

PARTICULARS OF ARRANGEMENT FOR CONSULTATION WITH THE MEMBERS OF THE PUBLIC IN RELATION TO THE FORMULATION OF POLICY OR IMPLEMENTATION THEREOF

OIL is a commercial organisation and policies formulated by it relate to its internal management and hence there is no arrangement for consultation with the members of the Public prior to formulation of its internal policies. However, internal policies of the Company are formulated complying with the applicable provisions of the constitution, statutes, rules & regulations, etc.

However, in case people dealing with the Company have complaints/grievances file compliant through Complaint handling system. The link is as under: (<http://www.oil-india.com/oilnew/NComplaintHandlingSystem>). The complaint can also to addressed to Chief Vigilance Officer, Oil India Limited, Plot No 19, Sector 16A, NOIDA

