

IMPORTANT NOTE

BID DOCUMENT HAS BEEN DISPLAYED BELOW TO UNDERSTAND THE REQUIREMENT ONLY. PARTIES INTERESTED TO PARTICIPATE AGAINST THIS TENDER SHALL HAVE TO PURCHASE THE TENDER DOCUMENTS FROM ANY OF OIL'S DESIGNATED OFFICES MENTIONED IN THE TENDER NOTIFICATION GIVEN BELOW. PROOF OF PURCHASE OF TENDER DOCUMENT MUST BE SUBMITTED ALONGWITH THE OFFER, FAILING WHICH OFFERS WILL BE TREATED AS UNSOLICITED.



OIL INDIA LIMITED
(A Govt. of India Enterprise)
P.O. Duliajan-786602, Assam
E-mail:material@oilindia.in, **Fax No.**91-374-2800533

OIL INDIA LIMITED invites sealed tenders for the following:

Tender No.	B. C. Date	Material Description
DID2933P12/TR	29.09.2011	Installation & Commissioning of Network Monitoring and Network Flow Monitoring Application = 1 No. (SINGLE STAGE TWO BID SYSTEM)

2.0 Bid documents (Non transferable) can be purchased from 26.08.2011 till one day prior to the respective B.C. Dates on payment of tender fee of Rs.1,000.00 (excepting for PSUs and SSI units registered for the item) each through Crossed Demand Draft in favour of M/s. Oil India Limited payable at the place of purchase of tender document from

- a. Head - Materials, Oil India Limited, P.O. Duliajan, Assam -786602
- b. Head -Calcutta Branch, Oil India Limited, 4,India Exchange Place, Kolkata - 700001
- c. Senior Adviser(Contract & Purchase), Oil India Limited, Plot No. 19, Sector- 16 A, NOIDA-201301
- d. Addl. Chief Materials Manager (Pipeline), Oil India Limited,PO: Udayan Vihar, Guwahati - 781171.

3.0 Detailed tender document will be available in OIL's website
www.oil-india.com

4.0 To be eligible for issue of tender documents, the applicant must meet the following qualifying criteria (documentary evidence to be provided) :

i. Successful execution of a single order of value not less than the amount shown below for supply of similar items during last five years:

Tender No.	Single Order Value in Lakhs (Rs.)
DID2933P12/TR	20.60

ii. Annual turnover of the firm in any of the last three financial years or current financial year should be more than the amount as below :

Tender No.	Annual Turnover in Lakhs (Rs.)
DID2933P12/TR	41.20

OIL INDIA LIMITED
(A Govt. of India Enterprise)
P.O. Duliajan-786602, Assam

E-mail:material@oilindia.in, Fax No.91-374-2800533

Tender No. & Date : DID2933P12/TR 03.08.2011

Bid Security Amount : INR 82,400.00 OR USD 0.00
(or equivalent Amount in any currency)

Bidding Type : Two Bid

Bid Closing On : 29.09.2011 at 13:00 hrs. (IST)
Bid Opening On : 29.09.2011 at 13:00 hrs. (IST)

Performance Guarantee : Applicable

OIL INDIA LIMITED invites Limited tenders for items detailed below:

Item No./ Mat. Code	Material Description	Quantity	UOM
10 0C000172	<p><u>Network Monitoring and Network Flow Monitoring application</u></p> <p><u>A. Specification</u></p> <p>1. IPSWITCH WhatsUp Gold Premium version or equivalent. (For equivalent product, minimum functionalities must be at par or better than the functionalities provided by WhatsUp Gold Premium)</p> <p>2. Must be licensed for monitoring minimum 750 nos. of devices.</p> <p>3. Should provide the following features either by itself or through Plug-in applications:</p> <p style="padding-left: 20px;">a. Network mapping and discovery software using Layer 2/ Layer 3 protocol. (IPSWITCH WhatsConnected or equivalent) for minimum 2500 devices.</p> <p style="padding-left: 20px;">b. Bandwidth Utilization and Network Performance Visualization (IPSWITCH Flow monitor or equivalent) for minimum 50 sources.</p> <p style="padding-left: 20px;">c. Hardware independent Network Traffic Monitoring (IPSWITCH Flow Publisher or equivalent)</p> <p style="padding-left: 20px;">d. VoIP Monitoring for jitter, packet loss and latency. (IPSWITCH VoIP Monitor or equivalent)</p> <p>4. Should provide the following minimum features :</p> <p style="padding-left: 20px;">a. Discovery Features</p> <p style="padding-left: 40px;">i. Support for SNMP v1-3, IPv4/IPv6 address range, SNMP Smartscan, hosts file</p> <p style="padding-left: 40px;">ii. Scheduled discovery scans</p> <p style="padding-left: 40px;">iii. Web-based discovery</p> <p style="padding-left: 20px;">b. Mapping Features</p> <p style="padding-left: 40px;">i. Automated map creation</p> <p style="padding-left: 40px;">ii. Customizable topology maps</p> <p style="padding-left: 40px;">iii. Display of Device dependencies</p> <p style="padding-left: 40px;">iv. Multi-level topology views</p> <p style="padding-left: 20px;">c. Monitoring Features</p> <p style="padding-left: 40px;">i. SNMP v1-3, SSH and WMI support</p> <p style="padding-left: 40px;">ii. Real-time monitoring</p> <p style="padding-left: 40px;">iii. MIB Walker, MIB Explorer and MIB Manager</p> <p style="padding-left: 40px;">iv. WMI application monitoring</p> <p style="padding-left: 40px;">v. Wireless Infrastructure Monitoring, Alerting and Reporting</p>	1	NO

