on Response.(Refer screen shot on Page no:3)

System will redirect you to the C-folder in new window( Screen shot Below)





Click on button create and upload new document.

7.4 Bidder shall be deemed to have satisfied himself before submitting his bid as to the correctness and sufficiency of its bid for the services required and of the rates and prices quoted, which rates and prices shall, except insofar as otherwise provided, cover all its obligations under the contract.

# 8.0 DOCUMENTS ESTABLISHING BIDDER'S ELIGIBILITY AND QUALIFICATIONS:

8.1 These are as per BEC/BRC

#### 9.0 PERIOD OF VALIDITY OF BIDS:

9.1 Bids shall remain valid for 180 days from the date of bid opening.

9.2 In exceptional circumstances, the OIL may solicit the Bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing (or by Fax). A Bidder may refuse the request without forfeiting its Bid Security. A Bidder granting the request will neither be required nor permitted to modify their bid.

#### 10.0 FORMAT AND SIGNING OF BID:

10.1 The original and all copies of the bid shall be typed or written in indelible inks and shall be signed(digitally) by the Bidder or a person or persons duly authorized to bind the Bidder to the contract.

#### 11.0 SUBMISSION OF BIDS.

11.1 Bids are to be submitted online through OIL's E-procurement portal with digital signature. The bid and all attached documents should be digitally signed by the bidder using "Class 3 digital certificate with organization's Name" digital certificates [e commerce application (Certificate with personal verification and Organization Name)] as per Indian IT Act obtained from the licensed Certifying Authorities operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India while uploading the bid.

Digital Signature Certificates having "Organization Name" field as "Personal" are not acceptable. However, aforesaid Digital Signature Certificates having Bidder's Name in the "Organization Name" field are acceptable.

The bid including all uploaded documents shall be digitally signed by duly authorized representative of the bidder to bind the Bidder to the contract. The authenticity of above digital signature shall be verified through authorized CA after bid opening and in case the digital signature used for signing is not of "Class-3 with organization's name", the bid will be rejected.

Bidder is responsible for ensuring the validity of digital signature and it's proper usage by their employees."

11.2 Any person signing the Bid or any other document in respect of this Bid Document or other relevant documents on behalf of the Bidder without disclosing his authority to do so shall be deemed to have the authority to bind the Bidder. If it is discovered at any time that the person so signing has no authority to do so, the Company(OIL) may, without prejudice to any other right or remedy, cancel his Bid or Contract and hold the Bidder liable to the Company(OIL) for all costs and damages arising from the

cancellation of the Bid or Contract including any loss which the Company(OIL) may sustain on account thereof.

- 11.2 Timely submission of the bids is the responsibility of the Bidder should be submitted before the bid closing date and time. Company shall not be responsible for any delay.
- 11.3 E-mail/ Fax/ Telex/Telegraphic/Telephonic offers will not be accepted.
- 11.4 Bidder shall submit the Bid, duly completed in terms of the Bid Document.

#### 12.0 **DEADLINE FOR SUBMISSION OF BIDS**:

- 12.1 Bids should be submitted on-line up to 11.00 AM(IST)(Server Time) on the Bid Closing date mentioned in the Forwarding Letter. Bidders will be permitted by System to make any changes in their bid after the bid has been uploaded by the bidder prior to the date and time as mentioned in the bid. But no changes would be allowed by the system once the due date and for submission of bids has been reached and bids are opened.
- 12.2 No bid can be submitted after the submission date line is reached. The system time displayed on the e-procurement web page shall decide the submission dead line.
- 12.3 The documents in physical form must be received by Company at the address specified in the "Forwarding Letter" on or before the Bid Closing Date & Time mentioned in the "Forwarding Letter". Timely delivery of the same at the address mentioned in the Forwarding Letter is the responsibility of the Bidders.

#### 13.0 LATE BIDS:

13.1 Bidders are advised in their own interest to ensure that their bids are uploaded in system before the closing date and time of the bid. Any Bid received by the Company after the Bid Closing Date & Time stipulated by the Company shall be rejected.

#### 14.0 MODIFICATION AND WITHDRAWAL OF BIDS:

14.1 Bidders will be permitted by System to make any changes in their bid after the bid has been uploaded by the bidder prior to the date and time as mentioned in the bid. But no changes would be allowed by the system once the due date and for submission of bids has been reached and bids are opened.

- 14.2 No bid can be modified / withdrawn subsequent to the deadline for submission of bids.
- 14.4 No bid may be withdrawn in the interval between the deadline for submission of bids and the expiry of the period of bid validity specified by the Bidder on the Bid Form. Withdrawal of a bid during this interval shall result in the Bidder's forfeiture of its Bid Security.

#### 15.0 EXTENSION OF BID SUBMISSION DATE:

15.1 Normally no request for extension of Bid Closing Date & Time will be entertained. However, OIL at its discretion, may extend the Bid Closing Date and/or Time due to any reasons. In case of receipt of only one Bid on the Bid Closing Date and Time, OIL may extend the Bid Closing /Opening Date by 2(two) weeks. However, the bidder whose bid has been received within the bid closing date and time, will not be allowed to revise their Bid/prices. Withdrawal of such Bid also will not be permitted by the system.

