# OIL INDIA LIMITED (A Government of India Enterprise) CONTRACTS DEPARTMENT P.O. DULIAJAN - 786602, ASSAM

#### **E-TENDER NOTICE**

OIL INDIA LIMITED (OIL) invites Bids from experience Service Providers through its E-Procurement portal "https://etender.srm.oilindia.in/irj/portal" for the following services under single stage – 2 bid system

1.0 IFB No.	CDI6161P15
Service Requirement	Messing & Housekeeping Services at Newly Constructed ET Hostel.
Cost of Bid Document	₹2000.00
Bid Security(EMD)	₹30,500.00
Period of Sale of Bid Document/Issue of User ID & Password	10.02.2015 TO 10.03.2015(15:30Hrs)
Bid Closing / Opening Date & Time	17.03.2015 (11:00 Hrs / 14:00 Hrs)

Cost of Bid Document (Non-Transferable and Non-refundable) by way of Demand Draft / Banker's Cheque from any schedule Bank in favour of OIL INDIA LIMITED and **payable at Duliajan**, along with the application(s) on applicants letter pad with a request for USER ID & PASSWORD is to be submitted to Head-Contracts, Contracts Department, Oil India Limited, P.O. Duliajan, Assam-786602within the period of sale (inclusive both the days i.e. start date & end date). Alternatively, applicants already having User ID & Password for OIL's e-portal can pay the requisite Bid Document cost & Bid security against the IFB through the online payment gateway.

No physical Bid documents will be provided. On receipt of requisite Bid Document Cost, USER\_ID and initial PASSWORD will be communicated to the bidder through e-mail at the e-mail address provided along with request for Bid documents as mentioned above and will be allowed to participate in the bidding through OIL's E-Procurement portal

PSU's and SSI units registered with NSIC claiming exemption from payment of tender fee should submit their request with all credentials at least 7 days in advance to get access for participation in the tender.

The details of IFB can be viewed using "Guest Login" provided in the E-Procurement portal and also in OIL's web site <a href="www.oil-india.com">www.oil-india.com</a>. The link to OIL's E-Procurement portal has also been provided through OIL's web site <a href="www.oil-india.com">www.oil-india.com</a>

#### E-TENDER NO: CDI6161P15

## OIL INDIA LIMITED (A GOVT. OF INDIA ENTERPRISE) CONTRACTS DEPARTMENT, DULIAJAN

OIL INDIA LIMITED invites ON-LINE BIDS from eligible Bidders/Firms for the following mentioned works/services under SINGLE STAGE - 2 BID System through its e-Procurement site:

#### DESCRIPTION OF WORK/ SERVICE:

Messing & Housekeeping Services at Newly Constructed ET Hostel.

**IFB NO:** CDI6161P15

**Type of IFB:** Single Stage- 2 Bid System

LOCATION: NEW ET HOSTEL, OIL INDIA LIMITED, DULIAJAN

**CONTRACT PERIOD:** 03(three) years w.e.f date of issue of work order.

**BID CLOSING/ OPENING DATE & TIME**: 17.03.2015 (11:00HRS/14:00

HRS)

**Bid Submission Mode**: Bid should be submitted

online in OIL's E-Procurement

portal

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**Bid Opening Place:** Office of the Head-Contracts

Oil India Limited

Duliajan – 786602, Assam

**Bid Validity**: 180 days from Bid opening

Date

BID SECURITY AMOUNT: Rs.30,500.00(Rupees Thirty

Thousand Five Hundred Only)

**AMOUNT OF PERFORMANCE SECURITY: 2.5% of total Contract Value** 

a) Bid Security deposited vide Demand Draft/Banker Cheque /Bank Guarantee No. dated of

Original hard copy of (a) should reach the office of HEAD-CONTRACTS on or before 12:45 Hrs (IST) on the bid closing date or

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it can be paid through the online payment Gateway against this Tender, otherwise Bid will be rejected. A scanned copy of this document should also be uploaded along with the Un-priced Technocommercial bid documents

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- b) Bidders to confirm that in the event of award of Contract, bidder will submit Performance Security Deposit @ 2.5% of contract price and this will not earn any interest.
- 2.0 SEALED ENVELOPES containing the Bid Security, Printed catalogue and Literature, if called for in the tender shall be marked with the above IFB Number and description of work and submitted in the office of:

HEAD-CONTRACTS
CONTRACTS DEPARTMENT
OIL INDIA LIMITED
Duliajan – 786602
Assam.

All bidders shall deposit the requisite BID SECURITY in the form of Demand Draft/Banker's Cheque/Bank Guarantee (should be valid for minimum 210 days from the date of opening of Technical Bid) from a Nationalised Bank / Scheduled Bank in favour of M/s Oil India Limited and payable at DULIAJAN or it can be paid through the online payment Gateway against this Tender. This BID SECURITY shall be refunded to all unsuccessful bidders, but is liable to be forfeited in full or part, at Company's discretion, as per Clause No. 6(a), 14, 15 & 16 below. Bids without BID SECURITY in the manner specified above will be summarily rejected.

- 3.0 Bid should be submitted online up to 11:00 AM (IST) (OIL's eprocurement Portal Server Time) on the date as mentioned and will be opened on the same day at 02:00 PM (IST) at Office of the Head-Contracts in presence of authorized representative of the bidder.
- 4.0 The rates shall be quoted as specified in the "PRICE BID FORMAT" and to be uploaded in attachment under Notes & Attachments tab.

The bid and all uploaded documents must be Digitally signed using "Class 3" digital certificate [e-commerce application (Certificate with personal verification and Organization name)] as per Indian IT Act obtained from the licensed Certifying Authorities

operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India.

Digital Signature Certificates having "Organization Name" field as "Personal" are not acceptable. However, aforesaid Digital Signature Certificates having Bidder's Name in the "Organization Name" field are acceptable.

The authenticity of above digital signature shall be verified through authorized CA after bid opening. If the digital signature used for signing is not of "Class -3" with Organizations name, the bid will be rejected.

Bidder is responsible for ensuring the validity of digital signature and its proper usage by their employee.

The bid including all uploaded documents shall be digitally signed by duly authorized representative of the bidding company.

- 5.0 The Company reserves the right to reject any or all the tenders or accept any tender without assigning any reason.
- 6.0 (a) No Bidder can withdraw his bid within the validity or extended validity of the bid. Withdrawal of any bid within validity period will lead to forfeiture of his/her/their BID SECURITY in full and debarred from participation in future tenders, at the sole discretion of the company.
- (b) Once a withdrawal letter is received from any bidder, the offer will be treated as withdrawn and no further claim / correspondence will be entertained in this regard.
- 7.0 Conditional bids are liable to be rejected at the discretion of the Company.
- 8.0 The bidders are required to furnish the composition and status of ownership of the firm in whose name bid documents have been purchased/issued along with one or more of the following documentary evidences (which are applicable to the bidder) in support of the same and scanned copies of the same should be uploaded along with the Un-priced bid documents.
- 8.1 In case of Sole Proprietorship Firm, Copies of Telephone(Landline Bill)/Electricity/ PAN card, latest Income Tax Return form indicating therein the name, business and residential address, E-mail and telephone numbers of the owner and copies of Service Tax and Central Excise Registration Certificate.

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- 8.2 In case of HUF, Copies of Telephone(Landline Bill)/Electricity/PAN card, latest Income Tax Return form, Family Arrangement indicating therein the name, residential address, E-mail and telephone numbers of the owners in general and Karta in particular and copies of Service Tax and Central Excise Registration Certificate.
- 8.3 In case of Partnership Firm, Copies of Telephone(Landline Bill)/Electricity/ PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the partners(including the Managing Partner), registered partnership agreement/deed and copies of Service Tax and Central Excise Registration Certificate.
- 8.4 In case of Co-Operative Societies, Copies of Telephone(Landline Bill)/Electricity/PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Directors or persons who are at the helm of affairs, registration certificate from Registrar of Co-Operative Societies and copies of Service Tax and Central Excise Registration Certificate.
- 8.5 In case of Societies registered under the Societies Registration Act, Copies of Telephone(Landline Bill)/Electricity/PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Directors or persons who are at the helm of affairs, registration certificate from the Registrar of the state and copies Service Tax and Central Excise Registration Certificate.
- 8.6 In case of Joint Stock Companies registered under the Indian Companies Act, Copies of Telephone(Landline Bill)/Electricity/PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Directors or persons who are at the helm of affairs, Certificate of Incorporation from the Registrar of Companies, Memorandum and Articles and copies of Service Tax and Central Excise Registration Certificate.
- 8.7 In case of Trusts registered under the Indian Trust Act, Copies of Telephone(Landline Bill)/Electricity/ PAN card, latest Income Tax Return form indicating therein the name, residential address, E-mail and telephone numbers of all the Trustee or persons who are at the helm of affairs, registration certificate from the Registrar of the state, Trust Deed and copies Service Tax and Central Excise Registration Certificate.
- 9.0 The selected bidder will be required to enter into a formal contract, which will be based on their bid and O.I.L's Standard Form of Contract.

- 10.0 Time will be regarded as the essence of the Contract and the failure on the part of the Contractor to complete the work within the stipulated time shall entitle the Company to recover liquidate damages and / or penalty from the Contractor as per terms of the tender /contract.
- 11.0 The contractor will be required to allow OIL officials to inspect the work site and documents in respect of the workers payment.
- 12.0 The successful bidder shall furnish a Performance Security Deposit in the form of Demand Draft / Banker's Cheque / Bank Guarantee as specified above before signing the formal contract. The Performance Security Deposit will be refunded to the Contractor after satisfactory completion of the work, but a part or whole of which shall be used by the Company in realization of liquidated damages or claims, if any or for adjustment of compensation or loss due to the Company for any reason. This Performance Security Money shall not earn any interest.
- 13.0 **BACKING OUT BY BIDDER:** In case any bidder withdraws their bid within the bid validity period, Bid Security shall be forfeited and the party will be debarred for a period of 2(two) years from the date of withdrawal of bid.
- 14.0 **BACKING OUT BY L-1 BIDDER AFTER ISSUE OF LOA:** In case LOA issued is not accepted by the L1 bidder or Performance Security is not submitted as per terms of the Contract within the stipulated time, Bid Security shall be forfeited and the bidder shall be debarred for 2 (two) years from the date of default.
- 15.0 **FURNISHING FRAUDULENT INFORMATION/DOCUMENT**: If it is found at any time that, a Bidder / Contractor has / had furnished fraudulent documents / information, the Bid Security/Performance Security shall be forfeited and the bidder / the party/the contractor shall be debarred for a period of three (03) years from the date of detection of such fraudulent act, besides legal action.

#### 16.0 The tender will be governed by:

Covering Letter.

**Instruction to Bidders** 

BRC-BEC-Bid Rejection Criteria & Bid Evaluation Criteria.