Tender No. & Date : DID2933P12/TR

03.08.2011

Item No./ Mat. Code	Material Description	Quantity	UOM
	<p>minimum 3.33.GHz, 1333 MHz front side bus, 6 MB cache</p> <p>ii. Chipset: Intel 5000P</p> <p>iii. Memory: Minimum 8 GB</p> <p>iv. Operating System: Microsoft Windows Server 2008, 64 Bit with latest Service Pack. OS has to be supplied on CD/ DVD with minimum 5 user license.</p> <p>v. HDD: 600 GB via two 2.5" Hot Swappable SAS, 10 K RPM Drives</p> <p>vi. PCI Slot: Minimum four PCIe x 8 Mezzanine Card Slots</p> <p>vii. Raid Controller: SAS6ir (H/W based) with RAID 0/1 support</p> <p>viii. Network Interface: Minimum 2 Nos. 100/1000 Mbps with Ethernet RJ 45 Connector.</p> <p>ix. USB Port: Minimum USB 2.0 Bootable ports on front panel.</p> <p>x. External USB DVD drive to connect to USB port mentioned in ix above.</p> <p>xi. Monitor: 24" TFT Monitor, Resolution 1280 X 1024 or higher</p> <p>B. Installation and Commissioning</p> <p>i. The bidder has to quote for installation and commissioning charge separately.</p> <p>ii. The bidder has to install the blade server mentioned in A(10) above on existing Dell PowerEdge M 600 blade chassis.</p> <p>iii. The bidder has to install Microsoft Windows Server 2008, 64 Bit (with latest service pack) operating system supplied along with the system on the blade server.</p> <p>iv. The bidder has to install the supplied Network Monitoring software along with the Plug-in packages on the blade server.</p> <p>v. The bidder has connect the system to OIL's existing LAN</p> <p>vi. Installation and commissioning on site must be completed within 15 days of delivery of material.</p> <p>C. Training</p> <p>i. The bidder has to impart training on installation and operation of the Network Monitoring Application along with the Plug-in applications to minimum 4 engineers of OIL.</p> <p>ii. The training has to be conducted at IT Department, Oil India Limited, Duliajan, Assam.</p> <p>iii. The bidder has to bear the travelling, boarding and lodging expenses of the trainer.</p> <p>iv. The bidder has to quote separately against the training cost.</p> <p>v. The bidder must supply four (4) hardcopies of the training documentation before the training starts.</p> <p>D. Warranty</p> <p>i. All hardware supplied must be with minimum 1 (one) year on-site warranty.</p> <p>ii. All software supplied and installed must be with 1 (One) year on- site warranty.</p> <p>iii. Any upgrade of the network monitoring software and Plug-in modules, released within one year from date of installation and commissioning of the system, has to be supplied free of cost by the bidder.</p> <p>iv. During the warranty period, any malfunction of the installed software</p>		

