



ऑयल इंडिया लिमिटेड
(भारत सरकार का उद्योग) मंजूरित कर्पोरेट: दुलैजोर, असम
Oil India Limited
(A Government of India Enterprise) Registered Office: Dulejor, Assam

Materials Department
(Rajasthan Project)
12 Old Residency Road, Jodhpur
Rajasthan, India.
Phone/Fax -0291-2438174
Email: mat_rp@oilindia.in

Date : 31.07.2009

To,

M/s.
(As per list attached)

Dear Sirs,

Tender No.	: JCO 4486 L10
Bid Closing Date	: 18.08.2009
and Time	15:00 hrs. IST
Bid Opening Date	: 18.08.2009
and Time	15:15 hrs. IST

Sub : Annual Maintenance Contract (AMC) for PCs and Peripherals

- 1.0 Rajasthan Project of OIL INDIA LIMITED (OIL), a Govt. of India Enterprise, is engaged in exploration and production of Natural Gas and experimental production of heavy oil/bitumen from western Rajasthan. The Project Office is situated at 12, Old Residency Road, Jodhpur – 342011.
- 2.0 In connection with its various activities for the Project, Company has three different offices in Jodhpur (all offices are located within a radius of 5 KM) and three field installations in Jaisalmer district in Rajasthan. All above installations/premises are equipped with Computers/peripherals and network connections, for which Company is desirous to enter in to an annual maintenance contract (AMC) to minimize downtime for an initial period of two years with a provision for extension by one more year at the same rates, terms and conditions at the option of Company.
- 3.0 A firm competitive offer is therefore invited for the proposed AMC as per Scope of Work and other Terms and conditions detailed in enclosed SECTION-I and SECTION-II.
- 4.0 Please forward your Quotation strictly as per the Price Schedule Format outlined in enclosed ANNEXURE-III conforming all requirements and terms/conditions mentioned herein. Your offer must reach us on or before 18.08.2009 (15:00 hrs. – IST).

Thanking you.

Yours faithfully,
OIL INDIA LIMITED

(U. N. JENA)
SR. MANAGER (MATERIALS)
FOR EXECUTIVE DIRECTOR (RP)

Encl. : a/a

SECTION – I

SCOPE OF WORK / TERMS OF REFERENCE

1.0 INTRODUCTION

This Section establishes the scope and schedule of work to be performed by the Service Provider and describes reference to the specifications, instructions, standards and other documents including the specifications for any materials, tools or equipment which the Service Provider shall satisfy or adhere to in execution of the work. Various details incorporated in this chapter related to the proposed agreement (AMC) are indicated below.

2.0 SCOPE OF WORK

- 2.1 The Service Provider will carry out **preventive** as well as **corrective maintenance** of all PCs (Personal Computers), Printers, Peripherals and Accessories as listed in ANNEXURE-I throughout the contractual duration, including extension period, if any by deploying their own competent, qualified and experienced personnel with requisite tools, gadgets etc. The minimum quantity as indicated in ANNEXURE-I is the minimum assured quantity of each item that will be attended by the Service Provider during the contractual period and the requirement will not be less than the minimum quantity at any point of time. However, the requirement may be increased up to the maximum quantity as mentioned against each item in ANNEXURE-I during the currency of agreement, if Company decides to bring additional systems under the purview of AMC. It will be obligatory on the part of the Contractor to attend the calls accordingly and payment will be made by Company based on the actual workload basis.
- 2.2 The preventive maintenance of PCs and Peripherals shall normally be done quarterly, which shall include cleaning/oiling etc. However, the calls for corrective maintenance must be attended on the same day during office hours.
- 2.3 The Service Provider will also carry out maintenance of all network devices and nodes including setting up of new network equipment. Day-to-day attendance of network related calls, like setting IP addresses, fault/link failure detection and rectification thereof etc., replacement of faulty network devices and cables, switches including re-configuration, UTP patch cord, UTP cabling between network devices and I/Os.
- 2.4 No cannibalization of any equipment will be permitted for carrying out maintenance services.
- 2.5 Disk media and print head is to be maintained within the scope of the maintenance services. Formatting of hard disk is to be done by the Service Provider, whenever necessary after prior permission from OIL's authorized representative. The Service Provider will have to take backup of hard disk before formatting and restore the same after formatting. Loading of the existing software after formatting or change of hard disk has to be done by the Service Provider. CD media for Software will be provided by OIL.
- 2.6 The Service Provider will provide software maintenance and support for Windows ME, Windows XP, MS-Office 98/2000/XP, Symantec Antivirus, SAP Logon etc. The Service Provider will also provide support for configuration of mail client, Internet browser, data backup and recovery support at the user end. However, necessary guidance as and when necessary will be provided by IT Engineers of OIL.