**Part - I** - General Conditions of Contract. (GCC)

**Part - II** - Schedule of Work, Unit and Quantity (SOQ)

Part - III - Special Conditions of Contract (SCC)

Part-IV-Schedule of company's Plants, Materials and Equipments-

**Part-V**-Safety Measures (SM)

Integrity Pact-Applicable for this IFB
Proforma and Annexures

#### 17.0 The Integrity Pact is applicable against this tender:

OIL shall be entering into an Integrity Pact with the bidders as per format enclosed vide "Part-VI Integrity Pact" of the tender document. This Integrity Pact proforma has been duly signed digitally by OIL's competent signatory (Digitally Signed). The proforma has to be returned by the bidder (along with the technical bid) duly signed (digitally) by the same signatory who signed the bid, i.e., who is duly authorized to sign the bid. If any bidder refuses to sign Integrity Pact or declined to submit the Integrity Pact, their bid shall be rejected straightway. Uploading the Integrity Pact with digital signature will be construed that all pages of the Integrity Pact has been signed by the bidder's authorized signatory who sign the Bid.

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Note: Following person has been appointed as Independent External Monitor:

SRI RAGHAW SHARAN PANDEY Former Secretary, MOP & NG,

E-Mail ID: raghaw\_pandey@hotmail.com

#### **SPECIAL NOTE:**

#### GUIDELINES FOR PARTICIPATING IN OIL'S E-PROCUREMENT:

To participate in OIL's E-procurement tender, bidders should have a legally valid digital certificate of Class 3 with Organizations Name as per Indian IT Act from the licensed Certifying Authorities operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India (http://www.cca.gov.in). Bidders must have a valid User Id to access OIL e-Procurement site. Bidders can click on **Guest** login button to view the available open tenders in the E-portal. Bidders shall request OIL through E-mail or fax or letter along with the cost of bid documents as indicated in the NIT for issue of the USER ID for accessing and submitting against the E-procurement tender. The User ID shall be issued to the eligible bidders on receipt of the requisite cost of the bid document. In case any bidder is exempted from paying the tender fee, they should request OIL with supporting documents for issue of the User Id on free of charge basis The detailed guidelines are available in OIL's e-procurement site. For any clarification in this regard, bidders may contact OIL.

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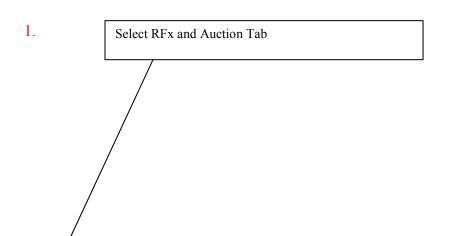
Please note that all tender forms and supporting documents are to be submitted through OIL's E-Procurement site only except Original Bid Security and any other document if specified in the IFB which are to be submitted in sealed envelope super scribed with tender no. and due date to: The Head Contract, Contracts Department, Oil India Limited, Duliajan- 786602,

Bidders are requested to examine all instructions, forms, terms and specifications in the bid. Failure to furnish all information required as per the bid or submission of offers not substantially responsive to the bid in every respect will be at the bidders risk and may result in the rejection of its offer without seeking any clarifications. Offers sent without the requisite value of prescribed bid security (if called for in the bid) in original will be ignored straightway.

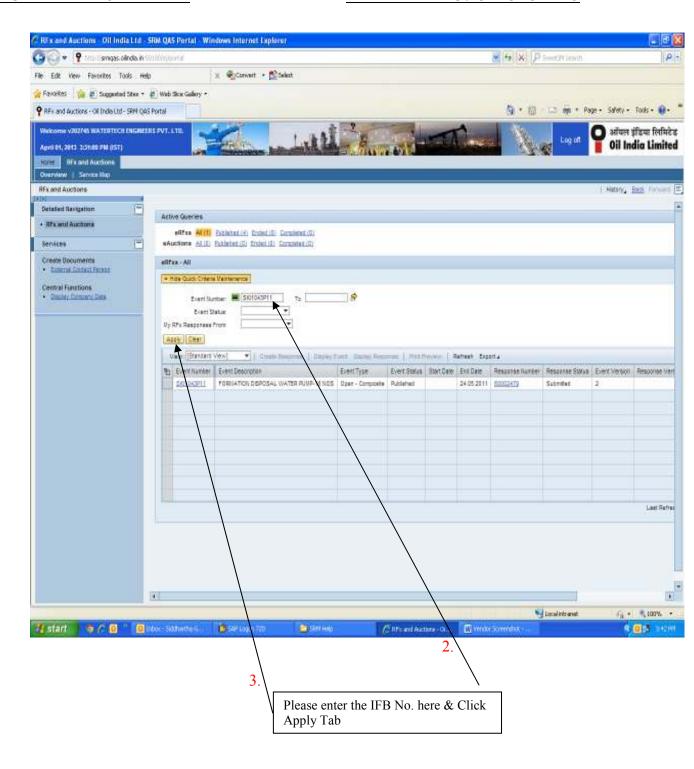
19.0 The tender is invited under SINGLE STAGE 2- BID SYSTEM. The bidder has to submit the "Un-Priced Techno-Commercial" and "Price-Bid" through electronic form in the OIL's e-Tender portal within the Bid Closing Date and Time stipulated in the e-Tender portal. The Technical Bid is to be submitted as per Scope of Work & Technical Specifications along with all technical related documents related to the tender are to be uploaded under Technical RFx Tab. The Price Bid rates shall to be quoted as specified in the "PRICE BID FORMAT" and to be attached as attachment under the Notes & attachment tab. The price quoted in the "PRICE BID FORMAT" will only be considered for evaluation.

Please note that no price details should be uploaded under Technical RFx. Details of prices as per Price Bid format / Priced bid can be uploaded as Attachment under Notes & Attachment Tab. Offer not complying with above submission procedure will be rejected.

A few screen shots to find out the required IFB is shown below.



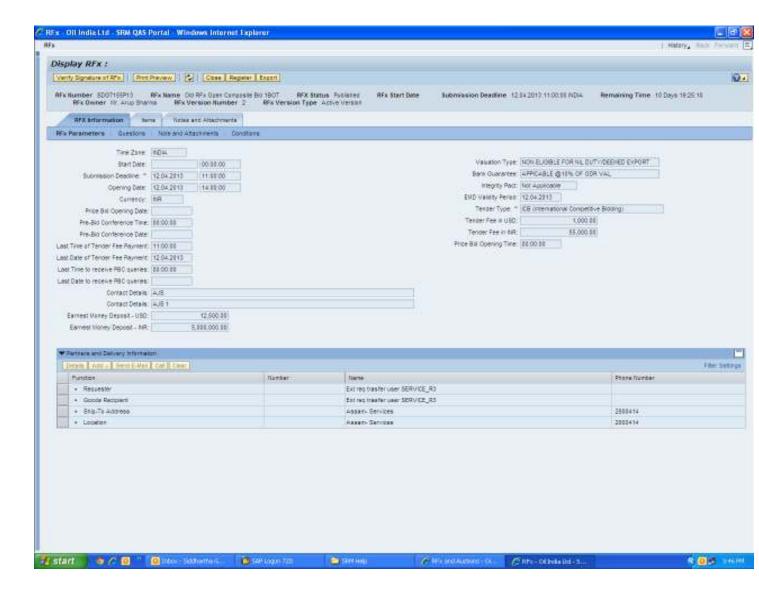
#### E-TENDER NO: CDI6161P15



After following the above mentioned steps, the details of the IFB under RFx information will be displayed as shown in the page below.

#### FORWARDING LETTER

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<u>NB</u>: All the Bids must be Digitally Signed using "<u>Class 3" digital</u> signature certificate with <u>Organizations Name</u> (e-commerce <u>application</u>) as per Indian IT Act obtained from the licensed Certifying Authorities operating under the Root Certifying Authority of India (RCAI), Controller of Certifying Authorities (CCA) of India.

#### **HEAD-CONTRACTS**

#### **INSTRUCTIONS TO BIDDERS**

1.0 Bidder shall bear all costs associated with the preparation and submission of bid. Oil India Limited, hereinafter referred to as 'Company', will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

#### 2.0 BIDDING DOCUMENTS

- 2.1 The services required, bidding procedures and contract terms are prescribed in the Bidding Documents. This Bidding Document includes the following:
- a) A forwarding letter highlighting the following points
  - (i) Company's IFB No.
  - (ii) Bid closing date and time
  - (iii)Bid opening date, time and place
  - (iv)Bid submission place
  - (v)Bid opening place
  - (vi) The amount of Bid Security
  - (vii) The amount of Performance Guarantee
  - (viii)Quantum of liquidated damages for default in timely mobilizations
- b) Instructions to Bidders
- c) General Conditions of Contract (**Part-I**)
- d) Schedule of Work, Unit, Quantities, Rates and Prices (Part- II-SOQ)
- e) Special Conditions of Contract (Part-III-SCC)
- f) Schedule of company's Plants, Materials and Equipments-( Part-IV)
- g) Safety Measures (**Part-V-SM**)
- h) Integrity Pact
- i) Price Bid Format
- i) BRC/BEC
- k) (Proforma & Annexures).
- 2.2 The bidder is expected to examine all instructions, forms, terms and specifications in the Bid document. Failure to furnish all information required in the Bidding Documents or submission of a bid not substantially responsive to the Bidding Documents in every respect will be at the Bidder's risk & responsibility and may result in the rejection of its bid.

#### 3.0 TRANSFERABILITY OF BID DOCUMENTS:

3.1 Bid Documents are non-transferable. Bid can be submitted only in the name of the bidder in whose name the Bid Document has been issued. 3.2 Unsolicited offers will not be considered and will be rejected straightway.

#### 4.0 AMENDMENT OF BIDDING DOCUMENTS:

- 4.1 At any time prior to the deadline for submission of bids, the company may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bidding Documents by the issuance of an Addendum.
- 4.2 The Addendum will be sent in writing through post / courier / Fax/e-mail to all prospective Bidders to whom Company has sent the bid documents and also be uploaded in the OIL's e-portal in the C-folder under the tab "Amendments to Tender Documents". The company may, at its discretion, extend the deadline for bid submission, if the Bidders are expected to require additional time in which to take the Addendum into account in preparation of their bid or for any other reason. Bidders shall also check OIL's E-Tender portal [C-folder under the tab "Amendments to Tender Documents"] for any amendments to the bid documents before submission of their bids.

#### 5.0 PREPARATION OF BIDS

- 5.1 LANGUAGE OF BIDS: The bid as well as all correspondence and documents relating to the bid exchanged between the Bidder and the Company shall be in English language, except that any printed literature may be in another language provided it is accompanied by an English translated version, which shall govern for the purpose of bid interpretation.
- 5.2 DOCUMENTS COMPRISING THE BID: The complete bid should be submitted on-line in the e-portal.