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Item No./ Mat. Code	Material Description	Quantity	UOM
	<p>has to be rectified by the bidder free of cost. In such case, all travelling, boarding and lodging expenses of bidder's service engineer will be borne by the bidder.</p> <p><u>E. Annual Maintenance Contract & Software Assurance</u></p> <p>i. The successful bidder will have to provide Annual Maintenance Services for the supplied hardware and installed software for a period of 3 (Three) years.</p> <p>ii. The bidder must quote for per year AMC charge for supplied hardware and installed software separately. AMC charges will be considered for commercial evaluation of the bids.</p> <p>iii. In case of any failure of hardware or software, the successful bidder will be informed telephonically. The bidder, at the start of AMC, must provide the telephone number of single point contact for all AMC related issues.</p> <p>iv. Once the bidder is apprised of the problem by OIL's engineer, bidder may opt to rectify the problem by guiding OIL's engineer over phone on the trouble shooting procedure, or by accessing the system remotely.</p> <p>v. If the reported problem is not rectified through telephonic guidance or remote access within 6 (six) hours of reporting the call, the bidder's competent service engineer must be available on-site, i.e. at Oil India Limited, Duliajan, Assam for troubleshooting within 24 (twenty four) hours of reporting the problem.</p> <p>vi. The bidder must provide the Name, Address and telephone number of his service engineer by e-mail to Head, IT Department, Oil India Limited, Duliajan , Assam or his authorized representative, before deputing him for onsite troubleshooting of a problem.</p> <p>vii. The bidder has to bear the cost of travelling, local conveyance, boarding and lodging expenses of his service engineer for any onsite troubleshooting.</p> <p>viii. In any case, the reported problem must be rectified within 48 hours of reporting the problem.</p> <p>ix. A penalty of Rs. 3000/- per day will be levied on the bidder in case he fails to rectify any hardware or software problem reported to him within 48 hours of reporting.</p> <p>x. In case a problem is not rectified within 120 hrs. of reporting a problem, for each 24 hour period beyond 120 hrs. of reporting the problem, the AMC period will be extended by the corresponding number of days. However, the successful bidder has to provide the maintenance service during the extended period at no extra cost to OIL.</p> <p>xi. All tools, software patches, diagnostics and debugging tools have to be provided by the bidder.</p> <p>xii. The AMC will also include software assurance of all supplied Network Monitoring Software and Plug-in modules for a period of three years. Any upgrade released by the OEM of supplied Network Monitoring Software and add-on modules during the AMC period will have to be supplied and installed by the bidder at no additional cost to Oil India Limited.</p> <p>xiii. The AMC will include supply and installation of any spares at bidder's cost, required for maintenance of the system.</p> <p>xiv. AMC will start after successful completion of warranty period.</p> <p>xv. The payment for AMC will be paid on half yearly basis after successful completion of service for that period. Any penalty amount due for the invoiced period shall be deducted from the payment for that period. However, total</p>		

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Item No./ Mat. Code	Material Description	Quantity	UOM
	penalty amount for an invoiced period shall not exceed 15% of the invoiced amount for that period.		
	Installation and commissioning		
20	Installation and commissioning	1	AU
	Training Charges		
30	Training Charges	1	AU
	Annual Maintenance Charges		
40	AMC charges for All Software	1	AU
50	AMC charges for All hardware	1	AU

Standard Notes: (1) VALIDITY : Your offer must be valid for 120 days from the date of bid opening. Offer with inadequate validity will be rejected.

(2) The offer should be submitted in Triplicate.

(3) Any sum of money due and payable to the contractor (including Security Deposit refundable to them) under this or any other contract may be appropriated by Oil India Limited and set-off against any claim of Oil India Limited (or such other person or persons contracting through Oil India Limited) for payment of a sum of money arising out of this contract or under any other contract made by the contractor with Oil India Limited (or such other person or persons contracting through Oil India Limited).

(4) In the event you authorize your dealer/stockist/channel partner to quote on your behalf, the dealer/stockist/channel partner while submitting bid should mention on the body of the envelope that they are submitting bid on your behalf.

In the event the dealer/stockist/channel partner do not mention the name of their OEM/principal on the body of the envelope, the offer shall be treated as unsolicited offer and will not be considered for opening.

The dealer/stockist/channel partner should take note of above while submitting bid on behalf of their OEM/principal.

(5) For order with F.O.R. Destination term, 100% payment against despatch documents will not be entertained. In this regards please refer payment terms in ANNEXURE-MM/TENDER/LP/01/06.

(6) To evaluate the inter-se ranking of the offers, Assam Entry Tax on purchase value will be loaded as per prevailing Government of Assam Guidelines as applicable on bid closing date. Bidders may check this with the appropriate authority while submitting their bids.

Special Notes : Annexure - II

BID REJECTION CRITERIA (BRC) / BID EVALUATION CRITERIA (BEC)

In addition to BEC / BRC as per General Terms and Conditions vide

annexure-MM/TENDER/LP/01/06 for indigenous Tenders, the following clause will be applicable against this tender.

1.0 BID REJECTION CRITERIA (BRC)

(A) TECHNICAL :

i. The bidder must be an OEM/ authorized dealer of OEM/ authorized distributor / authorized reseller of the Indian distributor of the Network Monitoring Software application quoted by him.

ii. In case of bidder being an authorized dealer of OEM/ authorized distributor of the Network Monitoring Software application quoted by him, documentary proof for same has to be attached as along with the bid. Otherwise, the bid will be considered in-complete and will not be considered for evaluation.

iii. In case the bidder is authorized reseller of the Indian distributor of the Network Monitoring Software application quoted by him, the bidder must submit an authorization letter along with the bid document, from the Indian distributor authorizing him to quote on behalf of him and ensuring all necessary support and service for the product through the bidder during the Warranty and AMC period. Otherwise, the bid will be considered in-complete and will not be considered for evaluation.

iv. The bidder must submit an authorization letter along with the bid document from M/s Dell India authorizing him to quote for the blade Server mentioned in this tender and ensuring all necessary support and service for the server through the bidder during the Warranty and AMC period. Otherwise, the bid will be considered in-complete and will not be considered for evaluation.

v. The bidder must quote for all items mentioned in the tender. Otherwise the bid will be considered in-complete and will be rejected. All items, including Software Applications, Plug In modules and Server Hardware will be procured from a single party.