#### 16.0 BID OPENING AND EVALUATION:

- 16.1 OIL shall open the Bids, in the presence of Bidder's representatives who choose to attend at the date, time and place mentioned in the Covering Letter. However, an authorization letter (as per Proforma-II) from the bidder must be produced by the Bidder's representative at the time of bid opening. Unless this Letter is presented, the representative will not be allowed to attend the bid opening. The Bidder's representatives who are allowed to attend the bid opening shall sign a register evidencing their attendance. Only one representative against each bid will be allowed to attend. Since this IFB is a **SINGLE STAGE COMPOSITE System**, on bid opening date, both Technical RFx and Commercial Bid will be opened on the date specified in the forwarding letter.
- 16.2 In case of any unscheduled holiday or Bandh on the Bid Opening Date, the Bids will be opened on the next full working day. Accordingly, Bid Closing Date / time will get extended up to the next working day and time.
- 16.3 Bid for which an acceptable notice of withdrawal has been received pursuant to clause 14.0 shall not be opened. OIL shall examine bids to determine whether they are complete, whether requisite Bid Securities have been furnished, whether documents have been properly signed and whether the bids are generally in order.

- 16.4 Bid opening shall be done as detailed in clauses 16.1 and 16.2 above
- 16.5 OIL shall prepare, for its own records, minutes of bid opening including the information disclosed to those present in accordance with the sub-clause 16.3
- 16.6 To assist in the examination, evaluation and comparison of bids, normally no clarifications shall be sought from the Bidders. However, for assisting in the evaluation of the bids especially on the issues where the Bidder confirms compliance in the evaluation and contradiction exists on the same issues due to lack of required supporting documents in the Bid(i.e. document is deficient or missing), or due to some statement at other place of the Bid(i.e. reconfirmation of confirmation) or vise versa, clarifications may be sought by OIL at its discretion. The request for clarification and the response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.
- 16.7 Prior to the detailed evaluation, OIL will determine the substantial responsiveness of each bid to the requirement of the Bidding Documents. For purpose of these paragraphs, a substantially responsive bid is one, which conforms to all the terms and conditions of the Bidding Document without material deviations or reservation. A material deviation or reservation is one which affects in any way substantial way the scope, quality, or performance of work, or which limits in any substantial way, in-consistent way with the bidding documents, the Company's right or the bidder's obligations under the contract, and the rectification of which deviation or reservation would affect unfairly the competitive position of substantial responsive other bidders presenting bids. determination of bid's responsiveness is to be based on the contents of the Bid itself without recourse to extrinsic evidence.
- 16.8 A Bid determined as not substantially responsive will be rejected by the Company and may not subsequently be made responsive by the Bidder by correction of the non-conformity.
- 16.9 The Company may waive minor informality or nonconformity or irregularity in a bid, which does not constitute a material deviation, provided such waiver, does not prejudice or affect the relative ranking of any Bidder.

#### 17.0 EVALUATION AND COMPARISON OF BIDS:

17.1 The OIL will evaluate and compare the bids as per Priced Bid Format of the bidding documents.

- 17.2 DISCOUNTS / REBATES: Unconditional discounts/rebates, if any, given in the bid or along with the bid will be considered for evaluation.
- 17.3 Post bid or conditional discounts/rebates offered by any bidder shall not be considered for evaluation of bids. However, if the lowest bidder happens to be the final acceptable bidder for award of contract, and if they have offered any discounts/rebates, the contract shall be awarded after taking into account such discounts/rebates.

#### 18.0 CONTACTING THE COMPANY:

- 18.1 Except as otherwise provided in Clause 14.0 above, no Bidder shall contact OIL on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded except as required by OIL vide sub-clause 16.6.
- 18.2 An effort by a Bidder to influence OIL in the bid evaluation, bid comparison or Contract award decisions may result in the rejection of their bid.

#### 19.0 AWARD CRITERIA:

19.1 OIL will award the Contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.

#### 20.0 OIL'S RIGHT TO ACCEPT OR REJECT ANY BID:

20.1 OIL reserves the right to accept or reject any or all bids and to annul the bidding process and reject all bids, at any time prior to award of contract, without thereby incurring any liability to the affected bidder, or bidders or any obligation to inform the affected bidder of the grounds for OIL's action.

#### 21.0 NOTIFICATION OF AWARD:

- 21.1 Prior to the expiry of the period of bid validity or extended validity, OIL will notify the successful Bidder in writing by registered letter or by cable or telex or fax or e-mail (to be confirmed in writing by registered / couriered letter) that its bid has been accepted.
- 21.2 The notification of award will constitute the formation of the Contract.

#### 22.0 SIGNING OF CONTRACT:

22.1 At the same time as OIL notifies the successful Bidder that its Bid has been accepted, OIL will either call the successful bidder for signing of the agreement or send the Contract Form provided in the Bidding

Documents, along with the General & Special Conditions of Contract, Technical Specifications, Schedule of rates incorporating all agreements between the parties.

- 22.2 Within 2 Weeks from the date of issue of Letter of Award (LOA), the successful Bidder shall sign and date the contract and return it to OIL. Till the contract is signed, the LOA issued to the successful bidder shall remain binding amongst the two parties.
- 22.3 In the event of failure on the part of the successful bidder to sign the contract within the period specified above or any other time period specified by OIL. OIL reserves the right to terminate the LOA issued to the successful bidder. The party shall also be debarred for a period of 2(two) years from the date of default.

#### 23.0 FURNISHING FRAUDULENT INFORMATION/DOCUMENTS:

23.1 If it found that a bidder has furnished fraudulent information/documents, it shall constitute sufficient ground for annulment of the award and the party shall be debarred for a period of 3(three) years from the date of detection of such fraudulent act besides the legal action.

#### 24.0 BID DOCUMENT:

Before submission of Bids, Bidders are requested to make themselves fully conversant with all Conditions of the Bid Document and other relevant information related to the works to be executed under this contract.

25.0 Mobilization Period	15	days	trom	signing of	contract.
*****	. 4 4 4	<b>+++++</b>	. 4 4 4 4 4	<b></b>	<b>*</b>

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#### BID REJECTION CRITERIA & BID EVALUATION CRITERIA FOR THE TENDER:

**I. BID REJECTION CRITERIA (BRC):** The bid shall conform generally to the specifications and terms and conditions given in the Bidding Documents. Notwithstanding the general conformity of the bid to the stipulated specifications, the following requirements will have to be particularly met by the Bidders without which the same will be considered as non-responsive and summarily rejected.