- 2.7 The Service Provider will have to restore the PC in case of malfunctioning due to virus. Updated Antivirus Software support must be provided throughout the contract period. However, CD media for the software will be provided by OIL.
- 2.8 Any defective hard disk replaced by the Service Provider will remain property of OIL for data security purpose. The service Provider will deposit the same after replacement to OIL's authorized representative.
- 2.9 The Service Provider will also establish new connection on any new node complete with supplying and laying and/or replacing of CAT-6 structured UTP cable as directed by OIL's representative, when necessary.
- 2.10 Service Provider will also monitor BSNL's MPLS line/VSAT/Radio connectivity from Rajasthan Project to Duliajan Central Site and log complaint with outside agencies for resolving the same within reasonable time for maximum uptime of the network.
- 2.11 The Service Provider will have to supply and replace all spare parts and consumables like batteries, fuses etc. for the equipment listed in ANNEXURE-I.
- 2.12 The Service Provider has to keep minimum two (2) numbers of Pentium-4 PCs and two (2) numbers of Inkjet/Laser Printers as standby units and other accessories as mentioned in ANNEXURE-II. The Service Provider should also keep spares at site as per ANNEXURE-II to minimize downtime of the equipment.
- 2.13 The Service Provider shall carry out acceptance tests of all the equipment in presence of authorized representative of OIL before commencement of AMC. Any machine found defective in acceptance test will have to be repaired by the Service Provider, if instructed by Company's representative, for which the such repairing charges will be paid by OIL separately. However, such repairing should only be carried out after receipt of written confirmation from Company representative.

3.0 COMMENCEMENT AND DURATION OF AMC

- 3.1 The Agreement will become effective as of the date on which OIL issues Letter of Intent (LOI) to the Service Provider intimating award of agreement. The exact date of commencement of contractual date will be incorporated in the LOI, which will be around one month thereafter.
- 3.2 The Agreement (AMC) will remain valid for a period of two (2) years from the date of its commencement.

4.0 ELIGIBILITY CRITERIA

The Bidders are to specifically meet the following criteria in order to qualify for award of contract against the tender.

- 4.1 The bidder must be an OEM as under or their authorized Service Partner in the region to carry out the intended AMC.
 - (a) PCs : IBM/HP/COMPAQ/ACER
 - (b) PRINTERS : HP/TVSE/EPSON/WIPRO

- 4.2 The Bidder or their authorized Service Partner must have minimum experience of three (3) years in providing maintenance services of PCs and Peripherals.
- 4.3 The bidder or their authorized Service Partner should have executed a single AMC covering at least 50 PCs during last three years.
- 4.4 Bidder must provide categoric confirmation to all above criteria and must submit documentary evidence in support of their claims thereof, without which the offer will be liable for rejection.