(B) COMMERCIAL :

i). Bids are invited under "Single Stage Two Bid System". Bidders shall prepare the technical and commercial bids in triplicate separately and shall put these in two separate envelopes marked as "Techno-commercial "Unpriced Bid" and "Priced Bid". Both the envelopes containing the "Unpriced Bid" and "Priced Bid" should be superscribed with Bid Closing Date., enquiry no, bidder`s name and brief description of materials, and sealed and then put inside another envelope superscribing the enquiry no., Bid Closing Date, bidder`s name and brief description of materials. The "Unpriced Bid" shall contain all techno-commercial details except the prices which shall be kept blank. The "Priced Bid" must contain the price schedule and the bidder's commercial terms and conditions. The bid bond in original should be submitted along with the technical bid.
Any offer not complying with the above submission procedure will be rejected

ii). Bid Security :

All the Bids must be accompanied by Bid Security of Rs 82,400.00. Please refer General Terms and Conditions vide annexure-MM/TENDER/LP/01/06 for indigenous Tenders for details. Any bid not accompanied by a proper Bid Security (in Original) in conformity with Clauses 6.1 and 6.2.1 of MM/TENDER/LP/01/06 will be rejected outright without any further reference. For exemption for submission of Bid Security, please refer Clause No. 6.8 of MM/TENDER/LP/01/06. The Bid Security shall be valid for six months from the date of bid opening.

iii). The prices offered will have to be firm through delivery and not subject to variation on any account. A bid submitted with an adjustable price will be treated as non-responsive and rejected.

iv). **Performance Bank Guarantee :**

The successful bidder shall furnish the Performance Security within 30 days of the receipt of Letter of Intent / order failing which OIL reserves the right to cancel the order and forfeit the Bid Security.

a) The successful Bidder will have to provide Performance Bank Guarantee @ 10% of Total cost of Equipment.

b) The successful Bidder will have to provide Performance Bank Guarantee @ 10% of 3 years AMC charges. The PBG for AMC shall be submitted prior to expiry of 1 year warranty period.

For exemption for submission of Performance Bank Guarantee, please refer Clause No. 7.11 of MM/TENDER/LP/01/06. The Performance Bank Guarantee must be valid for one year from the date of successful commissioning of the equipment or 18 months from the date of despatch whichever concludes earlier. Bidder must confirm the same in their bid. Offers not complying with this clause will be rejected.

v). The Bank Guarantee should be allowed to be encashed at all branches within India.

vi). Validity of the bid shall be minimum 120 days from the Bid Closing Date. Bids with lesser validity will be rejected.

2.0 BID EVALUATION CRITERIA (BEC)

The bids conforming to the technical specifications, terms and conditions stipulated in the tender and considered to be responsive after subjecting to the Bid Rejection Criteria as well as verification of original of any or all documents/ documentary evidences pertaining to BRC, will be considered for further evaluation as per the Bid Evaluation Criteria given below:

(A) TECHNICAL :

i. Only technically qualified bids will be considered for commercial evaluation.

ii. Commercial evaluation will be on the total quoted price for both Hardware and Software, including all taxes and levies.

iii. Three years AMC charges will be considered for commercial evaluation.

(B) COMMERCIAL :

i) To evaluate the inter-se-ranking of the offers, Assam Entry Tax on purchase value will be loaded as per prevailing Govt. of Assam guidelines as applicable on bid closing date. Bidders may check this with the appropriate authority while submitting their offer.

ii) Commercial bids of only those bidders will be opened whose offers are found technically acceptable. The technically acceptable bidders will be informed before opening of the "commercial bid".

iii) To ascertain the substantial responsiveness of the bid OIL reserves the right to ask

the bidder for clarification in respect of clauses covered under BRC also and such clarifications fulfilling the BRC clauses in toto must be received on or before the deadline given by the company, failing which the offer will be summarily rejected.

iv) Other terms and conditions of the enquiry shall be as per per General Terms and Conditions vide annexure-MM/TENDER/LP/01/06 for indigenous Tenders. However, if any of the Clauses of the Bid Rejection Criteria / Bid Evaluation Criteria (BEC / BRC) contradict the Clauses of the tender or MM/TENDER/LP/01/06 elsewhere, those in the BEC / BRC shall prevail..