- 1.1 The bidder must have relevant experience of having successfully completed "**similar Nature of job**" in PSU/ Central Govt. / State Govt. Organization during last 7 (seven) years ending on last day of the month previous to the one in which bids are invited and should be either of the following:
- (a) Single contract of minimum value of Rs. 22,23,700.00 (Rupees Twenty Two Lakhs Twenty Three Thousand Seven Hundred) Only

OR

(b) Two contracts of minimum value of Rs. 13,89,800.00 (Rupees Thirteen Lakhs Eighty Nine Thousand Eight Hundred) Only each

OR

(c) Three contracts of minimum value of Rs. 11,11,800, 00 (Rupees Eleven Lakhs Eleven Thousand Eight Hundred) Only each

Note: "Similar Nature of Job" mentioned above means "Experience of running a Canteen/Catering services in an Industrial Establishment under PSU/Central Govt./State Govt. for a minimum period of 2 years during the last 7 years.

- 1.2. The average Annual financial turnover of the bidder during the last 3(three) financial years ending 31st March 2014, must be minimum of Rs. 8,33,900.00 (Rupees Eight Lakhs Thirty Three Thousand Nine Hundred) only.
- 1.3 Mandatory Requirements: Bidders should have the experience of running a Canteen/Catering services in an Industrial Establishment/PSU (which is statutorily required by the establishment) for a minimum period of 2 years during the last 7 years (Documentary evidence in support of the above is to be provided).
- 1.4 Bidder must submit all necessary documents in support of requisite experience (Para 1.1) and annual turnover (Para 1.2) as per Note-1below:

#### **Note-1: DOCUMENTARY EVIDENCE**

- A) For proof of requisite experience, Photocopy (attested/Self attested copy) of any of the following must be submitted along with the bid
- (i) In case of OIL contractors, copy of "Certificate of Completion (COC)" / "Certificate of Payment (COP)" etc. of jobs successfully completed showing gross value of job done. It

may be clearly noted that simply mentioning of OIL Contract Number will not be accepted.

- (ii) Certificate issued by any other Public Sector Undertaking / Central / State Government (Organization / Corporation) showing:
  - a) Gross value of the job done.
  - b) Nature of Job done
  - c) Contract number & Date
  - d) Contract Period.

Only LOA (Letter of Award), Work Order copy is not acceptable.

- B) For proof of Annual Turnover any one of the following documents (attested/self-attested copies) must be submitted along with the bid:-
  - (i) A certificate issued by a practicing Chartered/ Cost Accountants Firm with membership no. and Firm Registration Number certifying the Annual Turnover and nature of business.

    OR
  - (ii) Copy of Audited Profit and Loss account and Balance Sheet for last 03(three years) ending March'2014
- 1.5 Non- submission of the above documents as specified in BRC above will result in rejection of bids.

## II. BID EVALUATION CRITERIA (BEC): -

- **1.** The bids conforming to the technical specifications, terms and conditions stipulated in the bidding documents and considered to be responsive after subjecting to the Bid Rejection Criteria will be considered for further evaluation as per the Bid Evaluation Criteria given below: -
- 2. To ascertain the inter-se-ranking, the comparison of the responsive bids will be made on the basis of total amount quoted for the items of Part-II (i.e. schedule of works, units, quantity, rates) in the **Price bid Format** of the tender.
- 3. In case of identical lowest offered rate by more than 1(one) bidder, the selection will be made by draw of lot amongst the bidders offering the identical lowest rates.

#### III. COMMERCIAL:

- 1. Bids are invited under Open -Single Stage composite bid system.
- 2. Bidders must offer firm rates in Indian Rupees only. Rates quoted by the successful bidder must remain firm during the entire period of execution of the contract and not subject to variation on any account whatsoever. A bid submitted with an adjustable price quotation will be treated as non-responsive and rejected.

3. Bid security (EMD) as specified shall be furnished along with the bid. Any bid not accompanied by the proper bid security (EMD) will be rejected, except those are exempted.

- 4. The system will not permit to submit any bids after the scheduled bid closing date and time
- 5. Any bid received in the form of Telex /Cable /Fax /E-Mail /Courier will not be accepted
- 6. Bids must be kept valid for a minimum period of 180 days from the date of scheduled bid closing. Bids with inadequate validity will be rejected.
- 7. Bidders must quote clearly and strictly in accordance with the Price Bid Format of the bidding document; otherwise the bid will be summarily rejected. If no charge is involved for any of the item, zero (0) should be mentioned against such part of work. However, such charges shall consider being included in the overall quoted price.
- 8. Bidder must accept and comply with the following clauses as given in the Bidding Document in toto, failing which offer will be rejected
  - a. Performance Bank Guarantee clause
  - b. Force Majeure clause
  - c. Tax liabilities clause
  - d. Arbitration clause
  - e. Applicable Law
  - f. Liquidated Damage clause
- 9. The Company also reserves the right to cancel/withdraw the Tender without assigning any reasons to the bidders, for which no compensation shall be paid to the bidder. The bidder must confirm their acceptance to this clause in their respective bids.
- 10. Original bid shall be digitally signed and uploaded by the bidder or his authorized representative, failing which the bid may be rejected.

#### IV. GENERAL

- 1. In case bidder takes exception to any clause of Tender Document not covered under BEC / BRC, then the Company has the discretion to load or reject the offer on account of such exception if the bidder does not withdraw / modify the deviation when / as advised by the Company. The loading so done by the Company will be final and binding on the Bidders. No deviation will however, be accepted in the clauses covered under BRC.
- 2. To ascertain the substantial responsiveness of the bids, the Company reserves the right to ask the Bidder for clarification in respect of clauses covered under BRC also and such clarification fulfilling the BRC clauses must be received on

or before stipulated date mentioned in the letter of clarification sought by the Company, failing which the bid will be summarily rejected.