5.0 SERVICE PROVIDER'S PERSONNEL

- 5.1 The Service Provider is required to deploy at least one experienced and trained Engineer having minimum educational qualification of Diploma in Computer Applications or Diploma in Electronics with specialization in computer applications at OIL's Jodhpur Office for job execution under the AMC as per minimum quantity of equipment listed in ANNEXURE-I. The Engineer should be available at site (OIL's Office premises in Jodhpur) on all working days from 9:30 Hrs. to 16:30 hrs. (IST). However, for future addition of every forty (40) machines or peripherals, the Service Provider has to post one additional engineer of equivalent qualification and experience at site.
- 5.2 In addition to above, the Service Provider will arrange for an additional Engineer of equivalent competency as and when requisitioned by Company (OIL) for visit to field areas in Jaisalmer and Bikaner districts in Rajasthan in connection with maintenance of machines deployed there. Transport arrangements for visit to various installations in field areas will be made by OIL.
- 5.3 Bidders are requested to furnish the Bio-data of their proposed Engineers alongwith their bids for OIL's assessment. Acceptance of Bio-data by OIL will not necessarily mean that the Engineer is capable and suitable for execution of the AMC. OIL will have the right to ask for replacement of site engineer at any time during the currency of AMC, if found reasonably unacceptable.
- 5.4 All tools, gadgets and machineries required for execution of jobs under the AMC must be provided by the Service Provider and the Site Engineer must be equipped with the same at all times during the contractual period.
- 5.5 The Service Provider shall be responsible for, and shall provide for all requirements of their personnel, and of their sub-contractor, if any, including but not limited to their insurance, housing, medical services, messing, transportation, vacation, salaries and all amenities, termination payment and all immigration requirement and taxes, if any, payable in India at no charge to the Company.

6.0 OBLIGATIONS OF THE SERVICE PROVIDER

- 6.1 The Service Provider will carry out **preventive** as well as **corrective maintenance** of all PCs (Personal Computers), Printers, Peripherals and Accessories as listed in ANNEXURE-I throughout the contractual duration, including extension period, if any by deploying their competent, qualified and trained Engineers and by repairing/replacing the spares, consumables and accessories as may be required from time to time.
- 6.2 The Service Provider will deploy at least one maintenance Engineer on all working days at OIL's Jodhpur office (from 9:30 am to 4:30 pm) for attending the calls. The Maintenance Engineer responsible for the AMC must have mobile telephone facility for immediate contact by OIL and must also have their own transport facility for movement within Jodhpur in connection with the AMC.

- 6.3 Day-to-day attendance of network related calls like setting up of IP addresses, rectifying link failure, cable faults, configuring switches/router and replacement of faulty network device etc. will be done by the maintenance Engineer as quickly as possible.
- 6.4 During the tenure of the AMC, Company may upgrade any hard disk or memory of a particular machine which is under AMC and it will be obligatory on the part of the Service Provider to maintain such upgraded PCs without any extra cost to Company.
- 6.5 If the Maintenance Engineer can not rectify the problems of any equipment under AMC at site and decides to send the machine to workshop out side Company's premises for repairing etc., he should obtain permission from OIL's representative and provide at least an equivalent machine, so that Company's operation does not suffer during the intervening period. The cost of such transportation has to be borne by the Service Provider and any damage/loss of such equipment/machine during transit will be to Service Provider's account.
- 6.6 Service Provider shall take all necessary measures to protect the personnel, facilities and shall observe requisite safety rules at all time. The Maintenance Engineer deployed by the Service Provider will quickly report to OIL's representative of any evidence, which may indicate or is likely lead to an abnormal or dangerous situation and must immediately take the first emergency steps conforming to good operational practice and safety regulations.
- 6.7 The Service Provider shall perform their work in such a manner that it will prevent damage to Company's property and to ensure continuous and safe operation of the Computers. Any damage/loss to Company's property shall have to be remedied entirely at Service Provider's cost.
- 6.8 The Service Provider will have to follow the preventive maintenance schedule strictly as finalized for each item in consultation with OIL's representative.
- 6.9 The Maintenance Engineer of the Service Provider will have to maintain call reports in standard format and the same has to be submitted on daily basis after attending the calls. The call reports should be duly countersigned by the respective caller/user.
- 6.10 The Maintenance Engineer of the Service Provider will have to submit a weekly report on the first working day of every week regarding list of spares stocked at site (ANNEXURE-II). The Report should include the list of spares consumed and replenished during previous week.
- 6.11 The Maintenance Engineer of the Service Provider will have to maintain a daily attendance register at OIL's Office. Date and time of reporting to duty by the Station Engineer will be logged on in all working days.
- 6.12 Service Provider shall perform all other obligations, work and services which are required by the terms of the AMC or which reasonably can be implied from such terms as being necessary for the successful and timely completion of the work.
- 6.13 Service Provider shall be deemed to have satisfied himself before submitting his bid as to the correctness and sufficiency of its bid for the services required and of the rates and prices quoted, which rates and prices shall, except in so far as otherwise provided, cover all its obligations under the AMC.