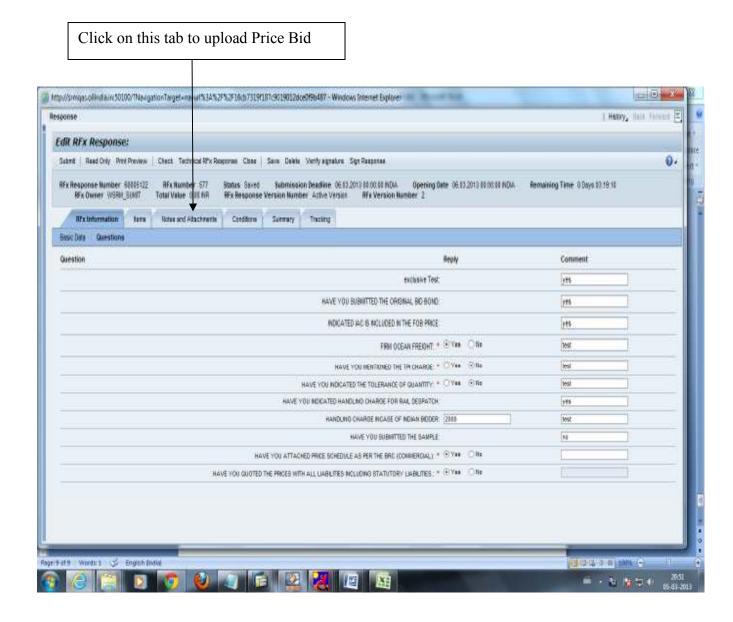
#### 6.0 BID FORM:

6.1 The bidder shall complete the Bid Form and the appropriate Price Schedule furnished as attachment in the e-portal. Bid form to be uploaded with Technical Bid.

#### 7.0 BID PRICE:

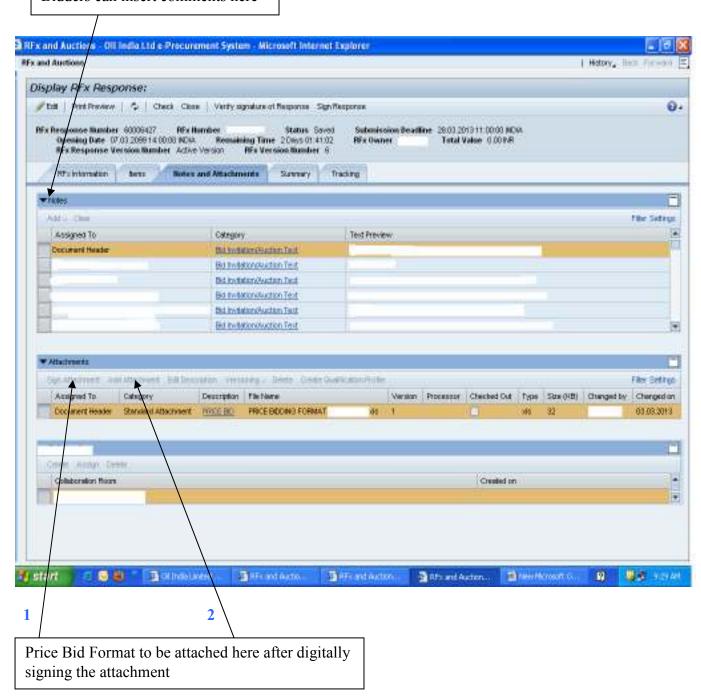
7.1 Prices must be quoted by the bidders, both in words and in figures. In case of any discrepancy between the words and in figures, the prices indicated in words only will be considered.

- 7.2 Price quoted by the successful bidder must remain firm during its performance of the Contract and will not be subjected to variation on any account.
- 7.3 Since the tender is invited under SINGLE STAGE 2- BID SYSTEM and such no price details should be uploaded/mentioned under Technical RFx Tab. Details of prices as per Price Bid format / Priced bid can be uploaded as Attachment in the attachment header under the notes and attachment tab. Offer not complying with above submission procedure will be rejected. Kindly refer the screen shots below.



Next Screen on clicking Notes & attachment Tab and go to edit mode

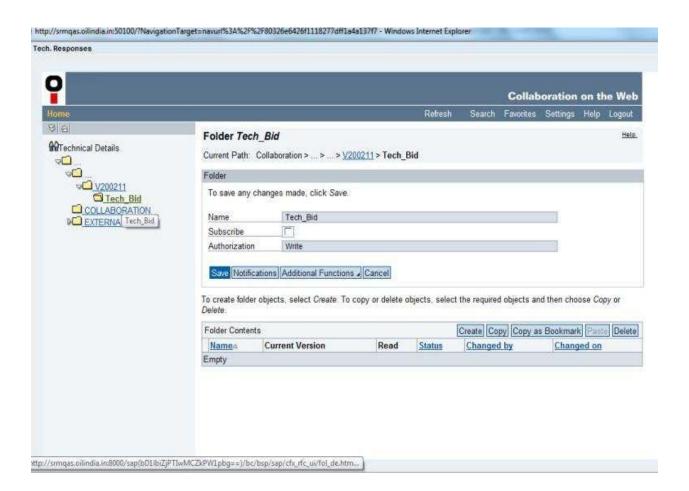
Bidders can insert comments here

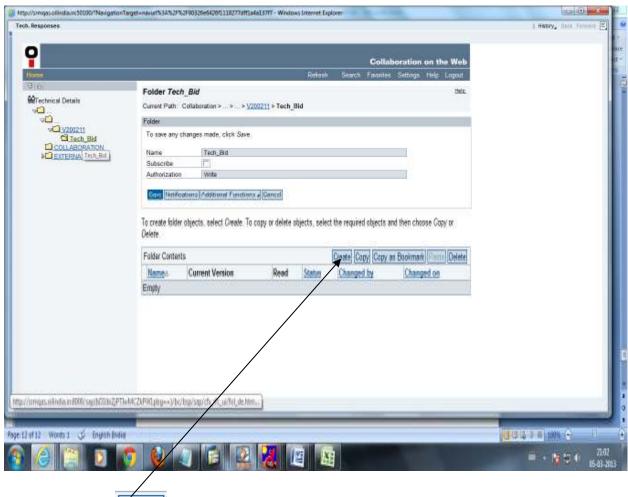


#### Create Technical Rfx response ( creating Technical Rfx response is mandatory)

To create Technical Rfx response click on Response.(Refer screen shot on Page no:3)

System will redirect you to the C-folder in new window( Screen shot Below)





Click on button Create and upload new document.

7.4 Bidder shall be deemed to have satisfied himself before submitting his bid as to the correctness and sufficiency of its bid for the services required and of the rates and prices quoted, which rates and prices shall, except insofar as otherwise provided, cover all its obligations under the contract.

## 8.0 DOCUMENTS ESTABLISHING BIDDER'S ELIGIBILITY AND QUALIFICATIONS:

8.1 These are as per BEC/BRC

#### 9.0 PERIOD OF VALIDITY OF BIDS:

9.1 Bids shall remain valid for 180 days from the date of bid opening.

9.2 In exceptional circumstances, the OIL may solicit the Bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing (or by Fax). A Bidder may refuse the request without forfeiting its Bid Security. A Bidder granting the request will neither be required nor permitted to modify their bid.

#### 10.0 FORMAT AND SIGNING OF BID:

10.1 The original and all copies of the bid shall be typed or written in indelible inks and shall be signed(digitally) by the Bidder or a person or persons duly authorized to bind the Bidder to the contract.

#### 11.0 SUBMISSION OF BIDS.

11.1 Bids are to be submitted online through OIL's E-procurement portal with digital signature. The bid and all attached documents should be digitally signed by the bidder using "Class 3" digital certificates [e commerce application (Certificate with personal verification and Organisation Name)] as per Indian IT Act 2000 obtained from the licensed Certifying Authorities operating under the Root Certifying Authority of India(RCAI), Controller of Certifying Authorities(CCA) of India before bid is uploaded.

The bid including all uploaded documents shall be digitally signed by duly authorized representative of the bidder to bind the Bidder to the contract. The authenticity of above digital signature shall be verified through authorized CA after bid opening and in case the digital signature is not of "Class-3" with organization name, the bid will be rejected.

Bidder is responsible for ensuring the validity of digital signature and it's proper usage by their employees.

- 11.2 Any person signing the Bid or any other document in respect of this Bid Document or other relevant documents on behalf of the Bidder without disclosing his authority to do so shall be deemed to have the authority to bind the Bidder. If it is discovered at any time that the person so signing has no authority to do so, the Company(OIL) may, without prejudice to any other right or remedy, cancel his Bid or Contract and hold the Bidder liable to the Company(OIL) for all costs and damages arising from the cancellation of the Bid or Contract including any loss which the Company(OIL) may sustain on account thereof.
- 11.2 Timely submission of the bids is the responsibility of the Bidder should be submitted before the bid closing date and time. Company shall not be responsible for any delay.

- 11.3 E-mail/ Fax/ Telex/Telegraphic/Telephonic offers will not be accepted.
- 11.4 Bidder shall submit the Bid, duly completed in terms of the Bid Document.

#### 12.0 **DEADLINE FOR SUBMISSION OF BIDS**:

- 12.1 Bids should be submitted on-line up to 11.00 AM(IST)(Server Time) on the Bid Closing date mentioned in the Forwarding Letter. Bidders will be permitted by System to make any changes in their bid after the bid has been uploaded by the bidder prior to the date and time as mentioned in the bid. But no changes would be allowed by the system once the due date and for submission of bids has been reached and bids are opened.
- 12.2 No bid can be submitted after the submission date line is reached. The system time displayed on the e-procurement web page shall decide the submission dead line.
- 12.3 The documents in physical form must be received by Company at the address specified in the "Forwarding Letter" on or before the Bid Closing Date & Time mentioned in the "Forwarding Letter". Timely delivery of the same at the address mentioned in the Forwarding Letter is the responsibility of the Bidders.

#### 13.0 LATE BIDS:

13.1 Bidders are advised in their own interest to ensure that their bids are uploaded in system before the closing date and time of the bid. Any Bid received by the Company after the Bid Closing Date & Time stipulated by the Company shall be rejected.

#### 14.0 MODIFICATION AND WITHDRAWAL OF BIDS:

- 14.1 Bidders will be permitted by System to make any changes in their bid after the bid has been uploaded by the bidder prior to the date and time as mentioned in the bid. But no changes would be allowed by the system once the due date and for submission of bids has been reached and bids are opened.
- 14.2 No bid can be modified / withdrawn subsequent to the deadline for submission of bids.
- 14.4 No bid may be withdrawn in the interval between the deadline for submission of bids and the expiry of the period of bid validity specified by the Bidder on the Bid Form. Withdrawal of a bid during this interval shall result in the Bidder's forfeiture of its Bid Security.

#### 15.0 EXTENSION OF BID SUBMISSION DATE:

15.1 Normally no request for extension of Bid Closing Date & Time will be entertained. However, OIL at its discretion, may extend the Bid Closing Date and/or Time due to any reasons. In case of receipt of only one Bid on the Bid Closing Date and Time, OIL may extend the Bid Closing /Opening Date by 2(two) weeks. However, the bidder whose bid has been received within the bid closing date and time, will not be allowed to revise their Bid/prices. Withdrawal of such Bid also will not be permitted by the system.