- 3. In case any of the clauses in the BRC contradict with other clauses of Bid Document elsewhere, then the clauses in the BRC shall prevail.
- 4. The originals of such documents [furnished by bidders(s)] shall have to be produced by bidder(s) to OIL as and when asked for.
- 5. OIL will not be responsible for delay, loss or non receipt of applications (for issue of bidding documents/User ID & Password) and will not entertain any correspondence in this regard.
- 6. The bids not conforming to complete scope of work will be rejected.
- 7. Bidder(s) must furnish (**Self attested /attested copy required**) of PAN Card, Service Tax Regd. Certificate, P.F.Code registration Certificate OR Declaration (Declaration by the applicant that provisions of Provident Fund Act are not applicable to them. In case successful bidder doesn't have P.F. Code at the time of bidding and PF Act is applicable on him/her, the same has to be provided by him/her before signing of contract agreement and issue of Work Order by OIL.

\*\*\*\*\*\*\*\*End of BRC-BEC\*\*\*\*\*\*

#### **OIL INDIA LIMITED**

(A Govt. of India Enterprise) Contracts Department, Duliajan, DISTRICT: DIBRUGARH ASSAM, PIN: 786602

#### **DESCRIPTION OF WORK/SERVICES:-**

Services for catering tea/snacks and meal services at the Company's Industrial Canteen and Catering tea/snacks inside the Industrial Area and Office premises at Duliajan for a period of 3(three) years (extendable by another one year if required at the same rates, terms and conditions)

### **GENERAL CONDITIONS OF CONTRACT (GCC)**

MEMORANDUM	OF	AGREEME	CNT	made	this		_ d	lay	of
		Between	OIL	INDIA	LIMITE	ED a	a C	Compa	any
incorporated un	der the Co	mpanies A	ct 1956	and hav	ing its	Regist	ered (	Office	at
Duliajan in the	District o	of Dibrugar	h, Ass	am (herei	inafter (	called	Comp	oany)	of
the one p	art and	Shri/Smti				aı	nd S	hri/Sı	mti
<del>-</del>									
firm name and									
		he Distric							
hereinafter called									·
WITNESSETH:									
1. a) The cor	ntractor h	nereby agr	ees to	carry ou	at the v	vork se	et dow	n in 1	the
Schedule of work	which for	ms part-II	of this	Contract	in acco	rdance	with t	he 19	968
General Conditi	ons of	Contract	of	Oil Ind	lia Liı	mited	and	Gene	eral
Specifications r	ead in	conjunction	n with	n any o	drawing	s and	. P	articu	ılar
Specifications &	instructio	ns which	forms	Part-III	of the c	contrac	t utili:	zing a	any
materials/service	es as offe	ered by th	e Com	pany as	per Pa	art-IV d	of the	contr	act
at				·					
b) In this C	Contract al	l words an	d expr	essions s	hall hav	ve the	same :	mean	ing
as are respec	tively ass	signed to	them	in the	1968 G	eneral	Cond	itions	of
Contract of Oil	India Lim	ited which	the C	ontractor	has p	erused	and	is fu	ılly

c) The clauses of this contract and of the specifications set out hereunder shall be paramount and in the event of anything herein contained being inconsistent with any term or terms of the 1968 General Conditions of Contract of Oil India Limited, the said term or terms of the 1968 General conditions of

conversant with before entering into this Contract.

Contract to the extent of such inconsistency, and no further, shall not be binding on the parties hereto.

2. The contractor shall provide all labour, supervision and transport and such specified materials described in part-II of the Contract including tools and plants as necessary for the work and shall be responsible for all royalties and other levies and his rates shall include for these. The work executed and materials supplied shall be to the satisfaction of the Company's Engineer and Contractor's rates shall include for all incidental and contingent work which although not specifically mentioned in this contract are necessary for its completion in a sound and workman like manner.

#### 3. The Company's Engineer shall have power to:

- a) Reduce the rates at which payments shall be made if the quality of work although acceptable is not up to the required standard set forth in the OIL Standard Specifications which have been perused and fully understood by the Contractor.
- b) Order the Contractor to remove any inferior material from the site and to demolish or rectify any work of inferior workmanship, failing which the Company's Engineer may arrange for any such work to be demolished or rectified by any other means at the Contractor's expenses.
- c) Order the Contractor to remove or replace any workman who he (The Engineer) considers incompetent or unsuitable; the Engineer's opinion as to the competence and suitability of any workman engaged by the Contractor shall be final and binding on the Contractor.
- d) Issue to the Contractor from time to time during the progress of the work such further drawings and instructions as shall be necessary for the purpose of proper and adequate execution and maintenance of the works and the Contractor shall carry out and be bound by the same.
- e) Order deviations in Part II and III of this Contract. All such deviation orders shall be in writing and shall show the financial effect, if any, of such deviation and whether any extra time is to be allowed.
- 4. The Contractor shall have no claim against the company in respect of any work which may be withdrawn but only for work actually completed under this contract. The contractor shall have no objection to carry out work in excess of the quantities stipulated in Part-II if so ordered by the company at the same rates, terms and conditions.
- 5. The Company reserves the right to cancel this Contract at any time upon full payment of work done and the value of the materials collected by the contractor for permanent incorporation in the work under this contract particularly for execution of this contract up to the date of cancellation of the Contract. The valuation of the work done and the materials collected shall be estimated by the company's Engineer in presence of the contractor. The Contractor shall have no claim to any further payment whatsoever. The valuation would be carried out

exparte if Contractor fails to turn up despite reasonable notice which will be binding on the Contractor.