7.0 OBLIGATIONS OF COMPANY

- 7.1 Company will allow Service Provider and their personnel access, subject to normal security and safety procedure, to all computers, peripherals etc. under the AMC for orderly performance of their maintenance/repair work.
- 7.2 Company will make payment as due to Service Provider for time to time in consistence with the provisions of AMC on submission of monthly invoices for full and proper performance of their obligations.
- 7.3 Perform all other obligations of the Company required by the terms of AMC.

(END OF SECTION – I)

SECTION - II

INSTRUCTIONS TO BIDDERS AND GENERAL TERMS & CONDITIONS

1.0 SUBMISSION OF BIDS :

- 1.1 Bidders are requested to submit their Techno-commercial Bids in triplicate in sealed envelopes not later than 15:00 hrs (IST) on the scheduled Bid Closing Date **(18.08.2009)** at under noted address;

CHIEF MANAGER (M & C)
OIL INDIA LIMITED
12, OLD RESIDENCY ROAD
JODHPUR – 342 011

- 1.2 Timely delivery of Bids is the responsibility of the bidders. Late offers will not be considered. Also, offers received through fax/e-mail will not be accepted. Bids must be kept valid for minimum 60 days from the date of tender opening for acceptance and award of agreement by OIL.

- 1.3 The envelope containing Bid must be sealed properly and should also bear the following on the left hand top corner.

- i. OIL's Tender No. : JCO 4486 L10
- ii. Bid Closing Date & Time : 18.08.2009 (15:00 hrs.- IST)
- iii. Name & address of Bidder :

- 1.4 If the outer envelope is not sealed and marked as explained above, the Company will not assume any responsibility for misplacement or pre-mature opening of Bid.

- 1.5 Before submitting their Bids, the prospective Bidders are requested to interact with the OIL's CHIEF ENGINEER (INSTRUMENTATION) MR. U. K. MUKHERJEE [Telephone No. 0291-2517553 or 94133 19917 (mob)] during office hours only to understand the existing infrastructure, facilities etc. and for any other information related to the proposed AMC.

- 1.6 Bidders must quote their rates/cost details strictly as outlined in enclosed ANNEXURE-III. Bids will be liable for rejection if the rates/cost details are quoted in formats different to ANNEXURE-III.

- 1.7 Bidders are to quote rates/cost details inclusive of all applicable taxes, duties. Service Tax, included if any, must be highlighted in percentage.

2.0 PAYMENT TERMS :

- 2.1 The Service Provider will submit their monthly invoice/bill in triplicate to Company at the end of each calendar month for the services rendered during the month.

- 2.2 Payment will be released by Company through local cheque within fifteen days of receipt of undisputed bill/ invoice after necessary deduction of applicable Income Tax as per Income Tax rules and other amount, if any, due to Company as per provision of the agreement.

3.0 LIQUIDATED DAMAGES CUM PENALTY :

In case the Service Provider fails to repair any equipment listed in ANNEXURE-I within 24 hours of reporting the defect/breakdown, a sum of Rs. 100.00 (Rupees One Hundred) per day per equipment will be deducted from the monthly bills of the Service Provider by way of liquidated damages cum penalty. Further, in the event of unauthorized absence of the Maintenance Engineer of the Service Provider for more than successive 24 hours, a sum of Rs. 500.00 (Rupees Five Hundred) per day of 24 hours or part thereof per engineer will be deducted from Service Provider's monthly bill/invoice. The rates of liquidated damages cum penalty as set out above are predetermined amounts and agreed by both parties.