#### 16.0 BID OPENING AND EVALUATION:

- 16.1 OIL shall open the Bids, in the presence of Bidder's representatives who choose to attend at the date, time and place mentioned in the Covering Letter. However, an authorization letter (as per Performa-I) from the bidder must be produced by the Bidder's representative at the time of bid opening. Unless this Letter is presented, the representative will not be allowed to attend the bid opening. The Bidder's representatives who are allowed to attend the bid opening shall sign a register evidencing their attendance. Only one representative against each bid will be allowed to attend. In technical bid opening date, only Technical RFx will be allowed to open by the system. Bidders therefore should ensure that techno-Commercial bid is uploaded under the Technical RFx Tab Page only and no price should be mentioned anywhere under the Technical RFx.
- 16.2 In case of any unscheduled holiday or Bandh on the Bid Opening Date, the Bids will be opened on the next full working day. Accordingly, Bid Closing Date / time will get extended up to the next working day and time.
- 16.3 Bid for which an acceptable notice of withdrawal has been received pursuant to clause 14.0 shall not be opened. OIL shall examine bids to determine whether they are complete, whether requisite Bid Securities have been furnished, whether documents have been properly signed and whether the bids are generally in order.
- 16.4 Bid opening shall be done as detailed in clauses 16.1 and 16.2 above
- 16.5 OIL shall prepare, for its own records, minutes of bid opening including the information disclosed to those present in accordance with the sub-clause 16.3

- 16.6 To assist in the examination, evaluation and comparison of bids, normally no clarifications shall be sought from the Bidders. However, for assisting in the evaluation of the bids especially on the issues where the Bidder confirms compliance in the evaluation and contradiction exists on the same issues due to lack of required supporting documents in the Bid(i.e. document is deficient or missing), or due to some statement at other place of the Bid(i.e. reconfirmation of confirmation) or vise versa, clarifications may be sought by OIL at its discretion. The request for clarification and the response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.
- 16.7 Prior to the detailed evaluation, OIL will determine the substantial responsiveness of each bid to the requirement of the Bidding Documents. For purpose of these paragraphs, a substantially responsive bid is one, which conforms to all the terms and conditions of the Bidding Document without material deviations or reservation. A material deviation or reservation is one which affects in any way substantial way the scope, quality, or performance of work, or which limits in any substantial way, in-consistent way with the bidding documents, the Company's right or the bidder's obligations under the contract, and the rectification of which deviation or reservation would affect unfairly the competitive position of bidders presenting substantial responsive other determination of bid's responsiveness is to be based on the contents of the Bid itself without recourse to extrinsic evidence.
- 16.8 A Bid determined as not substantially responsive will be rejected by the Company and may not subsequently be made responsive by the Bidder by correction of the non-conformity.
- 16.9 The Company may waive minor informality or nonconformity or irregularity in a bid, which does not constitute a material deviation, provided such waiver, does not prejudice or affect the relative ranking of any Bidder.

#### 17.0 EVALUATION AND COMPARISON OF BIDS:

- 17.1 The OIL will evaluate and compare the bids as per Priced Bid Format of the bidding documents.
- 17.2 DISCOUNTS / REBATES: Unconditional discounts/rebates, if any, given in the bid or along with the bid will be considered for evaluation.
- 17.3 Post bid or conditional discounts/rebates offered by any bidder shall not be considered for evaluation of bids. However, if the lowest bidder happens to be the final acceptable bidder for award of contract,

and if they have offered any discounts/rebates, the contract shall be awarded after taking into account such discounts/rebates.

#### 18.0 CONTACTING THE COMPANY:

- 18.1 Except as otherwise provided in Clause 14.0 above, no Bidder shall contact OIL on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded except as required by OIL vide sub-clause 16.6.
- 18.2 An effort by a Bidder to influence OIL in the bid evaluation, bid comparison or Contract award decisions may result in the rejection of their bid.

#### 19.0 AWARD CRITERIA:

19.1 OIL will award the Contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.

#### 20.0 OIL'S RIGHT TO ACCEPT OR REJECT ANY BID:

20.1 OIL reserves the right to accept or reject any or all bids and to annul the bidding process and reject all bids, at any time prior to award of contract, without thereby incurring any liability to the affected bidder, or bidders or any obligation to inform the affected bidder of the grounds for OIL's action.

#### 21.0 NOTIFICATION OF AWARD:

- 21.1 Prior to the expiry of the period of bid validity or extended validity, OIL will notify the successful Bidder in writing by registered letter or by cable or telex or fax or e-mail (to be confirmed in writing by registered / couriered letter) that its bid has been accepted.
- 21.2 The notification of award will constitute the formation of the Contract.

#### 22.0 SIGNING OF CONTRACT:

22.1 At the same time as OIL notifies the successful Bidder that its Bid has been accepted, OIL will either call the successful bidder for signing of the agreement or send the Contract Form provided in the Bidding Documents, along with the General & Special Conditions of Contract,

Technical Specifications, Schedule of rates incorporating all agreements between the parties.

- 22.2 Within 2 Weeks from the date of issue of Letter of Award (LOA), the successful Bidder shall sign and date the contract and return it to OIL. Till the contract is signed, the LOA issued to the successful bidder shall remain binding amongst the two parties.
- 22.3 In the event of failure on the part of the successful bidder to sign the contract within the period specified above or any other time period specified by OIL. OIL reserves the right to terminate the LOA issued to the successful bidder. The party shall also be debarred for a period of 2(two) years from the date of default.

#### 23.0 FURNISHING FRAUDULENT INFORMATION/DOCUMENTS:

23.1 If it found that a bidder has furnished fraudulent information/documents, it shall constitute sufficient ground for annulment of the award and the party shall be debarred for a period of 3(three) years from the date of detection of such fraudulent act besides the legal action.

#### 24.0 BID DOCUMENT:

Before submission of Bids, Bidders are requested to make themselves fully conversant with all Conditions of the Bid Document and other relevant information related to the works to be executed under this contract.

**25.0 Mobilization Period**: 03(Three) Months from issue of LOA.

#### BID REJECTION CRITERIA (BRC) & BID EVALUATION CRITERIA (BEC):

#### A. BID REJECTION CRITERIA (BRC)

I) The bid shall conform generally to the specifications and terms and conditions given in the bidding documents. Bids will be rejected in case services offered do not conform to the required parameters. Notwithstanding the general conformity of the bid to the stipulated specifications, the following requirements will have to be particularly met by the bidder(s) without which the same will be considered as non-responsive and rejected.

- 1.1 Bidder must have relevant experience of minimum period of 02(two) years in carrying out "**similar nature of job**" with PSUs / Central Govt. /State Govt. Organization in last 7(seven) years starting last day of the month previous to the one in which bid are invited which should be either of the following and documentary evidences to this regard must be submitted along with Bid:
- i) Three similar completed works, each costing not less than Rs.24, 38,167.00(Rupees Twenty four lakes thirty eight thousand one hundred sixty seven) only each.

#### OR

ii) Two similar completed works, each costing not less than Rs.30, 47,709.00(Rupees thirty lakhs forty seven thousand seven hundred nine) only each.

#### OR

iii) One similar completed work, costing not less than Rs.48, 76,334.00(Rupees forty eight lakhs seventy six thousand thee hundred thirty four) only.

#### Note:

- (i) "Similar nature of works"- mentioned above means experience of providing Canteen/Catering Services in any PSUs/Central Govt./State Govt. for a minimum period of 2 years during the last 7 years
- (ii) The bidder must submit the following as documentary evidence duly (attested/self-attested) for experience:
- (a) For OIL Contractors, copy of "Certificate of Compliance (COC)"/ "Certificate of Payment (COP)"/ "Service Entry Sheet (SES)s" of successfully completed job must be submitted as per BRC Clause 1.1 above. It may be clearly noted that simply mentioning of OIL Contract Number/Work Order number will not be accepted.
- (b) For other bidders, Contract Completion certificate should clearly show the following:
- Gross value of the job done.

- Contract Number & Date
- Nature of Job done
- Contract Period.

(iii) Non- submission of the above documents as specified in BRC above will result in rejection of bids.

1.2 Minimum average annual turnover as per audited Annual reports of the bidder for the last three completed financial years ending March 2014 should be at least Rs.18,28,625.00(Rupees eighteen lakhs twenty eight thousand six hundred twenty five) only.

#### Note:

- (i) For proof of Annual Turnover, any one of the following documents (**self-attested**) must be submitted along with the bid:-
- (a) A certificate issued by a practicing Chartered/ Cost Accountants Firm with membership no. and firm registration no. certifying the Annual Turnover and nature of business.

#### OR

- (b) Copy of Audited Profit and Loss account for last 03(three years) ending March'2014.
- (ii) Non- submission of the above documents as specified in BRC above will result in rejection of bids.

#### **BID EVALUATION CRITERIA (BEC):**

The bids conforming to the terms and conditions stipulated in the bid documents and considered to be responsive after subjecting to the Bid Rejection Criteria will be considered for further evaluation as per the Bid Evaluation Criteria given below:

- 1. To ascertain the inter-se-ranking, the comparison of the responsive bids will be made on the basis of total amount quoted for 3(three) years in **Price Bid** of the tender.
- 2. In case, if L-1 bidder happens to be more than one, contract will be awarded on the basis of draw of lots.

#### **COMMERCIAL:**

- 2.1 Bids are invited under Single Stage Two bid system.
- 2.2 Bidders must offer firm rates in Indian Rupees only. Rates quoted by the successful bidder must remain firm during the entire period of execution of

the contract and not subject to variation on any account whatsoever. A bid submitted with an adjustable price quotation will be treated as non-responsive and rejected.

- 2.3 Bid security shall be furnished as part of the technical bid. Any bid not accompanied by the proper bid security will be rejected, except those are exempted (Central Govt. organisations/Firms registered with NSIC/Directorate of Industries). However, the firms registered with NSIC/Directorate of Industries will have to submit evidence of a current & valid registration of the item(s) they item to bid including prescribe monetary limit.
- 2.4 System will not permit submission of bids after the scheduled bid closing date and time.
- 2.6 Any bid received in the form of Telex/Cable/Fax/E-mail will not be accepted.
- 2.7 Bids must be kept valid for a minimum period of 180 days from the date of scheduled bid opening. Bids with inadequate validity will be rejected.
- 2.8 Bidders must quote clearly and strictly in accordance with the Price Bid Format of the bidding document, otherwise the bid will be summarily rejected. The Bids in which the rates for any part of the work are not quoted shall be rejected. However, if no charge is involved for any of the item, NIL should be mentioned against such part of work.
- 2.9 Bidder must accept and comply with the following clauses as given in the Bidding Document in toto, failing which offer will be rejected
  - a)Performance Bank Guarantee clause
  - b) Force Majeure clause
  - c) Tax liabilities clause
  - d) Arbitration clause
  - e) Applicable Law
  - f) Liquidated Damage clause
- 2.10 The Company also reserves the right to cancel/withdraw the Tender without assigning any reasons to the bidders, for which no compensation shall be paid to the bidder. The bidder must confirm their acceptance to this clause in their respective bids.
- 2.11 Original bid shall be digitally signed and uploaded by the bidder or his authorized representative, failing which the bid will be rejected.

#### **GENERAL:**

A. Bidders should provide **self attested/attested copies** of Service Tax Registration Certificate, VAT registration Certificate, Copy of PAN Card, P.F. Registration Number OR Declaration (Declaration by applicant that provisions of Provident Fund Act are not applicable to them. In case P.F. is required to be deposited later on, the same will be deposited by the bidder (Applicant).In case successful bidder doesn't have P.F. Code at the time of bidding and PF Act is applicable on him/her, the same has to be provided by him/her before signing of contract agreement and issue of Work Order by OIL.) Vendor Code (for existing vendors).