- 6. The Contractor hereby undertakes to indemnify the Company against all claims which may arise under the under noted Acts:
  - i) The Mines Act.
  - ii) The Minimum Wages Act, 1948.
  - iii) The Workman's Compensation Act, 1923.
  - iv) The Payment of wages Act, 1963.
  - v) The Payment of Bonus Act, 1965.
  - vi) The Contract Labour (Regulation & Abolition) Act, 1970 and the rules framed there under.
  - vii) Employees Pension Scheme, 1995.
  - viii) Inter-State Migrant (Regulation of Employment and Condition of Service) Act. 1979.
  - ix) The Employees Provident Fund and Miscellaneous Provisions Act, 1952.
  - x) AGST Act.
  - xi) Service Tax Act.

or any other Acts or Statute not here in above specifically mentioned having bearing over engagement of workers directly or indirectly for execution of work. The Contractor shall not make the Company liable to reimburse the Contractor for the statutory increase in the wage rates of the Contract Labour appointed by the Contractor. Such Statutory increase in the wage rates of Contract Labour shall be borne by the contractor.

- 7. The Contractor shall clear away all rubbish and surplus material from the site on completion of work and shall leave the site clean and tidy.
- 8. The duration of the contract shall be **156 weeks** from the commencement date mentioned in the work order. The Contractor must complete the work within the contract period. During the currency of the job, the work progress must be commensurate with the time elapsed. In the event of any delay on the contractor's part, he/she will be liable to pay to the company liquidated damages at the rate of 1/2% (Half p.c.) per week of the contract price of the item(s) delayed in completion and the maximum value of the liquidated damage will be 7.5% of the contract price of the item(s) delayed provided the item(s) delayed are not critical for commissioning and final utilization of the work. If, however, the item(s) delayed in completion are critical for commissioning and final utilisation of the work then the contractor will be liable to pay liquidated damages by way of penalty at the rate of 1/2% (Half percent) of the total contract cost subject to a maximum of 7.5% of the total contract cost.

The Chief Engineer's certificate as to the criticality or otherwise of an item shall be final.

The payment of liquidated damages/penalty may be reduced or waived at the sole discretion of the Company whose decision in this regard will be final.

In the event of there being undue delay in execution of the Contract, the Company reserves the right to cancel the Contract and / or levy such additional damages as it deems fit based on the actual loss suffered by the company attributable to such delay. The company's decision in this regard shall be final.

- 9. In order to promote, safeguard and facilitate the general operational economic in the interest of the Company during the continuance of this contract the Contractor hereby agrees and undertakes not to take any direct or indirect interest and or support, assist, maintain or help any person or persons engaged in antisocial activities, demonstration, riots, or in any agitation prejudicial to the Company's interest and any such even taking shape or form at any place of the Company's works or and its neighborhood.
- 10. The tendered all-exclusive of Service Tax Price (the Contract price) is Rs. XXXXXXXXX(Not to be filled up by the bidder. This will be entered at the time of Signing of the agreement) but the Company shall pay the Contract or only for actual work done at the all inclusive rates set down in the Schedule of work part II of this Contract.

On account payment may be made, not oftener than monthly, up to the amount of 92.5% of the value of work done. Final payment will be made only after satisfactory completion of the work. Such final payment shall be based on the work actually done allowing for deviations and any deductions and the measurement shall be checked and certified correct by the Company's Engineer before any such final payment is made.

- 11. The contractor employing 20 (twenty) or more workmen on any day preceding 12 months shall be required to obtain requisite licence at his cost from the appropriate Licensing Officer before undertaking any Contract work. The Contractor shall also observe the rules & regulations framed under the Contract Labour (Regulation & Abolition) Act.
- 12. The Company for any reason whatsoever and of which the company shall be sole judge may terminate this Contract with a 24 hours notice in writing to the Contractor and in the event of Company's so doing the clause 5 here of shall prevail and the accounts between the parties will be in accordance therewith finalised.
- 13. The Contractor will not be allowed to construct any structure (for storage / housing purpose) with thatch, bamboo or any other inflammable materials within any company's fenced area.
- 14. The Contractor shall ensure that all men engaged by him/her are provided with appropriate protective clothing and safety wear in accordance with regulation 89(a) and 89(b) in the Oil mines Regulations 1984. The Company's representative shall not allow/accept those men who are not provided with the same.

15. All Statutory taxes levied by the Central and State Government or any other competent authority from time to time will be borne by Contractor and the amount of the contract specified in the contract is inclusive of all tax liabilities but excluding Service Tax. Service Tax if applicable shall be, to the Company's account. However, Service Tax portion payable directly by the Service provider (if applicable) shall be reimbursed to the Contractor on the basis of the documentary evidence.

- 16. The Contractor shall deploy local persons in all works.
- 17. The Contractor shall not engage minor labour below 18(eighteen) years of age under any circumstances.
- 18. The Contractor and his/her workmen shall strictly observe the rules and regulations as per Mines Act. (latest editions).

#### 19.1 GENERAL OBLIGATIONS OF COMPANY:

COMPANY shall, in accordance with and subject to the terms and conditions of this contract:

- i) Pay the Contractors in accordance with terms and conditions of the contract.
- ii) Allow access to Contractors and their personnel, subject to normal security and safety procedures, to all areas as required for orderly performance of the work.