4.0 FORCE MAJEURE :

- 4.1 In the event of either party being rendered unable by "Force Majeure" to perform any obligation required to be performed by them under the agreement, the relative obligation of the party affected by such "Force Majeure" will stand suspended as provided herein. The word "Force Majeure" as employed herein shall mean acts of God, war, revolt, agitation, strikes, riot, fire, flood, sabotage, civil commotion, road barricade (but not due to interference of employment problem of the Contractor) and any other cause, whether of kind herein enumerated or otherwise which are not within the control of the party to the contract and which renders performance of the agreement by the said party impossible.
- 4.2 Upon occurrence of such cause and upon its termination, the party alleging that it has been rendered unable as aforesaid thereby, shall notify the other party in writing within Seventy Two (72) hours of the alleged beginning and ending thereof, giving full particulars and satisfactory evidence in support of its claim.
- 4.3 Should "force majeure" condition as stated above occurs and should the same be notified within seventy two (72) hours after its occurrence, either party will have the right to terminate the agreement if such "force majeure" condition continues beyond ten (10) successive days. Should either party decide not to terminate the agreement even under such situation, no payment whatsoever, would apply after expiry of ten (10) days period unless otherwise agreed to during the force majeure period.

5.0 TERMINATION :

5.1 TERMINATION ON EXPIRY OF THE TERMS & DURATION

The agreement shall be deemed to be automatically terminated on job completion or expiry of duration of the AMC (or extension, if any, thereof).

5.2 TERMINATION ON ACCOUNT OF FORCE MAJEURE :

Either party shall have the right to terminate the agreement on account of Force Majeure as set forth in para 4.0 above.

5.3 TERMINATION ON ACCOUNT OF INSOLVENCY :

In the event that the Service Provider at any time during the term of the agreement, becomes insolvent or makes a voluntary assignment of its assets for the benefit of creditors or is adjudged bankrupt, then the Company shall, by a notice in writing have the right to terminate the agreement and all the Service Provider's rights and privileges hereunder, shall stand terminated forthwith.

5.4 TERMINATION FOR UNSATISFACTORY PERFORMANCE :

If the Company considers that, the performance of the Service Provider is unsatisfactory, or not upto the expected standard, the Company shall notify the Service Provider in writing and specify in details the cause of the dissatisfaction. The Company shall have the option to terminate the agreement by giving 15 days notice in writing to the Service Provider, if the service Provider fails to comply with the requisitions contained in the said written notice issued by the Company,

5.5 TERMINATION DUE TO CHANGE OF OWNERSHIP & ASSIGNMENT :

In case the Service Provider's rights and / or obligations under the agreement and/or the Service Provider's rights, title and interest to the equipment/material, are transferred or assigned without the Company's consent, the Company may at its absolute discretion, terminate the agreement.

5.6 CONSEQUENCES OF TERMINATION :

In all cases of termination herein set forth, the relative obligations of the parties to the agreement shall be limited to the period upto the date of termination. Notwithstanding the termination of the agreement, the parties shall continue to be bound by the provisions of the agreement that reasonably require some action or forbearance after such termination.

5.7 Upon termination of the agreement, Service Provider shall return to Company all of Company's items, which are at the time in their possession.

5.8 Notwithstanding any provisions herein to the contrary, the agreement may be terminated at any time by the Company on giving 15 (fifteen) days written notice to the Service Provider due to any other reason not covered under the above clause and in the event of such termination the Company shall not be liable to pay any cost or damage to the Service Provider except for payment for services, personnel charges and other charges as per the AMC upto the date of termination.

6.0 SETTLEMENT OF DISPUTES AND ARBITRATION:

All disputes or differences whatsoever arising between the parties out of or relating to the construction, meaning and operation or effect of the contract or the breach thereof shall be settled by arbitration in accordance with the Rules of Indian Arbitration and Conciliation Act, 1996. The venue of arbitration will be Jodhpur, Rajasthan or New Delhi. The award made in pursuance thereof shall be binding on the parties.

7.0 SUBSEQUENTLY ENACTED LAWS :

Subsequent to the date of bid opening if there is a change in or enactment of any Indian law which results in an additional cost or reduction in cost under the agreement to the service Provider, such additional cost shall be reimbursed by Company to Service Provider on submission of documentary evidence that the Service Provider has duly borne the additional implication as envisaged under the said law or such reduction in cost shall be refunded by the Service Provider to Company as the case may be

8.0 SUBCONTRACTING:

Service Provider shall not subcontract or assign, in whole or in part, its obligations to perform under the AMC, except with Company's prior written consent.