- B. OIL will not be responsible for delay or non-receipt of applications for participating in the bid and will not entertain any correspondence in this regard.
- C. In case bidder takes exception to any clause of tender document not covered under BEC/BRC, then the company has the discretion to load or reject the offer on account of such exception if the bidder does not withdraw / modify the deviation when / as advised by the company. The loading so done by the company will be final and binding on the bidders.
- D. To ascertain the substantial responsiveness of the bid the company reserves the right to ask the bidder for clarification in respect of clauses covered under BRC also and such clarification fulfilling the BRC clauses must be received on or before stipulated days from the date of clarification sought by the company, failing which the bid will be rejected.
- E. In case any of the clauses in the BRC contradict with other clauses of bid document elsewhere, than the clauses in the BRC shall prevail.
- F. The originals of such documents [furnished by bidder(s)] shall have to be produced by bidder(s) to OIL as and when asked for.
- G. The bids not conforming to complete scope of work will be rejected.

&&&&&&&& END OF BRC-BEC &&&&&&&&

#### OIL INDIA LIMITED

(A Govt. of India Enterprise)
Contracts Department,
Duliajan, DISTRICT: DIBRUGARH
ASSAM, PIN: 786602

#### **DESCRIPTION OF WORK/SERVICES:-**

Messing & Housekeeping Services at Newly Constructed ET Hostel.

#### **GENERAL CONDITIONS OF CONTRACT (GCC)**

MEMORANDUM	OF	AGREEMEN	NT 1	nade	this		_ (	lay	of
		Between	OIL	INDIA	LIMIT	ED a	a (	Compa	any
incorporated und	er the Co	ompanies Act	1956	and hav	ing its	Regist	ered	Office	at
Duliajan in the	District o	of Dibrugarh	, Assa	m (here	inafter	called	Comp	pany )	) of
the one pa	rt and	Shri/Smti				aı	nd S	hri/S	mti
firm name and									
hereinafter called	'Contrac	tor') on the o	ther pa	ırt.					
WITNESSETH:									
1. a) The cont	ractor 1	nereby agre	es to	carry ou	at the	work se	t dow	n in	the
Schedule of work	which for	rms part-II o	f this C	Contract	in acco	ordance	with	the 19	968
General Condition	ns of	Contract	of C	oil Ind	lia Li	mited a	and	Gene	eral
Specifications re	ad in	conjunction	with	any o	drawing	gs and	P	articu'	ılar
Specifications & i	nstructio	ons which	forms 1	Part-III	of the	contrac	t utili	zing a	any
materials/services	as off	ered by the	Comp	any as	per P	art-IV o	of the	contr	act

- b) In this Contract all words and expressions shall have the same meaning as are respectively assigned to them in the 1968 General Conditions of Contract of Oil India Limited which the Contractor has perused and is fully conversant with before entering into this Contract.
- c) The clauses of this contract and of the specifications set out hereunder shall be paramount and in the event of anything herein contained being inconsistent with any term or terms of the 1968 General Conditions of Contract of Oil India Limited, the said term or terms of the 1968 General conditions of Contract to the extent of such inconsistency, and no further, shall not be binding on the parties hereto.

2. The contractor shall provide all labour, supervision and transport and such specified materials described in part-II of the Contract including tools and plants as necessary for the work and shall be responsible for all royalties and other levies and his rates shall include for these. The work executed and materials supplied shall be to the satisfaction of the Company's Engineer and Contractor's rates shall include for all incidental and contingent work which although not specifically mentioned in this contract are necessary for its completion in a sound and workman like manner.

- 3. The Company's Engineer shall have power to:
- a) Reduce the rates at which payments shall be made if the quality of work although acceptable is not up to the required standard set forth in the OIL Standard Specifications which have been perused and fully understood by the Contractor.
- b) Order the Contractor to remove any inferior material from the site and to demolish or rectify any work of inferior workmanship, failing which the Company's Engineer may arrange for any such work to be demolished or rectified by any other means at the Contractor's expenses.
- c) Order the Contractor to remove or replace any workman who he (The Engineer) considers incompetent or unsuitable; the Engineer's opinion as to the competence and suitability of any workman engaged by the Contractor shall be final and binding on the Contractor.
- d) Issue to the Contractor from time to time during the progress of the work such further drawings and instructions as shall be necessary for the purpose of proper and adequate execution and maintenance of the works and the Contractor shall carry out and be bound by the same.
- e) Order deviations in Part II and III of this Contract. All such deviation orders shall be in writing and shall show the financial effect, if any, of such deviation and whether any extra time is to be allowed.
- 4. The Contractor shall have no claim against the company in respect of any work which may be withdrawn but only for work actually completed under this contract. The contractor shall have no objection to carry out work in excess of the quantities stipulated in Part-II if so ordered by the company at the same rates, terms and conditions.
- 5. The Company reserves the right to cancel this Contract at any time upon full payment of work done and the value of the materials collected by the contractor for permanent incorporation in the work under this contract particularly for execution of this contract up to the date of cancellation of the Contract. The valuation of the work done and the materials collected shall be estimated by the company's Engineer in presence of the contractor. The Contractor shall have no claim to any further payment whatsoever. The valuation would be carried out exparte if Contractor fails to turn up despite reasonable notice which will be binding on the Contractor.

6. The Contractor hereby undertakes to indemnify the Company against all claims which may arise under the under noted Acts:-

- i) The Mines Act.
- ii) The Minimum Wages Act, 1948.
- iii) The Workman's Compensation Act, 1923.
- iv) The Payment of wages Act, 1963.
- v) The Payment of Bonus Act, 1965.
- vi) The Contract Labour (Regulation & Abolition) Act, 1970 and the rules framed there under.
- vii) Employees Pension Scheme, 1995.
- viii) Inter-State Migrant (Regulation of Employment and Condition of Service) Act. 1979.
- ix) The Employees Provident Fund and Miscellaneous Provisions Act, 1952.
- x) AGST Act.
- xi) Service Tax Act.

or any other Acts or Statute not here in above specifically mentioned having bearing over engagement of workers directly or indirectly for execution of work. The Contractor shall not make the Company liable to reimburse the Contractor for the statutory increase in the wage rates of the Contract Labour appointed by the Contractor. Such Statutory increase in the wage rates of Contract Labour shall be borne by the contractor.

- 7. The Contractor shall clear away all rubbish and surplus material from the site on completion of work and shall leave the site clean and tidy.
- 8. The duration of the contract shall be **156 weeks** from the commencement date mentioned in the work order. The Contractor must complete the work within the contract period. During the currency of the job, the work progress must be commensurate with the time elapsed. In the event of any delay on the contractor's part, he/she will be liable to pay to the company liquidated damages at the rate of 1/2% (Half p.c.) per week of the contract price of the item(s) delayed in completion and the maximum value of the liquidated damage will be 7.5% of the contract price of the item(s) delayed provided the item(s) delayed are not critical for commissioning and final utilization of the work. If, however, the item(s) delayed in completion are critical for commissioning and final utilisation of the work then the contractor will be liable to pay liquidated damages by way of penalty at the rate of 1/2% (Half percent) of the total contract cost subject to a maximum of 7.5% of the total contract cost.

The Chief Engineer's certificate as to the criticality or otherwise of an item shall be final.

The payment of liquidated damages/penalty may be reduced or waived at the sole discretion of the Company whose decision in this regard will be final.

In the event of there being undue delay in execution of the Contract, the Company reserves the right to cancel the Contract and / or levy such additional damages as it deems fit based on the actual loss suffered by the

company attributable to such delay. The company's decision in this regard shall be final.

9. In order to promote, safeguard and facilitate the general operational economic in the interest of the Company during the continuance of this contract the Contractor hereby agrees and undertakes not to take any direct or indirect interest and or support, assist, maintain or help any person or persons engaged in antisocial activities, demonstration, riots, or in any agitation prejudicial to the Company's interest and any such even taking shape or form at any place of the Company's works or and its neighborhood.

10. The tendered all-exclusive of Service Tax Price (the Contract price) is Rs. XXXXXXXXX(Not to be filled up by the bidder. This will be entered at the time of Signing of the agreement) but the Company shall pay the Contract or only for actual work done at the all inclusive rates set down in the Schedule of work part II of this Contract.

On account payment may be made, not oftener than monthly, upto the amount of 92.5% of the value of workdone. Final payment will be made only after satisfactory completion of the work. Such final payment shall be based on the work actually done allowing for deviations and any deductions and the measurement shall be checked and certified correct by the Company's Engineer before any such final payment is made.

- 11. The contractor employing 20 (twenty) or more workmen on any day preceding 12 months shall be required to obtain requisite licence at his cost from the appropriate Licensing Officer before undertaking any Contract work. The Contractor shall also observe the rules & regulations framed under the Contract Labour (Regulation & Abolition) Act.
- 12. The Company for any reason whatsoever and of which the company shall be sole judge may terminate this Contract with a 24 hours notice in writing to the Contractor and in the event of Company's so doing the clause 5 here of shall prevail and the accounts between the parties will be in accordance therewith finalised.
- 13. The Contractor will not be allowed to construct any structure (for storage / housing purpose) with thatch, bamboo or any other inflammable materials within any company's fenced area.
- 14. The Contractor shall ensure that all men engaged by him/her are provided with appropriate protective clothing and safety wear in accordance with regulation 89(a) and 89(b) in the Oil mines Regulations 1984. The Company's representative shall not allow/accept those men who are not provided with the same.
- 15. All Statutory taxes levied by the Central and State Government or any other competent authority from time to time will be borne by Contractor and the amount

of the contract specified in the contract is inclusive of all tax liabilities but excluding Service Tax. Service Tax if applicable shall be, to the Company's account. However, Service Tax portion payable directly by the Service provider (if applicable) shall be reimbursed to the Contractor on the basis of the documentary evidence.

- 16. The Contractor shall deploy local persons in all works.
- 17. The Contractor shall not engage minor labour below 18(eighteen) years of age under any circumstances.
- 18. The Contractor and his/her workmen shall strictly observe the rules and regulations as per Mines Act. (latest editions).

#### 19.1 GENERAL OBLIGATIONS OF COMPANY:

COMPANY shall, in accordance with and subject to the terms and conditions of this contract:

- i) Pay the Contractors in accordance with terms and conditions of the contract.
- ii) Allow access to Contractors and their personnel, subject to normal security and safety procedures, to all areas as required for orderly performance of the work.

#### 20. Special Conditions

- a) The amount of retention money shall be released after 6(six) months from the date of issue of completion certificate from concerned department.
- b) The contractor will be required to allow OIL Officials to inspect the work site and documents in respect of the workers' payment.

c) Contractor(s) whosoever is liable to be covered under the P.F. Act and contract cost is inclusive of P.F., must ensure strict compliance of provisions of Provident Fund and Miscellaneous Provisions Act, 1952 in addition to the various Acts mentioned elsewhere in this contract. Any contractor found violating these provisions will render themselves disqualified from any future tendering. As per terms of the contract, if applicable, the Contractor must deposit Provident Fund Contribution (covering Employee's & Employer's share) with the competent authority monthly under their direct code. The Contractor shall be required to submit documentary evidence of deposit of P.F. Contribution to the Company. In case of failure to provide such documentary evidence, the Company reserves the right to withhold the amount equivalent to applicable P.F. Contribution.

#### 21. ARBITRATION:

Any dispute under this contract will be settled through Arbitration as per Indian Arbitration and Conciliation Act, 1996.