#### 20. Special Conditions

- a) The amount of retention money shall be released after 6(six) months from the date of issue of completion certificate from concerned department.
- b) The contractor will be required to allow OIL Officials to inspect the work site and documents in respect of the workers' payment.
- c) Contractor(s) whosoever is liable to be covered under the P.F. Act and contract cost is inclusive of P.F., must ensure strict compliance of provisions of Provident Fund and Miscellaneous Provisions Act, 1952 in addition to the various Acts mentioned elsewhere in this contract. Any contractor found violating these provisions will render themselves disqualified from any future tendering. As per terms of the contract, if applicable, the Contractor must deposit Provident Fund Contribution (covering Employee's & Employer's share) with the competent authority monthly under their direct code. The Contractor shall be required to submit documentary evidence of deposit of P.F. Contribution to the Company. In case of failure to provide such documentary evidence, the Company reserves the right to withhold the amount equivalent to applicable P.F. Contribution.

#### 21. ARBITRATION:

Any dispute under this contract will be settled through Arbitration as per Indian Arbitration and Conciliation Act, 1996.

Place of Arbitration: Duliajan

#### 22. FORCE MAJEURE:

Force Majeure (exemption) Clause of the International Chamber of Commerce (ICC Publication No. 421) is hereby incorporated in this contract.

#### 23. I.B. VERIFICATION REPORT AND SECURITY REVIEW:

Contractor will be required to submit the verification report to ascertain character and antecedents from the Civil Administration towards the persons engaged under this contract to the Head of the user Department before engagement.

24. In case of any doubt or dispute as to the interpretation of any clause herein contained, the decision of the Company's Engineer shall be final and binding on the contractor.

#### 25. SET OFF CLAUSE:-

"Any sum of money due and payable to the contractor (including Security Deposit refundable to them) under this or any other contract may be appropriated by Oil India Limited and set off against any claim of Oil India Limited (or such other person or persons contracting through Oil India Limited) for payment of a sum of money arising out of this contract or under any other contract made by the contractor with Oil India Limited (or such other person or persons contracting through Oil India Limited)."

### 26.0 FURNISHING FRAUDULENT INFORMATION/DOCUMENT:

If it is found that a Bidder/Contractor has furnished fraudulent document/information the party shall be debarred for period of 3(three) years from date of detection of such fraudulent act, besides the legal action.

# 27.0 <u>LIQUIDATED DAMAGES FOR DELAY IN MOBILISATIONAND</u>/ OR COMPLETION OF WORKS AND SERVICES

In normal case of works /service contracts, liquidated damages will be applicable @ 0.5% of the contract value per week or part thereof, for delay in contract mobilization/completion date subject to a maximum ceiling of 7.5% of contract value.

IN WITNESS whereof the parties hereunto set their hands seals the day and year first written above:-

SIGNED & DELIVERED FOR AND		
ON BEHALF OF		(Signature of Contractor or his legal Attorney)
by the hand of		(Full Name of Signatory)
ts Partner/Legal Attorney		
		(Seal of Contractor's Firm)
		(Signature of witness)
And in presence of		
Date :		(Full Name of Signatory)
	Address:	(Full Name of Signatory)
		(Signature of Acceptor)
SIGNED & DELIVERED FOR & ON BEHALF OF OIL INDIA LIMITED		Designation
Date		

SCC E-TENDER: CDI7203P16

# SCHEDULE OF SERVICE, UNIT AND QUANTITY, LIQUIDATED DAMAGE AND SPECIAL TERMS AND CONDITIONS:

1.0 Item wise Veg/ Non Veg meals should be as under:

#### VEG:

Fine Rice - 250 gms or Chapati - 250 gm Fried dal - 75 gm Fried Veg - 100gm Veg. Curry - 100gm Salad/Chutney/Fried papad

## NON VEG:

Fine Rice - 250 gms or Chapati - 250 gm
Fried dal - 75 gm
Fried Veg - 100gm
Veg. Curry - 100gm
Mutton/Chieken - 100gm/fish- 100gm/Eggs-2 nos.(one item only)
Salad/Chutney/Fried papad

2.0. Provision for catering services of the following items should also be kept ready during the entire contractual period on chargeable basis.

Description of Standard weights/unit/quantity

#### SWEETS:

- 1. Rosogulla-grams-50
- 2. Gulabjamun-grams-35
- 3. Bundia Laddu-grams-30
- 4. Jelabi-grams-35
- 5. Sandesh-grams-30
- 6. Amriti-grams-35

#### **SNACKS**

- 1. Singara (with chutney)-grams-50
- 2. Puri Bhaji/Dal-piece-4
- 3. Vegetable Cutlet-grams-50
- 4. Vegetable Chop-grams-50
- 5. Kachuri-grams-35
- 6. Bread with butter-piece-2
- 7. Pokora-grams-50
- 8. Nimki-grams-20
- 9. Cake-grams-50
- 10. Boiled Egg (single)-NO.-01
- 11. Gaja-grams-25
- 12. Khurma-grams-25
- 13. Labanga-grams-25

SCC E-TENDER: CDI7203P16

#### SOFT DRINKS

1. Thumps up/Pepsi /Fanta/Limca/Gold Spot etc. Bottle as per suppliers rate (in bottle)

#### BEVERAGES:

- 1. Tea in cups of 100ml
- 2. Tea in pots of 200 ml
- 3. Coffee in cups of 150 ml
- 4. Coffee in pots of 300 ml

#### B. MEALS TO BE SERVED:

#### MEAL DESCRIPTION/UNIT/QTY (PER ANNUM)

- a) Veg Meal -No.- 2500
- b) Non Veg with Egg No.- 2500
- c) Non veg with Mutton or chicken-No.-10000
- d) Non Veg with Fish-No.-15000

#### NOTE:

- 1. VEGETARIAN: Fine rice (250gms) or Chapati 250 gms in 06 Nos. Fried Dal (5 ounces and additional, if required, maximum 2 ounces) One Fried vegetable dish (100 gms), one vegetable curry (100 gms), salad (50 gms) or chutney and fried papad (half or full large size)
- 2. NON- VEGETARIAN-Fine rice(250gms) or Chapati 250 gms in 06 Nos. Fried Dal (5 ounces and additional, if required, maximum 2 ounces) Chicken (100 gms) / Mutton (100 gms)/ fish 100 gms), 2 eggs (all containing (3 ounces)with curry) one type of vegetable (100 gms), salad (50 gms) or chutney/ pickle and fried /roasted papad).
- C. TIMMINGS FOR SERVICING MEALS/TEA AND SNACKS:

Lunch -10.00am to 12.30 pm

Dinner-7.00 pm to 8.30 pm

Tea and snacks- As decided by the Canteen Management Committee.