9.0 DEFINITIONS:

In the agreement, the following terms shall be interpreted in accordance to the meanings as assigned below:

- (a) "Agreement or AMC" means the contract entered into between Company and Service Provider, as recorded in the agreement Form signed by the parties, including all terms, conditions attachments and appendices thereto and all other documents incorporated by reference therein. In the event of any conflict between the text of the Agreement and the exhibits, the text of the agreement shall have precedence over the exhibits.
- (b) "Service Provider" means the individual or firm or body incorporated, performing the work under the agreement and its executors, successors, administrators and assignees.
- (c) "Company" means OIL INDIA LIMITED (OIL) and its executors, successors, administrators and assignees.
- (d) The "Work" means each and every activity required for the successful performance of the services described in the agreement.
- (e) "Site" means the land and other places, on, under, in or through which the works are to be executed by the Service Provider and any other land and places provided by the Company/Service Provider for working space or any other purpose as designated hereinafter as forming part of the Site.
- (f) "Agreement Price" means the price payable to the Service Provider against the agreement for the full and proper performance of its contractual obligations.
- (g) "Company's Items" means the equipment, materials and services, which are to be provided by Company/Service Provider at the expense of Company.
- (h) "Service Provider's Items" means the equipment, materials and services, which are to be provided by Service Provider/Company at the expense of the Service Provider.
- (i) "Service Provider's personnel" means the personnel as required to be provided by Service Provider from time to time for execution of the agreement.
- (j) "Company Representative" means the person or persons appointed and approved in writing from time to time by the Company to act on its behalf for overall coordination and project management at site.
- (k) "Gross Negligence" as used in this agreement shall mean "willful and wanton disregard for harmful, avoidable and foreseeable consequence".

10.0 MISCELLANEOUS PROVISIONS:

- 10.1 (a) Service Provider shall give notices and pay all fees at their own cost required to be given or paid by any National or State Statute, Ordinance, or other Law or any regulation, or bye-law of any local or other duly constituted authority as may be in force from time to time in India, in relation to the performance of the services and by the rules & regulations of all public bodies and companies whose property or rights are affected or may be affected in any way by the services.
- (b) Service Provider shall conform in all respects with the provisions of any Statute, Ordinance of Law as aforesaid and the regulations or bye-law of any local or other duly constituted authority which may be applicable to the services and with such rules and regulation public bodies and Companies as aforesaid and shall keep Company indemnified against all penalties and liability of every kind for breach of any such Statute, Ordinance or Law, regulation or bye-law.
- 10.2 Maintenance Engineer can not be changed during the tenure of the agreement except due to sickness/death/resignation/transfer of the personnel in which case the replaced person should have equal experience and qualification, which will be again subject to approval, by the Company.

(END OF SECTION – II)

LIST OF COMPUTERS AND PERIPHERALS TO BE COVERED UNDER AMC

Srl. No.	Item Description	Quantity	
		Minimum	Maximum
1.	Pentium PCs (III – IV) (Windows 98/ME/XP) Make : IBM/HP/COMPAQ/ACER	40	100
2.	Notebook Computers Make : IBM/HP/COMPAQ/ACER	2	10
3.	Laserjet Printers Make : HP/EPSON	10	40
4.	Inkjet Printers Make : HP/EPSON	20	60
5.	Multifunction Printers Make : HP/EPSON/CANON	4	10
6.	Dot Matrix Printers LQ 1050 series/MSP 335 / HD 745 / Wep 1070+ etc.	5	10
7.	Scanners Make : HP/EPSON/CANON	1	5
8.	Uninterrupted Power Supply (UPS) Make : APC/ELNOVA/GENESIS	40	80
9.	Network Nodes Make : DLINK/AMP	60	100

NOTE : 1. The Computer items against Srl. No. 1 and 2 above includes all accessories like hard disk, floppy drives, CD-ROM Drive, Ethernet Card, Key Board, Mouse, multimedia kit etc. The configuration of CPU, RAM and the above accessories are machine dependant and are not uniform.