Place of Arbitration: Duliajan

#### 22. FORCE MAJEURE:

Force Majeure (exemption) Clause of the International Chamber of Commerce (ICC Publication No. 421) is hereby incorporated in this contract.

#### 23. I.B. VERIFICATION REPORT AND SECURITY REVIEW:

Contractor will be required to submit the verification report to ascertain character and antecedents from the Civil Administration towards the persons engaged under this contract to the Head of the user Department before engagement.

24. In case of any doubt or dispute as to the interpretation of any clause herein contained, the decision of the Company's Engineer shall be final and binding on the contractor.

#### 25. SET OFF CLAUSE:-

"Any sum of money due and payable to the contractor (including Security Deposit refundable to them) under this or any other contract may be appropriated by Oil India Limited and set off against any claim of Oil India Limited (or such other person or persons contracting through Oil India Limited) for payment of a sum of money arising out of this contract or under any other contract made by the contractor with Oil India Limited (or such other person or persons contracting through Oil India Limited)."

#### 26.0 FURNISHING FRAUDULENT INFORMATION/DOCUMENT:

If it is found that a Bidder/Contractor has furnished fraudulent document/information the party shall be debarred for period of 3(three) years from date of detection of such fraudulent act, besides the legal action.

### 27.0 <u>LIQUIDATED DAMAGES FOR DELAY IN MOBILISATIONAND</u>/ OR COMPLETION OF WORKS AND SERVICES

In normal case of works /service contracts, liquidated damages will be applicable @ 0.5% of the contract value per week or part thereof, for delay in contract mobilization/completion date subject to a maximum ceiling of 7.5% of contract value.

IN WITNESS whereof the parties hereunto set their hands seals the day and year first written above:-

SIGNED & DELIVERED FOR AND	
SIGNED & DELIVERED I OR AND	
ON BEHALF OF	(Signature of Contractor or his legal

		Attorney)
by the hand of		(Full Name of Signatory)
its Partner/Legal Attorney		
		(Seal of Contractor's Firm)
		(Signature of witness)
And in presence of		
Date :		(Full Name of Signatory)
	Address:	
		(Signature of Acceptor)
SIGNED & DELIVERED FOR & ON BEHALF OF OIL INDIA LIMITED		Designation
Date		

SCC E-Tender: CDI6161P15

#### **SCOPE OF WORK:**

New ET HOSTEL, OIL INDIA LIMITED Duliajan: HOSTEL MESS SERVICE:

Responsibility of the Contractor:

Ensuring cooking, serving, cleaning and day to day maintenance service and providing 04 (four) main meals of the day viz., breakfast, lunch, evening tea and dinner (as per the fixed menu) for New ET hostel.

- 1. Brief description of the responsibilities of the service provider/contractor:
- a. The contractor shall procure good quality raw materials, both dry and wet rations, from the open market.
- b. The contractor shall ensure that the procured raw materials are fit for cooking with proper washing and cleaning in a hygienic environment.
- c. The contractor shall ensure cooking the raw stuff as per menu and meal specification using ISI branded cooking materials, wherever applicable. Standard brand or quality ingredients should be used for preparing food items as per the menu recommended.
- d. The contractor shall ensure serving the prepared food in hot condition using service utensils on pre-cleaned dishes, tumblers, cups (small bowls), as the case may be. Food is to be served during fixed time periods as per meal schedule in a well maintained and clean environment in the dining halls of the hostel.
- e. The cooking and serving utensils and certain kitchen equipment will be provided by OIL. However, the utensils will be provided only at the beginning of the contract, and the mess service provider shall ensure proper upkeep and maintenance of the same.
- f. Thorough washing and cleaning of all the items and space used should be done after each meal.

Details Regarding Expected Mess Services(Responsibility for executing the contract):

\*Contractor shall be responsible in all respects for providing mess services in the assigned NEW ET hostel as per the strict time schedule agreed upon.

\*Subletting of contract-Under any circumstances, the contractor cannot sublet or transfer the contract to any third party. Any deviation from this clause may invite spot termination of the contract.

Hostel building

\*The entire activity of the mess service provider/contractor shall be limited within a marked area (to be notified separately to the successful firm) of new ET hostel meant for dining cooking, storing, cleaning, and preparation areas. New ET hostel shall have gas connection supplied by the company and the cooking chullah etc. will be property of OIL. The cooking gas set-up will be given to the contractor for proper use, and handling. Cooking, serving utensils and certain kitchen equipment will be provided by OIL. The contractor should

SCC E-Tender: CDI6161P15

take good care of these and return them in good condition at the end of the contract period. Replacement of lost/ damaged utensils should be made by the contractor at the end of the contract period.

#### Scope of work:

- The contractor/mess service provider of the new ET hostel shall have to procure the raw materials viz. rice, pulses, flour, cooking medium vegetables, etc. of good quality and quantity as per the requirement and shall arrange for proper storage within the space provided.
- The employees of mess service provider viz. cooks and the helpers of required number should prepare the items with proper washing, cutting, and cleaning before the edible preparation. The cooked food, which will be ready to be served shall be kept with proper cover, keeping it hot using specified storing articles provided for the purpose. It should not be made ready so early that it requires reheating and should never be served cold. Once the cooked items are ready, these shall be shifted to servicing utensils that are maintained clean and covered under a hygienic condition for serving the hot food items.
- The pre-fixed menu for each meal will be communicated by mess convener of hostel for the coming month and will be followed throughout the month. Accordingly, the mess service provider shall prepare and serve the meals in the allotted hostel.
- It is also the responsibility of the contractor to keep the dining area totally clean by mopping the area with proper cleaning agent after each meal. The dining tables and benches will also be mopped and kept clean to avoid collection of dirt, dust, and files etc.
- The wash basins, water coolers, servicing utensils and mess/kitchen equipment will also have to be kept clean and dust free. OIL will provide electrical equipment for hostel mess and kitchen such as water coolers, and water purifiers etc.
- The cooking and preparation areas including trays will have to be washed after the completion of the activities everyday. The mess service provider shall ensure that there is no water logging within the premises where the dining, washing, cooking preparation areas are located in order to stop breeding of insects, mosquito etc.

#### **Other General Conditions:**

Uniforms: In order to bring uniformity amongst the service boys in the dining hall, mess service provider shall arrange to provide them with a pair of shirt/T-shirt,Pant,Shoes which should be common for his entire team. In order to coordinate the activity for smooth discharge, the contractor shall ensure the following viz. to keep a check on the food prepared inside the kitchen, servicing in the dining hall and all aspects of hygiene etc. Staff posted on duty should always bear a clean appearance, complete in uniform.

SCC E-Tender: CDI6161P15

Facilities to be provided by OIL: All cooking utensils like hot plates, potato peeler, stand burner with connections, tawa, karahi, handi, sauce pan of different sizes will be provided by OIL. All serving utensils like dishes, plates, spoons, tumblers, jugs etc. will be provided by OIL. However, replacement of lost/ damaged utensils shall be the responsibility of the mess service provider at regular intervals. All the items in good condition should be handed over to the OIL at the end of the contract.

Procurement/sourcing of raw materials: Procurement/sourcing of raw material to the new ET hostel will be the sole responsibility of the mess contractor service provider at his own risk and cost.

Penalty: Non-availability or short supply of any declared item of the menu of any meal may entail imposition of penalty decided by the company as and when necessary. Deficient up-keeping and non – maintenance of hygiene in the cooking/cleaning/dining area may also entail imposition of penalty to be fixed by the said authority as deemed fit.

A few of the possible penalty situation under the purview of the company which accounts to poor services in the mess are (for a broad idea to the contractor):

- Delay in making of food.
- Shortage of food items at scheduled time.
- Food item (to be made according to menu) not prepared at all.
- Poor service and misbehavior of staff or any other case which comes under this category.

Similarly, a few of the standard penalty term (table 1) are given below for a broad idea to the contractor:

Table 1: A few of the standard penalty terms

Sr. No. Basis Fine

- 1. Presence of unwanted items in food:
- Harmful items (e.g. blade, glass, metal wires, nails, etc)
- Other items (e.g. cockroaches, cigarettes, etc):->Half the price of the day per head multiplied by number of boarders in the hostel.
- 2. Use of Stale/ Spoilt ingredients, e.g. rotten vegetables, infected grains etc. (Fine will also be imposed if these are about to be used.):->Half the price of the day per head multiplied by number of boarders in the hostel.

Safety measures: The contractor shall ensure that all safety precautions are properly taken during the process of cooking. Special emphasis will be laid on fire safety norms and proper operation of electrical gadgets/ instruments and fire-fighting equipment etc. placed at the disposal of the hostel mess. Strict adherence to all HSE measures and statutory rules pertaining to safety is to be complied with.

Good behaviour and prompt service: The successful firm shall ensure that the quality of service is courteous and prompt and is in accordance with the laid down specification.

Special Meals: Special meal (such as boiled food) etc. may be provided to the hostel boarder in case of any medical requirement as and when requested.

Payment of Minimum Wages: The Bidder will be responsible and will undertake to pay wages to his contract labourers at time and at the rate not less than the prevailing rate of minimum wages as notified by the central govt.

Office at Duliajan: The bidder must have an office at Duliajan for day to day communication with department during the contractual period

Arbitration: All disputes or differences whatsoever between the mess service provider and OIL related to the contract will be settled by arbitration as per the provisions of the Indian Arbitration and Conciliation Act, 1996 and shall be binding for all purpose.

Recovery of dues: In case of any rightful dues (such as claim, penalty etc.) the service provider is supposed to deposit the amount in due time failing which stern action may be initiated leading to termination and recovery from the security deposit.

# ANNEXURE:

The daily meals' rate per person is not to exceed @Rs.200/- for a period of 3 years (36 months) and the Menu of different meals is fixed as under:

(Sl. No. 1 to 4 below denotes the four possible combinations of items to be served)

# A) Breakfast

Item No. Item

1. Indian dish#

Or

Slices of toasted bread (4 slices) with butter and jam; sprouts, boiled pulses

- 2. Milk (200 ml) with cornflake/ boiled egg (1 piece)/ omelet (1 egg)/ banana (1 piece)/veg. cutlets (2 pieces)
- 3. Tea/Coffee

#Indian dish may include:

- ü Masala dosa(1 piece)/ vada(2 piece)/ idli(2 pieces)/ uttapam (1 piece) with sambhar and chutney
- ü Variety of stuffed (aaloo, paneer, dal, etc.) paratha (1 piece) with pickle/sauce, curd (100 gm), and butter (10 gm)

üChholaBhatura (2 pieces)/poori (4 pieces) with a vegetable and pickles ü Pau – bhaji (2 pieces)/ poha etc.

#### B. Lunch

Item No.

- 1. Rice; chapatti (with ghee once in a week); dal; sambhar/ rasam
- 2. One vegetable dry/ curry
- 3. Salad; curd/raitha/custard, etc.
- 4. Papad/ chips; pickles

Note: For every lunch salad will include onions, lemon and seasonal vegetables (like carrot, cabbage, radish, etc.).

# C. Evening Tea/ Coffee

Item No. Item

- 1. Tea/ Coffee
- 2. Samocha/Kachori/ Pettish
- 3. One sweet (Kajubarphi/ Laddu etc.)