#### D. LIQUIDATED DAMAGES:

a) In the event of non-fulfillment of any contractual terms or violation of any terms of agreement /non-supply or delay in supply of snacks/meals/sweets/tea, irregular and inferior type of ingredients, food stuff, raw materials of the eatables, the company or the Canteen Management Committee may impose fines, but not more than Rs.390.00 (Rupees three hundred ninety) only for each such default and to be recovered from the

Contractor's pending bills. The maximum number of penalties in any particular month may be up to 10(ten) in which case provisions of penal action shall be invoked.

- b) If the contractor fails or neglects to observe or perform the terms and conditions of the agreement or any of them, the company may
- 1. Hold the contractor liable for all losses or damages occasioned to the Company by such failure or negligence.
- 2. Hold the contractor liable to pay damage and compensation for loss and inconvenience caused by dislocation of all or any of the canteen services by sudden discontinuance, dislocation, stoppage of such running of the canteen or mobile service inside the Industrial Area by the contractor as laid down above and
- 3. Company will have the right to take possession of the Canteen Building in possession of the contractor after breaking open locks/locks, if any making inventory of the materials in the Canteen Building in presence of witness.
- 4. Without prejudice to any other rights, the Company may have in this behalf, even under agreement or under law, the company may terminate the agreement by giving the Contractor one month's notice in writing and in such an event the Contractor shall pay to the Company losses occasioned by such premature termination.
- c) For any gross violation/neglect/ repeated failure, penal action by imposing penalty up to Rs.7000.00 (Rupees Seven thousand) only may be taken. Head- Employee Relations/General Manager (HR) of the Company shall be the final authority to decide the instances in which penal action is to be taken. However, the Company reserves the right to reduce or waive the extent of penalty.

#### E. PAYMENT TERMS

Monthly payment will be made on the basis of the actual number of meals consumed during the period.

#### F. SPECIAL TERMS AND CONDITIONS

- 1. SUPPLY OF COMMODITIES: The contractor shall make his own arrangements for supply of all commodities to the Canteen including Rice, Atta, Dal etc. from open market.
- 2. CROCKERY, FURNITURE ETC.: The Company shall provide crockery/cutlery / utensils and furniture as listed, free of cost on loan basis to the contractor.

# OIL INDIA LIMITED (A Govt. of India Enterprise)

**Description of Service**: Services for catering tea/snacks and meal services at the Company's Industrial Canteen and Catering tea/snacks inside the Industrial Area and Office premises at Duliajan for a period of 3(three) years (extendable by another one year if required at the same rates, terms and conditions).

### Part-II Schedule of Work, Unit and Quantity (SOQ)

S.Line	Description of Services**	Quantity	UOM
10	Non Veg with Mutton/Chicken	10,000	NUMBER
20	Non Veg Meal with Fish	15,000	NUMBER
30	Non Veg Meal with Egg	2,500	NUMBER
40	Veg Meal	2,500	NUMBER

#### NOTE

- 1. Bidder to quote Unit Rate for a particular item as per above price bid format.
- 2. Bidders are requested to quote exclusive of Service Tax. Service Tax, if applicable shall be to the Company's Account. However, Service Tax portion payable directly by the Service provider (if applicable) shall be reimbursed to the Contractor on the basis of the documentary evidence.
- 3. To ascertain the inter-se-ranking, comparison of the responsive bids will be made on the GRAND TOTAL Value of the bid as per the Price Bid Format
- 4. Bidder must include all liabilities including statutory liabilities in their quoted rates except Service Tax.
- 5. \*\* For detail description of the line items bidder must refer SCC of this Tender

Part IV SCPME CDI7203P16

## OIL INDIA LIMITED (A GOVT. OF INDIA ENTERPRISE) CONTRACTS DEPARTMENT, DULIAJAN

<u>Schedule of company's Plants, Materials and Equipments:</u> SCPME: PART-IV

THE FOLLOWING MATERIALS TO BE ISSUED TO THE CONTRACTOR FREE OF COST:

## SL. NO. ITEMS QUANTITY (IN NOS.)

- 1. SAUCEPEN WITH LID (MED)-3
- 2. SAUCEPEN WITH LID (LARGE)-2
- 3. SAUCEPEN WITH LID (SMALL)-1
- 4. KARAHI WITH LID (MED)-2
- 5. KARAHI WITH LID (BIG)-3
- 6. GAMLA -LARGE-4
- 7. GAMLA MED-3
- 8. JHAJRA -LARGE-1
- 9. COOKS KNIFE SMALL (BOTHI-2
- 10. ALLUMINIUM MUG 500 ML-1
- 11. JUG STAINLESS STEEL-5
- 12. PRESSURE COOKER 5LTRS.-1
- 13. TUMBLER SS-100
- 14. QTR PLATE SS-100
- 15. SPICE GUARDER (POTE)-1
- 16. BOWL SS-100
- 17. TRAY SS (450MMX330 MM)-2
- 18. SERVICE SPOON SS-4
- 19. SERVICE PLATE SS-100
- 20. KETTLE-3
- 21. BULTI-2
- 22. TEA URN-2

LIST OF FURNITURE AND EQUIPMENT TO BE LOANED TO CONTRACTOR FREE OF COST.