2. The Network Nodes against Srl. No. 9 above includes all accessories like Switch, I/O Box, Patch cords and UTP cables.

LIST OF SPARES TO BE STOCKED AT SITE BY SERVICE PROVIDER FOR AMC

Srl. No.	Item Description	Quantity
1	Spare Pentium IV PCs with Monitor, Keyboard, Mouse and 512 MB RAM Make : DELL/HP/IBM/ACER	2
2	Inkjet Printer (Make: HP/EPSON)	1
3	Laserjet Printer (Make: HP/EPSON)	1
DISK MEDIA / SPARES		
1	Hard Disk Drive	2
2	SMPS	2
3	CD ROM DRIVE	2
NETWORK DEVICES		
1	24 Port switch (Make: DLINK/CISCO)	1
2	I/O Box (Make: DLINK/AMP)	5
3	RJ45 Connectors (Make: DLINK/AMP)	10
4	CAT-6 Cable (1 Box) (Make: DLINK/AMP)	305 mtrs.
5	Patch Cords (make: DLINK/AMP)	5
MAINTENANCE TOOLS		
1	Digital Multimeter	1
2	LAN Meter with minimum facility of detection of short, open cross pairing of UTP Cables.	1
3	Crimping Tool for crimping of RJ-45 Connectors	1
4	Wire Stripping Tool	1
5	Basic Electronic Tool kit for maintenance purpose	1 set
OTHERS		
1	UPS (Make: Microtek/APC/Liebert)	5

PRICE BID FORMAT

SCHEDULE OF RATES FOR AMC

Srl. No. (1)	Item Description of AMC (2)	Unit (3)	Quantity (4)	Unit Rate per month (in Rs.) (5)	Amount for 24 months (in Rs.) (6) = 24 x (4) x (5)
<u>(A) REGULAR REQUIREMENTS :</u>					
1.	PC Maintenance	No.	40		
2.	Notebook Maintenance	No.	2		
3.	Inkjet Printer Maintenance	No.	20		
4.	Lasejet Printer Maintenance	No.	10		
5.	Multifunction Printer Maintenance	No.	4		
6.	Dot Matrix Printer Maintenance	No.	5		
7.	Scanner Maintenance	No.	1		
8.	UPS Maintenance	No.	40		
9.	Maintenance of Network Nodes	No.	60		
10.	Charges for Maintenance Engineer (From 9:30 AM to 4:30 PM on all working Days)	No.	1		
SUM-TOTAL OF ABOVE (A) :					
<u>(B) ADDITIONAL REQUIREMENTS (as and when required)</u>					
Srl. No. (1)	Item Description of AMC (2)	Unit (3)	Quantity (4)	Unit Rate (in Rs.) (5)	Amount (in Rs.) (6) = (4) x (5)
1.	Maintenance Engineer for Field Visit	Per Day	10 days		
2.	CAT-6 UTP cable (including supplying and laying for new connections)	Per Mtr.	1000 mtrs.		
3.	I/O Box (including supplying and fixing for new connections)	Per No.	20 Nos.		
4.	RJ-45 Connectors (including supplying and crimping for new connections)	Per No.	40 nos.		
SUM-TOTAL OF ABOVE (B) :					

TOTAL EVALUATED VALUE OF AMC : Sum Total of (A) + Sum Total of (B)

Tender No. : JCO 4486 L10
Tender Date : 30.07.2009
Bid Closing Date : 18.08.2009 (15:00 hrs. IST)
Bid Opening Date : 18.08.2009 (15:15 hrs. IST)

The Tender is issued to the following parties only :

Srl. No.	V_Code	Vendor Name	City/Country
1.		WIPRO Ltd.	Jaipur
2.		Shree Computer Park	Jodhpur
3.		3-i Infotech Ltd.	NOIDA
4.	403698	Sequel Infocom Pvt. Ltd.	Jaipur
5.	206185	Blue Bell Computers	Jodhpur
6.	206150	SUMA Computers	Jodhpur
7.	206165	Diamond Sales	Jodhpur