#### D. Dinner

Item No. Item

- 1. Rice; chapatti (with ghee once in a week)/poori/ paratha/ bhatura; dal; sambar/ rasam
- 2. One vegetable dry/curry or

Special item (to be served. thrice a week)

For non-vegetarian people: Chicken (2 pieces, 50 gm each) curry/fish (1 piece, 100 gm) curry/ egg (1 piece) curry

For vegetarian people: paneer (4 pieces, 25 gm. each) / kofta (2 pieces, 50 gms each) dish/ special sabji

- 3. Salad and pickles
- 4. Sweet dish -(rasgula/gulab jamun/ ice cream): 1 pieces or 25 gm, whatever is applicable and should, be served thrice a week

The total mess rate per day per boarder as indicated above, including: manpower, raw material, consumables etc. (A+B+C+D)

\*The occupancy at the new ET hostel could be 40 (Max.) or lesser. Charges are to be levied to the actual no. of occupants only.

#### \*\* PAYMENT TERMS:

- a) OIL shall have no obligation to the contractor for meal charges of the new ET hostel boarders and collection & maintenance of records of mess fee/ meal charges shall entirely be done by the Contractor.
- b) Payment for Housekeeping Services will be made on monthly basis against the bill submitted for previous month.

#### TIMMINGS FOR SERVICING MEALS:

- 1) Breakfast 5.45 am to 6.45 am
- 2) Lunch 11.00 am 12.30 pm
- 3) Evening Tea 4.00 pm to 5.30 pm
- 4) Dinner 8.30 pm to 10 pm

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

# HOUSE KEEPING (CLEANING) SERVICES

1. Responsibility of the contractor:

The contractor shall be responsible in all respects for the New ET Hostel's House Keeping (Cleaning) services and is bound to abide by the terms and conditions as specified in the tender document.

# 2. Scope of the work:

- The contractor should provide the cleaning services in the New ET hostel area including collection and disposal of the garbage at the designated place in the hostel and clean areas as specified by using the cleaning materials, which the contractor have to purchase and procure himself.
- The housekeeping work in the hostel shall include cleaning of entire interior and exterior areas comprising of parking area, rooms, floors, corridors, staircases, doors, windows including panel/ glazed aluminum portions, toilets and bathrooms, television and common rooms, removal of cobwebs, sweeping open area of the hostel, grass cutting, and overall maintenance, removal and dumping of garbage in hostel dustbins etc.
- To carry out the above mentioned cleaning work in the hostel, sufficient numbers of efficient workers should be engaged, whose sole employer will be the concerned firm (Contractor).
- Procurement of necessary cleaning materials of branded/reputed quality in sufficient quantity, along with machinery and manpower will be the responsibility of the concerned firm at its own cost. However, in case of drastic inflation management might review the expenditure on the required cleaning materials.
- The Contractor along with the up keep & maintenance of the hostel shall also be responsible for the safety of the various items of OIL or provided by OIL including furniture, fixture and other fittings.
- The Contractor is to provide the Cleaning Staff with suitable uniforms(having their name tags suitably displayed), shoes, Personal Protective Equipment (wherever necessary.

# Detailed Scope of Cleaning work:

The tentative details of the cleaning service shall include the following work as given below:

- Sweeping of open and common area/ floors using soft brooms and mopping with suitable material soaked in cleaning solution, cleanzo etc.
- Cleaning of toilets/urinals/bathrooms (including washing of floors/urinal wall, and mopping) and wash- basins of the entire hostel.
- Cleaning and dusting of doors, partitions, doorframes, windows, ventilators etc.
- Cleaning/dusting of T.V. room, visitor/common room, sofa, chairs/ benches/tables/notice boards etc.

- Cleaning and washing of floors and mopping the surfaces.
- Putting naphthalene balls and air freshener cakes in urinals/commodes/wash basins of toilets/bathrooms.
- All exposed porcelain surfaces shall be kept sparkling clean; dirty stains/spots must not be seen on the walls or floors.
- Removal of cobwebs using cobweb brush inside and outside the building.
- Grass cutting, trimming of the plants in the green area including overall maintenance.
- Collection and deposition of hostel kitchen/mess utensils found, if, any.
- All cleaning materials like brushes, brooms, vim, cleanzo etc. shall have to be arranged by the concerned firm and kept in their own custody. Neither Oil India Limited (OIL) nor the hostel will bear any loss or damage of such items.
- The concerned firm should use standard quality of cleaning materials as mentioned earlier. OIL Authorities shall have the power to change the product brands if the products are found to be unsatisfactory.
- The cleaning contractor (firm) shall perform the required cleaning works upto the satisfaction of the concerned hostel boarders and OIL authority.

Periodical evaluation of the works will be carried out and in case of any complaints regarding the performance of the cleaners and quality of the cleaning, hygiene aspects with regards to the tasks mentioned above from concerned hostel authority/boarders, appropriate penalty in the opinion of OIL authority may be imposed.

• The contractor will have to abide by all the provisions of various Labour Laws under the Government of India as applicable from time to time. OIL cannot be held responsible for any violation of such laws/acts by the firm. Moreover, on demand made by OIL, the firm shall have to produce necessary proof regarding compliance of the above laws.

To this effect a Compliance Report is to be submitted on monthly basis by the contractor.

- Cleaners should be available for housekeeping services for 18 (Eighteen) hours i.e. in 2 (two) shifts of 8 hours each, (5 AM to 1 PM and 1 PM to 9 PM)) for all seven days of week. Adequate number of cleaners should be available on duty including Sundays and holidays or as scheduled by the company.
- Under any circumstances, the contractor cannot sublet or transfer the contract to any third party. Any deviation from this clause may invite spot termination of the contract.
- Overall housekeeping of hostel building includes cleaning of terraces and open verandas etc.
- Contractor is advised to inspect and survey the New ET hostel and familiarize themselves for the quantum of work before tendering.

#### Tentative Schedule of the Work at New ET hostel

Sr. No./ Activity and Frequency/ Particular area/ Scheduled Time:

1. Sweeping of floors (with soft/ hard broom): Twice in a day. Total Exterior area comprising of parking area (rough & smooth), front and back ,terrace area; 09:00 AM,

04:00 PM

2. Sweeping and mopping of common floor areas: Twice in a day. Total floor area of rooms, corridors, staircase, verandahs, lobby, visitors rooms etc.; 08:00 AM,

05:00 PM

3. Sweeping and Mopping of common

floor areas in toilets (including urinals, wash basins etc.) :Thrice in a day. Toilet areas of the entire hostel; 05:00 AM, 10:00 AM, 04:00 PM

4. Cleaning & dusting of common area: doors/door frames/ windows/partition, Panel/ glazed

aluminum, etc: Once in a week for Entire hostel (e.g.Tuesday)

- 5. Cleaning of cobwebs in roof/ceiling: Once in a month for Entire hostel; (e.g. Saturday)
- 6. Cleaning of kitchen, dining area etc.
- : Twice in a day. Total floor of all kitchen area, dining area ,store rooms' area; Any scheduled times of the day
- 7. Green area cleaning :Once in a week. Exterior green area cleaning and disposal of garbage in appropriate place (e.g. Monday/ Sunday)

Note: It is a minimum and must do schedule. The contractor is supposed to keep the New ET hostel clean and thus may require to perform the work with higher frequency.

&&&&&&&&&&&

# OIL INDIA LIMITED (A Govt. of India Enterprise)

Description of Service: Messing & Housekeeping Services at Newly Constructed ET Hostel.

# Part-II Schedule of Work, Unit and Quantity (SOQ)

S.Line	Description of Services	Quantity	UOM
10	Sweeping, mopping, cleaning of entire EXTERIOR area	5,116,935	M2(Square Metre)
20	Sweeping, mopping, cleaning of entire INTERIOR area	3,064,686	M2(Square Metre)
30	Cleaning of Kitchen, Dining & Store rooms	306,600	M2(Square Metre)
40	UNIFORM & PPE	144	NO(Number)
50	Cleaning materials, tools, consumables: The various cleaning materials/ tools, consumables will be required and procured by the Contractor at his cost for maintaining cleanliness and hygienic environment at the Newly Constructed ET Hostel	36	MON(Month)

## NOTE:

- 1. Bidder to quote Unit Rate for a particular item as per above price bid format.
- 2. Bidders are requested to quote exclusive of Service Tax. Service Tax, if applicable shall be to the Company's Account. However, Service Tax portion payable directly by the Service provider (if applicable) shall be reimbursed to the Contractor on the basis of the documentary evidence.
- 3. To ascertain the inter-se-ranking, comparison of the responsive bids will be made on the GRAND TOTAL Value of the bid as per the Price Bid Format
- 4. Bidder must include all liabilities including statutory liabilities in their quoted rates except Service Tax.

Part IV SCPME CDI6161P15

# OIL INDIA LIMITED (A GOVT. OF INDIA ENTERPRISE) CONTRACTS DEPARTMENT, DULIAJAN

Schedule of company's Plants, Materials and Equipments: SCPME: PART-IV

All cooking utensils like hot plates, potato peeler, stand burner with connections, tawa, karahi, handi, sauce pan of different sizes will be provided by OIL. All serving utensils like dishes, plates, spoons, tumblers, jugs etc. will be provided by OIL. However, replacement of lost/ damaged utensils shall be the responsibility of the mess service provider at regular intervals. All the items in good condition should be handed over to the OIL at the end of the contract.

Part V SM **CDI6161P15** 

TO, **HEAD-CONTRACT OIL INDIA LIMITED DULIAJAN-786602** 

#### **SUB: SAFETY MEASURES**

# **Description of work/service:**

Messing & Housekeeping Services at Newly Constructed ET Hostel.

Sir,

We hereby confirm that we have fully understood the safety measures to be adopted during execution of the above contract and that the same have been explained to us by the concerned authorities. We also give the following assurances.

- a) Only experienced and competent persons shall be engaged by us for carry
- jobs o

carrying out work under the said contract.
b) The names of the authorized persons who would be supervising the jobs on day to day basis from our end are the following:
i)
ii)
iii)
The above personnel are fully familiar with the nature of jobs assigned and safety precautions required.  c) Due notice would be given for any change of personnel under item(b)
above.
d) We hereby accept the responsibility for the safety of all the personnel engaged by us and for the safety of the Company's personnel and property involved during the course of our working under this contract. Any violation pointed out by the Company's engineers would be rectified forthwith or the work suspended till such time the rectification is completed by us and all expenditure towards this would be on our account.
e) All losses caused due to inadequate safety measures or lack of supervision on our part would be fully compensated by us and the Company will not be responsible for any lapses on our part in this regard.

(Seal) Yours Faithfully Date\_\_\_\_\_ M/s\_\_\_\_ FOR & ON BEHALF OF BIDDER

# **INTEGRITY PACT**

#### Between

Oil India Limited (OIL) hereinafter referred to as "The Principal"

#### And

( Name of the bidder )......hereinafter referred to as "The Bidder/Contractor"

#### PREAMBLE:

The Principal intends to award, under laid down organizational procedures, contract/s for

Messing & Housekeeping Services at Newly Constructed ET Hostel.

# . (IFB No. CDI6161P15)

The Principal values full compliance with all relevant laws and regulations, and the principles of economic use of resources, and of fairness and transparency in its relations with its Bidder/s and Contractor/s.

