

### **Vendor Development Programme, 2025 at Siliguri, West Bengal**

Pipeline Sphere, Oil India Limited (OIL), successfully organized its first-ever Vendor Development Programme, 2025 at the 14-inch sector for the local vendors associated with Pump Station 8, Rangapani Terminal, Pump Station 9, and Pump Station 10. The event, held on 15th July 2025 in Siliguri, West Bengal, marked a significant step toward strengthening OIL's engagement with local suppliers, predominantly Micro and Small Enterprises (MSEs).

The event was honoured by the presence of the Executive Director-PLS and the other senior officials from OIL, who shared valuable insights on the importance of vendor partnerships and the way forward for Oil India Limited in strengthening its supply chain network. The programme received an overwhelming response, with a total of 28 participants from various companies, mostly MSE vendors.

The event featured presentations by the Contracts and Purchase (C&P) Department, which provided a comprehensive overview of Oil India Limited activities, Pipeline Sphere operations, and detailed the company's procurement policies and procedures. This session aimed at clarifying the processes and expectations for existing and potential vendors, emphasizing transparency, efficiency, and compliance.

Following this, the Health, Safety, and Environment (HSE) Department took the stage to discuss Environmental, Social, and Governance (ESG) practices that are central to Oil India's operations. They outlined the company's commitment to sustainable practices and how vendors play an essential role in maintaining high standards of ESG compliance.

The presentations were followed by an interactive session, and one-on-one discussions that allowed participants to raise queries and collect the clarifications and guidance directly from the officials. The programme successfully facilitated knowledge sharing and reinforced Oil India Limited's dedication to building strong, long-term relationships with its local vendor community, ensuring a mutual focus on operational excellence, sustainability, and compliance.

**A few snapshots from the events are attached herewith:**















**ACTION TAKEN REPORT**

<b>Sl.No.</b>	<b>Category of issues raised by vendors</b>	<b>No. of Issues</b>
1	Total Number of issues raised	16
2	Action Required	2
4	Action not required	14

**Action taken**

<b>Major issues</b>	<b>Action taken</b>
User department specific one email so that communications can be made as officers get transferred promoted and it created problems.	Common email has been used in communication with the bidder.
Release of EMD of Stock items	All pending EMDs were checked and eligible EMDs were returned to the bidders.