- 1. DINNING TABLE-10
- 2. PLASTIC CHAIR-80
- 3. MEAT SAFE-3
- 4. REFRIGERATOR -290 LTRS.-1

\*

Part V SM CDI7203P16

TO, **HEAD-CONTRACT OIL INDIA LIMITED DULIAJAN-786602** 

# **SUB: SAFETY MEASURES**

#### **Description of work/service:**

Services for catering tea/snacks and meal services at the Company's Industrial Canteen and Catering tea/snacks inside the Industrial Area and Office premises at Duliajan for a period of 3(three) years (extendable by another one year if required at the same rates, terms and conditions)

- th
- fr

(extendable by another one year if required at	the same rates, terms and conditions)
execution of the above contract and that the We also give the following assurances.  a) Only experienced and competent the said contract.	fully understood the safety measures to be adopted during same have been explained to us by the concerned authorities.  persons shall be engaged by us for carrying out work under sons who would be supervising the jobs on day to day basis
i)	
ii)	
iii)	
required.	iliar with the nature of jobs assigned and safety precautions y change of personnel under item(b) above.
safety of the Company's personnel and procontract. Any violation pointed out by the C	ty for the safety of all the personnel engaged by us and for the perty involved during the course of our working under this ompany's engineers would be rectified forthwith or the work ompleted by us and all expenditure towards this would be on
	te safety measures or lack of supervision on our part would be ill not be responsible for any lapses on our part in this regard.
(Seal)	Yours Faithfully

(Seal)	Yours Faithfully
Date	M/s

FOR & ON BEHALF OF BIDDER

# PROFORMA - I

BID FORM

To
THE HEAD (CONTRACTS)
OIL INDIA LIMITED
(A Govt. of India Enterprise)
P.O. DULIAJAN
DIST. DIBRUGARH
ASSAM # 786 602

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#### PROFORMA - II

#### STATEMENT OF NON-COMPLIANCE

(Only exceptions/deviations to be rendered)

1.0 The Bidder shall furnish detailed statement of **exceptions/deviations**, if any, to the tender stipulations, terms and conditions in respect of each Section of Bid Document in the following format:

Section No.	Clause No. (Page No.)	Non-Compliance	Remarks

Authorised Person's Signature:	
Name:	
Designation:	
Seal of the Bidder:	

**NOTE**: OIL INDIA LIMITED expects the bidders to fully accept the terms and conditions of the bid document. However, should the bidders still envisage some exceptions/deviations to the terms and conditions of the bid document, the same should be indicated as per above format and submit along with their bids. If the "**Statement of Compliance**" in the above Proforma is left blank (or not submitted along with the technical bid), then it would be construed that the bidder has not taken any exception/deviation to the tender requirements.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

# ANNEXURE- I

[TO BE FILLED-UP / SUBMITTED BY THE VENDOR ON ITS LETTER HEAD FOR E-REMITTANCE]

Name:
FULL Address:
Phone Number : Mobile Number : E-mail address: Fax Number : Bank Account Number (in which the Bidder wants remittance against invoices): Bank Name : Branch : Address of the Bank:
Bank Code : IFSC/RTGS Code of the Bank: NEFT Code of the Bank : PAN Number : Service Tax Registration Number:
Signature of Vendor with Official Seal
Note: This declaration shall be printed on letter head of the Bidder and shall be signed by a competent person.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

### ANNEXURE- II

# FORM OF BID SECURITY (BANK GUARANTEE FORMAT) OR ANY OTHER FORMAT ACCEPTABLE TO OIL INDIA LTD.

To:	
M/s. OIL INDIA LIMITED,	
For Head(Contracts),	
Duliajan, Assam, India, Pin - 786 602.	
WHEREAS (Name of Bidder) (hereinafter of	ralled "the
WHEREAS, (Name of Bidder) (hereinafter of Bidder") has submitted their offer Dated for the provision	of certain
services (hereinafter called "the Bid") against OIL INDIA LIMITED	
Assam, India (hereinafter called the Company)'s Tender No. CDI720	
KNOW ALL MEN BY these presents that we (Name of Bank)	of
(Name of Country) having our registered office at	
(hereinafter called "Bank") are bound unto the Company in the	
(*) for which payment well and truly to be made to	
the Bank binds itself, its successors and assignees by these presents	s.
SEALED with the common soul of the said Dank this day of	•
SEALED with the common seal of the said Bank this day of 2015.	
2013.	
THE CONDITIONS of these obligations are:	
(1) If the Bidder withdraws their Bid during the period of Bid validi	ty specified
by the Bidder; or	
(2) If the Bidder, having been notified of acceptance of their I	Bid by the
Company during the period of Bid validity:	3
	1 '.1
(a) Fails or refuses to execute the form of agreement in accor	dance with
the Instructions to Bidders; or	aaaandanaa
(b) Fails or refuses to furnish the Performance Security in a	accordance

We undertake to pay to Company up to the above amount upon receipt of its first written demand (by way of letter), without Company having to substantiate its demand provided that in its demand Company will note that the amount claimed by it is due to it owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

#### **PROFORMA & ANNEXURES**

# CDI7203P16

This guarantee will remain in force up to and including the date (\*\*--/--) and any demand in respect thereof should reach the Bank not later than the above date.

Notwithstanding anything contained hereinabove:
<ul> <li>(i) Our liability under the guarantee shall not exceed</li></ul>
SIGNATURE AND SEAL OF THE GUARANTORS Name of Bank & Address Witness Address
(Signature, Name and Address)  Date:  Place:
<ul> <li>* The Bidder should insert the amount of the guarantee in words and figures.</li> <li>** Date of expiry of Bank Guarantee should be minimum 30 days after the end of the validity period of the Bid i.e minimum 210 days validity.</li> </ul>