In order to achieve these goals, the Principal cooperates with the renowned international Non-Governmental Organisation "Transparency International" (TI). Following TI's national and international experience, the Principal will appoint an external independent Monitor who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

#### Section 1 - Commitments of the Principal

- (A) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:-
  - 1. No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for him/herself or third person, any material or immaterial benefit which he/she is not legally entitled to.
  - 2. The Principal will, during the tender process treat all Bidders with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidders the same information and will not provide to any Bidder confidential/additional information through which the Bidder could obtain an advantage in relation to the tender process or the contract execution.
  - 3. The Principal will exclude from the process all known prejudiced persons.
  - (B) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the relevant Anti-Corruption Laws of India, or if there be a Page 2 of 6 substantive suspicions in this regard, the Principal

will inform its Vigilance Office and in addition can initiate disciplinary actions.

## Section 2 - Commitments of the Bidder/Contractor

- (A) The Bidder/Contractor commits itself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution.
  - 1. The Bidder/Contractor will not, directly or through any other person or firm, offer, promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or immaterial benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.
  - 2. The Bidder/Contractor will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, Subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the bidding process.
  - 3. The Bidder/Contractor will not commit any offence under the relevant Anticorruption Laws of India; further the Bidder/Contractor will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
  - 4. The Bidder/Contractor will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- (B) The Bidder/Contractor will not instigate third persons to commit offences outlined above or be an accessory to such offences.

# Section 3 - Disqualification from tender process and exclusion from future Contracts

If the Bidder, before contract award has committed a transgression through a violation of Section 2 or in any other form such as to put his reliability or risibility as Bidder into question, the Principal is entitled to disqualify the Bidder from the tender process or to terminate the contract, if already signed, for such reason.

1. If the Bidder/Contractor has committed a transgression through a violation of Section 2 such as to put his reliability or credibility into question, the Principal is

entitled also to exclude the Bidder/Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of the transgression. The severity will be determined by the circumstances of the case, in particular the number of transgressions, the position of the transgressions within the company hierarchy of the Bidder and the amount of the damage. The exclusion will be imposed for a minimum of 6 months and maximum of 3 years.

- 2. The Bidder accepts and undertakes to respect and uphold the Principal's Absolute right to resort to and impose such exclusion and further accepts and undertakes not to challenge or question such exclusion on any ground, including the lack of any hearing before the decision to resort to such exclusion is taken. This undertaking is given freely and after obtaining independent legal advice.
- 3. If the Bidder/Contractor can prove that he has restored/recouped the Damage caused by him and has installed a suitable corruption prevention system, the Principal may revoke the exclusion prematurely.
- 4. A transgression is considered to have occurred if in light of available evidence no reasonable doubt is possible.

# **Section 4 - Compensation for Damages**

- 1. If the Principal has disqualified the Bidder from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover from the Bidder liquidated damages equivalent to 3 % of the value of the offer or the amount equivalent to Earnest Money Deposit/Bid Security, whichever is higher.
  - 2. If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages equivalent to 5% of the contract value or the amount equivalent to Security Deposit/Performance Bank Guarantee, whichever is higher.
  - 3. The bidder agrees and undertakes to pay the said amounts without protest or demur subject only to condition that if the Bidder/Contractor can prove and establish that the exclusion of the Bidder from the tender process or the termination of the contract after the contract award has caused no damage or less damage than the amount or the liquidated damages, the Bidder/Contractor shall compensate the Principal only to the extent of the damage in the amount proved.

#### **Section 5 - Previous transgression**

- 1. The Bidder declares that no previous transgression occurred in the last 3 years with any other Company in any country conforming to the TI approach or with any other Public Sector Enterprise in India that could justify his exclusion from the tender process.
- 2. If the Bidder makes incorrect statement on this subject, he can be disqualified

from the tender process or the contract, if already awarded, can be terminated for such reason.

# Section 6 - Equal treatment of all Bidders/Contractor/Subcontractors

- 1. The Bidder/Contractor undertakes to demand from all subcontractors a commitment in conformity with this Integrity Pact, and to submit it to the Principal before contract signing.
- 2. The Principal will enter into agreements with identical conditions as this one with all Bidders, Contractors and Subcontractors.
- 3. The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

# Section 7 - Criminal charges against violating Bidders/Contractors/ Subcontractors

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor, which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the Vigilance Office.

Section 8 - External Independent Monitor/Monitors (Three in number depending on the size of the contract) (To be decided by the Chairperson of the Principal)

- 1. The Principal appoints competent and credible external independent Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
- 2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chairperson of the Board of the Principal.
- 3. The Contractor accepts that the Monitor has the right to access without restriction to all Project documentation of the Principal including that provided by the Contractor. The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder/Contractor/Subcontractor with confidentiality.
- 4. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.

- 5. As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or heal the violation, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
- 6. The Monitor will submit a written report to the Chairperson of the Board of the Principal within 8 to 10 weeks from the date of reference or intimation to him by the 'Principal' and, should the occasion arise, submit proposals for correcting problematic situations.
- 7. If the Monitor has reported to the Chairperson of the Board a substantiated suspicion of an offence under relevant Anti-Corruption Laws of India, and the Chairperson has not, within reasonable time, taken visible action to proceed against such offence or reported it to the Vigilance Office, the Monitor may also transmit this information directly to the Central Vigilance Commissioner, Government of India.
- 8. The word 'Monitor' would include both singular and plural.

#### **Section 9 - Pact Duration**

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the respective contract, and for all other Bidders 6 months after the contract has been awarded.

If any claim is made/ lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged/determined by Chairperson of the Principal.

## **Section 10 - Other provisions**

- 1. This agreement is subject to Indian Law. Place of performance and jurisdiction is the Registered Office of the Principal, i.e. New Delhi.
- 2. Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.
- 3. If the Contractor is a partnership or a consortium, this agreement must be, signed by all partners or consortium members.
- 4. Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intensions.

\_\_\_\_\_\_

# e-Tender CDI 6161P15

For the Principal	For the Bidder/Contractor		
Place: Duliajan.	Witness 1:		
Date:	Witness 2:		
83838383	\$		

# PROFORMA - I BID FORM

To
THE HEAD (CONTRACTS)
OIL INDIA LIMITED
(A Govt. of India Enterprise)
P.O. DULIAJAN
DIST. DIBRUGARH
ASSAM # 786 602

ASSAM # 786 602		
Sub: IFB No. : <b>CDI6161P15</b>		
Dear Sir,		
Having examined the General and Special Conditions of Contract and the Terms of Reference including all attachments thereto, the receipt of which is hereby duly acknowledged, we the undersigned offer to perform the services in conformity with the said conditions of Contract and Terms of Reference for the sum of(Price not to be indicated) stated below or such other sums as may be ascertained in accordance with the Price Bid Form attached herewith and made part of this Bid:		
We undertake, if our Bid is accepted, to commence the work within () days calculated from the date of issue of Company's LOA.		
We agree to abide by this Bid for a period of 180 days from the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.		
Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof in your notification of award shall constitute a binding Contract between us.		
We understand that you are not bound to accept the lowest or any Bid you may receive.		
Dated this day of 2015.		
Signature and seal of the Bidder:		
(In the capacity of) :		
Name of Bidder :		

\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Page1/5

## PROFORMA - II

## STATEMENT OF NON-COMPLIANCE

(Only exceptions/deviations to be rendered)

1.0 The Bidder shall furnish detailed statement of **exceptions/deviations**, if any, to the tender stipulations, terms and conditions in respect of each Section of Bid Document in the following format:

Section No.	Clause No. (Page No.)	Non-Compliance	Remarks

Authorised Person's Signature: _	
Name:	
Designation:	
Seal of the Bidder:	

**NOTE**: OIL INDIA LIMITED expects the bidders to fully accept the terms and conditions of the bid document. However, should the bidders still envisage some exceptions/deviations to the terms and conditions of the bid document, the same should be indicated as per above format and submit along with their bids. If the "**Statement of Compliance**" in the above Proforma is left blank (or not submitted along with the technical bid), then it would be construed that the bidder has not taken any exception/deviation to the tender requirements.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

# ANNEXURE- I

[TO BE FILLED-UP / SUBMITTED BY THE VENDOR ON ITS LETTER HEAD FOR E-REMITTANCE]

Name:
FULL Address:
Phone Number : Mobile Number : E-mail address: Fax Number : Bank Account Number (in which the Bidder wants remittance against invoices): Bank Name : Branch : Address of the Bank:
Bank Code : IFSC/RTGS Code of the Bank: NEFT Code of the Bank : PAN Number : Service Tax Registration Number:
Signature of Vendor with Official Seal
Note: This declaration shall be printed on letter head of the Bidder and shall be signed by a competent person.

# ANNEXURE- I

# FORM OF BID SECURITY (BANK GUARANTEE FORMAT) OR ANY OTHER FORMAT ACCEPTABLE TO OIL INDIA LTD.

To:		
•		INDIA LIMITED,
		l(Contracts), , Assam, India, Pin - 786 602.
Dane	dia.	, 11050011, 111010, 1111 100 002.
servi	ces	AS, (Name of Bidder) (hereinafter called "the has submitted their offer Dated for the provision of certain (hereinafter called "the Bid") against OIL INDIA LIMITED, Duliajan, ndia (hereinafter called the Company)'s Tender No. CDI6161P15
KNO	W A	ALL MEN BY these presents that we (Name of Bank) of
(Nam	e of	Country) having our registered office at
(here	inaf	ter called "Bank") are bound unto the Company in the sum of
		) for which payment well and truly to be made to Company,
tne E	sank	binds itself, its successors and assignees by these presents.
SEAI 2015		with the common seal of the said Bank this day of
тиг	$C \cap \mathbf{N}$	NDITIONS of those obligations are:
		NDITIONS of these obligations are:  e Bidder withdraws their Bid during the period of Bid validity specified
` '		he Bidder; or
(2)	[f +1	ne Bidder, having been notified of acceptance of their Bid by the
` '		pany during the period of Bid validity:
	(a)	Fails or refuses to execute the form of agreement in accordance with
		the Instructions to Bidders; or
	(b)	Fails or refuses to furnish the Performance Security in accordance with the Instructions to Bidders;
Wo :	un d s	stales to now to Company up to the chara amount upon receipt of its
		rtake to pay to Company up to the above amount upon receipt of its ten demand (by way of letter), without Company having to substantiate

its demand provided that in its demand Company will note that the amount claimed by it is due to it owing to the occurrence of one or both of the two

conditions, specifying the occurred condition or conditions.

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This guarantee will remain in force up to and including the date (\*\*--/--) and any demand in respect thereof should reach the Bank not later than the above date.

Notwithstanding	anything	contained	hereinabove:
Tiotwittiotalianis	arry criming	contamica	iici ciiiabo v c

<ul> <li>(i) Our liability under the guarantee shall not exceed</li></ul>
SIGNATURE AND SEAL OF THE GUARANTORS
Name of Bank & Address
Witness
Address
(Signature, Name and Address)
Date:
Place

- \* The Bidder should insert the amount of the guarantee in words and figures.
- \*\* Date of expiry of Bank Guarantee should be minimum 30 days after the end of the validity period of the Bid i.e minimum 210 days validity.

\*